

FY24 - Cancellations Snapshot											
Total Sailings			Sailings Sailed				Cancelled Sailings			% of Sailings Cancelled	
46,667			46,002				665			1.42%	
FY23: 44,502 (+4.86%)			FY23: 44,021 (+4.5%)				FY23: 481 (+38.25%)			FY23: 1.08%	
Route	Crew		Mechanical		Other		Weather		Total		Cancellation Cause Summary
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%	
⊟ Majors	6	0.1%	3	0.0%	1	0.0%	33	0.5%	43	0.6%	Crew Mechanical Other Weather
01 Tsawwassen - Swartz Bay	4	0.2%	3	0.1%	0	0.0%	18	0.8%	25	1.1%	
02 Horseshoe Bay - Nanaimo	2	0.1%	0	0.0%	0	0.0%	3	0.2%	5	0.3%	
03 Horseshoe Bay - Langdale	0	0.0%	0	0.0%	1	0.1%	4	0.3%	5	0.3%	
30 Nanaimo - Tsawwassen	0	0.0%	0	0.0%	0	0.0%	8	0.6%	8	0.6%	
⊟ Minors	268	0.7%	104	0.3%	61	0.2%	189	0.5%	622	1.6%	
04 Swartz Bay - Fulford Harbour	6	0.4%	0	0.0%	0	0.0%	0	0.0%	6	0.4%	Majors Minors North
05 Swartz Bay - Southern Gulf Islands	13	0.4%	0	0.0%	0	0.0%	0	0.0%	13	0.4%	
06 Crofton - Vesuvius	26	1.1%	2	0.1%	0	0.0%	0	0.0%	28	1.2%	
07 Earls Cove - Saltery Bay	6	0.4%	0	0.0%	0	0.0%	0	0.0%	6	0.4%	
08 Horseshoe Bay - Snug Cove	19	0.7%	8	0.3%	18	0.6%	0	0.0%	45	1.6%	622 (93.5%) 43 (6.5%)
09 Tsawwassen - Southern Gulf Islands	18	1.2%	0	0.0%	0	0.0%	0	0.0%	18	1.2%	
12 Brentwood Bay - Mill Bay	84	5.3%	0	0.0%	6	0.4%	6	0.4%	96	6.0%	
17 Little River - Powell River	18	2.5%	0	0.0%	0	0.0%	4	0.6%	22	3.0%	
18 Powell River - Blubber Bay	2	0.1%	4	0.3%	0	0.0%	6	0.4%	12	0.8%	
19 Nanaimo Harbour - Gabriola	33	0.8%	15	0.4%	1	0.0%	8	0.2%	57	1.4%	
20 Chemainus - Thetis - Penelakut	10	0.4%	20	0.7%	3	0.1%	0	0.0%	33	1.2%	
21 Buckley Bay - Denman West	3	0.1%	8	0.3%	5	0.2%	0	0.0%	16	0.5%	
22 Denman West - Hornby Island	0	0.0%	16	0.7%	8	0.4%	21	0.9%	45	2.0%	
23 Campbell River - Quathiaski Cove	26	0.5%	21	0.4%	14	0.3%	100	2.0%	161	3.2%	
24 Heriot Bay - Whaletown	2	0.2%	0	0.0%	5	0.5%	18	1.6%	25	2.3%	
25 Port McNeill - Alert Bay - Sointula	0	0.0%	4	0.2%	0	0.0%	8	0.4%	12	0.6%	
26 Skidegate - Alliford Bay	2	0.1%	6	0.3%	1	0.0%	18	0.8%	27	1.2%	
⊟ North	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	
10 Port Hardy - Prince Rupert	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	
11 Prince Rupert - Skidegate	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	
28 Port Hardy - Central Coast	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	
Total	274	0.6%	107	0.2%	62	0.1%	222	0.5%	665	1.4%	

Year to Date System and Route and Year Detail

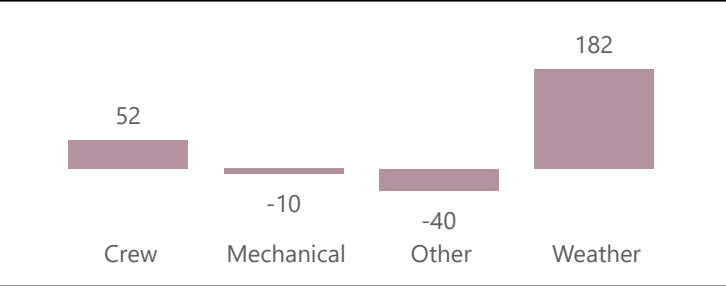
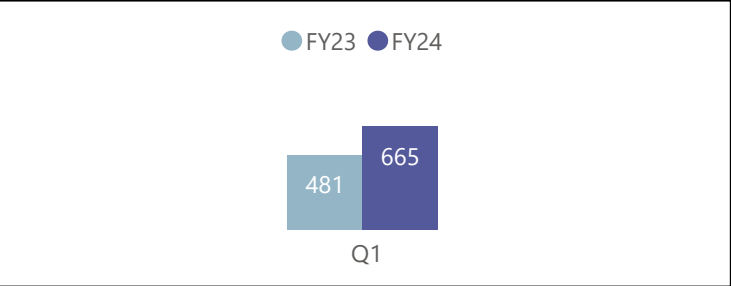
Cancellations by Quarter & Reason

YOY Total Cancellations (YTD)

YOY Comparison by Reason (YTD)

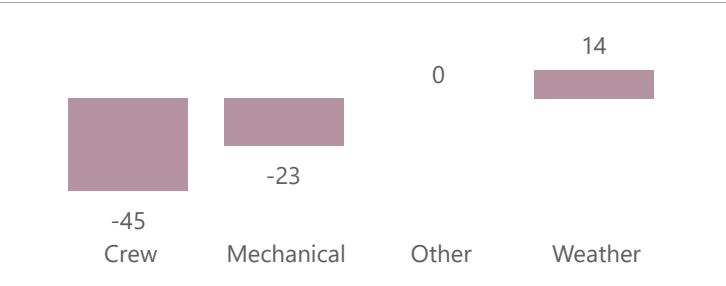
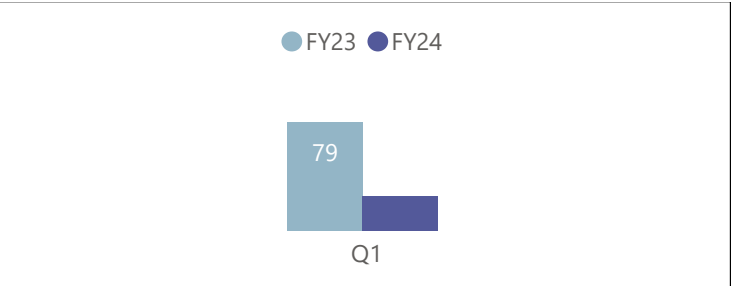
All Routes

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	274	0.6%	0	0.0%	0	0.0%	0	0.0%	274	0.6%
Mechanical	107	0.2%	0	0.0%	0	0.0%	0	0.0%	107	0.2%
Other	62	0.1%	0	0.0%	0	0.0%	0	0.0%	62	0.1%
Weather	222	0.5%	0	0.0%	0	0.0%	0	0.0%	222	0.5%
Total	665	1.4%	0	0.0%	0	0.0%	0	0.0%	665	1.4%



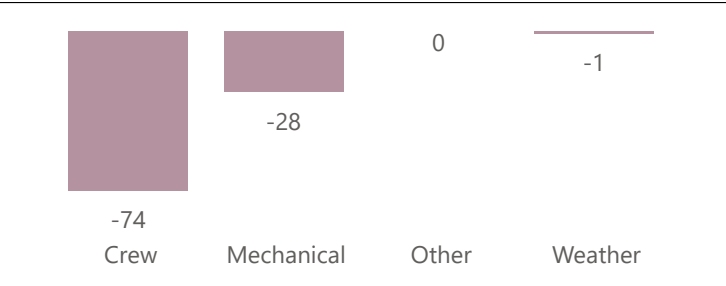
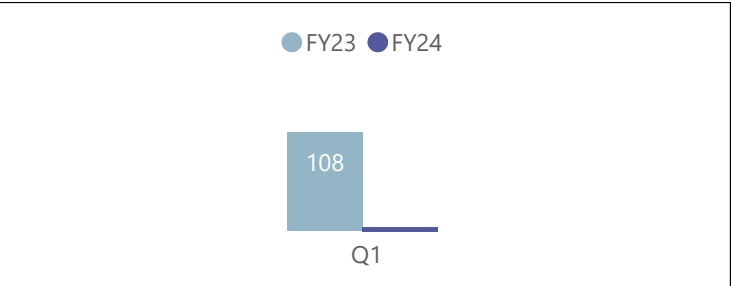
01 Tsawwassen - Swartz Bay

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	4	0.2%	0	0.0%	0	0.0%	0	0.0%	4	0.2%
Mechanical	3	0.1%	0	0.0%	0	0.0%	0	0.0%	3	0.1%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	18	0.8%	0	0.0%	0	0.0%	0	0.0%	18	0.8%
Total	25	1.1%	0	0.0%	0	0.0%	0	0.0%	25	1.1%



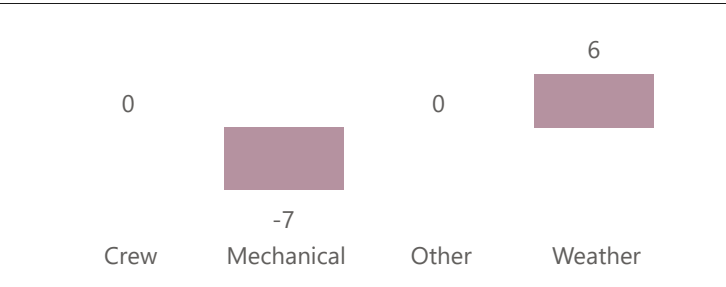
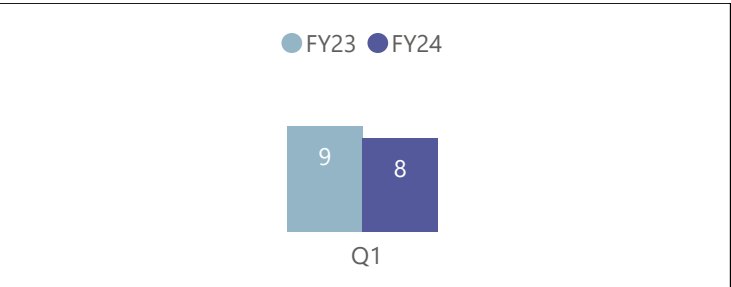
02 Horseshoe Bay - Nanaimo

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	2	0.1%	0	0.0%	0	0.0%	0	0.0%	2	0.1%
Mechanical	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	3	0.2%	0	0.0%	0	0.0%	0	0.0%	3	0.2%
Total	5	0.3%	0	0.0%	0	0.0%	0	0.0%	5	0.3%



30 Nanaimo - Tsawwassen

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Mechanical	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	8	0.6%	0	0.0%	0	0.0%	0	0.0%	8	0.6%
Total	8	0.6%	0	0.0%	0	0.0%	0	0.0%	8	0.6%



Year to Date System and Route and Year Detail

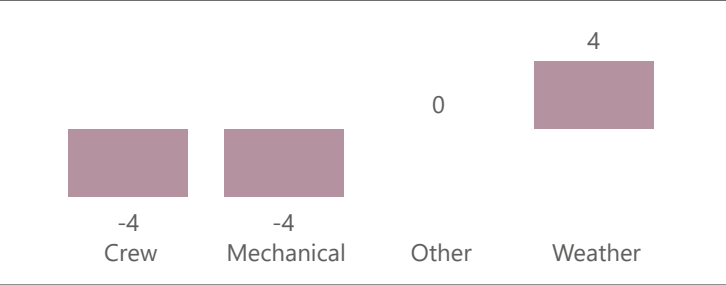
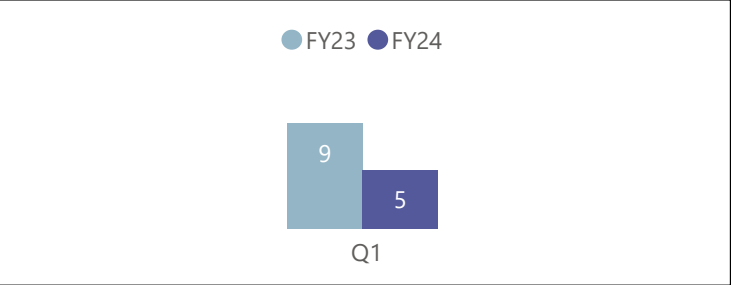
Cancellations by Quarter & Reason

YOY Total Cancellations (YTD)

YOY Comparison by Reason (YTD)

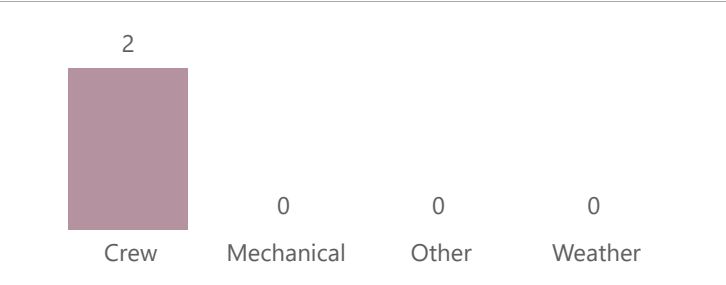
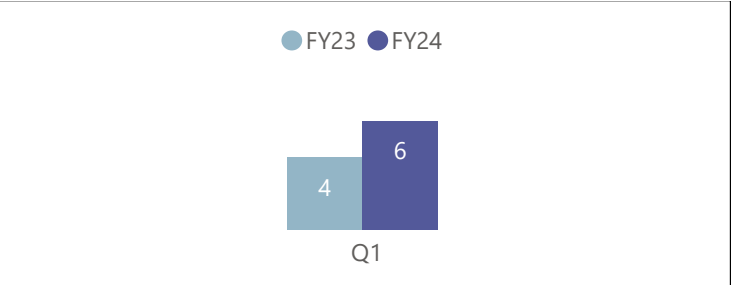
03 Horseshoe Bay - Langdale

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Mechanical	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Other	1	0.1%	0	0.0%	0	0.0%	0	0.0%	1	0.1%
Weather	4	0.3%	0	0.0%	0	0.0%	0	0.0%	4	0.3%
Total	5	0.3%	0	0.0%	0	0.0%	0	0.0%	5	0.3%



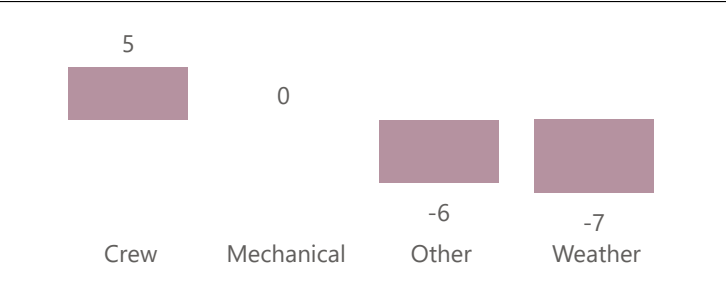
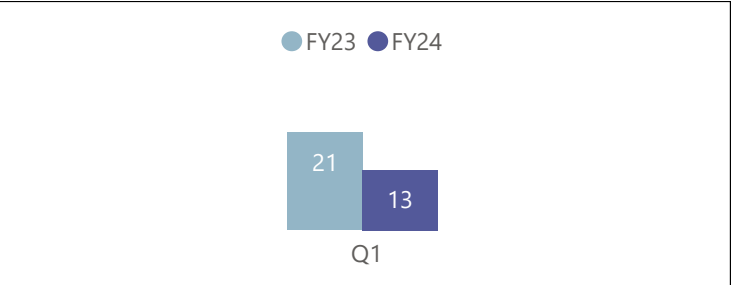
04 Swartz Bay - Fulford Harbour

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	6	0.4%	0	0.0%	0	0.0%	0	0.0%	6	0.4%
Mechanical	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	6	0.4%	0	0.0%	0	0.0%	0	0.0%	6	0.4%



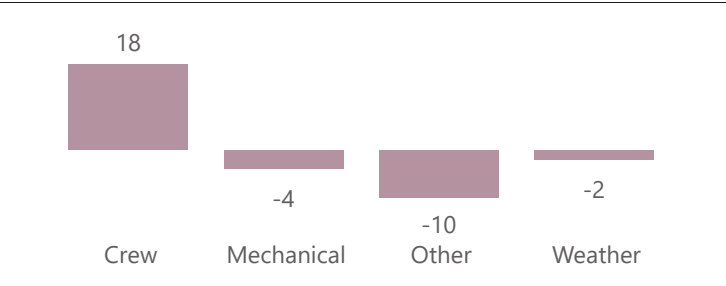
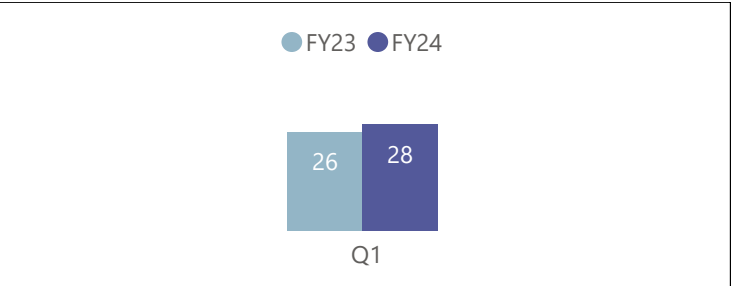
05 Swartz Bay - Southern Gulf Islands

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	13	0.4%	0	0.0%	0	0.0%	0	0.0%	13	0.4%
Mechanical	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	13	0.4%	0	0.0%	0	0.0%	0	0.0%	13	0.4%



06 Crofton - Vesuvius

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	26	1.1%	0	0.0%	0	0.0%	0	0.0%	26	1.1%
Mechanical	2	0.1%	0	0.0%	0	0.0%	0	0.0%	2	0.1%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	28	1.2%	0	0.0%	0	0.0%	0	0.0%	28	1.2%



Year to Date System and Route and Year Detail

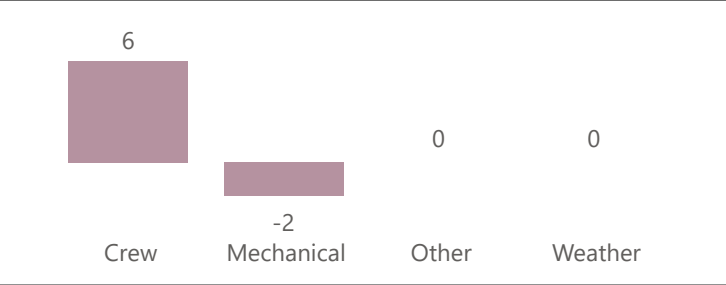
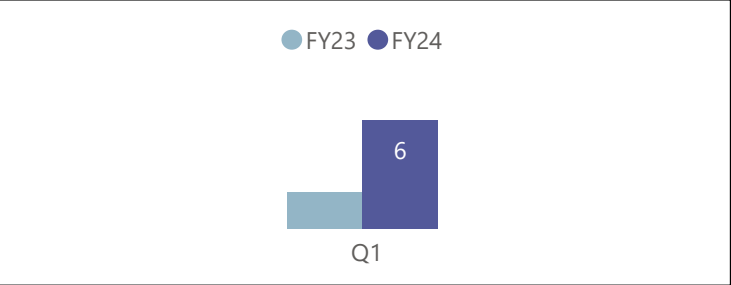
Cancellations by Quarter & Reason

YOY Total Cancellations (YTD)

YOY Comparison by Reason (YTD)

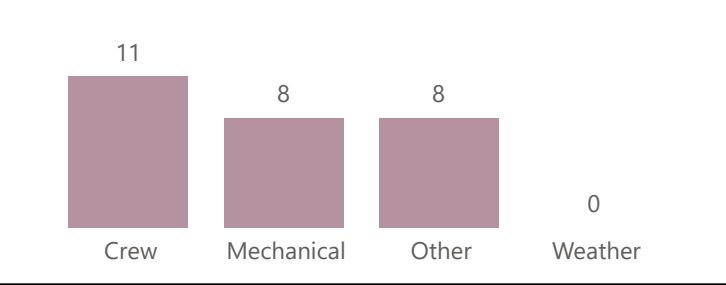
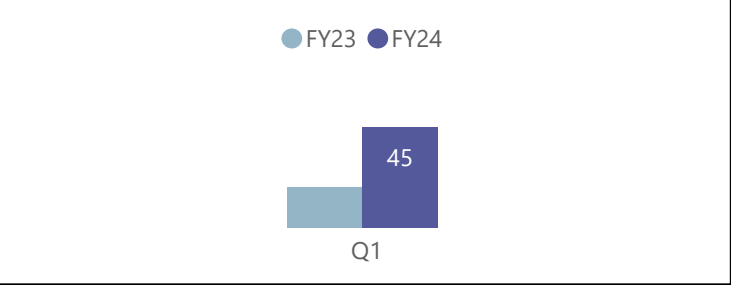
07 Earls Cove - Saltery Bay

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	6	0.4%	0	0.0%	0	0.0%	0	0.0%	6	0.4%
Mechanical	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	6	0.4%	0	0.0%	0	0.0%	0	0.0%	6	0.4%



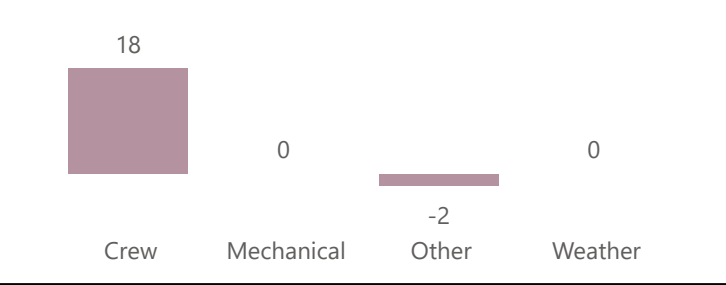
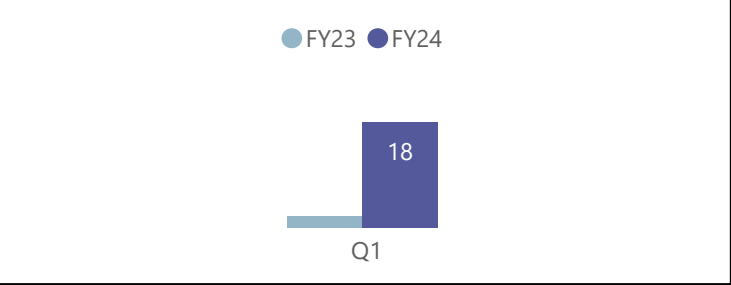
08 Horseshoe Bay - Snug Cove

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	19	0.7%	0	0.0%	0	0.0%	0	0.0%	19	0.7%
Mechanical	8	0.3%	0	0.0%	0	0.0%	0	0.0%	8	0.3%
Other	18	0.6%	0	0.0%	0	0.0%	0	0.0%	18	0.6%
Weather	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	45	1.5%	0	0.0%	0	0.0%	0	0.0%	45	1.5%



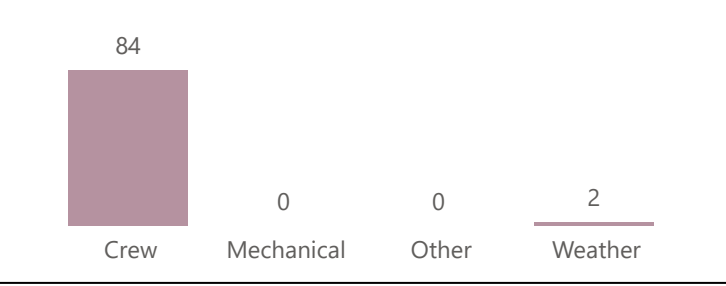
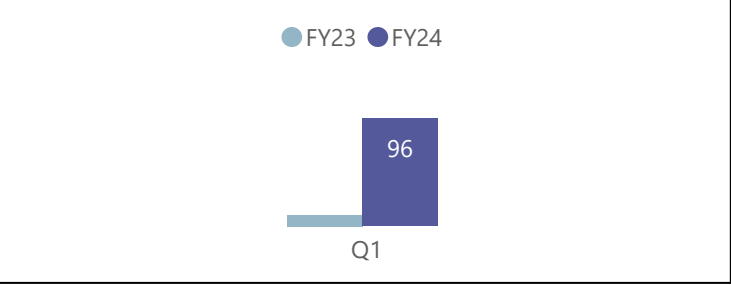
09 Tsawwassen - Southern Gulf Islands

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	18	1.2%	0	0.0%	0	0.0%	0	0.0%	18	1.2%
Mechanical	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	18	1.2%	0	0.0%	0	0.0%	0	0.0%	18	1.2%



12 Brentwood Bay - Mill Bay

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	84	5.3%	0	0.0%	0	0.0%	0	0.0%	84	5.3%
Mechanical	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Other	6	0.4%	0	0.0%	0	0.0%	0	0.0%	6	0.4%
Weather	6	0.4%	0	0.0%	0	0.0%	0	0.0%	6	0.4%
Total	96	6.0%	0	0.0%	0	0.0%	0	0.0%	96	6.0%



Year to Date System and Route and Year Detail

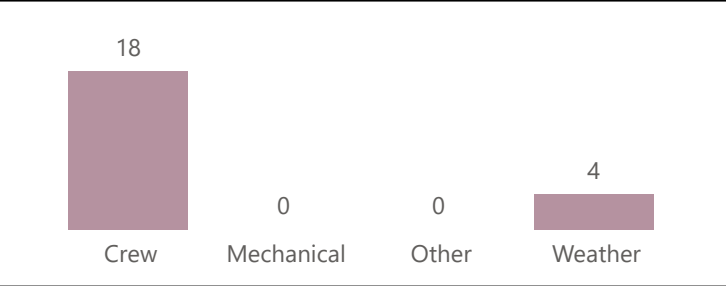
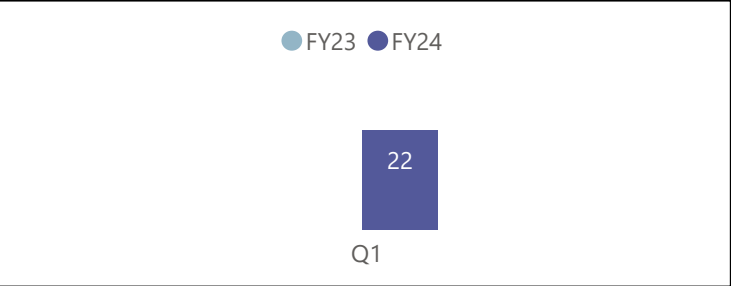
Cancellations by Quarter & Reason

YOY Total Cancellations (YTD)

YOY Comparison by Reason (YTD)

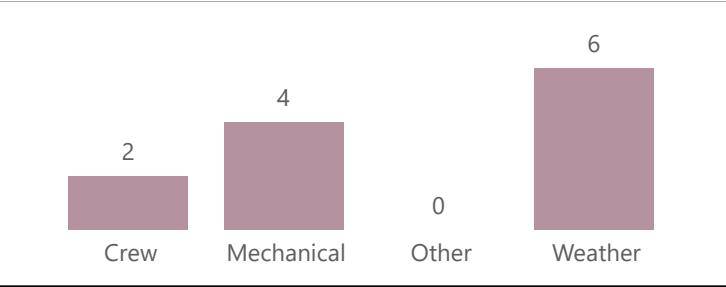
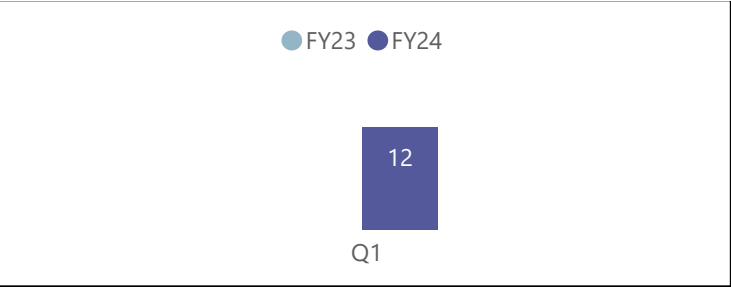
17 Little River - Powell River

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	18	2.5%	0	0.0%	0	0.0%	0	0.0%	18	2.5%
Mechanical	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	4	0.6%	0	0.0%	0	0.0%	0	0.0%	4	0.6%
Total	22	3.0%	0	0.0%	0	0.0%	0	0.0%	22	3.0%



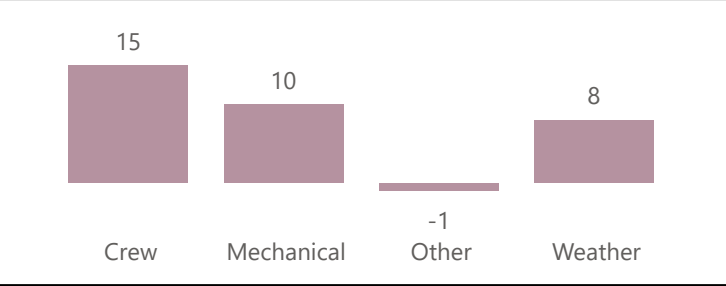
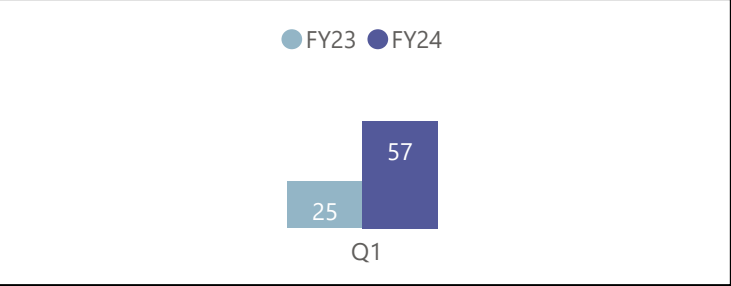
18 Powell River - Blubber Bay

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	2	0.1%	0	0.0%	0	0.0%	0	0.0%	2	0.1%
Mechanical	4	0.3%	0	0.0%	0	0.0%	0	0.0%	4	0.3%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	6	0.4%	0	0.0%	0	0.0%	0	0.0%	6	0.4%
Total	12	0.8%	0	0.0%	0	0.0%	0	0.0%	12	0.8%



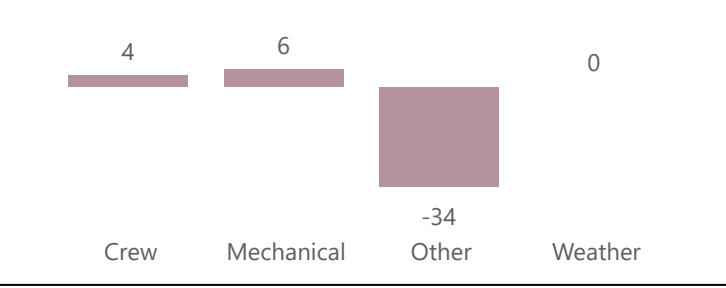
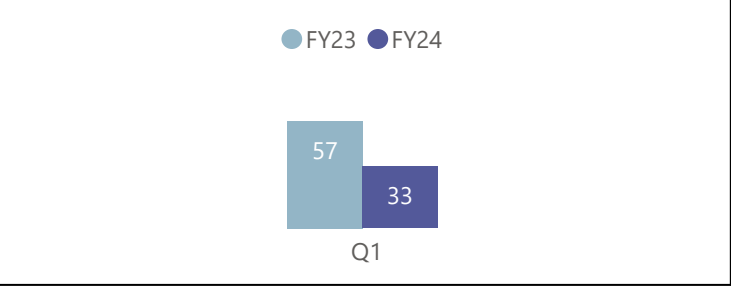
19 Nanaimo Harbour - Gabriola

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	33	0.8%	0	0.0%	0	0.0%	0	0.0%	33	0.8%
Mechanical	15	0.4%	0	0.0%	0	0.0%	0	0.0%	15	0.4%
Other	1	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.0%
Weather	8	0.2%	0	0.0%	0	0.0%	0	0.0%	8	0.2%
Total	57	1.4%	0	0.0%	0	0.0%	0	0.0%	57	1.4%



20 Chemainus - Thetis - Penelakut

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	10	0.4%	0	0.0%	0	0.0%	0	0.0%	10	0.4%
Mechanical	20	0.7%	0	0.0%	0	0.0%	0	0.0%	20	0.7%
Other	3	0.1%	0	0.0%	0	0.0%	0	0.0%	3	0.1%
Weather	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	33	1.2%	0	0.0%	0	0.0%	0	0.0%	33	1.2%



Year to Date System and Route and Year Detail

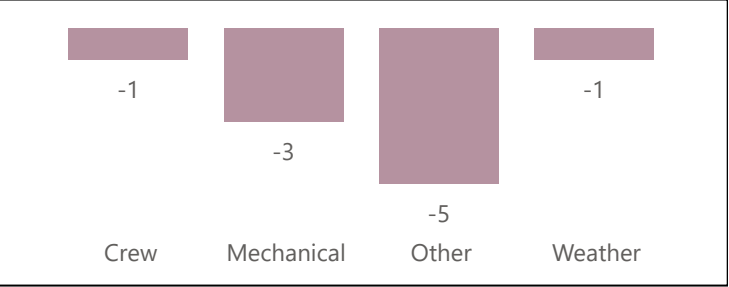
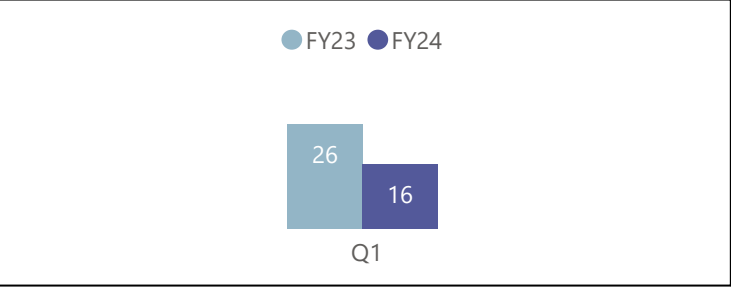
Cancellations by Quarter & Reason

YOY Total Cancellations (YTD)

YOY Comparison by Reason (YTD)

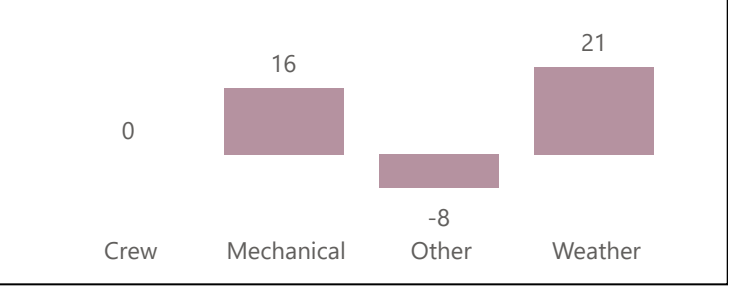
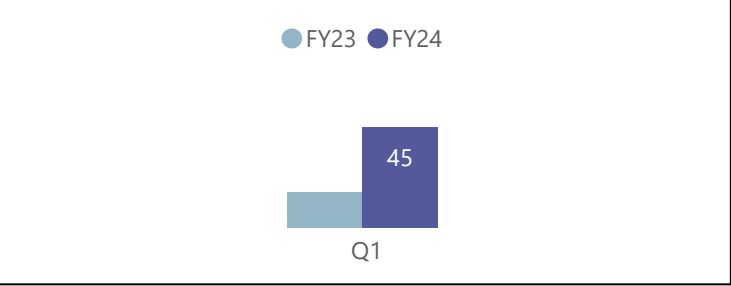
21 Buckley Bay - Denman West

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	3	0.1%	0	0.0%	0	0.0%	0	0.0%	3	0.1%
Mechanical	8	0.3%	0	0.0%	0	0.0%	0	0.0%	8	0.3%
Other	5	0.2%	0	0.0%	0	0.0%	0	0.0%	5	0.2%
Weather	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	16	0.5%	0	0.0%	0	0.0%	0	0.0%	16	0.5%



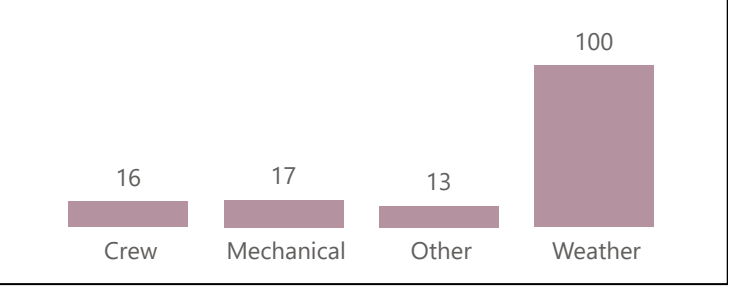
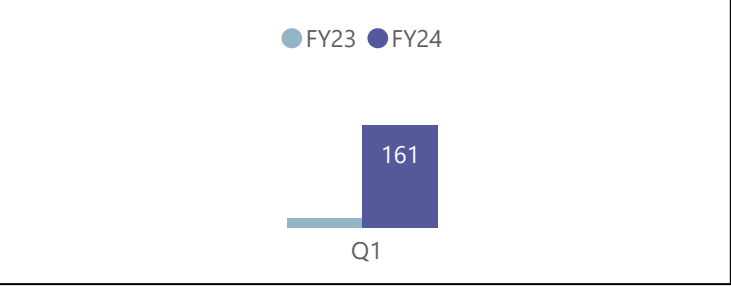
22 Denman West - Hornby Island

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Mechanical	16	0.7%	0	0.0%	0	0.0%	0	0.0%	16	0.7%
Other	8	0.4%	0	0.0%	0	0.0%	0	0.0%	8	0.4%
Weather	21	0.9%	0	0.0%	0	0.0%	0	0.0%	21	0.9%
Total	45	2.0%	0	0.0%	0	0.0%	0	0.0%	45	2.0%



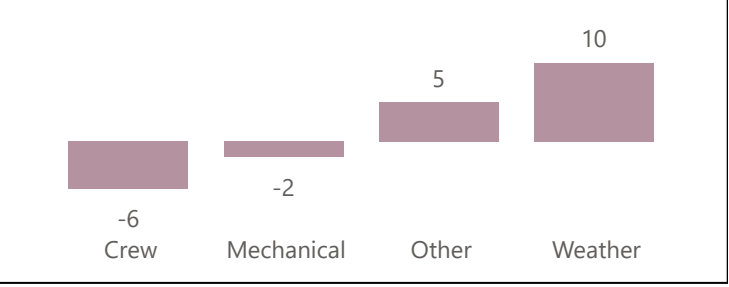
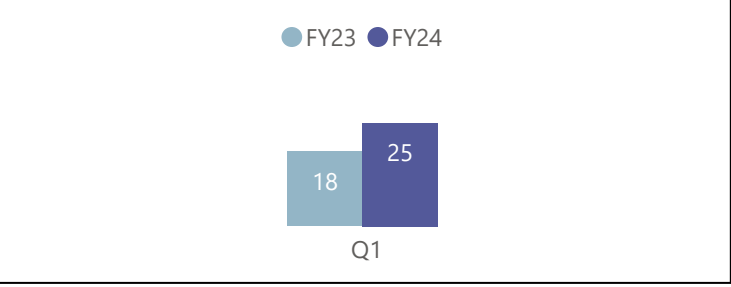
23 Campbell River - Quathiaski Cove

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	26	0.5%	0	0.0%	0	0.0%	0	0.0%	26	0.5%
Mechanical	21	0.4%	0	0.0%	0	0.0%	0	0.0%	21	0.4%
Other	14	0.3%	0	0.0%	0	0.0%	0	0.0%	14	0.3%
Weather	100	2.0%	0	0.0%	0	0.0%	0	0.0%	100	2.0%
Total	161	3.2%	0	0.0%	0	0.0%	0	0.0%	161	3.2%



24 Heriot Bay - Whaletown

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	2	0.2%	0	0.0%	0	0.0%	0	0.0%	2	0.2%
Mechanical	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Other	5	0.5%	0	0.0%	0	0.0%	0	0.0%	5	0.5%
Weather	18	1.6%	0	0.0%	0	0.0%	0	0.0%	18	1.6%
Total	25	2.3%	0	0.0%	0	0.0%	0	0.0%	25	2.3%



Year to Date System and Route and Year Detail

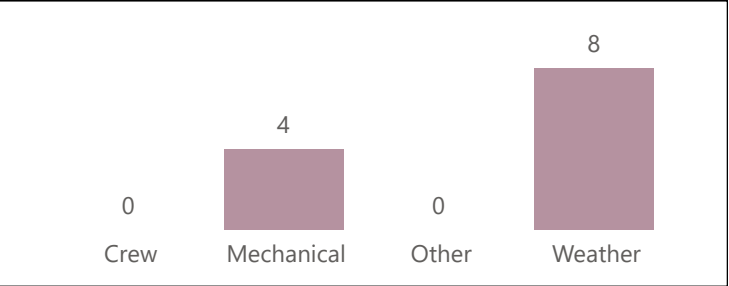
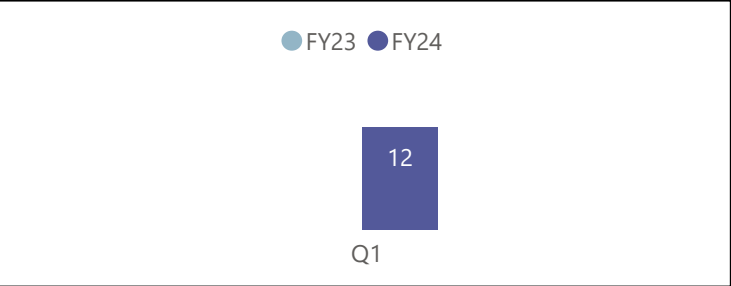
Cancellations by Quarter & Reason

YOY Total Cancellations (YTD)

YOY Comparison by Reason (YTD)

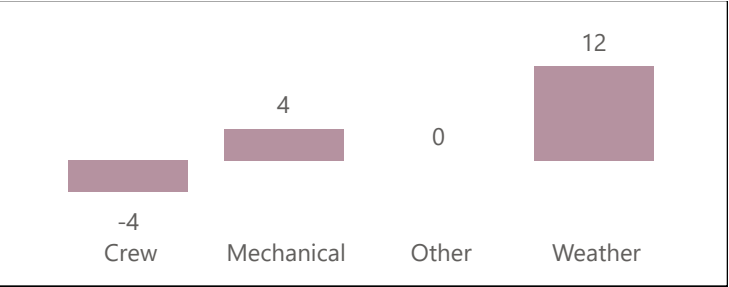
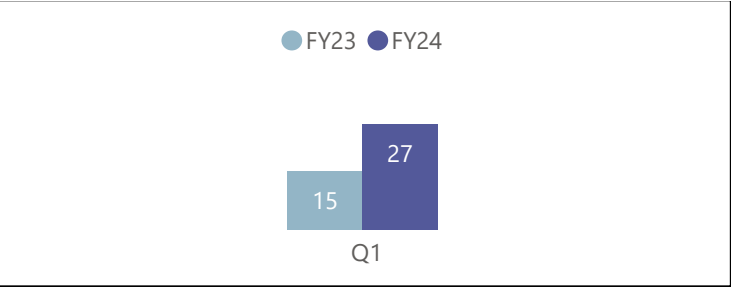
25 Port McNeill - Alert Bay - Sointula

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Mechanical	4	0.2%	0	0.0%	0	0.0%	0	0.0%	4	0.2%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	8	0.4%	0	0.0%	0	0.0%	0	0.0%	8	0.4%
Total	12	0.6%	0	0.0%	0	0.0%	0	0.0%	12	0.6%



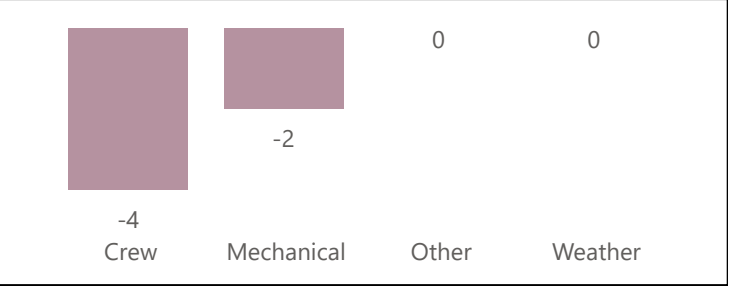
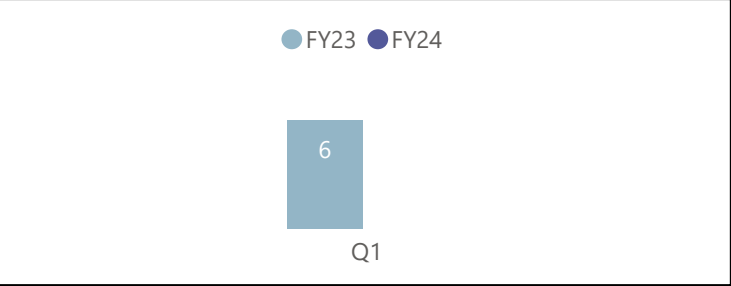
26 Skidegate - Alliford Bay

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	2	0.1%	0	0.0%	0	0.0%	0	0.0%	2	0.1%
Mechanical	6	0.3%	0	0.0%	0	0.0%	0	0.0%	6	0.3%
Other	1	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.0%
Weather	18	0.8%	0	0.0%	0	0.0%	0	0.0%	18	0.8%
Total	27	1.2%	0	0.0%	0	0.0%	0	0.0%	27	1.2%



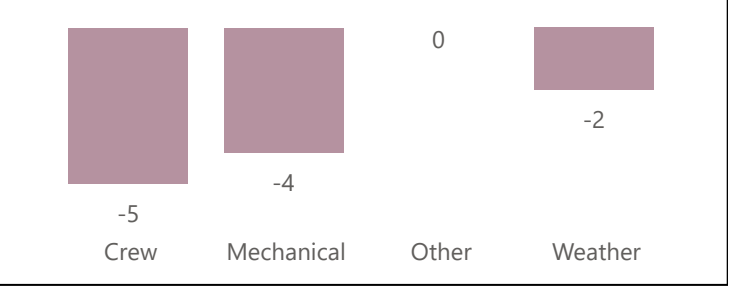
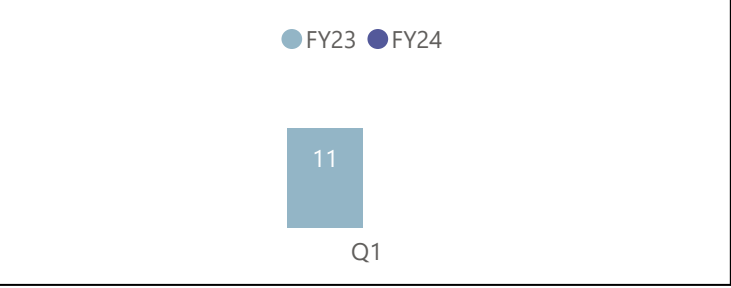
10 Port Hardy - Prince Rupert

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Mechanical	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%



11 Prince Rupert - Skidegate

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Mechanical	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%



Year to Date System and Route and Year Detail

Cancellations by Quarter & Reason

YOY Total Cancellations (YTD)

YOY Comparison by Reason (YTD)

28 Port Hardy - Central Coast

