

An Update from BC Ferries

Dear Denman and Hornby Island Ferry Travellers,

I'm Ivan, a member of BC Ferries' Terminal Development team responsible for establishing Terminal Development Plans for the Denman East (Gravelly Bay) and Hornby Island terminals. As BC Ferries moves forward with these plans, I want to keep you up-to-date on what's happening. I will be providing you with regular updates so please keep an eye out for my updates in this publication.

BC Ferries is preparing a Terminal Development Plan for these terminals to capture the planning and construction work previously completed and to ensure we continue developing them in a sustainable, cost-effective, phased and efficient way that improves safety and meets our customers' needs. Although we have completed many projects at these terminals over the recent years, we want to continue improving the terminal layout and design, with a focus on efficiency and traffic safety, especially resolving issues with traffic backing up on the road during busy periods.

An important aspect of all of our Terminal Development Plans is to consult with ferry travellers, communities, stakeholders and First Nations who are impacted by our terminals and route. In preparation for this consultation, we have met with our terminal and vessel employees, the Ministry of Transportation and Infrastructure, the local ferry advisory committee, First Nations, Islands Trust and government agencies to identify

the key issues and opportunities at the terminals.

Our next step is to listen to you. We are looking forward to consulting the communities of Denman and Hornby Islands in order to help us plan long term improvements to terminal features like the holding compound, parking, terminal amenities, and pick-up and drop-off areas, just to give some examples. Your feedback will help us identify opportunities to improve the safety at the terminals and provide a cost-effective, customer-focused travel experience. We will be hosting two drop-in sessions:

Drop-in session details:	
Hornby Island	Denman Island
4 to 7 p.m.	4 to 7 p.m.
Wednesday, November 15	Thursday, November 16
Hornby Island Community Hall	Denman Island Activity Centre
4305 Central Road, Hornby Island	1111 Northwest Road, Denman Island

I invite you to attend these sessions and provide us with your input. If you're not able to attend, you can fill out the online survey that will be posted along with our engagement material on BC Ferries' website. There will also be other opportunities in the future for you to provide feedback. We will let you know when those opportunities will occur. We expect to finalize these plans for Denman East and Hornby terminals in 2018.

If you are interested in following this project, please watch for these updates in the local paper or visit the Terminal Development Planning page under Public Consultation at bcferries.com. I hope you find the information valuable and if you have any questions about the process, please don't hesitate to contact me at ivan.leung@bcferries.com.

Thank you,

Ivan

Assistant Manager,
Terminal Development
BC Ferries

