



British Columbia Ferry Services Inc.
Suite 500 – 1321 Blanshard Street
Victoria, BC V8W 0B7
Tel (250) 978-1502
Fax 1-866-846-0453
www.bcferries.com

December 18, 2019

Sent via email to: []

Our File: FOI-2020-022

[]
[]

Dear []:

Re: Request under the *Freedom of Information and Protection of Privacy Act*

British Columbia Ferry Services Inc. (BC Ferries) received your request for access to records under the *Freedom of Information and Protection of Privacy Act* (the FOIPP Act) on October 29, 2019. Your request was for:

"All records relating to communication strategy or messaging regarding any alleged assault that took place on Oct 25, 2019."

Further to our email of November 4, 2019, we understand that you are seeking the specified records regarding an assault of a BC Ferries employee on October 22, 2019 on the *Coastal Celebration*.

Enclosed please find copies of the records responsive to your request.

Some of the records contain information excepted from disclosure under the FOIPP Act. This information was severed so the remaining information could be disclosed.

We have withheld identifying information about third parties, such as names, email addresses and phone numbers, as well as the cellular numbers of two BC Ferries' employees under section 22 of the FOIPP Act where disclosure would be an unreasonable invasion of the third parties personal privacy. In addition, these cellular numbers are used in emergencies and their disclosure and potential unauthorized use could harm the security of any property or system, or interfere with public safety under sections 15 and 19 of the FOIPP Act.

We have noted on the records disclosed to you which section of the FOIPP Act was relied on to sever the information. An excerpt of the relevant sections is attached.

Thank you for your deposit of \$14.13 for this request, received on December 2, 2019. The final charge for this request is \$14.83. We have calculated this amount, using our commercial applicant rate, as follows:

Locating and retrieving the records	Less than 3 free hours provided in the FOIPP Act	No charge
Preparing records for disclosure	0.25 @ \$48.52/hour	\$12.13
Scanned electronic copies of paper records	27 pages @ \$0.10/page	\$2.70
	Total	\$14.83
	Less deposit	\$14.13
	Amount owing	\$0.70

The total fee is more than originally estimated because of the number of responsive pages. We have waived the balance owing for this request.

You can apply to the Information and Privacy Commissioner for a review of this response. You have 30 working days from receipt of this letter to request a review by writing to:

Office of the Information and Privacy
Commissioner for British Columbia
PO Box 9038, Stn. Prov. Govt.
Victoria, BC V8W 9A4
Facsimile: (250) 387-1696

If you request a review, please provide the Commissioner's office with a copy of this letter, a copy of your original request, and the reasons or grounds upon which you are requesting the review.

If you have any questions, please write or call our office at (250) 978-1502.

Sincerely,

Original signed by

Josée Magas, Information & Privacy Analyst
FOIPP Office