



British Columbia Ferry Services Inc.  
Suite 500 – 1321 Blanshard Street  
Victoria, BC V8W 0B7  
Tel (250) 978-1502  
Fax 1-866-846-0453  
www.bcferries.com

January 20, 2020

Sent via email to: [ ]

Our File: FOI-2020-021

[ ]  
[ ]

Dear [ ]:

**Re: Request under the *Freedom of Information and Protection of Privacy Act***

British Columbia Ferry Services Inc. (BC Ferries) received your request for access to records under the *Freedom of Information and Protection of Privacy Act* (the FOIPP Act) on October 28, 2019. Your request was as follows:

*"This is a request under the FOIPP Act for access to information and records concerning the Denman Island Cable Ferry, the Baynes Sound Connector. For clarification, this request is specifically about the service availability of the BSC, not about the service provided on Route 21 including replacement/stand-by vessels.*

*Going back to February 2016, when the BSC started regular service, please provide information about date, time and reason for cancellations of scheduled sailings or departure delays by more than 30 minutes. This should include the sailings missed due to scheduled repairs or maintenance and sailings missed, but performed by a replacement vessel. This request refers to missed scheduled sailing times. Please list those, even if the BSC made up the required number of scheduled daily sailings later in the day through shuttling.*

*Please provide dates and times when sailings were disrupted by debris or logs picked up by the cables, or conflict with other vessels.*

*Please also provide information, again dates and times, when the BSC was not available for possible night time emergency sailings due to repairs and maintenance, again include scheduled and acute events."*

We write further to your email of January 3, 2020 for, *"the date and time when another vessel served in place of the BSC when it was unavailable due to a scheduled maintenance or a scheduled repair."*

Enclosed please find a copy of the record which we created to respond to your request. We have not charged fees for these additional details.

You can apply to the Information and Privacy Commissioner for a review of this response. You have 30 working days from receipt of this letter to request a review by writing to:

Office of the Information and Privacy  
Commissioner for British Columbia  
PO Box 9038, Stn. Prov. Govt.  
Victoria, BC V8W 9A4  
Facsimile: (250) 387-1696

If you request a review, please provide the Commissioner's office with a copy of this letter, a copy of your original request, and the reasons or grounds upon which you are requesting the review.

If you have any questions, please write or call our office at (250) 978-1502.

Sincerely,

*Original signed by*

Josée Magas, Information & Privacy Analyst  
FOIPP Office