

## Role of the Ferry Advisory Committee

BC Ferries is fortunate to be able to work with 13 Ferry Advisory Committees located in communities up and down the coast of British Columbia. These committees are typically made up of 8-12 volunteer members who represent the ferry-dependent communities we serve.

Ferry Advisory Committees play a fundamental role in facilitating information sharing between communities and BC Ferries. The committees provide important advice and insight that helps inform day-to-day operations, terminal and vessel improvements, schedule changes, and other initiatives.

## Membership

In coordination with FAC Chairs, Ferry Advisory Committee members are selected by BC Ferries. Nominations are received from members of the local community and businesses or associations.

Ferry Advisory Committees represent diverse community perspectives, and provide a broad knowledge base that may include the voice of residents, local businesses, community members, Indigenous communities and many others.

To ensure all members are able to equally participate in the conversations, we ask they be familiar with BC Ferries governance and operational structure, as these form the foundations that enable and constrain decision making and problem solving within the organization.

## BC Ferries Commitment

We understand that involving our customers, the Indigenous and coastal communities we serve, and our employees in the decisions that impact them results in better outcomes and can create solutions to challenges we may not have otherwise considered.

The relationship between the Ferry Advisory Committees and BC Ferries plays a pivotal role in the success of this commitment, and as part of this promise we will continue to involve, listen and actively respond to the input shared. We also commit to respectful and transparent communication with our Committees by reporting back on actions taken as a result of the feedback we hear, and providing fulsome explanations when action is not possible.

## Participation

BC Ferries is committed to providing a safe and respectful environment for all committee members. This enables participants to actively and fully contribute to conversations and activities. Guidelines outlining how Committee members and BC Ferries will work together can be reviewed in the following documents:

- Working Together
- Terms of Reference

## Skills

We value members who are able to work alongside BC Ferries in a collaborative approach to problem solving and dialogue. We are always interested in working with members who are involved in the communities we serve. Skills we look for when selecting members include but are not limited to:

- Ability to communicate effectively in writing and verbally
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- Familiarity with virtual meeting platforms and basic computer skills
- Ability to bring a solutions-focused approach to problem solving and group dialogue
- Community connections and involvement
- Comfort with data, e.g. graphs, charts, spreadsheets etc.

## **Meeting Frequency**

Individual FACs may meet several times throughout the year on their own, in addition to officially meeting three or four times per year with BC Ferries. Meetings with BC Ferries include two in person meetings and one or two virtual sessions. In-person meetings are typically held in the spring and fall each year and are open to the public to attend and observe.

## **Membership Term**

Members are expected to serve a term of two years. At the end of each term, the membership will be reviewed and may continue a new, two year term. A review will be held at the end of each term completed.

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## Contact Information:

Name

Address

Home Phone

Cell Phone

Email

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1. Please select which FAC community you reside in:
  2. If you are not a full-time resident of the community, please explain your connection to the community or the FAC you are applying to

3. How long have you lived in this community?

4. Have you been employed by BC Ferries or been a member of the BCF Board?

yes  no

5. Are you currently a member of any of the following ferry user stakeholder group(s)?

Students	Tourism	Seniors	
Indigenous Band/Community	Tax Payers Association	Local Business Owner	
Chamber of Commerce	Commercial goods/services	Commuter	
Candidate or elected government official	Civic	Provincial	Federal
Other			

6. How many round trips do you take on BC Ferries in a usual month?

0-5 times  6-10 times  over 10

7. What is your usual purpose for traveling on BC Ferries? please select all that apply

Commuting	School	Trucking/Hauling
Occasional Business Travel	Shopping/Supplies	Tourism
Visit Family	Vacation Residence	Sporting Events
Medical	Commuter	
Other (please specify)		

8. Please tell us why you are interested in joining the FAC and outline the unique perspective you will represent if chosen and/or what your goal or focus would be.

9. The FAC meets throughout the year; 2 in person and 1 virtual as well as consistent communication via email and our Projects page. With this in mind, will you be available commit to this time commitment?

Yes

No

Please send your completed application to the FAC Chair for your region

*BC Ferries supports equity and diversity and we encourage applications from all qualified individuals including women, visible minorities, Indigenous Peoples, persons with disabilities, persons of diverse sexual orientation, gender identity or expression (LGBTQ2S+), and others.*



# Ferry Advisory Committee Working Together Guidelines

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As a Ferry Advisory Committee we will be participating in collaborative, solutions-focused dialogue with fellow FAC members and BC Ferries teams. Together, BC Ferries and the FAC Committee members agree to the following guidelines:

As a member of the Ferry Advisory Committees together with BC Ferries, we are committed to being:

- **Responsive:** We will respond to meeting invitations, correspondence, and requests for input from the Committee Chair.
- **Involved:** We will be actively involved in Committee dialogue, meetings, and correspondence as required. When a person is not able to participate, they will inform the Committee Chair so that alternate arrangements can be made if necessary.
- **Prepared:** All participants will read materials in advance of meetings and arrive prepared to contribute respectfully and knowledgeably to solutions-focused dialogue during meetings.
- **Collaborative:** We will work with fellow committee members respectfully and in good faith for the benefit of all ferry users and the whole community.

In our work with others as a Ferry Advisory Committee member or BC Ferries employee, we commit to being open:

- **To others:** We will arrive to conversations ready to be curious, listen to others, and participate in respectful conversation that allows for all points of view to be heard and understood.
- **About myself:** We will be transparent with our objectives, ideas, thoughts, and feelings.
- **To understanding:** We will ask questions and seek clarification when we do not understand or feel we may be misunderstanding others. We will seek first to understand before we respond.
- **To different ways of solving challenges:** We will seek solutions that take into account a variety of needs and requirements.
- **To ideas:** We will help to create a safe space where ideas can be explored openly and without fear of being dismissed or discounted.

I acknowledge that I have read and understand the above guidelines in its entirety and agree to uphold them to the best of my ability.

Name (Printed)

Signature

Date

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