

## Ferry Advisory Committee (FAC) - Record of Meeting

<b>Date</b>	August 24, 2021	
<b>Committee Name</b>	Chemainus-Thetis Island-Penelakut Island	
<b>Route</b>	20	
<b>Attendees</b>	FAC	BC Ferries
	<i>Chair(s):</i> Keith Rush <i>Members:</i> Jim Chisholm, Selena Hayes, Ken Hunter, Anne-Marie Koeppen, Josh James (Int Band Mgr)	Capt Jan Brockhausen, Capt Andriy Kovtun, Capt James Bradley, Peter Simpson, Darin Guenette, Cam Hillis, Jessalyn Kovacs

On-time performance/lateness – FAC ideas for improvement/new schedule		
<p><u>Update:</u></p> <ul style="list-style-type: none"> <li>On-time performance (OTP) on the route has been below customer and BCF expectations for some time now, and the FAC offered ideas for trying to improve OTP.</li> <li>Ideas included concurrent foot passenger loading/unloading, quicker fuelling truck, on-time or two minutes earlier departure each day, turning ship with authority (not at idle), quicker transit (paid missed meal breaks), fill in part of the parking lot or rent the parking lane from the Municipality to enable staging of a full load at Chemainus, require larger vehicles (commercial and RV's etc) to book 48 hours prior to sailing, allow commercial vehicles to sail with DC (return to weekly DC), and use the Friday schedule during peak season (June to September).</li> </ul> <p><u>Feedback/Comments:</u></p> <ul style="list-style-type: none"> <li>BC Ferries noted they have tried several terminal and vessel initiatives similar to the ideas expressed by the FAC, but there was no notable improvements seen.</li> <li>However, a new schedule has also been developed, with a longer operating day and more time provided for some in-port stages and transits. BC Ferries will share this schedule with the FAC and welcome feedback/thoughts on community acceptability.</li> <li>Related point: FAC asked if BC Ferries has made progress on initiative to allow non-Dangerous Cargo (DC) vehicles on DC sailings. BC Ferries was still looking at this idea and would let the FAC know if decisions were made.</li> </ul> <p><u>Resolution/Agreement:</u></p> <ul style="list-style-type: none"> <li>Draft version of new sailing schedule can be sent to the FAC, who can review and share it with others in the community for opinion. Selena noted the change in sailing times for the school runs and would communicate with her parent and transportation contacts.</li> </ul>		
<b>Action Item</b>	<b>Responsibility</b>	<b>Deadline</b>

Send FAC new schedule	Darin	Completed
<b>Peak season overloads</b>		
<p><u>Update:</u></p> <ul style="list-style-type: none"> <li>• With robust vehicle traffic demand returning to the route, the FAC hears of several overloads and frustration with community members.</li> <li>• Given the replacement of the MV Kuper with a larger capacity vessel is not planned for many years, the FAC wonders if a larger ship (the Quinitsa?) could be used during the peak season.</li> </ul> <p><u>Feedback/Comments:</u></p> <ul style="list-style-type: none"> <li>• The current service plan has the MV Kuper remaining on the route for at least the next decade.</li> </ul> <p><u>Resolution/Agreement:</u></p> <ul style="list-style-type: none"> <li>• Further analysis required on growing peak season demand on many routes.</li> </ul>		
<b>Action Item</b>	<b>Responsibility</b>	<b>Deadline</b>
n/a		

<b>Communications with the FAC</b>		
<p><u>Update:</u></p> <ul style="list-style-type: none"> <li>• Keith noted that the FAC has not received any information on some changes BCF has either trialed (vehicle staging changes) or made (line painting, etc) recently, and they ask for as much advance notice in the future to help build awareness in the communities.</li> <li>• With a recent change in the Marine Superintendent and Senior Master for the route, Keith also asked for email and phone number for the people now in these areas of responsibility, as he finds reaching out directly with them helps when operational issues arise and/or people in the community are asking him questions.</li> </ul> <p><u>Feedback/Comments:</u></p> <ul style="list-style-type: none"> <li>• BC Ferries noted that Capt Brockhausen is currently the interim Superintendent, but Capt Bradley is assuming this role very soon. Also, Capt Kovtun is the new Senior Master.</li> </ul> <p><u>Resolution/Agreement:</u></p> <ul style="list-style-type: none"> <li>• Email addresses and names to be shared with Keith as follow-up.</li> </ul>		
<b>Action Item</b>	<b>Responsibility</b>	<b>Deadline</b>
Send new contact info	Darin	Completed