

Quadra Island Public Information Session
For the Planned Work on the Ferry Route between Campbell River
and Quadra Island
February 11, 2020

Summary of Comments

Over 51 people attended during the three hour (4 pm to 7 pm) public information session on February 11, 2020 at the Quadra Island Community Center. The intent of the meeting was to introduce:

1. The new Island Class Vessels to be deployed to this ferry route,
2. The proposed new Lay-by Berth on Quadra Island to accommodate the new Island Class vessel and
3. The Campbell River Terminal Development Plan.

Format of the meeting was an informal drop in with a series of panels illustrating the proposals. BC Ferries representatives were Carrie McIntosh, Mitchell Jacobson, Jeffrey Li and Halyna Tataryn. The event was advertised in the local newspapers, on the BC Ferries website and at the terminal. Originally scheduled to take place on February 4, 2020, this event was cancelled and rescheduled for February 11th due to a large snow event.

Attendees were asked to complete a comment sheet and 33 forms were returned. Feedback was generally positive with 28 out of the 33 people who completed the survey, stating they were **Somewhat** or **Very supportive** of the Island Class Ferries on the route.

Both the verbal comments made at the information session and the written comments received are summarized below. Note that some comments to certain questions have been categorized in more appropriate summaries in the discussion below. There has been minor editing for clarity.

New Island Class Vessel Comments:

- Looking forward to improved service times.
- It gives us additional capacity. We need increased all weather ferry capacity. If this will do the job, it will be good.
- We need it now, not in 2022.

- About time. The lack of traffic projection, boat construction boils down to lack of vision from the government from Bennett's time.
- We're looking forward to the new, environmentally friendly ferries and are hopeful that full battery operations will come soon. Let us know if we can help w/Hydro?
- 2 ferries is the way to go – every 30 min busy times
- Interesting how well the ferries perform in the tides with only the 2 legs.
- Support anything to ease sailing waits, as usage will only continue to increase.
- Unsure it will sufficiently address summer line ups. A second vessel may be req'd at peak periods, but existing capacity still needs to be maintained.
- Appears to be more passenger/walk-on friendly.
- Standardize the boats to reduce inventory and operating costs so the travelling public gets a better rate. Talk to the public. They know things.
- Make sure handicapped washrooms have HIGH toilet seats.
- Can passengers stand outside or do they have to be in one of the approved lounges?
- Do not understand the fifi lounge – are the dogs crated? Or are they with the owner?
- I do not like that passengers sit bellow the vehicles on the 2nd deck. During storms that could cause anxiety to those seated, plus higher weight of vehicles may be a problem.
- The increased capacity will be out stripped by demand in 10 years or less. You should have ordered bigger ferries.
- Too bad as these boats are expensive and have to last many years, perhaps – 40 years, or more.
- The size of your new boats is too small, but they are already being built, too late to change now.
- With the rate of growth of tourism on Quadra and Cortez and the growth of new residents, is it going to be enough?
- Short sighted. With so much planning and lead time for final draft & build, these boats have to do for a long time. They need to be 75 car capacity.
- The new ferries are too small. Short sighted. With a short sailing time 2 boats make more sense than one, say - 150 car boat.
- Approximate timing of these changes?

Proposed New Tie-Up Berth Comments:

- It is a necessary component. Would one of the ferries be available for use in a night-time emergency?
- It's required for the service.
- It is necessary.
- I live on Pidcock and approve.
- I'm fine with the 2nd ferry and the tie-up for it.

- The video shown of the Island Class illustrated there will be very little wash.
- No issues with zoning or water lease.
- Be very nice to see the new Quadra Island 2nd ferry tie up put in by the summer of 2021, with a small ferry to help with ferry traffic.
- Some concern whether this is financially viable year round. The lay-by berth will be very expensive and I'm afraid we will be asked to cover the costs.
- I appreciate that lights will not be an issue to neighbours – this is extremely important.
- Handy it being tucked out of the way
- It would be awesome if we could create the lay-by berth in Campbell River, a much larger community, in a less residential area.
- Leary about the extra lighting.
- It will take away from the view of Q-Cove. However, this has been going on for 70+ years I've been around here and I guess it will carry on forever.
- The wave action from cruise ships during summer season/take that into consideration.
- Make sure you look at wave action from the cruise ships as it sits at dock in Q-Cove.
- Will the vessel be able to turn off all lighting onboard which are not required when in the lay-by berth and position the Island Class Vessel exhaust stacks seaward when at the terminal?
- On site parking, schedules, low level lighting, sufficient shore power to avoid noise.

Campbell River Terminal Development Plan comments:

- CR terminal Dev. Plan: make it safe for pedestrians to cross street. Currently very dangerous.
- Ensure safe exit and entrance for pedestrians and bikes.
- Unsure of bike storage and off board process for bikes.
- Looks good.
- Passenger walking against the light. Maybe a crossing gate like they have in England. NEEDS attention!!
- CR side-better crosswalk across via Tyee Plaza to the ticket terminal is required.
- The left turn from southbound on Highway 19A to the ticketing lot needs more work. The signals at the highway need to be moved to the near side of the highway.
- Safety of the foot passengers walking up to the new waiting building.
- The walk off across to the plaza. Drivers speeding to get the light before they unload.
- My concern is the Campbell River terminal-particularly the foot-passenger safety vis-à-vis vehicles exiting the ferry (i.e., crossing the street adjacent to the terminal). I have witnessed several near-accidents involving vehicles coming off the ferry nearly hitting

pedestrians, where the vehicle turns right into the Old island Highway. Please address this as much as you can in your planning! Thank You?

- No bathroom in the new waiting area.
- I understand these changes to the CR terminal will happen over the next 25 years. Perhaps a timeline for the next 2 years for now? Then 5 years?
- Fix up pedestrian walkway crossing highway. Lengthen ‘Walk’ timing significantly. Wait time to walk across needed by seniors, handicapped, etc.
- Washroom in passenger waiting room.
- Primary concern: pedestrian safety exiting ferry in CR. The four lane highway is extremely dangerous!
- Get’er done.

Other Comments/Suggestions:

- Thanks for doing this.
- I really like the drop by format rather than a formal presentation.
- Keep up the good work!
- Pamphlet of vessels should have been supplied so we could look at these later.
- Where is the (info) display of changes to Quadra Terminal? I assume there will need to be some changes made to accommodate on-coming traffic while off-loading is happening, due to congested intersection.
- Was the time convenient for you? YES 32 responses
- Was the venue convenient for you? YES 32 responses

Questionnaires summary

Question	Not at all	I have questions	Not sure	Some what	Very
1. How supportive are you of the introduction of the two new Island Class Ferries to your route?	1			5	23
2. How supportive are you of the new lay-by berth needed to support two-ship service on your route?			3	7	18
3. How helpful did you feel tonight’s session was in understanding the changes planned for the Quadra Island – Campbell River route?				8	19