



# Operations Reports

Quarter Ended December 31, 2024



The Operations Reports provide details on the coastal ferry services delivered by BC Ferries during the reporting period, including the overall number of sailings provided by BC Ferries and its performance against CFSC minimums. (Please see the glossary at Section 6B for a further explanation of terms used in this document.)

It is important to note that some FY2024 numbers presented in this report may differ than those reported during the previous fiscal year. With amendments to the CFSC for PT6 (commencing FY2025,) round trips provided by alternative service (water taxi, tug & barge, etc.) are no longer included for the purpose of meeting core service levels. For comparative purposes, the FY2024 numbers in this report have been presented based on these new parameters. For example, the counts for round trips, AEQ and passenger in the operations summary in the previous FY2024 reports would have included alternative service. However those same counts presented in this report's operations summary (Section 1A) do not include alternative service. Similarly, capacity utilization and overload numbers presented in the FY2024 reports include alternative service but this report's numbers do not (Sections 1A, 4A and 4C.) Unless otherwise noted, any variances are immaterial.

For an understanding of key themes that emerged during the reporting period and the actions taken by BC Ferries in response, please refer to the Feedback and Engagement Report, available at <https://www.bcferrries.com/in-the-community/resources>.

## **Section 1: Operations Summary**

This report shows the total number of round trips BC Ferries delivered on each of the Designated Ferry Routes, inclusive of AEQs and passengers carried, vessel capacity utilization, tariff revenue and OTP.

## **Section 2: Performance Against CFSC Minimums**

This report includes the following:

- (a) A graphical representation of the number of actual and cancelled round trips in comparison to CFSC minimums, by route;
- (b) A summary of cancelled CFSC minimum round trips, inclusive of the number of cancellations of minimum required round trips for reasons permitted by the CFSC as well as any others that were not allowable under the CFSC;
- (c) An overview of the number of actual round trips provided in comparison to CFSC minimums, by route;
- (d) A fiscal year to date summary of all cancelled round trips, inclusive of cancellations that are above the daily minimums;
- (e) A fiscal year to date number of actual round trips provided in comparison to the estimated (budgeted) proportion of round trips required to meet annual CFSC minimums;
- (f) A summary noting the cumulative and consecutive number of days for which CFSC minimum round trips were missed; and
- (g) The number of round trips provided by alternative service (water taxi, tug & barge, etc.), typically used to mitigate the impacts of service reduced below CFSC minimums

## **Section 3: Performance Against Scheduled Sailings**

This report includes the following:

- (a) A summary of the number of scheduled sailings by route in comparison to the number of actual sailings provided;
- (b) A summary of the reasons for cancelled scheduled sailings, by route, for the reporting period; and
- (c) A fiscal year to date summary of the reasons for cancelled scheduled sailings, by route.

## **Section 4: On-time Performance and Overloads**

This report includes the following:

- (a) A table and charts reviewing OTP, for the quarter;
- (b) A table and charts reviewing OTP, year to date; and
- (c) A summary of the number of overloaded sailings by route, by quarter and fiscal year to date.

## **Section 5: Financials**

This report includes the following:

- (a) The total number of senior passengers carried on each Designated Ferry Route and the associated foregone revenues resulting from the Senior Discount;
- (b) The amount of ferry transportation fees paid by the Province for the reporting period, and a calculation of any amounts owing by the Province to BC Ferries for Goods and Services Tax on Route 13; and
- (c) An accounting of any penalties under the CFSC.

## **Section 6: Notes and Glossary**

Notes to the operations reports and a glossary of terms, abbreviations and acronyms used in this document.

In Q3 Fiscal 2025, BC Ferries delivered almost 22,000 round trips, carrying over 38,200 more vehicle equivalents and over 17,700 more passengers than the same period last year. The fact that this was accomplished despite sailing about 200 fewer roundtrips than this quarter last year is evidence of the continual growing and record-setting demand for service.

Even though the fall is typically a slower period for travel, over 88 percent of the available space on the Swartz Bay-Tsawwassen route was utilized across the quarter, leaving little space for delays or breakdowns that wouldn't have a significant impact on customers.

Unfortunately, mechanical issues continued with the fleet's aging vessels. In particular, the 60-year-old *Queen of New Westminster* remains out of service (propeller shaft) and other ships, including the 43-year-old *Queen of Surrey* (mechanical difficulty with pitch control), faced challenges that resulted in cancellations that, without a relief vessel in the fleet, negatively impacted customer travel over the holiday season. Overall, there were 149 major routes sailing cancellations due to vessel mechanical issues this quarter.

On the major routes, the percentage of overloaded sailings grew by 2.1 percent compared with the same quarter last year. Almost 1,000 sailings in Q3 on the Swartz Bay-Tsawwassen route left behind customers for the next available sailing, and a full three-out-of-10 sailings across the major routes resulted in the similar experience. This is actually an improvement on the overall fiscal year so far, when more than half of route 1 sailings have been overloaded, and 43% of all major route sailings (9,082) cannot carry all the customers looking to travel on them. Without the additional capacity of a relief vessel in the system, overloads are projected to continue to worsen in the coming years.

BC Ferries' is actively seeking approval from the BC Ferries Commissioner to build five new major vessels – including a net new additional vessel to the fleet – that will provide the much needed capacity and resiliency to meet these challenges head on and deliver the service reliability our customers expect.

Despite today's challenges, BC Ferries has been able to improve its number of on-time sailings so far this year on the major routes, with almost 81 percent arriving within 10 minutes of their scheduled time in Q3. In addition, it is also notable that there were no major route cancellations due to crew shortages again this quarter – continued evidence of BC Ferries' successful efforts to attract and retain mariners, and stabilize the workforce to give customers greater certainty about when they will sail.

This quarter, BC Ferries once again surpassed the contract minimums on almost all of the routes – by 512.5 additional round trips on the major routes and 1,585 additional on the minor routes – and continued to deliver an essential public service for customers and the communities we serve.

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# Section 1

## Operations Summary



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# Section 1A - Quarter Ended December 31, 2024



## Q3 Operations Summary Report

	Actual Round Trips	AEQ Capacity Provided	AEQ Carried (FY25)	Capacity Utilization (FY25)	AEQ Carried (FY24)	Capacity Utilization (FY24)	AEQ Growth	AEQ Tariff Revenue (FY25)	AEQ Tariff Revenue (FY24)	AEQ Tariff Revenue Growth
<b>☐ Majors</b>	<b>3,005.5</b>	<b>1,914,644</b>	<b>1,427,183</b>	<b>74.5%</b>	<b>1,404,151</b>	<b>73.7%</b>	<b>23,032</b>	<b>\$96,769,026</b>	<b>\$88,883,075</b>	<b>\$7,885,951</b>
01 Tsawwassen - Swartz Bay	910.0	629,856	556,998	88.4%	551,094	89.1%	5,904	\$43,974,888	\$40,912,450	\$3,062,438
02 Horseshoe Bay - Nanaimo	686.5	425,828	282,111	66.3%	283,428	67.4%	-1,317	\$21,206,399	\$19,499,538	\$1,706,861
03 Horseshoe Bay - Langdale	744.0	459,860	314,863	68.5%	305,292	66.1%	9,571	\$8,931,340	\$7,842,596	\$1,088,744
30 Nanaimo - Tsawwassen	665.0	399,100	273,211	68.5%	264,337	65.5%	8,873	\$22,656,399	\$20,628,491	\$2,027,908
<b>☐ Minors</b>	<b>18,855.0</b>	<b>1,994,200</b>	<b>1,008,659</b>	<b>50.6%</b>	<b>993,752</b>	<b>49.1%</b>	<b>14,907</b>	<b>\$14,591,267</b>	<b>\$13,556,992</b>	<b>\$1,034,275</b>
04 Swartz Bay - Fulford Harbour	718.0	130,676	87,283	66.8%	85,123	65.5%	2,160	\$1,127,337	\$993,525	\$133,812
05 Swartz Bay - Southern Gulf Islands	861.0	229,628	81,031	35.3%	79,287	36.2%	1,744	\$1,069,263	\$1,023,742	\$45,521
06 Crofton - Vesuvius	1,186.0	149,436	76,973	51.5%	73,950	49.3%	3,023	\$993,805	\$930,547	\$63,258
07 Earls Cove - Saltery Bay	723.0	161,952	48,515	30.0%	49,334	30.5%	-819	\$1,176,168	\$1,167,418	\$8,750
08 Horseshoe Bay - Snug Cove	1,398.0	283,527	144,339	50.9%	146,066	59.9%	-1,727	\$1,709,621	\$1,665,157	\$44,464
09 Tsawwassen - Southern Gulf Islands	211.0	68,724	48,519	70.6%	47,100	70.8%	1,419	\$2,178,491	\$1,990,943	\$187,548
12 Brentwood Bay - Mill Bay	796.0	30,248	24,265	80.2%	23,434	77.4%	831	\$309,642	\$281,940	\$27,702
13 Langdale - Gambier Island - Keats Landing	1,335.0							(\$310)	(\$263)	(\$47)
17 Little River - Powell River	350.0	96,600	52,069	53.9%	50,192	50.5%	1,878	\$2,227,299	\$1,946,327	\$280,972
18 Powell River - Blubber Bay	706.0	66,364	29,754	44.8%	29,105	42.6%	649	\$263,161	\$244,257	\$18,904
19 Nanaimo Harbour - Gabriola	2,061.5	193,781	119,892	61.9%	115,093	59.2%	4,799	\$1,083,731	\$979,311	\$104,420
20 Chemainus - Thetis - Penelakut	927.0	48,386	27,267	56.4%	23,668	53.6%	3,599	\$228,229	\$187,241	\$40,988
21 Buckley Bay - Denman West	1,501.5	135,135	72,518	53.7%	71,781	53.4%	737	\$535,895	\$505,775	\$30,120
22 Denman East - Hornby Island	1,064.0	52,623	26,674	50.7%	25,993	27.3%	681	\$208,486	\$187,833	\$20,653
23 Campbell River - Quathiaski Cove	2,430.0	228,420	114,262	50.0%	115,127	49.6%	-865	\$908,380	\$874,775	\$33,605
24 Heriot Bay - Whaletown	514.0	26,728	16,107	60.3%	16,543	58.8%	-436	\$164,679	\$158,643	\$6,036
25 Port McNeill - Alert Bay - Sointula	971.0	56,708	25,620	45.2%	29,050	31.2%	-3,430	\$279,834	\$306,299	(\$26,465)
26 Skidegate - Alliford Bay	1,102.0	35,264	13,576	38.5%	12,911	36.7%	666	\$127,556	\$113,522	\$14,034
<b>☐ North</b>	<b>71.5</b>	<b>14,170</b>	<b>9,364</b>	<b>66.1%</b>	<b>9,017</b>	<b>65.6%</b>	<b>347</b>	<b>\$1,784,669</b>	<b>\$1,639,139</b>	<b>\$145,530</b>
10 Port Hardy - Prince Rupert	19.5	4,370	3,565	81.6%	3,294	75.4%	271	\$829,032	\$750,213	\$78,819
11 Prince Rupert - Skidegate	38.5	8,855	5,514	62.3%	5,522	65.8%	-9	\$921,967	\$866,458	\$55,509
28 Port Hardy - Central Coast	13.5	945	285	30.2%	201	20.5%	85	\$33,670	\$22,468	\$11,202
<b>Total</b>	<b>21,932.0</b>	<b>3,923,014</b>	<b>2,445,205</b>	<b>62.3%</b>	<b>2,406,919</b>	<b>61.0%</b>	<b>38,286</b>	<b>\$113,144,962</b>	<b>\$104,079,206</b>	<b>\$9,065,756</b>

Obligation Deferred (Settled)

\$0

\$0

**Total Vehicle Fare Revenue**

**\$113,144,962**

**\$104,079,206**

# Section 1A - Quarter Ended December 31, 2024



## Q3 Operations Summary Report

## % Sailings Within 10 Minutes

	Passengers (FY25)	Passengers (FY24)	Passenger Growth	Passenger Tariff Revenue (FY25)	Passenger Tariff Revenue (FY24)	Passenger Tariff Revenue Growth	FY23	Q3 FY24	FY25
<b>☐ Majors</b>	<b>2,987,879</b>	<b>2,978,590</b>	<b>9,289</b>	<b>\$42,063,925</b>	<b>\$41,207,160</b>	<b>\$856,765</b>	<b>78.9%</b>	<b>77.8%</b>	<b>80.5%</b>
01 Tsawwassen - Swartz Bay	1,335,122	1,337,004	-1,882	\$22,154,665	\$21,736,794	\$417,871	82.6%	76.1%	79.9%
02 Horseshoe Bay - Nanaimo	632,821	648,708	-15,887	\$10,171,189	\$10,271,524	(\$100,335)	76.9%	80.2%	86.7%
03 Horseshoe Bay - Langdale	598,936	583,646	15,290	\$3,154,924	\$3,012,559	\$142,365	74.4%	72.7%	75.7%
30 Nanaimo - Tsawwassen	421,000	409,232	11,768	\$6,583,147	\$6,186,283	\$396,864	80.9%	83.2%	80.2%
<b>☐ Minors</b>	<b>1,763,214</b>	<b>1,755,286</b>	<b>7,928</b>	<b>\$7,261,606</b>	<b>\$7,007,430</b>	<b>\$254,176</b>	<b>89.2%</b>	<b>89.1%</b>	<b>88.3%</b>
04 Swartz Bay - Fulford Harbour	141,700	142,292	-592	\$606,982	\$591,398	\$15,584	95.2%	92.0%	91.0%
05 Swartz Bay - Southern Gulf Islands	118,815	117,002	1,813	\$472,879	\$457,500	\$15,379	72.5%	71.7%	69.9%
06 Crofton - Vesuvius	124,027	117,790	6,237	\$441,083	\$407,576	\$33,507	91.8%	89.8%	86.7%
07 Earls Cove - Saltery Bay	72,976	74,050	-1,074	\$411,053	\$405,849	\$5,204	80.9%	89.2%	92.4%
08 Horseshoe Bay - Snug Cove	287,380	291,839	-4,459	\$915,398	\$904,399	\$10,999	84.0%	81.1%	83.5%
09 Tsawwassen - Southern Gulf Islands	102,109	101,325	784	\$1,153,213	\$1,095,924	\$57,289	78.2%	76.1%	74.5%
12 Brentwood Bay - Mill Bay	42,504	41,628	876	\$200,538	\$184,518	\$16,020	90.8%	71.6%	98.5%
13 Langdale - Gambier Island - Keats Landing	10,739	11,011	-272	\$38,807	\$40,230	(\$1,423)	99.2%	99.6%	99.9%
17 Little River - Powell River	100,472	96,976	3,496	\$1,034,343	\$985,921	\$48,422	94.0%	89.2%	94.3%
18 Powell River - Blubber Bay	43,811	43,036	775	\$126,741	\$120,589	\$6,152	94.7%	93.5%	94.4%
19 Nanaimo Harbour - Gabriola	208,099	202,707	5,392	\$557,416	\$531,166	\$26,250	89.1%	89.9%	85.4%
20 Chemainus - Thetis - Penelakut	63,319	57,758	5,561	\$142,450	\$129,216	\$13,234	76.8%	79.5%	81.6%
21 Buckley Bay - Denman West	112,059	111,958	101	\$264,962	\$262,246	\$2,716	97.8%	98.7%	98.3%
22 Denman East - Hornby Island	39,111	40,607	-1,496	\$101,990	\$102,391	(\$401)	97.0%	93.0%	92.5%
23 Campbell River - Quathiaski Cove	199,133	203,491	-4,358	\$476,520	\$476,965	(\$445)	96.3%	96.2%	97.6%
24 Heriot Bay - Whaletown	23,032	24,102	-1,070	\$76,742	\$77,021	(\$279)	83.5%	86.8%	88.9%
25 Port McNeill - Alert Bay - Sointula	52,052	55,927	-3,875	\$177,664	\$174,843	\$2,821	91.2%	94.5%	63.8%
26 Skidegate - Alliford Bay	21,876	21,787	89	\$62,825	\$59,678	\$3,147	98.5%	99.3%	97.4%
<b>☐ North</b>	<b>16,714</b>	<b>16,180</b>	<b>534</b>	<b>\$870,033</b>	<b>\$810,204</b>	<b>\$59,829</b>	<b>84.1%</b>	<b>92.2%</b>	<b>90.3%</b>
10 Port Hardy - Prince Rupert	7,519	7,076	443	\$566,059	\$522,096	\$43,963	77.7%	92.2%	94.2%
11 Prince Rupert - Skidegate	8,680	8,668	12	\$283,396	\$270,225	\$13,171	94.7%	93.2%	96.1%
28 Port Hardy - Central Coast	515	436	79	\$20,578	\$17,883	\$2,695	79.3%	90.9%	81.8%
<b>Total</b>	<b>4,767,807</b>	<b>4,750,056</b>	<b>17,751</b>	<b>\$50,195,564</b>	<b>\$49,024,794</b>	<b>\$1,170,770</b>	<b>87.8%</b>	<b>87.7%</b>	<b>87.3%</b>

Obligation Deferred (Settled)

**Total Passenger Fare Revenue**

**Total Vehicle & Passenger Fare Revenue per Financial Statements**

\$0

\$0

\$50,195,564

\$49,024,794

\$163,340,526

\$153,104,000



## Section 2

Performance Against CFSC  
Minimums



# Section 2A - Quarter Ended December 31, 2024



Q3 Actual Round Trips

**21.9K**

FY24: 22.1K

Q3 Cancelled Round Trips

**582.5**

FY24: 305.5

Q3 Scheduled Round Trips

**22.5K**

FY24: 22.4K

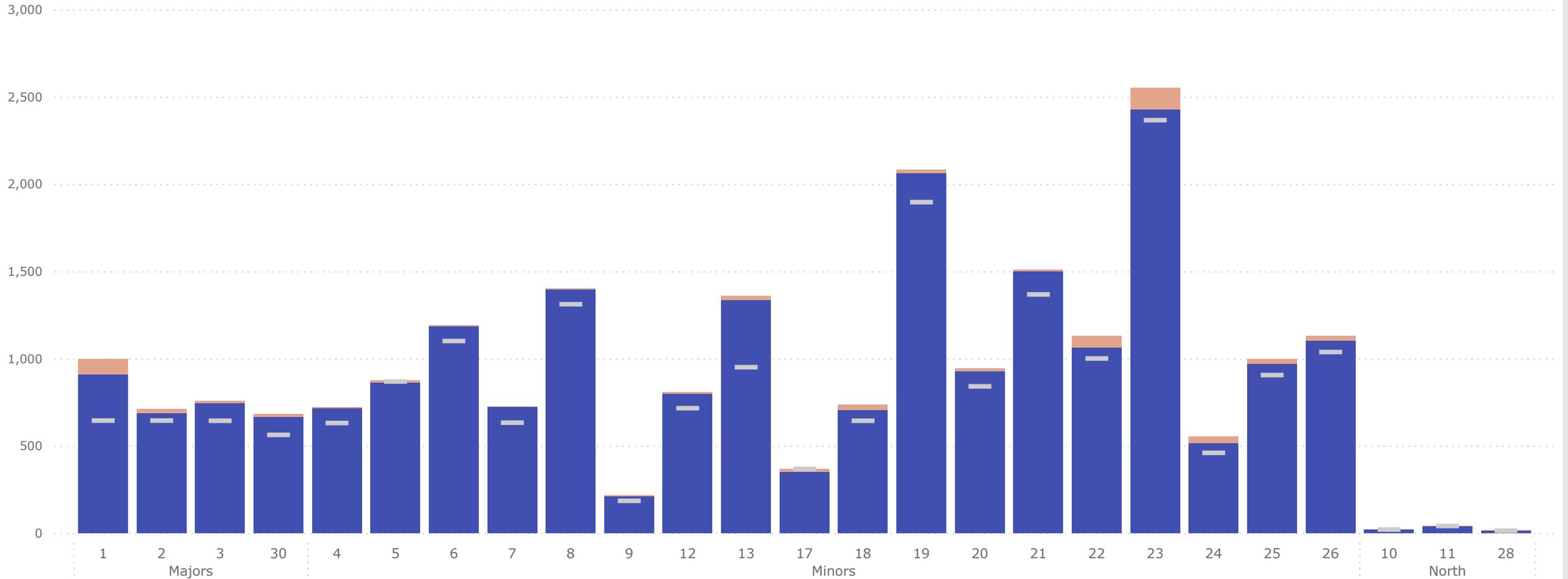
Q3 Scheduled Round Trips Cancelled

**2.6%**

FY24: 1.4%

Q3 Actual & Cancelled Round Trips versus Minimum (Daily) Core Service Levels

● Actual Round Trips ● Cancelled Round Trips — Sum of Daily Min



# Section 2B - Quarter Ended December 31, 2024



## Q3 Actual Round Trips

**21.9K**

FY24: 22.1K

## Q3 Cancelled Round Trips

**582.5**

FY24: 305.5

## Q3 Scheduled Round Trips

**22.5K**

FY24: 22.4K

## Q3 Scheduled Round Trips Cancelled

**2.6%**

FY24: 1.4%

### Q3 Cancellations of Minimum (Daily) Round Trips by Route

	Emergency	Safety	Terminal (Dock)	Allowable			Weather	Total	Crew	Not Allowable		Total	Total
				Terminal (Mech)	Vessel (Mtce)	Vessel (Mech)				Traffic	Other		
<b>☐ Majors</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>1.0</b>	<b>34.0</b>	<b>35.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>35.0</b>
01 Tsawwassen - Swartz Bay	0.0	0.0	0.0	0.0	0.0	0.0	9.0	9.0	0.0	0.0	0.0	0.0	9.0
02 Horseshoe Bay - Nanaimo	0.0	0.0	0.0	0.0	0.0	0.0	16.0	16.0	0.0	0.0	0.0	0.0	16.0
03 Horseshoe Bay - Langdale	0.0	0.0	0.0	0.0	0.0	1.0	0.0	1.0	0.0	0.0	0.0	0.0	1.0
30 Nanaimo - Tsawwassen	0.0	0.0	0.0	0.0	0.0	0.0	9.0	9.0	0.0	0.0	0.0	0.0	9.0
<b>☐ Minors</b>	<b>0.0</b>	<b>1.0</b>	<b>0.0</b>	<b>0.5</b>	<b>0.0</b>	<b>17.0</b>	<b>237.5</b>	<b>256.0</b>	<b>20.0</b>	<b>0.0</b>	<b>0.0</b>	<b>20.0</b>	<b>276.0</b>
04 Swartz Bay - Fulford Harbour	0.0	0.0	0.0	0.0	0.0	0.0	2.0	2.0	0.0	0.0	0.0	0.0	2.0
05 Swartz Bay - Southern Gulf Islands	0.0	0.0	0.0	0.0	0.0	2.0	7.0	9.0	0.0	0.0	0.0	0.0	9.0
06 Crofton - Vesuvius	0.0	0.0	0.0	0.0	0.0	0.0	2.0	2.0	0.0	0.0	0.0	0.0	2.0
07 Earls Cove - Saltery Bay	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
08 Horseshoe Bay - Snug Cove	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	4.0	0.0	0.0	4.0	4.0
09 Tsawwassen - Southern Gulf Islands	0.0	0.0	0.0	0.0	0.0	0.0	3.0	3.0	0.0	0.0	0.0	0.0	3.0
12 Brentwood Bay - Mill Bay	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	7.0	0.0	0.0	7.0	7.0
13 Langdale - Gambier Island - Keats Landing	0.0	0.0	0.0	0.0	0.0	0.0	10.0	10.0	0.0	0.0	0.0	0.0	10.0
17 Little River - Powell River	0.0	0.0	0.0	0.0	0.0	1.0	16.0	17.0	0.0	0.0	0.0	0.0	17.0
18 Powell River - Blubber Bay	0.0	0.0	0.0	0.0	0.0	7.5	13.5	21.0	0.0	0.0	0.0	0.0	21.0
19 Nanaimo Harbour - Gabriola	0.0	0.0	0.0	0.5	0.0	0.0	3.0	3.5	0.0	0.0	0.0	0.0	3.5
20 Chemainus - Thetis - Penelakut	0.0	0.0	0.0	0.0	0.0	0.0	2.0	2.0	0.0	0.0	0.0	0.0	2.0
21 Buckley Bay - Denman West	0.0	0.0	0.0	0.0	0.0	0.5	3.0	3.5	0.0	0.0	0.0	0.0	3.5
22 Denman East - Hornby Island	0.0	0.0	0.0	0.0	0.0	6.0	40.0	46.0	0.0	0.0	0.0	0.0	46.0
23 Campbell River - Quathiaski Cove	0.0	1.0	0.0	0.0	0.0	0.0	94.0	95.0	0.0	0.0	0.0	0.0	95.0
24 Heriot Bay - Whaletown	0.0	0.0	0.0	0.0	0.0	0.0	18.0	18.0	4.0	0.0	0.0	4.0	22.0
25 Port McNeill - Alert Bay - Sointula	0.0	0.0	0.0	0.0	0.0	0.0	17.0	17.0	0.0	0.0	0.0	0.0	17.0
26 Skidegate - Alliford Bay	0.0	0.0	0.0	0.0	0.0	0.0	7.0	7.0	5.0	0.0	0.0	5.0	12.0
<b>☐ North</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.5</b>	<b>1.0</b>	<b>1.5</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>1.5</b>
10 Port Hardy - Prince Rupert	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
11 Prince Rupert - Skidegate	0.0	0.0	0.0	0.0	0.0	0.0	1.0	1.0	0.0	0.0	0.0	0.0	1.0
28 Port Hardy - Central Coast	0.0	0.0	0.0	0.0	0.0	0.5	0.0	0.5	0.0	0.0	0.0	0.0	0.5
<b>Total</b>	<b>0.0</b>	<b>1.0</b>	<b>0.0</b>	<b>0.5</b>	<b>0.0</b>	<b>18.5</b>	<b>272.5</b>	<b>292.5</b>	<b>20.0</b>	<b>0.0</b>	<b>0.0</b>	<b>20.0</b>	<b>312.5</b>

# Section 2C - Quarter Ended December 31, 2024



## Q3 Actual Round Trips

# 21.9K

CFSC (Daily) Minimum: 19.8K

## Q3 Actual Round Trips

# 21.9K

Estimated Proportion of (Annual) Minimums: 21.7K

### Q3 Actual Round Trips & Variance Against Minimum (Daily) Core Service Levels by Route

### Q3 Allowable Cancellations

	FY24			Q3			Q3 FY25
	Actual Round Trips	CFSC Min	CFSC Variance	Actual Round Trips	CFSC Min	CFSC Variance	
<b>☐ Majors</b>	<b>3,006.5</b>	<b>2,478.0</b>	<b>528.5</b>	<b>3,005.5</b>	<b>2,493.0</b>	<b>512.5</b>	<b>35.0</b>
01 Tsawwassen - Swartz Bay	905.5	644.0	261.5	910.0	644.0	266.0	9.0
02 Horseshoe Bay - Nanaimo	678.0	644.0	34.0	686.5	644.0	42.5	16.0
03 Horseshoe Bay - Langdale	749.0	630.0	119.0	744.0	643.0	101.0	1.0
30 Nanaimo - Tsawwassen	674.0	560.0	114.0	665.0	562.0	103.0	9.0
<b>☐ Minors</b>	<b>19,052.0</b>	<b>15,259.0</b>	<b>3,793.0</b>	<b>18,855.0</b>	<b>17,270.0</b>	<b>1,585.0</b>	<b>256.0</b>
04 Swartz Bay - Fulford Harbour	714.5	630.0	84.5	718.0	630.0	88.0	2.0
05 Swartz Bay - Southern Gulf Islands	865.0	866.0	-1.0	861.0	868.0	-7.0	9.0
06 Crofton - Vesuvius	1,191.0	1,099.0	92.0	1,186.0	1,100.0	86.0	2.0
07 Earls Cove - Saltery Bay	721.0	623.0	98.0	723.0	632.0	91.0	0.0
08 Horseshoe Bay - Snug Cove	1,401.5	1,276.0	125.5	1,398.0	1,311.0	87.0	0.0
09 Tsawwassen - Southern Gulf Islands	203.0	184.0	19.0	211.0	184.0	27.0	3.0
12 Brentwood Bay - Mill Bay	797.0	714.0	83.0	796.0	715.0	81.0	0.0
13 Langdale - Gambier Island - Keats Landing	1,358.0	948.0	410.0	1,335.0	950.0	385.0	10.0
17 Little River - Powell River	360.0	341.0	19.0	350.0	367.0	-17.0	17.0
18 Powell River - Blubber Bay	727.0	643.0	84.0	706.0	643.0	63.0	21.0
19 Nanaimo Harbour - Gabriola	2,067.0	1,229.0	838.0	2,061.5	1,896.0	165.5	3.5
20 Chemainus - Thetis - Penelakut	974.0	840.0	134.0	927.0	840.0	87.0	2.0
21 Buckley Bay - Denman West	1,492.5	1,180.0	312.5	1,501.5	1,367.0	134.5	3.5
22 Denman East - Hornby Island	1,081.0	904.0	177.0	1,064.0	1,000.0	64.0	46.0
23 Campbell River - Quathiaski Cove	2,468.5	1,482.0	986.5	2,430.0	2,366.0	64.0	95.0
24 Heriot Bay - Whaletown	541.0	460.0	81.0	514.0	459.0	55.0	18.0
25 Port McNeill - Alert Bay - Sointula	991.0	906.0	85.0	971.0	905.0	66.0	17.0
26 Skidegate - Alliford Bay	1,099.0	934.0	165.0	1,102.0	1,037.0	65.0	7.0
<b>☐ North</b>	<b>69.5</b>	<b>71.0</b>	<b>-1.5</b>	<b>71.5</b>	<b>72.0</b>	<b>-0.5</b>	<b>1.5</b>
10 Port Hardy - Prince Rupert	19.0	18.0	1.0	19.5	19.5	0.0	0.0
11 Prince Rupert - Skidegate	36.5	39.5	-3.0	38.5	39.5	-1.0	1.0
28 Port Hardy - Central Coast	14.0	13.5	0.5	13.5	13.0	0.5	0.5
<b>Total</b>	<b>22,128.0</b>	<b>17,808.0</b>	<b>4,320.0</b>	<b>21,932.0</b>	<b>19,835.0</b>	<b>2,097.0</b>	<b>292.5</b>

# Section 2D - Fiscal Year to Date Ended December 31, 2024



## YTD Actual Round Trips

**69.2K**

FY24: 68.8K

## YTD Cancelled Round Trips

**966.5**

FY24: 866.5

## YTD Scheduled Round Trips

**70.1K**

FY24: 69.7K

## YTD Scheduled Round Trips Cancelled

**1.4%**

FY24: 1.2%

## YTD All Round Trip Cancellations by Route

	Emergency	Safety	Terminal (Dock)	Allowable			Weather	Total	Crew	Not Allowable		Total	Total
				Terminal (Mech)	Vessel (Mtce)	Vessel (Mech)				Traffic	Other		
<b>☐ Majors</b>	<b>2.5</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>171.5</b>	<b>66.0</b>	<b>240.0</b>	<b>0.0</b>	<b>1.0</b>	<b>5.0</b>	<b>6.0</b>	<b>246.0</b>
01 Tsawwassen - Swartz Bay	0.0	0.0	0.0	0.0	0.0	157.5	23.0	180.5	0.0	1.0	0.5	1.5	182.0
02 Horseshoe Bay - Nanaimo	2.0	0.0	0.0	0.0	0.0	8.0	18.0	28.0	0.0	0.0	3.5	3.5	31.5
03 Horseshoe Bay - Langdale	0.5	0.0	0.0	0.0	0.0	6.0	8.0	14.5	0.0	0.0	1.0	1.0	15.5
30 Nanaimo - Tsawwassen	0.0	0.0	0.0	0.0	0.0	0.0	17.0	17.0	0.0	0.0	0.0	0.0	17.0
<b>☐ Minors</b>	<b>10.0</b>	<b>5.0</b>	<b>42.5</b>	<b>18.0</b>	<b>1.0</b>	<b>143.5</b>	<b>375.5</b>	<b>595.5</b>	<b>76.0</b>	<b>20.0</b>	<b>17.5</b>	<b>113.5</b>	<b>709.0</b>
04 Swartz Bay - Fulford Harbour	0.0	0.0	0.0	1.0	0.0	0.0	3.0	4.0	0.0	0.0	0.0	0.0	4.0
05 Swartz Bay - Southern Gulf Islands	0.0	0.0	0.0	0.0	0.0	7.0	8.0	15.0	2.0	2.0	1.0	5.0	20.0
06 Crofton - Vesuvius	0.0	0.0	0.0	0.0	0.0	3.0	4.0	7.0	3.0	0.0	1.0	4.0	11.0
07 Earls Cove - Saltery Bay	0.0	0.0	0.0	1.0	0.0	0.0	0.0	1.0	1.0	0.0	0.0	1.0	2.0
08 Horseshoe Bay - Snug Cove	0.0	1.0	24.0	0.0	0.0	2.0	0.0	27.0	9.5	16.0	9.0	34.5	61.5
09 Tsawwassen - Southern Gulf Islands	0.0	0.0	0.0	0.0	0.0	0.0	4.0	4.0	0.0	0.0	0.0	0.0	4.0
12 Brentwood Bay - Mill Bay	0.0	0.0	0.0	0.0	0.0	1.0	2.0	3.0	17.0	0.0	1.0	18.0	21.0
13 Langdale - Gambier Island - Keats Landing	0.0	1.0	0.0	0.0	0.0	1.0	20.0	22.0	0.0	0.0	0.0	0.0	22.0
17 Little River - Powell River	0.0	0.0	0.0	0.0	0.0	1.0	18.0	19.0	0.0	0.0	0.0	0.0	19.0
18 Powell River - Blubber Bay	1.0	0.0	0.0	0.0	0.0	35.0	22.0	58.0	1.0	0.0	0.0	1.0	59.0
19 Nanaimo Harbour - Gabriola	2.0	1.0	8.5	14.0	0.0	23.5	5.0	54.0	6.5	2.0	0.0	8.5	62.5
20 Chemainus - Thetis - Penelakut	0.0	0.0	10.0	0.0	0.0	3.0	5.0	18.0	1.0	0.0	0.0	1.0	19.0
21 Buckley Bay - Denman West	1.0	0.0	0.0	2.0	0.0	34.0	5.0	42.0	0.0	0.0	1.0	1.0	43.0
22 Denman East - Hornby Island	0.0	0.0	0.0	0.0	0.0	25.0	60.0	85.0	1.0	0.0	0.0	1.0	86.0
23 Campbell River - Quathiaski Cove	4.0	2.0	0.0	0.0	0.0	4.0	143.5	153.5	5.0	0.0	1.0	6.0	159.5
24 Heriot Bay - Whaletown	2.0	0.0	0.0	0.0	0.0	3.0	35.0	40.0	7.0	0.0	0.0	7.0	47.0
25 Port McNeill - Alert Bay - Sointula	0.0	0.0	0.0	0.0	0.0	0.0	24.0	24.0	8.0	0.0	1.0	9.0	33.0
26 Skidegate - Alliford Bay	0.0	0.0	0.0	0.0	1.0	1.0	17.0	19.0	14.0	0.0	2.5	16.5	35.5
<b>☐ North</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>3.0</b>	<b>8.5</b>	<b>11.5</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>11.5</b>
10 Port Hardy - Prince Rupert	0.0	0.0	0.0	0.0	0.0	0.0	0.5	0.5	0.0	0.0	0.0	0.0	0.5
11 Prince Rupert - Skidegate	0.0	0.0	0.0	0.0	0.0	0.5	5.5	6.0	0.0	0.0	0.0	0.0	6.0
28 Port Hardy - Central Coast	0.0	0.0	0.0	0.0	0.0	2.5	2.5	5.0	0.0	0.0	0.0	0.0	5.0
<b>Total</b>	<b>12.5</b>	<b>5.0</b>	<b>42.5</b>	<b>18.0</b>	<b>1.0</b>	<b>318.0</b>	<b>450.0</b>	<b>847.0</b>	<b>76.0</b>	<b>21.0</b>	<b>22.5</b>	<b>119.5</b>	<b>966.5</b>

# Section 2E - Fiscal Year to Date Ended December 31, 2024



## YTD Actual Round Trips

# 69.2K

CFSC (Annual) Minimum: 61.1K

## YTD Actual Round Trips

# 69.2K

Estimated Proportion of (Annual) Minimums: 67.5K

## YTD Actual Round Trips versus Estimated Proportion of (Annual) Minimums by Route

	Actual Round Trips	Estimated Proportion of (Annual) Minimums	Variance	Allowable Round Trip Cancellations
<b>☐ Majors</b>	<b>10,501.5</b>	<b>9,767.0</b>	<b>734.5</b>	<b>37.0</b>
01 Tsawwassen - Swartz Bay	3,500.0	3,163.0	337.0	9.0
02 Horseshoe Bay - Nanaimo	2,192.5	2,070.0	122.5	18.0
03 Horseshoe Bay - Langdale	2,590.0	2,426.0	164.0	1.0
30 Nanaimo - Tsawwassen	2,219.0	2,108.0	111.0	9.0
<b>☐ Minors</b>	<b>58,346.0</b>	<b>57,368.0</b>	<b>978.0</b>	<b>364.5</b>
04 Swartz Bay - Fulford Harbour	2,351.0	2,302.0	49.0	2.0
05 Swartz Bay - Southern Gulf Islands	2,671.0	2,621.0	50.0	10.0
06 Crofton - Vesuvius	3,560.0	3,571.0	-11.0	2.0
07 Earls Cove - Saltery Bay	2,180.0	2,182.0	-2.0	0.0
08 Horseshoe Bay - Snug Cove	4,138.0	4,197.5	-59.5	18.5
09 Tsawwassen - Southern Gulf Islands	851.0	804.0	47.0	3.0
12 Brentwood Bay - Mill Bay	2,406.0	2,427.0	-21.0	0.0
13 Langdale - Gambier Island - Keats Landing	4,096.0	3,050.0	1,046.0	10.0
17 Little River - Powell River	1,080.0	1,099.0	-19.0	19.0
18 Powell River - Blubber Bay	2,196.0	2,248.0	-52.0	39.0
19 Nanaimo Harbour - Gabriola	6,186.5	6,237.5	-51.0	16.5
20 Chemainus - Thetis - Penelakut	2,779.0	2,788.0	-9.0	3.0
21 Buckley Bay - Denman West	5,078.0	4,832.0	246.0	17.0
22 Denman East - Hornby Island	3,292.5	3,302.0	-9.5	55.5
23 Campbell River - Quathiaski Cove	7,491.5	7,648.0	-156.5	117.0
24 Heriot Bay - Whaletown	1,667.0	1,698.0	-31.0	24.0
25 Port McNeill - Alert Bay - Sointula	2,951.0	2,984.0	-33.0	17.0
26 Skidegate - Alliford Bay	3,371.5	3,377.0	-5.5	11.0
<b>☐ North</b>	<b>330.5</b>	<b>334.5</b>	<b>-4.0</b>	<b>3.5</b>
10 Port Hardy - Prince Rupert	93.5	93.0	0.5	0.0
11 Prince Rupert - Skidegate	166.5	165.5	1.0	1.0
28 Port Hardy - Central Coast	70.5	76.0	-5.5	2.5
<b>Total</b>	<b>69,178.0</b>	<b>67,469.5</b>	<b>1,708.5</b>	<b>405.0</b>

## YTD Performance Against Minimum (Daily) Core Service Levels for Days Missed

	Cumulative Days When Round Trips Missed (Allowed 30 Days per Route)	Highest Consecutive Days When Round Trips Missed (Allowed 20 Days per Route)
<b>☐ Majors</b>		
01 Tsawwassen - Swartz Bay	4	2
02 Horseshoe Bay - Nanaimo	10	2
03 Horseshoe Bay - Langdale	2	1
30 Nanaimo - Tsawwassen	6	2
<b>☐ Minors</b>		
04 Swartz Bay - Fulford Harbour	1	1
05 Swartz Bay - Southern Gulf Islands	5	2
06 Crofton - Vesuvius	2	1
07 Earls Cove - Saltery Bay	0	0
08 Horseshoe Bay - Snug Cove	4	2
09 Tsawwassen - Southern Gulf Islands	3	1
12 Brentwood Bay - Mill Bay	0	0
13 Langdale - Gambier Island - Keats Landing	2	1
17 Little River - Powell River	11	2
18 Powell River - Blubber Bay	11	3
19 Nanaimo Harbour - Gabriola	6	2
20 Chemainus - Thetis - Penelakut	3	1
21 Buckley Bay - Denman West	6	2
22 Denman East - Hornby Island	15	3
23 Campbell River - Quathiaski Cove	14	2
24 Heriot Bay - Whaletown	10	1
25 Port McNeill - Alert Bay - Sointula	7	2
26 Skidegate - Alliford Bay	4	1
<b>☐ North</b>		
10 Port Hardy - Prince Rupert	0	0
11 Prince Rupert - Skidegate	2	1
28 Port Hardy - Central Coast	13	8

# Section 2G - Quarter Ended December 31, 2024



## Q3 Actual Round Trips

**42.0**

FY24: 19.5

## YTD Actual Round Trips

**147.0**

FY24: 132.5

## Q3 Alternative Service Round Trips by Route

## YTD Round Trips

	Q3			Q3			YTD Round Trips	
	Sailed Round Trips	FY24 AEQ Carried	Passengers	Sailed Round Trips	FY25 AEQ Carried	Passengers	FY24	FY25
<b>☐ Majors</b>	<b>4.0</b>	<b>0</b>	<b>73</b>	<b>7.5</b>	<b>0</b>	<b>205</b>	<b>4.0</b>	<b>7.5</b>
01 Tsawwassen - Swartz Bay	0.0	0	0	0.0	0	0	0.0	0.0
02 Horseshoe Bay - Nanaimo	0.0	0	0	0.0	0	0	0.0	0.0
03 Horseshoe Bay - Langdale	4.0	0	73	7.5	0	205	4.0	7.5
30 Nanaimo - Tsawwassen	0.0	0	0	0.0	0	0	0.0	0.0
<b>☐ Minors</b>	<b>15.5</b>	<b>0</b>	<b>416</b>	<b>34.5</b>	<b>0</b>	<b>357</b>	<b>110.0</b>	<b>128.5</b>
04 Swartz Bay - Fulford Harbour	6.5	0	215	0.0	0	0	8.5	0.0
05 Swartz Bay - Southern Gulf Islands	0.0	0	0	0.0	0	0	0.0	0.0
06 Crofton - Vesuvius	0.0	0	0	0.0	0	0	43.5	0.0
07 Earls Cove - Saltery Bay	0.0	0	0	0.0	0	0	0.0	0.0
08 Horseshoe Bay - Snug Cove	0.0	0	0	9.0	0	125	46.0	35.5
09 Tsawwassen - Southern Gulf Islands	0.0	0	0	0.0	0	1	0.0	0.0
12 Brentwood Bay - Mill Bay	0.0	0	0	0.0	0	0	0.0	0.0
13 Langdale - Gambier Island - Keats Landing	0.0	0	0	0.0	0	0	0.0	0.0
17 Little River - Powell River	0.0	0	0	0.0	0	0	0.0	0.0
18 Powell River - Blubber Bay	1.0	0	6	20.5	0	173	1.0	65.0
19 Nanaimo Harbour - Gabriola	0.0	0	0	0.0	0	0	0.0	12.0
20 Chemainus - Thetis - Penelakut	8.0	0	195	0.0	0	0	9.0	5.0
21 Buckley Bay - Denman West	0.0	0	0	0.0	0	0	0.0	0.0
22 Denman East - Hornby Island	0.0	0	0	0.0	0	0	0.0	0.0
23 Campbell River - Quathiaski Cove	0.0	0	0	0.0	0	0	0.0	0.0
24 Heriot Bay - Whaletown	0.0	0	0	0.0	0	0	0.0	0.0
25 Port McNeill - Alert Bay - Sointula	0.0	0	0	5.0	0	58	0.0	11.0
26 Skidegate - Alliford Bay	0.0	0	0	0.0	0	0	2.0	0.0
<b>☐ North</b>	<b>0.0</b>	<b>73</b>	<b>66</b>	<b>0.0</b>	<b>5</b>	<b>10</b>	<b>18.5</b>	<b>11.0</b>
10 Port Hardy - Prince Rupert	0.0	0	0	0.0	0	0	0.0	0.0
11 Prince Rupert - Skidegate	0.0	0	0	0.0	0	0	0.0	0.0
28 Port Hardy - Central Coast	0.0	73	66	0.0	5	10	18.5	11.0
<b>Total</b>	<b>19.5</b>	<b>73</b>	<b>555</b>	<b>42.0</b>	<b>5</b>	<b>572</b>	<b>132.5</b>	<b>147.0</b>



## Section 3

Performance Against Scheduled  
Sailings



# Section 3A - Quarter Ended December 31, 2024



## Q3 Scheduled Sailings

**48.9K**

FY24: 48.5K

## Q3 Actual Sailings

**47.7K**

FY24: 47.8K

## YTD Scheduled Sailings

**151.8K**

FY24: 150.6K

## YTD Actual Sailings

**149.7K**

FY24: 148.8K

### Q3 Scheduled & Actual Sailings by Route

### YTD Totals

	Q3						YTD Totals			
	Scheduled Sailings	FY24 Actual Sailings	Variance	Scheduled Sailings	FY25 Actual Sailings	Variance	Scheduled Sailings	FY24 Actual Sailings	Scheduled Sailings	FY25 Actual Sailings
<b>☐ Majors</b>	<b>6,102</b>	<b>6,013</b>	<b>-89</b>	<b>6,290</b>	<b>6,011</b>	<b>-279</b>	<b>20,642</b>	<b>20,338</b>	<b>21,495</b>	<b>21,003</b>
01 Tsawwassen - Swartz Bay	1,862	1,811	-51	1,995	1,820	-175	6,934	6,750	7,364	7,000
02 Horseshoe Bay - Nanaimo	1,367	1,356	-11	1,421	1,373	-48	4,342	4,326	4,448	4,385
03 Horseshoe Bay - Langdale	1,517	1,498	-19	1,510	1,488	-22	4,926	4,896	5,211	5,180
30 Nanaimo - Tsawwassen	1,356	1,348	-8	1,364	1,330	-34	4,440	4,366	4,472	4,438
<b>☐ Minors</b>	<b>42,122</b>	<b>41,585</b>	<b>-537</b>	<b>42,331</b>	<b>41,360</b>	<b>-971</b>	<b>129,027</b>	<b>127,538</b>	<b>129,275</b>	<b>127,727</b>
04 Swartz Bay - Fulford Harbour	1,441	1,429	-12	1,444	1,436	-8	4,697	4,669	4,710	4,702
05 Swartz Bay - Southern Gulf Islands	3,093	3,062	-31	3,104	3,032	-72	9,165	9,106	9,212	9,102
06 Crofton - Vesuvius	2,382	2,382	0	2,384	2,372	-12	7,144	7,056	7,142	7,120
07 Earls Cove - Saltery Bay	1,447	1,442	-5	1,448	1,446	-2	4,361	4,338	4,364	4,360
08 Horseshoe Bay - Snug Cove	2,805	2,803	-2	2,806	2,796	-10	8,390	8,320	8,399	8,276
09 Tsawwassen - Southern Gulf Islands	1,439	1,418	-21	1,469	1,435	-34	4,931	4,885	4,942	4,908
12 Brentwood Bay - Mill Bay	1,610	1,594	-16	1,612	1,592	-20	4,852	4,716	4,854	4,812
13 Langdale - Gambier Island - Keats Landing	2,840	2,830	-10	2,867	2,813	-54	8,669	8,658	8,760	8,703
17 Little River - Powell River	734	720	-14	734	700	-34	2,198	2,158	2,198	2,160
18 Powell River - Blubber Bay	1,470	1,454	-16	1,471	1,412	-59	4,500	4,454	4,510	4,392
19 Nanaimo Harbour - Gabriola	4,154	4,134	-20	4,164	4,123	-41	12,475	12,361	12,498	12,373
20 Chemainus - Thetis - Penelakut	2,803	2,775	-28	2,884	2,848	-36	8,511	8,444	8,584	8,535
21 Buckley Bay - Denman West	3,007	2,985	-22	3,022	3,003	-19	10,251	10,180	10,242	10,156
22 Denman East - Hornby Island	2,208	2,162	-46	2,262	2,128	-134	6,751	6,657	6,757	6,585
23 Campbell River - Quathiaski Cove	5,115	4,937	-178	5,104	4,860	-244	15,308	14,945	15,302	14,983
24 Heriot Bay - Whaletown	1,102	1,082	-20	1,102	1,028	-74	3,413	3,342	3,428	3,334
25 Port McNeill - Alert Bay - Sointula	2,200	2,178	-22	2,193	2,132	-61	6,566	6,532	6,559	6,483
26 Skidegate - Alliford Bay	2,272	2,198	-74	2,261	2,204	-57	6,845	6,717	6,814	6,743
<b>☐ North</b>	<b>278</b>	<b>230</b>	<b>-48</b>	<b>298</b>	<b>279</b>	<b>-19</b>	<b>977</b>	<b>923</b>	<b>1,042</b>	<b>1,007</b>
10 Port Hardy - Prince Rupert	118	102	-16	103	103	0	431	415	419	417
11 Prince Rupert - Skidegate	97	73	-24	84	77	-7	343	319	345	333
28 Port Hardy - Central Coast	63	55	-8	111	99	-12	203	189	278	257
<b>Total</b>	<b>48,502</b>	<b>47,828</b>	<b>-674</b>	<b>48,919</b>	<b>47,650</b>	<b>-1,269</b>	<b>150,646</b>	<b>148,799</b>	<b>151,812</b>	<b>149,737</b>

# Section 3B - Quarter Ended December 31, 2024



## Q3 Actual Sailings

**47.7K**

FY24: 47.8K

## Q3 Cancelled Sailings

**1,269**

FY24: 674

## Q3 Scheduled Sailings

**48.9K**

FY24: 48.5K

## Q3 Scheduled Sailings Cancelled

**2.6%**

FY24: 1.4%

### Q3 Sailing Cancellations by Route

	Crew	Emergency	Safety	Terminal (Dock)	Terminal (Mech)	Vessel (Mtce)	Vessel (Mech)	Weather	Traffic	Other	Total
<b>☐ Majors</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>149</b>	<b>128</b>	<b>0</b>	<b>2</b>	<b>279</b>
01 Tsawwassen - Swartz Bay	0	0	0	0	0	0	133	42	0	0	175
02 Horseshoe Bay - Nanaimo	0	0	0	0	0	0	10	36	0	2	48
03 Horseshoe Bay - Langdale	0	0	0	0	0	0	6	16	0	0	22
30 Nanaimo - Tsawwassen	0	0	0	0	0	0	0	34	0	0	34
<b>☐ Minors</b>	<b>75</b>	<b>14</b>	<b>5</b>	<b>20</b>	<b>30</b>	<b>2</b>	<b>77</b>	<b>721</b>	<b>17</b>	<b>10</b>	<b>971</b>
04 Swartz Bay - Fulford Harbour	0	0	0	0	2	0	0	6	0	0	8
05 Swartz Bay - Southern Gulf Islands	0	0	0	0	0	0	19	33	17	3	72
06 Crofton - Vesuvius	0	0	0	0	0	0	4	8	0	0	12
07 Earls Cove - Saltery Bay	2	0	0	0	0	0	0	0	0	0	2
08 Horseshoe Bay - Snug Cove	10	0	0	0	0	0	0	0	0	0	10
09 Tsawwassen - Southern Gulf Islands	0	0	0	0	0	0	0	34	0	0	34
12 Brentwood Bay - Mill Bay	16	0	0	0	0	0	2	2	0	0	20
13 Langdale - Gambier Island - Keats Landing	0	0	1	0	0	0	2	50	0	1	54
17 Little River - Powell River	0	0	0	0	0	0	2	32	0	0	34
18 Powell River - Blubber Bay	0	0	0	0	0	0	19	40	0	0	59
19 Nanaimo Harbour - Gabriola	2	0	0	1	28	0	0	10	0	0	41
20 Chemainus - Thetis - Penelakut	0	0	0	19	0	0	0	17	0	0	36
21 Buckley Bay - Denman West	0	2	0	0	0	0	5	10	0	2	19
22 Denman East - Hornby Island	0	0	0	0	0	0	20	114	0	0	134
23 Campbell River - Quathiaski Cove	2	8	4	0	0	0	0	230	0	0	244
24 Heriot Bay - Whaletown	12	4	0	0	0	0	2	56	0	0	74
25 Port McNeill - Alert Bay - Sointula	3	0	0	0	0	0	0	55	0	3	61
26 Skidegate - Alliford Bay	28	0	0	0	0	2	2	24	0	1	57
<b>☐ North</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>15</b>	<b>0</b>	<b>0</b>	<b>19</b>
10 Port Hardy - Prince Rupert	0	0	0	0	0	0	0	0	0	0	0
11 Prince Rupert - Skidegate	0	0	0	0	0	0	0	7	0	0	7
28 Port Hardy - Central Coast	0	0	0	0	0	0	4	8	0	0	12
<b>Total</b>	<b>75</b>	<b>14</b>	<b>5</b>	<b>20</b>	<b>30</b>	<b>2</b>	<b>230</b>	<b>864</b>	<b>17</b>	<b>12</b>	<b>1,269</b>

# Section 3C - Fiscal Year to Date Ended December 31, 2024



## YTD Actual Sailings

**149.7K**

FY24: 148.8K

## YTD Cancelled Sailings

**2,075**

FY24: 1,847

## YTD Scheduled Sailings

**151.8K**

FY24: 150.6K

## YTD Scheduled Sailings Cancelled

**1.4%**

FY24: 1.2%

### YTD Sailing Cancellations by Route

	Crew	Emergency	Safety	Terminal (Dock)	Terminal (Mech)	Vessel (Mtce)	Vessel (Mech)	Weather	Traffic	Other	Total
<b>☐ Majors</b>	<b>0</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>343</b>	<b>132</b>	<b>2</b>	<b>10</b>	<b>492</b>
01 Tsawwassen - Swartz Bay	0	0	0	0	0	0	315	46	2	1	364
02 Horseshoe Bay - Nanaimo	0	4	0	0	0	0	16	36	0	7	63
03 Horseshoe Bay - Langdale	0	1	0	0	0	0	12	16	0	2	31
30 Nanaimo - Tsawwassen	0	0	0	0	0	0	0	34	0	0	34
<b>☐ Minors</b>	<b>162</b>	<b>20</b>	<b>9</b>	<b>84</b>	<b>36</b>	<b>2</b>	<b>306</b>	<b>821</b>	<b>70</b>	<b>38</b>	<b>1,548</b>
04 Swartz Bay - Fulford Harbour	0	0	0	0	2	0	0	6	0	0	8
05 Swartz Bay - Southern Gulf Islands	10	0	0	0	0	0	30	33	34	3	110
06 Crofton - Vesuvius	6	0	0	0	0	0	6	8	0	2	22
07 Earls Cove - Saltery Bay	2	0	0	0	2	0	0	0	0	0	4
08 Horseshoe Bay - Snug Cove	19	0	2	48	0	0	4	0	32	18	123
09 Tsawwassen - Southern Gulf Islands	0	0	0	0	0	0	0	34	0	0	34
12 Brentwood Bay - Mill Bay	34	0	0	0	0	0	2	4	0	2	42
13 Langdale - Gambier Island - Keats Landing	0	0	1	0	0	0	2	53	0	1	57
17 Little River - Powell River	0	0	0	0	0	0	0	36	0	0	38
18 Powell River - Blubber Bay	2	2	0	0	0	0	70	44	0	0	118
19 Nanaimo Harbour - Gabriola	13	4	2	17	28	0	47	10	4	0	125
20 Chemainus - Thetis - Penelakut	4	0	0	19	0	0	9	17	0	0	49
21 Buckley Bay - Denman West	0	2	0	0	4	0	68	10	0	2	86
22 Denman East - Hornby Island	2	0	0	0	0	0	50	120	0	0	172
23 Campbell River - Quathiaski Cove	10	8	4	0	0	0	8	287	0	2	319
24 Heriot Bay - Whaletown	14	4	0	0	0	0	6	70	0	0	94
25 Port McNeill - Alert Bay - Sointula	18	0	0	0	0	0	0	55	0	3	76
26 Skidegate - Alliford Bay	28	0	0	0	0	2	2	34	0	5	71
<b>☐ North</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>11</b>	<b>24</b>	<b>0</b>	<b>0</b>	<b>35</b>
10 Port Hardy - Prince Rupert	0	0	0	0	0	0	0	2	0	0	2
11 Prince Rupert - Skidegate	0	0	0	0	0	0	1	11	0	0	12
28 Port Hardy - Central Coast	0	0	0	0	0	0	10	11	0	0	21
<b>Total</b>	<b>162</b>	<b>25</b>	<b>9</b>	<b>84</b>	<b>36</b>	<b>2</b>	<b>660</b>	<b>977</b>	<b>72</b>	<b>48</b>	<b>2,075</b>



## Section 4

On Time Performance and  
Overloads



# Section 4A - Quarter Ended December 31, 2024



## Q3 On Time Sailings

41.6K

FY24: 41.9K

## Q3 Delayed Sailings

6.0K

FY24: 5.9K

## Q3 Actual Sailings

47.7K

FY24: 47.8K

## Q3 On Time Performance

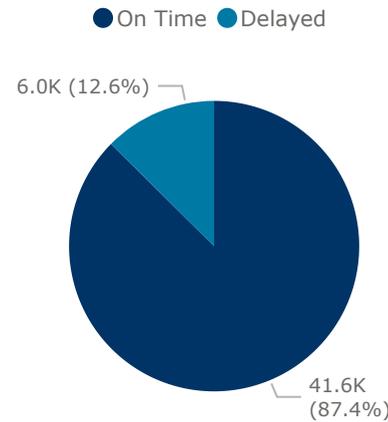
87.3%

FY24: 87.7%

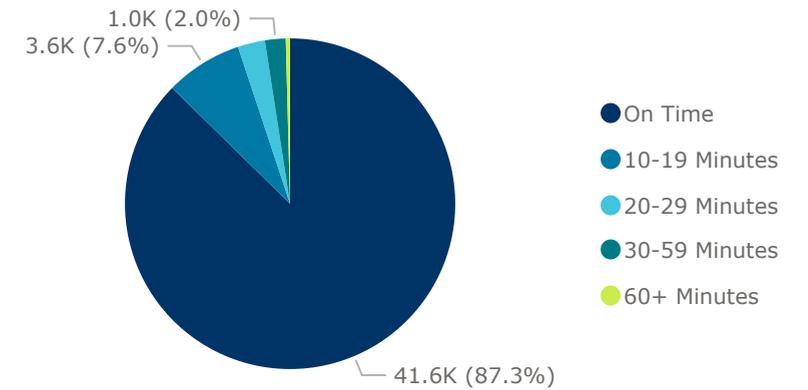
### Q3 On Time Performance by Route

	On Time Sailings	Delayed Sailings	On Time Performance
<b>Major</b>	<b>4,838</b>	<b>1,173</b>	<b>80.5%</b>
01 Tsawwassen - Swartz Bay	1,455	365	79.9%
02 Horseshoe Bay - Nanaimo	1,191	182	86.7%
03 Horseshoe Bay - Langdale	1,126	362	75.7%
30 Nanaimo - Tsawwassen	1,066	264	80.2%
<b>Minor</b>	<b>36,526</b>	<b>4,834</b>	<b>88.3%</b>
04 Swartz Bay - Fulford Harbour	1,307	129	91.0%
05 Swartz Bay - Southern Gulf Islands	2,120	912	69.9%
06 Crofton - Vesuvius	2,057	315	86.7%
07 Earls Cove - Saltery Bay	1,336	110	92.4%
08 Horseshoe Bay - Snug Cove	2,336	460	83.5%
09 Tsawwassen - Southern Gulf Islands	1,069	366	74.5%
12 Brentwood Bay - Mill Bay	1,568	24	98.5%
13 Langdale - Gambier Island - Keats Landing	2,810	3	99.9%
17 Little River - Powell River	660	40	94.3%
18 Powell River - Blubber Bay	1,333	79	94.4%
19 Nanaimo Harbour - Gabriola	3,520	603	85.4%
20 Chemainus - Thetis - Penelakut	2,325	523	81.6%
21 Buckley Bay - Denman West	2,953	50	98.3%
22 Denman East - Hornby Island	1,968	160	92.5%
23 Campbell River - Quathiaski Cove	4,742	118	97.6%
24 Heriot Bay - Whaletown	914	114	88.9%
25 Port McNeill - Alert Bay - Sointula	1,361	771	63.8%
26 Skidegate - Alliford Bay	2,147	57	97.4%
<b>North</b>	<b>252</b>	<b>27</b>	<b>90.3%</b>
10 Port Hardy - Prince Rupert	97	6	94.2%
11 Prince Rupert - Skidegate	74	3	96.1%
28 Port Hardy - Central Coast	81	18	81.8%
<b>Total</b>	<b>41,616</b>	<b>6,034</b>	<b>87.3%</b>

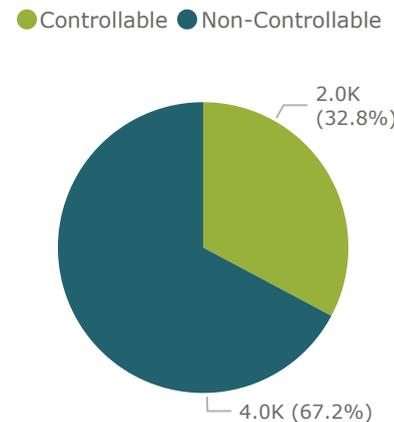
### Q3 On Time Performance



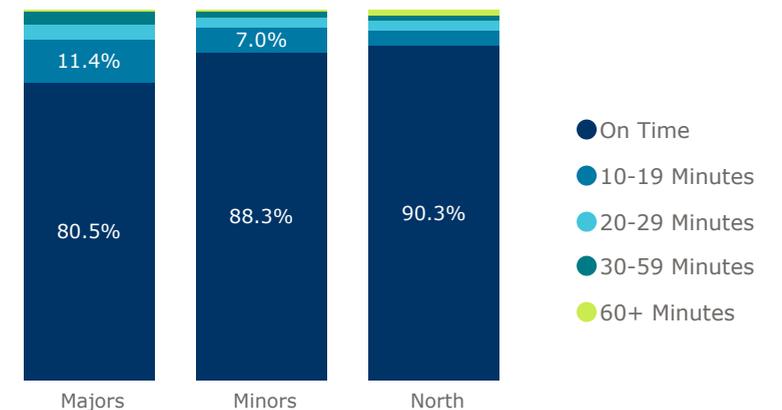
### Q3 On Time Performance & Delay Duration



### Q3 Delay Controllability



### Q3 Duration of Delays by Route Grouping



# Section 4B - Fiscal Year to Date Ended December 31, 2024



## YTD On Time Sailings

122.6K

FY24: 121.3K

## YTD Delayed Sailings

27.1K

FY24: 27.4K

## YTD Actual Sailings

149.7K

FY24: 148.8K

## YTD On Time Performance

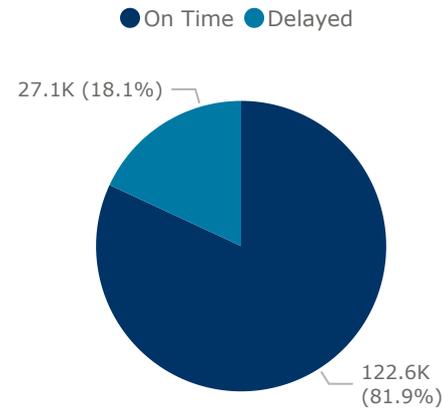
81.9%

FY24: 81.5%

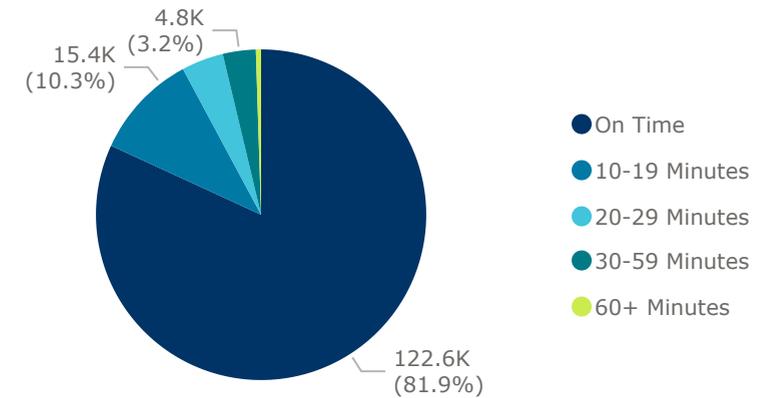
### YTD On Time Performance by Route

	On Time Sailings	Delayed Sailings	On Time Performance
<b>Majors</b>	<b>15,036</b>	<b>5,967</b>	<b>71.6%</b>
01 Tsawwassen - Swartz Bay	5,588	1,412	79.8%
02 Horseshoe Bay - Nanaimo	2,945	1,440	67.2%
03 Horseshoe Bay - Langdale	3,726	1,454	71.9%
30 Nanaimo - Tsawwassen	2,777	1,661	62.6%
<b>Minors</b>	<b>106,704</b>	<b>21,023</b>	<b>83.5%</b>
04 Swartz Bay - Fulford Harbour	4,006	696	85.2%
05 Swartz Bay - Southern Gulf Islands	5,788	3,314	63.6%
06 Crofton - Vesuvius	5,844	1,276	82.1%
07 Earls Cove - Saltery Bay	3,744	616	85.9%
08 Horseshoe Bay - Snug Cove	5,328	2,948	64.4%
09 Tsawwassen - Southern Gulf Islands	3,098	1,810	63.1%
12 Brentwood Bay - Mill Bay	4,468	344	92.9%
13 Langdale - Gambier Island - Keats Landing	8,644	59	99.3%
17 Little River - Powell River	1,874	286	86.8%
18 Powell River - Blubber Bay	4,073	319	92.7%
19 Nanaimo Harbour - Gabriola	9,868	2,505	79.8%
20 Chemainus - Thetis - Penelakut	6,589	1,946	77.2%
21 Buckley Bay - Denman West	9,939	217	97.9%
22 Denman East - Hornby Island	6,183	402	93.9%
23 Campbell River - Quathiaski Cove	13,608	1,375	90.8%
24 Heriot Bay - Whaletown	2,652	682	79.5%
25 Port McNeill - Alert Bay - Sointula	4,457	2,026	68.7%
26 Skidegate - Alliford Bay	6,541	202	97.0%
<b>North</b>	<b>828</b>	<b>179</b>	<b>82.2%</b>
10 Port Hardy - Prince Rupert	315	102	75.5%
11 Prince Rupert - Skidegate	302	31	90.7%
28 Port Hardy - Central Coast	211	46	82.1%
<b>Total</b>	<b>122,568</b>	<b>27,169</b>	<b>81.9%</b>

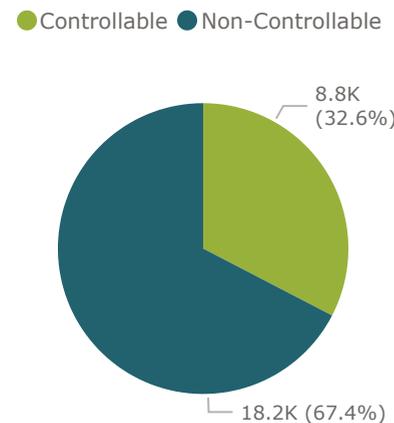
### YTD On Time Performance



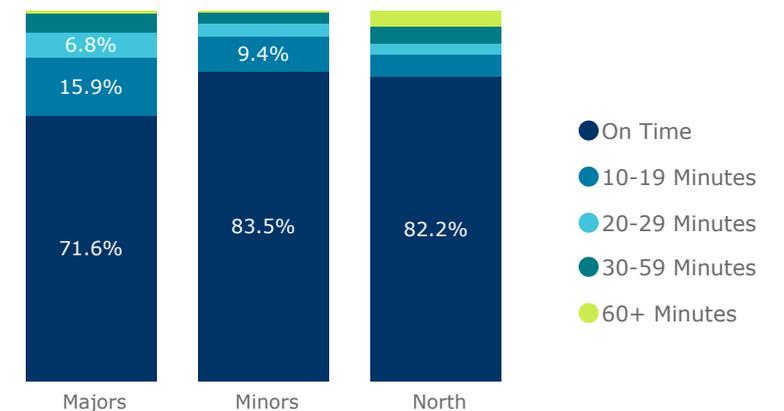
### YTD On Time Performance & Delay Duration



### YTD Delay Controllability



### YTD Duration of Delays by Route Grouping



# Section 4C - Quarter Ended December 31, 2024



## Q3 Sailings with Overloads

**5.4K**

FY24: 4.2K

## Q3 % of Overloaded Sailings

**12.1%**

FY24: 9.4%

## YTD Sailings with Overloads

**24.6K**

FY24: 22.1K

## YTD % of Overloaded Sailings

**17.4%**

FY24: 15.8%

## Q3 Sailings with Overloads by Route

## YTD Totals

	Q3				YTD Totals			
	FY24 Overloaded Sailings	% of Sailings	FY25 Overloaded Sailings	% of Sailings	FY24 Overloaded Sailings	% of Sailings	FY25 Overloaded Sailings	% of Sailings
<b>☐ Majors</b>	<b>1,701</b>	<b>28.3%</b>	<b>1,828</b>	<b>30.4%</b>	<b>8,826</b>	<b>43.4%</b>	<b>9,082</b>	<b>43.2%</b>
01 Tsawwassen - Swartz Bay	970	53.6%	963	52.9%	3,939	58.4%	3,779	54.0%
02 Horseshoe Bay - Nanaimo	207	15.3%	195	14.2%	1,720	39.8%	1,808	41.2%
03 Horseshoe Bay - Langdale	299	20.0%	412	27.7%	1,515	30.9%	1,718	33.2%
30 Nanaimo - Tsawwassen	225	16.7%	258	19.4%	1,652	37.8%	1,777	40.0%
<b>☐ Minors</b>	<b>2,523</b>	<b>6.5%</b>	<b>3,577</b>	<b>9.3%</b>	<b>13,251</b>	<b>11.1%</b>	<b>15,489</b>	<b>13.0%</b>
04 Swartz Bay - Fulford Harbour	126	8.8%	157	10.9%	529	11.3%	525	11.2%
05 Swartz Bay - Southern Gulf Islands	240	7.8%	259	8.5%	802	8.8%	832	9.1%
06 Crofton - Vesuvius	77	3.2%	122	5.1%	420	6.0%	585	8.2%
07 Earls Cove - Saltery Bay	6	0.4%	10	0.7%	172	4.0%	207	4.7%
08 Horseshoe Bay - Snug Cove	191	6.8%	460	16.5%	1,082	13.0%	1,281	15.5%
09 Tsawwassen - Southern Gulf Islands	15	1.1%	16	1.1%	111	2.3%	82	1.7%
12 Brentwood Bay - Mill Bay	422	26.5%	395	24.8%	2,018	42.8%	1,686	35.0%
17 Little River - Powell River	20	2.8%	23	3.3%	140	6.5%	182	8.4%
18 Powell River - Blubber Bay	17	1.2%	36	2.5%	87	2.0%	107	2.4%
19 Nanaimo Harbour - Gabriola	473	11.4%	784	19.0%	2,187	17.7%	2,731	22.1%
20 Chemainus - Thetis - Penelakut	135	4.9%	150	5.3%	514	6.1%	554	6.5%
21 Buckley Bay - Denman West	243	8.1%	283	9.4%	1,683	16.5%	2,146	21.1%
22 Denman East - Hornby Island	1	0.0%	144	6.8%	203	3.0%	398	6.0%
23 Campbell River - Quathiaski Cove	412	8.3%	449	9.2%	2,319	15.5%	2,826	18.9%
24 Heriot Bay - Whaletown	85	7.9%	108	10.5%	597	17.9%	806	24.2%
25 Port McNeill - Alert Bay - Sointula	2	0.1%	124	5.8%	36	0.6%	177	2.7%
26 Skidegate - Alliford Bay	58	2.6%	57	2.6%	351	5.2%	364	5.4%
<b>☐ North</b>	<b>0</b>	<b>0.0%</b>	<b>0</b>	<b>0.0%</b>	<b>0</b>	<b>0.0%</b>	<b>2</b>	<b>0.2%</b>
10 Port Hardy - Prince Rupert	0	0.0%	0	0.0%	0	0.0%	0	0.0%
11 Prince Rupert - Skidegate	0	0.0%	0	0.0%	0	0.0%	2	0.6%
28 Port Hardy - Central Coast	0	0.0%	0	0.0%	0	0.0%	0	0.0%
<b>Total</b>	<b>4,224</b>	<b>9.4%</b>	<b>5,405</b>	<b>12.1%</b>	<b>22,077</b>	<b>15.8%</b>	<b>24,573</b>	<b>17.4%</b>



## Section 5

Financials



# Section 5A - Quarter Ended December 31, 2024



## Q3 Monthly Senior Passengers & Discount Amount

	October		November		December		Total	
	Passengers	Amount	Passengers	Amount	Passengers	Amount	Passengers	Amount
<b>☐ Majors</b>	<b>84,674</b>	<b>\$1,570,562</b>	<b>59,357</b>	<b>\$1,098,343</b>	<b>70,549</b>	<b>\$1,306,284</b>	<b>214,580</b>	<b>\$3,975,189</b>
01 Tsawwassen - Swartz Bay	33,122	\$632,612	23,066	\$440,562	28,427	\$542,936	84,615	\$1,616,110
02 Horseshoe Bay - Nanaimo	22,482	\$429,387	15,492	\$295,897	18,331	\$350,107	56,305	\$1,075,391
03 Horseshoe Bay - Langdale	11,816	\$179,012	8,956	\$135,683	10,422	\$157,893	31,194	\$472,588
30 Nanaimo - Tsawwassen	17,254	\$329,551	11,843	\$226,201	13,369	\$255,348	42,466	\$811,100
<b>☐ Minors</b>	<b>55,953</b>	<b>\$635,198</b>	<b>40,987</b>	<b>\$467,139</b>	<b>46,047</b>	<b>\$526,177</b>	<b>142,987</b>	<b>\$1,628,514</b>
04 Swartz Bay - Fulford Harbour	3,512	\$41,617	2,770	\$32,825	2,974	\$35,242	9,256	\$109,684
05 Swartz Bay - Southern Gulf Islands	4,302	\$54,099	3,292	\$41,455	3,729	\$46,838	11,323	\$142,392
06 Crofton - Vesuvius	3,183	\$37,719	2,397	\$28,404	2,576	\$30,526	8,156	\$96,649
07 Earls Cove - Saltery Bay	1,666	\$24,823	1,093	\$16,286	1,286	\$19,161	4,045	\$60,270
08 Horseshoe Bay - Snug Cove	5,198	\$60,297	3,946	\$45,774	4,259	\$49,404	13,403	\$155,475
09 Tsawwassen - Southern Gulf Islands	5,434	\$74,128	3,839	\$52,622	4,244	\$59,070	13,517	\$185,820
12 Brentwood Bay - Mill Bay	4,108	\$31,015	2,693	\$20,332	3,358	\$25,353	10,159	\$76,700
13 Langdale - Gambier Island - Keats Landing	1,031	\$7,526	658	\$4,803	751	\$5,482	2,440	\$17,811
17 Little River - Powell River	4,072	\$60,876	3,051	\$45,612	3,832	\$57,288	10,955	\$163,776
18 Powell River - Blubber Bay	1,687	\$18,220	1,240	\$13,392	1,290	\$13,932	4,217	\$45,544
19 Nanaimo Harbour - Gabriola	7,050	\$76,140	5,439	\$58,741	6,124	\$66,139	18,613	\$201,020
20 Chemainus - Thetis - Penelakut	1,320	\$13,464	1,064	\$10,853	1,075	\$10,965	3,459	\$35,282
21 Buckley Bay - Denman West	4,164	\$41,015	2,987	\$29,412	3,208	\$31,599	10,359	\$102,026
22 Denman East - Hornby Island	1,210	\$11,919	760	\$7,486	714	\$7,033	2,684	\$26,438
23 Campbell River - Quathiaski Cove	5,631	\$55,465	4,054	\$39,932	4,702	\$46,315	14,387	\$141,712
24 Heriot Bay - Whaletown	550	\$6,380	415	\$4,814	476	\$5,522	1,441	\$16,716
25 Port McNeill - Alert Bay - Sointula	1,383	\$16,043	971	\$11,264	1,163	\$13,491	3,517	\$40,798
26 Skidegate - Alliford Bay	452	\$4,452	318	\$3,132	286	\$2,817	1,056	\$10,401
<b>☐ North</b>	<b>674</b>	<b>\$19,975</b>	<b>547</b>	<b>\$13,509</b>	<b>530</b>	<b>\$13,756</b>	<b>1,751</b>	<b>\$47,240</b>
10 Port Hardy - Prince Rupert	319	\$12,788	291	\$8,315	317	\$9,455	927	\$30,558
11 Prince Rupert - Skidegate	349	\$6,743	249	\$5,129	203	\$4,182	801	\$16,054
28 Port Hardy - Central Coast	6	\$444	7	\$65	10	\$119	23	\$628
<b>Total</b>	<b>141,301</b>	<b>\$2,225,735</b>	<b>100,891</b>	<b>\$1,578,991</b>	<b>117,126</b>	<b>\$1,846,217</b>	<b>359,318</b>	<b>\$5,650,943</b>

## Q3 Financial Reconciliation

### 1. Ferry Transportation Fees

Per section 6(a)(i) of Schedule "B" of the CFSC

Ferry Transportation Fees paid by the Province for the Quarter

\$39,371,013

### 2. Calculation of amount payable by the Province

Per section 6(b)(ix) of Schedule "B" of the CFSC

Ferry Transportation Fee allocated to Route 13

\$78,989.01

Goods and Services Tax (5%) on Route 13 due from the Province

\$3,949.45

## Q3 Fee Reduction Schedule

### Calculation of Amount Payable to the Province

Per sections 3 and 6(b)(viii) of Schedule "B" of the CFSC

Beginning/carried forward accumulated balance for penalties (A)

**\$11,500**

	Non-Allowable Cancelled Round Trips	Fee Reduction per Round Trip	Total Penalty
<input type="checkbox"/> <b>Majors</b>	<b>0.0</b>		
01 Tsawwassen - Swartz Bay	0.0	\$7,000	
02 Horseshoe Bay - Nanaimo	0.0	\$7,000	
03 Horseshoe Bay - Langdale	0.0	\$7,000	
30 Nanaimo - Tsawwassen	0.0	\$7,000	
<input type="checkbox"/> <b>Minors</b>	<b>20.0</b>		<b>\$20,000</b>
04 Swartz Bay - Fulford Harbour	0.0	\$1,000	
05 Swartz Bay - Southern Gulf Islands	0.0	\$1,000	
06 Crofton - Vesuvius	0.0	\$1,000	
07 Earls Cove - Saltery Bay	0.0	\$1,000	
08 Horseshoe Bay - Snug Cove	4.0	\$1,000	\$4,000
09 Tsawwassen - Southern Gulf Islands	0.0	\$1,000	
12 Brentwood Bay - Mill Bay	7.0	\$1,000	\$7,000
13 Langdale - Gambier Island - Keats Landing	0.0	\$100	
17 Little River - Powell River	0.0	\$1,000	
18 Powell River - Blubber Bay	0.0	\$1,000	
19 Nanaimo Harbour - Gabriola	0.0	\$1,000	
20 Chemainus - Thetis - Penelakut	0.0	\$1,000	
21 Buckley Bay - Denman West	0.0	\$1,000	
22 Denman East - Hornby Island	0.0	\$1,000	
23 Campbell River - Quathiaski Cove	0.0	\$1,000	
24 Heriot Bay - Whaletown	4.0	\$1,000	\$4,000
25 Port McNeill - Alert Bay - Sointula	0.0	\$1,000	
26 Skidegate - Alliford Bay	5.0	\$1,000	\$5,000
<input type="checkbox"/> <b>North</b>	<b>0.0</b>		
10 Port Hardy - Prince Rupert	0.0	\$60,000	
11 Prince Rupert - Skidegate	0.0	\$34,000	
28 Port Hardy - Central Coast	0.0	\$13,000	
<b>Total</b>	<b>20.0</b>		<b>\$20,000</b>

Balance this period for Penalties (B)

**\$20,000**

Amount drawn to implement measures per the letter agreement with the Province, received March 25, 2024 (C)

**\$0**

Accumulated penalty balance to be carried forward (A + B - C)

**\$31,500**



## Section 6

Notes & Glossary



# Section 6A - Notes to Reports



Section	Route	Notes to Report
Applicable Sections	All Routes	All routes: Various totals might not be additive or may show small discrepancies as round trip counts are rounded to one decimal point, and AEQ and passenger counts are rounded to whole numbers.
Applicable Sections	All Routes	All routes: The CFSC was amended for PT6 (commencing FY2025) so that round trips provided by alternative service are no longer included for the purpose of meeting core service levels. For comparative purposes, the FY2024 numbers presented in this report are based on these new parameters, and may differ from the FY2024 numbers reported during the previous fiscal year. However, in this report, the respective FY2024 AEQs, passengers and round trips combined with the alternative service numbers (Section 2G) will reconcile to the equivalent numbers reported in the previous fiscal year. Similarly, capacity utilization and overload numbers presented in the FY2024 reports include alternative services but this report's numbers do not (Sections 1A, 4A and 4C.) Unless otherwise noted, any variances are immaterial.
Applicable Sections	All Routes	All routes: Deadhead sailings have been excluded from applicable sailing counts, on-time performance and capacity utilization as they are not customer-serving sailings.
Section 1A	All Routes	Tariffs charged to customers on all routes were below price cap at September 30, 2024 and 2023.
Section 1A	All Routes	All routes: "% Sailing within 10 Minutes" indicates percentages of sailings departing within 10 minutes of scheduled departure for the Major and Minor Routes, and arriving within 10 minutes of scheduled arrival for the Northern Routes.
Section 1A	13 Langdale - Gambier Island - Keats Landing	Revenue arises from bike traffic and freight.
Section 1A	13 Langdale - Gambier Island - Keats Landing	This is a passenger-only route and no vehicles are carried. Negative AEQ tariff revenue pertains to discounts provided for ferry travel on this route.
Section 1A, 2B, 3A, 3B and 3C	13 Langdale - Gambier Island - Keats Landing	Core service levels include some round trips that are deliverable only 'on demand.'
Section 2D	All Routes	All routes: Due to amendments to the CFSC for PT6, round trip cancellations for insufficient crew as of FY2025 generally are no longer counted as 'allowable' under the 'safety' category and are reported separately as 'not allowable' under the 'crew' category.
Section 2F	28 Port Hardy - Central Coast	Eight cumulative days and eight consecutive days of sailing cancellations falling within this fiscal year can be attributed to the Northern Sea Wolf's annual refit. Paragraph 2(c) of Schedule A of the CFSC indicates the core service level for the route includes an annual allowance for a temporary service disruption of up to 65 consecutive days for the purposes of carrying out surveys and refits. Alternative service was provided during this outage by water taxi and tug & barge, and has been included in Section 2G.
Section 3A and 3C	All Routes	All routes: the year-to-date sailing cancellation totals will show slight variances when reconciled to the sum of the quarters due to minor revisions to the number of cancellations on some routes. These differences are not material.
Section 4A and 4B	All Routes	All routes: On-time performance is based on sailings departing within 10 minutes of scheduled departure for the Major and Minor Routes, and arriving within 10 minutes of scheduled arrival for the Northern Routes.
Section 4C	All Routes	All routes: the overload reporting methodology for PT6 has been changed for increased accuracy. Previously, the overloads reported were based on manually reported (i.e., flagged) figures. The new methodology is drawn from the data itself. This will result in some variances with numbers reported in previous fiscal years.
Section 4C	13 Langdale - Gambier Island - Keats Landing	Route 13 is not included in this overloads report as this is a passenger-only route and no vehicles are carried.
Section 5B	All Routes	All routes: Ferry Transportation Fees paid do not include the notional amount for the Senior Discounts, as described in section 1(b) of Schedule B of the CFSC.

## Section 6B - Glossary

Term	Definition
%	Abbreviation for "percentage" as in, for example, "% of Sailings cancelled"
Actual Round Trips	Round Trips that were provided by BC Ferries
Actual Sailings	Sailings that were provided by BC Ferries
AEQ	Automobile equivalent; an AEQ is a standard vehicle measure representing the amount of vessel capacity occupied by a particular vehicle type, expressed as the number of under height vehicles it displaces (e.g. a bus which displaces three under height vehicles – or cars – would have an AEQ of three)
Allowable Cancellations	Cancellations of Required Round Trips for reasons specified in section 2(a) of Schedule "A" of the CFSC
Alternative Service	Service provided by water taxi, tug & barge, etc.
Cancelled Round Trips	Round Trips that BC Ferries cancelled
Cancelled Sailings	Sailings that BC Ferries cancelled
Capacity Utilization	AEQs carried as a percentage of vessel capacity provided
CFSC	Coastal Ferry Services Contract, as amended for Performance Term Six (April 1, 2024 to March 31, 2028)
CFSC Minimum(s)	The 'core' or minimum service levels (daily or by FY) in the CFSC, expressed as Required Round Trips
Controllable Delays	Delays of Round Trips for reasons under the control of BC Ferries (e.g., loading procedure, fuelling, etc.)
Core Service Levels	See "CFSC Minimum(s)"
Delayed Sailing	A departure (or arrival for the Northern routes) more than 10 minutes after the scheduled time
FY	Fiscal Year. At BC Ferries the Fiscal Year is from April 1 to March 31
Mech	Abbreviation for "mechanical"
Min	Abbreviation for "minimum"
Minimum (Daily / Annual) Round Trips	The designated ferry route overviews in Appendix 1 of Schedule "A" of the CFSC specify each route's minimum number of daily and annual required round trips. On some of these routes, the sum of the daily minimums for a year will be less than the annual minimum. This provides BC Ferries flexibility to schedule more sailings on certain days of the week or during peak travel times. BC Ferries reports on performance against daily minimums in its quarterly reports, and on annual minimums in its year-end report
Mtce	Abbreviation for "maintenance"
Non-Allowable Cancellations	Cancellations of Required Round Trips for reasons other than those specified in section 2(a) of Schedule "A" of the CFSC
Non-Controllable Delays	Delays of Round Trips for reasons outside the control of BC Ferries (e.g., bad weather, medical emergency, marine rescue, etc.)
OTP	Acronym for "on-time performance"; a sailing that departed within 10 minutes of the scheduled departure for the Minor and Major routes, and arrived within 10 minutes of scheduled arrival for the Northern routes
Overload	One or more vehicles that were at the terminal, but unable to travel on the next sailing
PT6	Performance Term 6 (April 1, 2024 to March 31, 2028)
Quarter 1 (Q1)	April 1 - June 30
Quarter 2 (Q2)	July 1 - September 30
Quarter 3 (Q3)	October 1 - December 31
Quarter 4 (Q4)	January 1 - March 31
Required Round Trips	Round trips required to meet CFSC Minimum service levels in the CFSC
Round Trip	A round trip is a ferry's journey between terminals as stipulated in the designated route overviews in Appendix 1 of Schedule "A" of the CFSC, and constitutes a voyage from homeport back to homeport inclusive of any terminal stops
Sailing	A scheduled voyage on a designated ferry route between two terminals as published within seven days of departure
Scheduled Round Trips	The number of Round Trips that were originally scheduled (Actual Round Trips + Cancelled Round Trips = Scheduled Round Trips)
Scheduled Sailings	The number of Sailings that were originally scheduled (Actual Sailings + Cancelled Sailings = Scheduled Sailings)
YTD	Acronym for fiscal "year to date"