

PHASE 1 ENGAGEMENT: WHAT WE HEARD

During the recently completed Phase 1 Engagement, we gathered input on key issues and opportunities related to the terminal. We heard from over 1,000 people through pop-up events at the terminal, an online engagement, and stakeholder and employee workshops. Below is a brief summary of the key themes we heard.

KEY THEMES



Lands End Building: Increased food vendor options with a general preference for healthy and local food choices.

Foot Passenger Building: At least a single café-style vendor, with a preference for local vendors and products.



Integration of art and interpretive features (e.g., signage, kiosks) that highlight local Indigenous culture, settler history, and the natural environment.



Better waste management solutions, including availability of recycling and composting stations.



Lands End Building: More/bigger kids play areas, more shade trees and green space, and more seating.

Foot Passenger Building: Better weather protection and more seating.



More efficient and effective thru-fare connections for those traveling between Tsawwassen and Salt Spring or the Southern Gulf Islands.



Lands End Building: Utilization of views and natural light via upper-storey decks/patios and windows.

Foot Passenger Building: Larger seating areas with some amenities, such as a kids play area and better technology integration (e.g., better WiFi, more mobile device charging outlets).



Better directional signage for all users, better cycling facilities, and improved accessibility for those with mobility challenges.