

An Update from BC Ferries

Dear Denman and Hornby Island Ferry Travellers,

Our team continues to move forward with the Denman East and Hornby Island Terminal Development Plans. I would like to explain why we are moving forward with this plan now. While there have already been recent improvements at the terminals such as new waiting rooms, washrooms and improving the marine infrastructure, there is still a need to create a long-term plan and vision to ensure our short-term actions and investments align with the long-term strategic planning for these important ferry terminals.

In April 2017, concerns were raised by the local community at our Ferry Advisory Committee meeting regarding potential safety issues arising from traffic backing up on the roads leading to the terminals due to the insufficient size of the holding compounds. Through the Terminal Development Plan process, we will address these concerns by looking to increase the capacity of the holding compounds while creating a safer and better experience for those arriving by vehicle, foot or bike.

Your input is important to us and we want to share some of the feedback we received from the sessions last fall. On November 15 and 16, 2017, we held two drop-in sessions

inviting you to provide your feedback about the future development of the Hornby Island and Denman East terminals. We asked for your ideas to help us in our planning process and ensure we develop a long-term vision that improves your travel experience.

We heard you want to improve the terminal holding compounds, particularly by increasing their size, and minimize ferry traffic using the roadway shoulders, especially during the summer months when traffic increases. In addition to your comments at the drop-in sessions, we also received feedback through the online survey and by email. We put together the feedback we received and will post it on our website by the end of February. If you would like to read the report, please visit the Denman East and Hornby Island page on bcferries.com/about/terminal-development-planning at the end of the month.

The next step for this project is to further develop the Terminal Development Plans and create a preferred option based on what we heard, and what we know about the terminals' opportunities and needs for operations. We anticipate having a preferred conceptual option ready by the spring, which we will post on our

website for you to view.

We also want to keep you up-to-date on what is happening with this project and have included our schedule below.

If you have any questions about the process undertaken so far, or what lies ahead, please don't hesitate to contact me directly at brian.green@bcferries.com. Also let me know if you find these updates helpful, and any questions you may have that I can address next time I write.

Thanks for reading,

Brian Green

Manager, Terminal Development
BC Ferries



Denman East and Hornby Island

What is happening?	Details	When?
Refine the draft options and create a preferred option for future terminal	Refine the options we presented at the public sessions to create a preferred option that considers opportunities, what we need for operations and what we heard from you	March 2018
Produce a draft Terminal Development Plan	Finalize information we collected and develop a draft Terminal Development Plan	Spring 2018