

FY24 Cancellations - Year to Date Fleetwide Snapshot



Total Sailings

142,385

FY23: 136,029 (+6,356 +4.67%)

Sailings Sailed

140,538

FY23: 133,878 (+6,660 +4.97%)

Cancelled Sailings

1,847

FY23: 2,151 (-304 -14.13%)

% of Sailings Cancelled

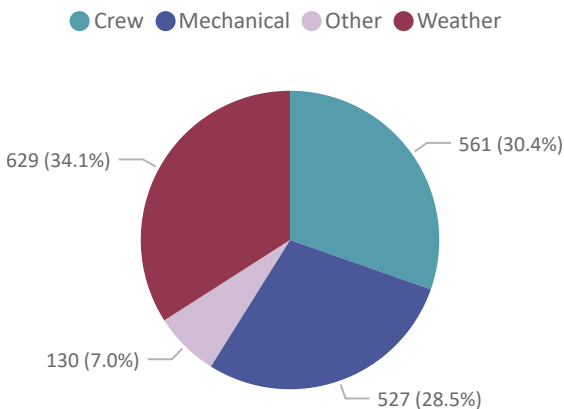
1.30%

FY23: 1.58% (-17.97%)

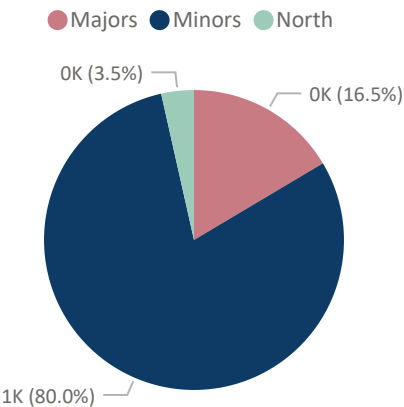
Cancellations by Route & Cause

Route	Crew		Mechanical		Other		Weather		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Majors	14	0.1%	203	1.0%	9	0.0%	78	0.4%	304	1.5%
01 Tsawwassen - Swartz Bay	8	0.1%	140	2.0%	0	0.0%	36	0.5%	184	2.7%
02 Horseshoe Bay - Nanaimo	2	0.0%	0	0.0%	1	0.0%	13	0.3%	16	0.4%
03 Horseshoe Bay - Langdale	4	0.1%	5	0.1%	8	0.2%	13	0.3%	30	0.6%
30 Nanaimo - Tsawwassen	0	0.0%	58	1.3%	0	0.0%	16	0.4%	74	1.7%
Minors	547	0.5%	322	0.3%	121	0.1%	488	0.4%	1,478	1.2%
04 Swartz Bay - Fulford Harbour	16	0.3%	10	0.2%	2	0.0%	0	0.0%	28	0.6%
05 Swartz Bay - Southern Gulf Islands	43	0.5%	3	0.0%	6	0.1%	7	0.1%	59	0.7%
06 Crofton - Vesuvius	84	1.2%	2	0.0%	2	0.0%	0	0.0%	88	1.2%
07 Earls Cove - Saltery Bay	18	0.4%	4	0.1%	1	0.0%	0	0.0%	23	0.5%
08 Horseshoe Bay - Snug Cove	22	0.3%	10	0.1%	38	0.4%	0	0.0%	70	0.8%
09 Tsawwassen - Southern Gulf Islands	33	0.7%	0	0.0%	0	0.0%	13	0.3%	46	0.9%
12 Brentwood Bay - Mill Bay	122	2.5%	2	0.0%	6	0.1%	6	0.1%	136	2.8%
17 Little River - Powell River	26	1.2%	0	0.0%	0	0.0%	14	0.6%	40	1.8%
18 Powell River - Blubber Bay	10	0.2%	8	0.2%	6	0.1%	22	0.5%	46	1.0%
19 Nanaimo Harbour - Gabriola	54	0.4%	45	0.4%	5	0.0%	10	0.1%	114	0.9%
20 Chemainus - Thetis - Penelakut	16	0.2%	46	0.5%	5	0.1%	0	0.0%	67	0.8%
21 Buckley Bay - Denman West	29	0.3%	21	0.2%	13	0.1%	8	0.1%	71	0.7%
22 Denman West - Hornby Island	2	0.0%	22	0.3%	11	0.2%	59	0.9%	94	1.4%
23 Campbell River - Quathiaski Cove	58	0.4%	108	0.7%	17	0.1%	180	1.2%	363	2.4%
24 Heriot Bay - Whaletown	10	0.3%	12	0.4%	5	0.1%	44	1.3%	71	2.1%
25 Port McNeill - Alert Bay - Sointula	0	0.0%	22	0.3%	0	0.0%	12	0.2%	34	0.5%
26 Skidegate - Alliford Bay	4	0.1%	7	0.1%	4	0.1%	113	1.7%	128	1.9%
North	0	0.0%	2	0.2%	0	0.0%	63	4.8%	65	4.9%
10 Port Hardy - Prince Rupert	0	0.0%	0	0.0%	0	0.0%	16	3.7%	16	3.7%
11 Prince Rupert - Skidegate	0	0.0%	0	0.0%	0	0.0%	24	7.0%	24	7.0%
28 Port Hardy - Central Coast	0	0.0%	2	0.4%	0	0.0%	23	4.3%	25	4.6%
Total	561	0.4%	527	0.4%	130	0.1%	629	0.4%	1,847	1.3%

Cancellation Cause Summary



Cancellations by Region



FY24 Cancellations - Year to Date System, Route and Year Details



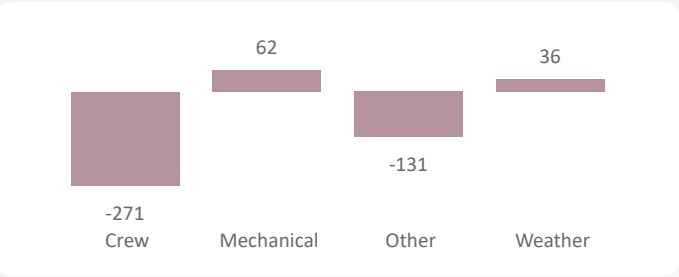
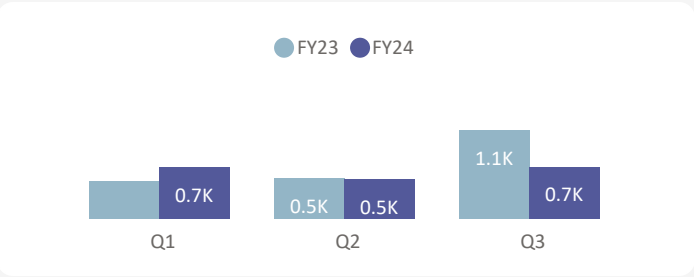
Cancellations by Quarter & Reason

YOY Total Cancellations (YTD)

YOY Comparison by Reason (YTD)

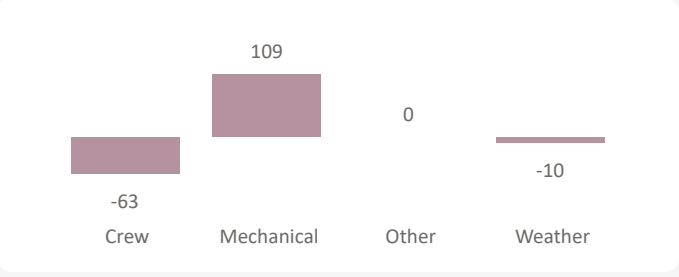
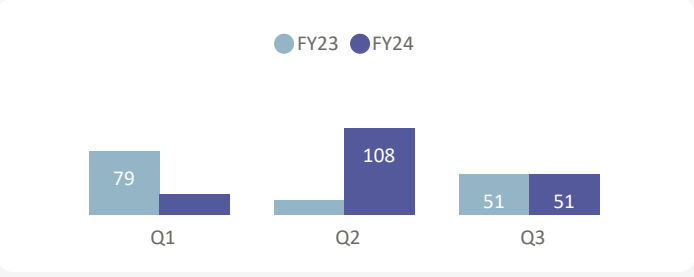
All Routes

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	274	0.6%	187	0.4%	100	0.2%	0	0.0%	561	0.4%
Mechanical	107	0.2%	226	0.5%	194	0.4%	0	0.0%	527	0.4%
Other	62	0.1%	48	0.1%	20	0.0%	0	0.0%	130	0.1%
Weather	222	0.5%	46	0.1%	361	0.8%	0	0.0%	629	0.4%
Total	665	1.4%	507	1.0%	675	1.5%	0	0.0%	1,847	1.3%



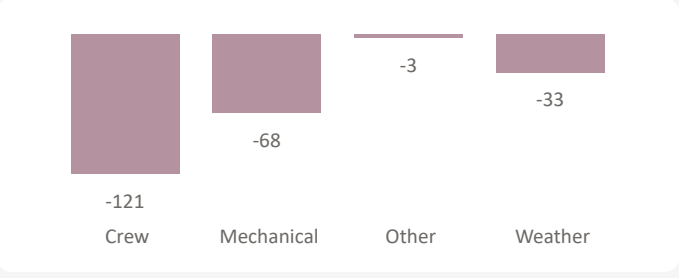
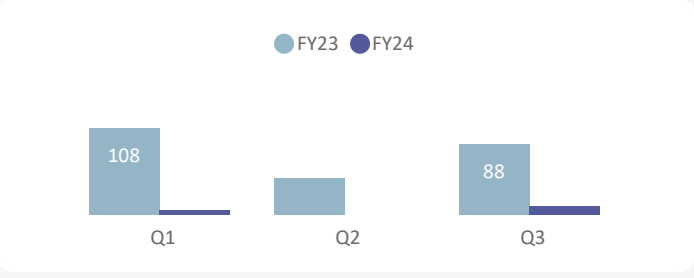
01 Tsawwassen - Swartz Bay

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	4	0.2%	2	0.1%	2	0.1%	0	0.0%	8	0.1%
Mechanical	3	0.1%	102	3.7%	35	1.9%	0	0.0%	140	2.0%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	18	0.8%	4	0.1%	14	0.8%	0	0.0%	36	0.5%
Total	25	1.1%	108	3.9%	51	2.7%	0	0.0%	184	2.7%



02 Horseshoe Bay - Nanaimo

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	2	0.1%	0	0.0%	0	0.0%	0	0.0%	2	0.0%
Mechanical	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Other	0	0.0%	0	0.0%	1	0.1%	0	0.0%	1	0.0%
Weather	3	0.2%	0	0.0%	10	0.7%	0	0.0%	13	0.3%
Total	5	0.3%	0	0.0%	11	0.8%	0	0.0%	16	0.4%



FY24 Cancellations - Year to Date System, Route and Year Details



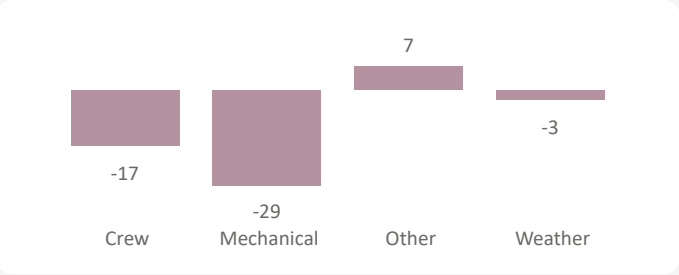
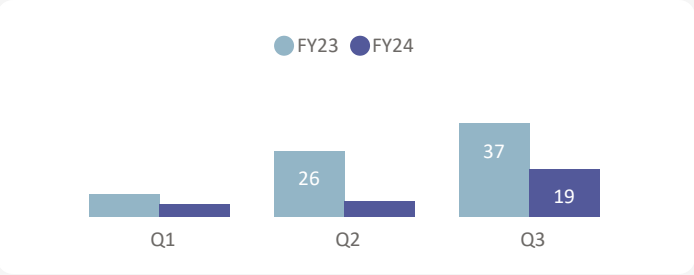
Cancellations by Quarter & Reason

YOY Total Cancellations (YTD)

YOY Comparison by Reason (YTD)

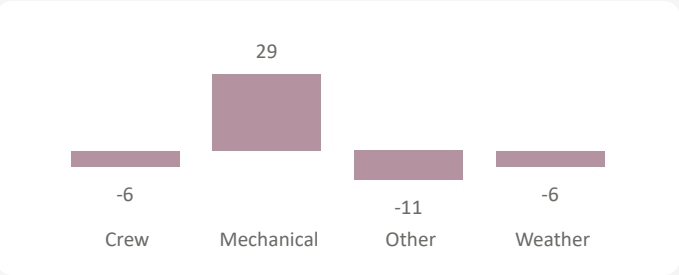
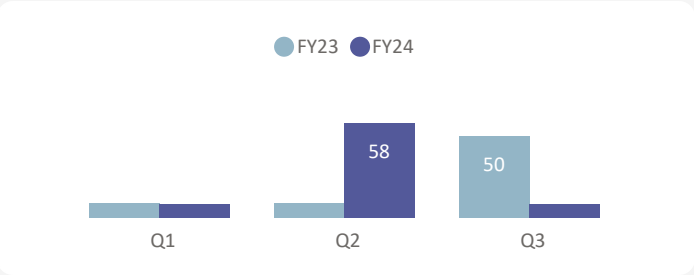
03 Horseshoe Bay - Langdale

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	0	0.0%	2	0.1%	2	0.1%	0	0.0%	4	0.1%
Mechanical	0	0.0%	3	0.2%	2	0.1%	0	0.0%	5	0.1%
Other	1	0.1%	1	0.1%	6	0.4%	0	0.0%	8	0.2%
Weather	4	0.3%	0	0.0%	9	0.6%	0	0.0%	13	0.3%
Total	5	0.3%	6	0.3%	19	1.2%	0	0.0%	30	0.6%



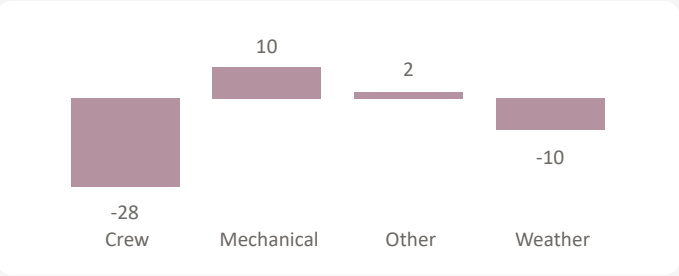
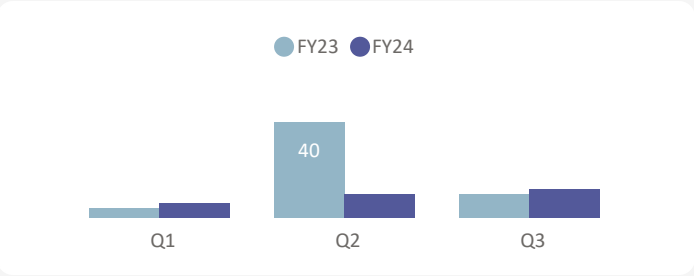
30 Nanaimo - Tsawwassen

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Mechanical	0	0.0%	58	3.4%	0	0.0%	0	0.0%	58	1.3%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	8	0.6%	0	0.0%	8	0.6%	0	0.0%	16	0.4%
Total	8	0.6%	58	3.4%	8	0.6%	0	0.0%	74	1.7%



04 Swartz Bay - Fulford Harbour

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	6	0.4%	4	0.2%	6	0.4%	0	0.0%	16	0.3%
Mechanical	0	0.0%	4	0.2%	6	0.4%	0	0.0%	10	0.2%
Other	0	0.0%	2	0.1%	0	0.0%	0	0.0%	2	0.0%
Weather	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	6	0.4%	10	0.6%	12	0.8%	0	0.0%	28	0.6%



FY24 Cancellations - Year to Date System, Route and Year Details



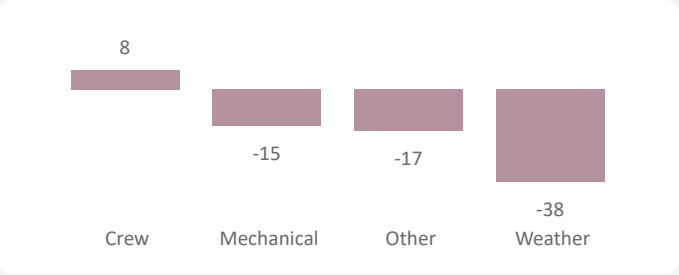
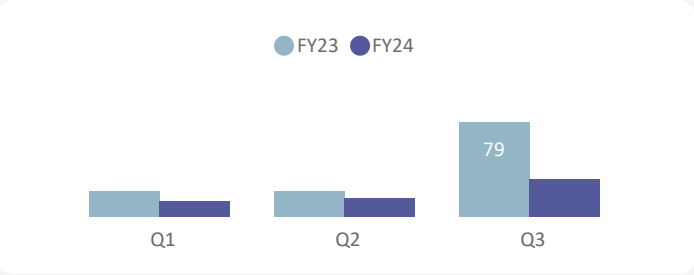
Cancellations by Quarter & Reason

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YOY Comparison by Reason (YTD)

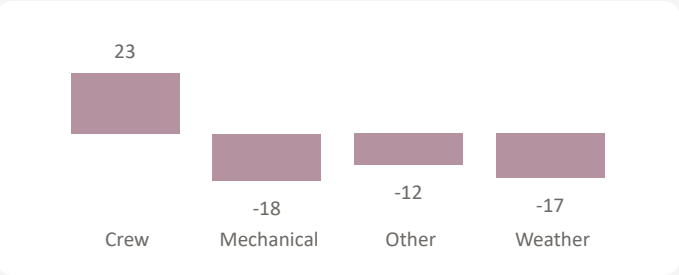
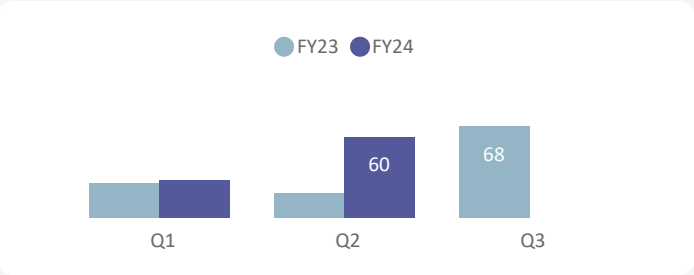
05 Swartz Bay - Southern Gulf Islands

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	13	0.4%	12	0.4%	18	0.6%	0	0.0%	43	0.5%
Mechanical	0	0.0%	3	0.1%	0	0.0%	0	0.0%	3	0.0%
Other	0	0.0%	0	0.0%	6	0.2%	0	0.0%	6	0.1%
Weather	0	0.0%	0	0.0%	7	0.2%	0	0.0%	7	0.1%
Total	13	0.4%	15	0.5%	31	1.0%	0	0.0%	59	0.7%



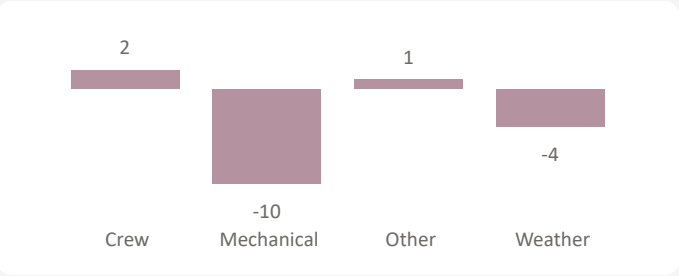
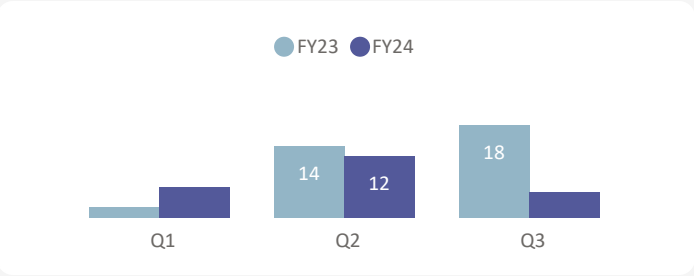
06 Crofton - Vesuvius

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	26	1.1%	58	2.4%	0	0.0%	0	0.0%	84	1.2%
Mechanical	2	0.1%	0	0.0%	0	0.0%	0	0.0%	2	0.0%
Other	0	0.0%	2	0.1%	0	0.0%	0	0.0%	2	0.0%
Weather	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	28	1.2%	60	2.4%	0	0.0%	0	0.0%	88	1.2%



07 Earls Cove - Saltery Bay

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	6	0.4%	12	0.8%	0	0.0%	0	0.0%	18	0.4%
Mechanical	0	0.0%	0	0.0%	4	0.3%	0	0.0%	4	0.1%
Other	0	0.0%	0	0.0%	1	0.1%	0	0.0%	1	0.0%
Weather	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	6	0.4%	12	0.8%	5	0.3%	0	0.0%	23	0.5%



FY24 Cancellations - Year to Date System, Route and Year Details



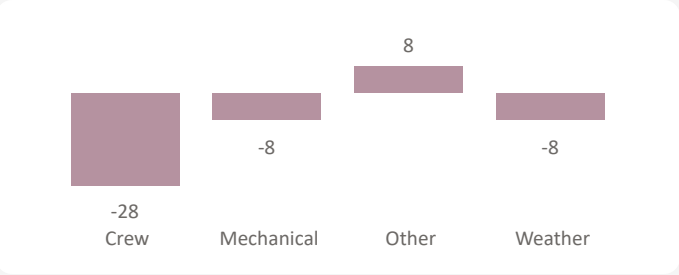
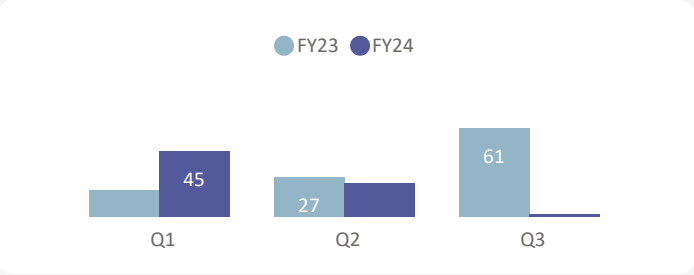
Cancellations by Quarter & Reason

YOY Total Cancellations (YTD)

YOY Comparison by Reason (YTD)

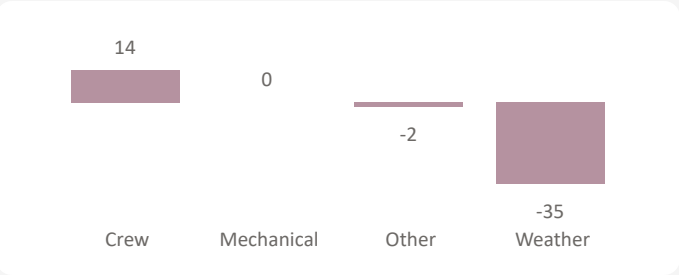
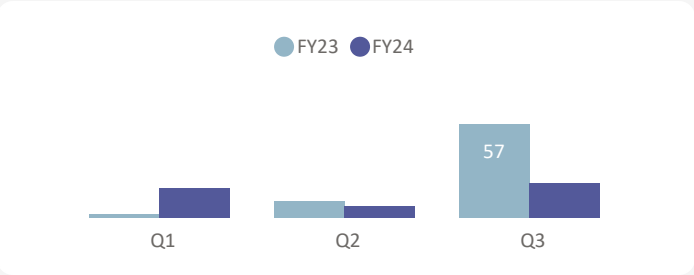
08 Horseshoe Bay - Snug Cove

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	19	0.7%	3	0.1%	0	0.0%	0	0.0%	22	0.3%
Mechanical	8	0.3%	2	0.1%	0	0.0%	0	0.0%	10	0.1%
Other	18	0.6%	18	0.6%	2	0.1%	0	0.0%	38	0.4%
Weather	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	45	1.6%	23	0.8%	2	0.1%	0	0.0%	70	0.8%



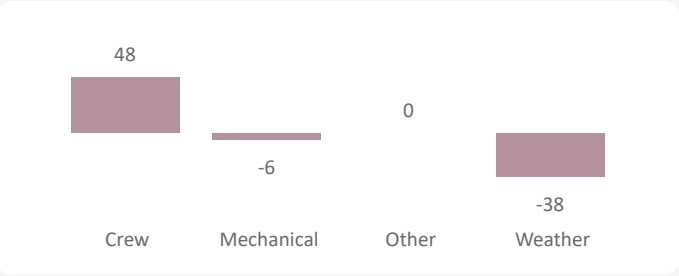
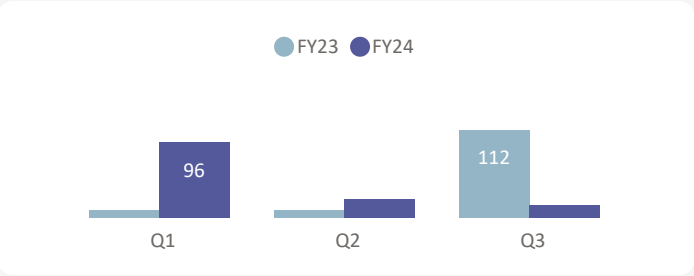
09 Tsawwassen - Southern Gulf Islands

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	18	1.2%	7	0.4%	8	0.6%	0	0.0%	33	0.7%
Mechanical	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	0	0.0%	0	0.0%	13	0.9%	0	0.0%	13	0.3%
Total	18	1.2%	7	0.4%	21	1.5%	0	0.0%	46	0.9%



12 Brentwood Bay - Mill Bay

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	84	5.3%	22	1.4%	16	1.0%	0	0.0%	122	2.5%
Mechanical	0	0.0%	2	0.1%	0	0.0%	0	0.0%	2	0.0%
Other	6	0.4%	0	0.0%	0	0.0%	0	0.0%	6	0.1%
Weather	6	0.4%	0	0.0%	0	0.0%	0	0.0%	6	0.1%
Total	96	6.0%	24	1.5%	16	1.0%	0	0.0%	136	2.8%



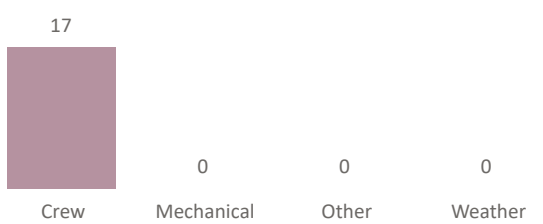
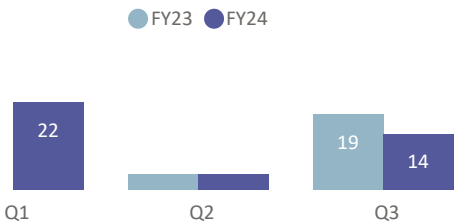
Cancellations by Quarter & Reason

YOY Total Cancellations (YTD)

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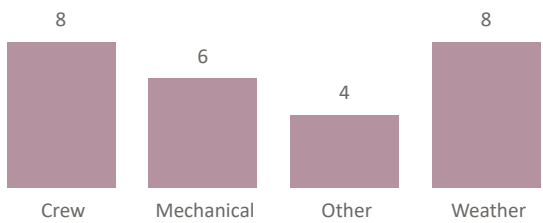
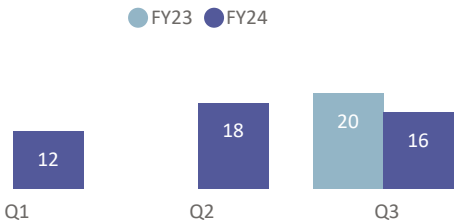
17 Little River - Powell River

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	18	2.5%	4	0.5%	4	0.6%	0	0.0%	26	1.2%
Mechanical	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	4	0.6%	0	0.0%	10	1.4%	0	0.0%	14	0.6%
Total	22	3.0%	4	0.5%	14	1.9%	0	0.0%	40	1.8%



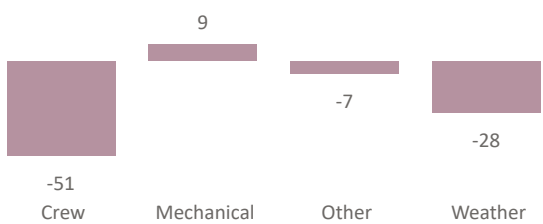
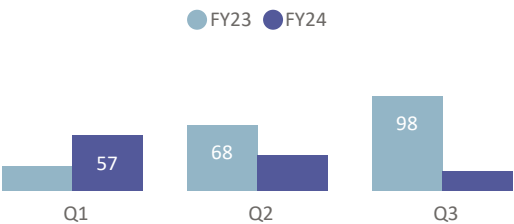
18 Powell River - Blubber Bay

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	2	0.1%	6	0.4%	2	0.1%	0	0.0%	10	0.2%
Mechanical	4	0.3%	4	0.3%	0	0.0%	0	0.0%	8	0.2%
Other	0	0.0%	4	0.3%	2	0.1%	0	0.0%	6	0.1%
Weather	6	0.4%	4	0.3%	12	0.8%	0	0.0%	22	0.5%
Total	12	0.8%	18	1.2%	16	1.1%	0	0.0%	46	1.0%



19 Nanaimo Harbour - Gabriola

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	33	0.8%	1	0.0%	20	0.5%	0	0.0%	54	0.4%
Mechanical	15	0.4%	30	0.7%	0	0.0%	0	0.0%	45	0.4%
Other	1	0.0%	4	0.1%	0	0.0%	0	0.0%	5	0.0%
Weather	8	0.2%	2	0.0%	0	0.0%	0	0.0%	10	0.1%
Total	57	1.4%	37	0.9%	20	0.5%	0	0.0%	114	0.9%



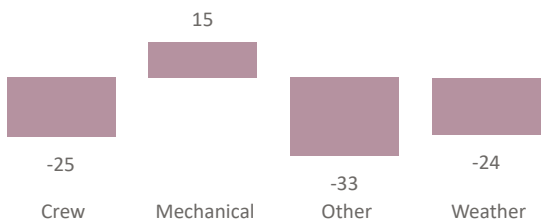
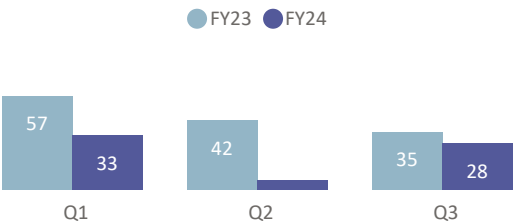
Cancellations by Quarter & Reason

YOY Total Cancellations (YTD)

YOY Comparison by Reason (YTD)

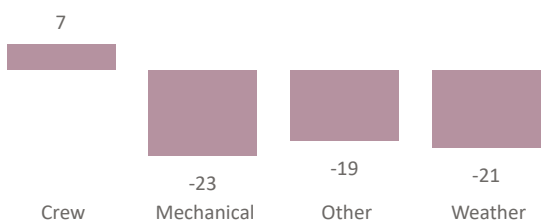
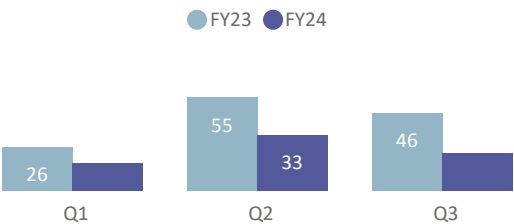
20 Chemainus - Thetis - Penelakut

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	10	0.4%	4	0.1%	2	0.1%	0	0.0%	16	0.2%
Mechanical	20	0.7%	0	0.0%	26	0.9%	0	0.0%	46	0.5%
Other	3	0.1%	2	0.1%	0	0.0%	0	0.0%	5	0.1%
Weather	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	33	1.2%	6	0.2%	28	1.0%	0	0.0%	67	0.8%



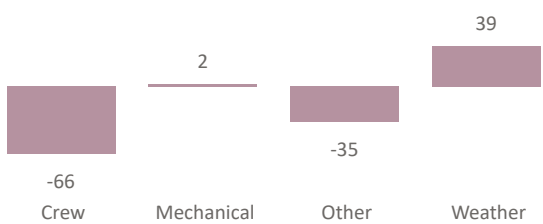
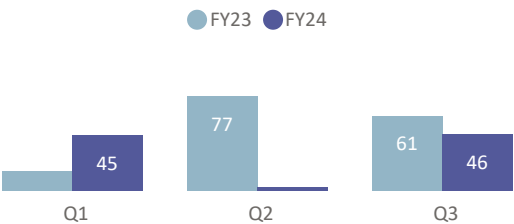
21 Buckley Bay - Denman West

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	3	0.1%	18	0.4%	8	0.3%	0	0.0%	29	0.3%
Mechanical	8	0.3%	8	0.2%	5	0.2%	0	0.0%	21	0.2%
Other	5	0.2%	7	0.2%	1	0.0%	0	0.0%	13	0.1%
Weather	0	0.0%	0	0.0%	8	0.3%	0	0.0%	8	0.1%
Total	16	0.5%	33	0.8%	22	0.7%	0	0.0%	71	0.7%



22 Denman West - Hornby Island

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	0	0.0%	0	0.0%	2	0.1%	0	0.0%	2	0.0%
Mechanical	16	0.7%	0	0.0%	6	0.3%	0	0.0%	22	0.3%
Other	8	0.4%	3	0.1%	0	0.0%	0	0.0%	11	0.2%
Weather	21	0.9%	0	0.0%	38	1.7%	0	0.0%	59	0.9%
Total	45	2.0%	3	0.1%	46	2.1%	0	0.0%	94	1.4%



FY24 Cancellations - Year to Date System, Route and Year Details



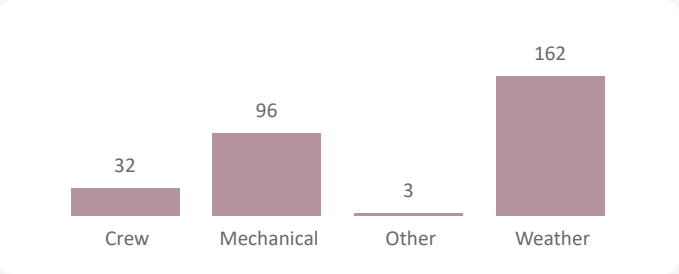
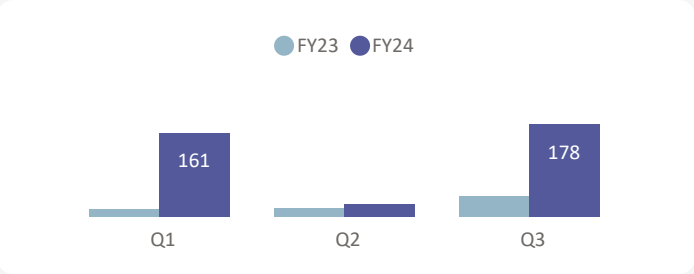
Cancellations by Quarter & Reason

YOY Total Cancellations (YTD)

YOY Comparison by Reason (YTD)

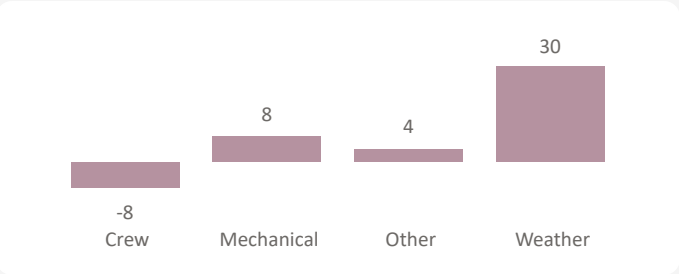
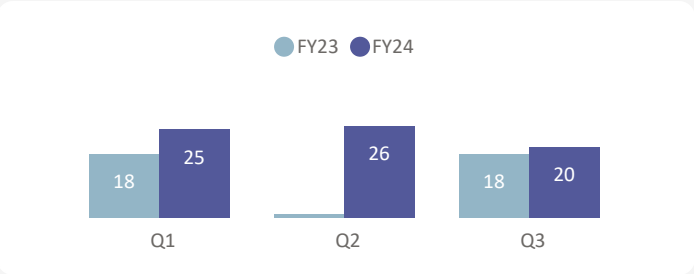
23 Campbell River - Quathiaski Cove

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	26	0.5%	22	0.4%	10	0.2%	0	0.0%	58	0.4%
Mechanical	21	0.4%	0	0.0%	87	1.7%	0	0.0%	108	0.7%
Other	14	0.3%	2	0.0%	1	0.0%	0	0.0%	17	0.1%
Weather	100	2.0%	0	0.0%	80	1.6%	0	0.0%	180	1.2%
Total	161	3.2%	24	0.5%	178	3.5%	0	0.0%	363	2.4%



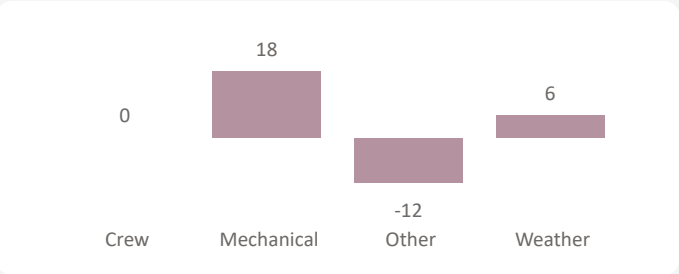
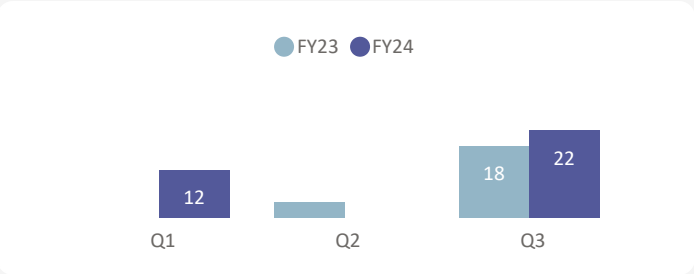
24 Heriot Bay - Whaletown

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	2	0.2%	8	0.7%	0	0.0%	0	0.0%	10	0.3%
Mechanical	0	0.0%	10	0.8%	2	0.2%	0	0.0%	12	0.4%
Other	5	0.5%	0	0.0%	0	0.0%	0	0.0%	5	0.1%
Weather	18	1.6%	8	0.7%	18	1.6%	0	0.0%	44	1.3%
Total	25	2.3%	26	2.2%	20	1.8%	0	0.0%	71	2.1%



25 Port McNeill - Alert Bay - Sointula

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Mechanical	4	0.2%	0	0.0%	18	0.8%	0	0.0%	22	0.3%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	8	0.4%	0	0.0%	4	0.2%	0	0.0%	12	0.2%
Total	12	0.6%	0	0.0%	22	1.0%	0	0.0%	34	0.5%



FY24 Cancellations - Year to Date System, Route and Year Details



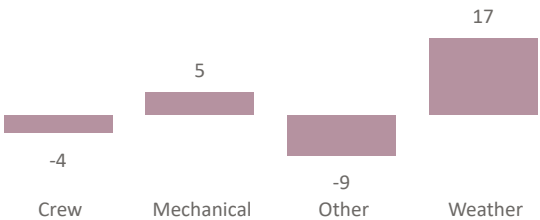
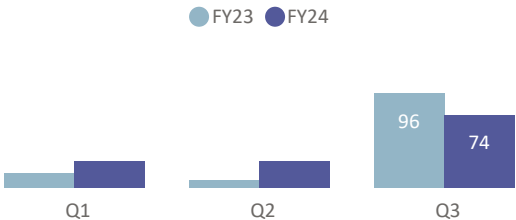
Cancellations by Quarter & Reason

YOY Total Cancellations (YTD)

YOY Comparison by Reason (YTD)

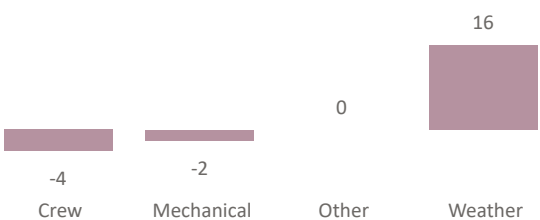
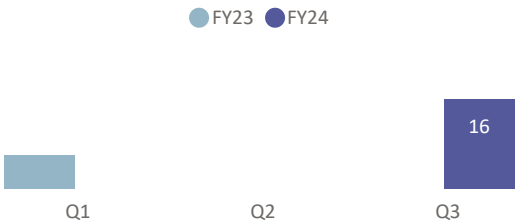
26 Skidegate - Alliford Bay

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	2	0.1%	2	0.1%	0	0.0%	0	0.0%	4	0.1%
Mechanical	6	0.3%	0	0.0%	1	0.0%	0	0.0%	7	0.1%
Other	1	0.0%	3	0.1%	0	0.0%	0	0.0%	4	0.1%
Weather	18	0.8%	22	1.0%	73	3.2%	0	0.0%	113	1.7%
Total	27	1.2%	27	1.2%	74	3.3%	0	0.0%	128	1.9%



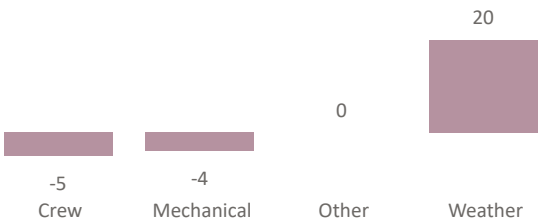
10 Port Hardy - Prince Rupert

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Mechanical	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	0	0.0%	0	0.0%	16	13.6%	0	0.0%	16	3.7%
Total	0	0.0%	0	0.0%	16	13.6%	0	0.0%	16	3.7%



11 Prince Rupert - Skidegate

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Mechanical	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	0	0.0%	0	0.0%	24	24.7%	0	0.0%	24	7.0%
Total	0	0.0%	0	0.0%	24	24.7%	0	0.0%	24	7.0%



Cancellations by Quarter & Reason

YOY Total Cancellations (YTD)

YOY Comparison by Reason (YTD)

28 Port Hardy - Central Coast

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Mechanical	0	0.0%	0	0.0%	2	1.2%	0	0.0%	2	0.4%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	0	0.0%	6	3.2%	17	9.7%	0	0.0%	23	4.3%
Total	0	0.0%	6	3.2%	19	10.7%	0	0.0%	25	4.6%

