

Ferry Advisory Committee (FAC) - Record of Meeting

Date:	November 3, 2017
Committee Name:	Gambier-Keats Islands
Routes:	13

Attendees:

<p>For the FAC:</p> <p><i>Chair(s):</i> Joyce Clegg, Rick Gayton</p> <p><i>Members</i></p> <ul style="list-style-type: none"> • Bruce Kerr • Joseph Wright, Camilla Berry • Diana Mumford (SSC FAC) 	<p>For BCF:</p> <ul style="list-style-type: none"> • Mark Collins • Peter Simpson • David Hendry • Chris Morris • Lance Lomax • Darin Guenette
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Points of Information/Agreement:

<ol style="list-style-type: none"> 1. Route 3 reservations – BCF confirmed that the average reservation allocation on Rte 3 sailings can be 40-70%, depending on day/season/vehicle mix. The plan is to move towards ‘airline style, near-full allocation’ on the major routes within approximately two years, but changes to Rte 3 will not occur for some time after that. This route needs unique considerations due to the high commuter customer base on this route. BC Ferries noted in a previous meeting that they will be looking at ways of making the assured medical loading process more flexible. 2. Keats Landing, last run on request – Keats community members are asking if the 7:05 pm sailing from Langdale can include an ‘on request’ Keats Landing stop. Bruce noted that, if this request was made every Mon-Thurs, the new cost would be approximately \$14,000/year. 3. Rte 13 schedule discussion – First item is to suggest a change to the 8:10 am sailing from Langdale, in that Gambier customers are getting on the boat prior to it going to Keats, which seems too long. The FAC suggestions include either to move the Eastbourne stop from the 8:10 Langdale circuit to the 10:15 Langdale stop and/or to ‘split the Gambier/Keats’ stops around 8 am (which makes better sense with the Jan 2 schedule change). It was generally agreed that it makes sense to just make changes. A separate discussion around schedule issues will happen to work on these issues; this will include aiming to allow a window to make a Rte 3 reservation. 4. Terminal ops report – pontoon, including rubber bumpers, is now complete. 5. Waiting for parking – a long-standing practice has been for Kona Winds to wait for people parking after arriving on Rte 3. Some community members feel this is inconveniencing others, but it also helps people get to the islands. This will be discussed in the schedule meeting.

6. Smoke-free policy– BC Ferries is implementing a smoke-free environment across all terminals/vessels in January 2018. This can be a big change for both customers and employees, and BCF will work at education/awareness to help introduce this policy early.
7. Closed vehicle deck restrictions –A Transport Canada regulation requiring passengers to vacate closed vehicle decks has been implemented in October. The onus of the regulation is on the passenger, so BC Ferries is advising and informing all passengers who are on the closed deck of this responsibility. So far, passenger adherence has been very good. BC Ferries will make best efforts to accommodate requests from customers who wish to be loaded on the open vehicle decks, but there are no guarantees.

Action Items¹:

Item	Who	By When
1. Work with Bruce and Corrine to determine the costs, if any, related with making an on request Mon-Thurs stop at Keats.	Lance	Completed
2. Work on analysiing schedule changes for the 8am/10am stops as makes sense and Keats 'on demand' evening stops.	Lance/Bruce	Completed

¹ Significant Service Request (SSR) requiring detailed analysis and formal decisions from BCF should be submitted using the SSR process. Submission of a SSR should be noted as an Action Item.