

# An Update from BC Ferries

## Hello Sunshine Coast Residents,

I'd like to start this month by addressing two concerns we are hearing about the project:

### Is BC Ferries building employee apartments?

No, we are not currently building employee apartments. We may in the future need short term accommodation for crew coming from other terminals to work the Langdale route. We included it in our application as a 'Proposed Use' to allow for flexibility in the long term.

### Is BC Ferries building tourist amenities?

The project may include options for upgrading existing washroom and amenity buildings. While we aren't currently planning to add any additional seasonal amenities, any amenities included will be for all customers, including residents, and not coming at the expense of core service.

We recently completed the first phase of consultation that included an information session for the rezoning application and continued community engagement. This informed participants about the development process and gave them opportunity to provide input on how they would like to see the terminal improved. It included stakeholder workshops, mobile booths and a public information session. You can view what was presented at these sessions by visiting the Terminal Development pages under Public Consultation on [bcferries.com](http://bcferries.com).

We captured several key themes from these sessions:

What is working well?	What needs improvements?	What is most important to you?
<ul style="list-style-type: none"> <li>• Foot passenger drop off areas</li> <li>• Ease of access through vehicle toll booths at terminal entrance</li> <li>• Configuration of vehicle holding compound for standard loading procedure</li> <li>• High sense of employee ownership</li> </ul>	<ul style="list-style-type: none"> <li>• Parking efficiency and capacity</li> <li>• Traffic conflicts and flow for vehicle off-loading</li> <li>• Multimodal transportation systems (transit, bicycle, etc.)</li> <li>• Passenger amenities</li> <li>• Security and efficiency of baggage areas</li> </ul>	<ul style="list-style-type: none"> <li>• Terminal upgrades that will increase service and provide for efficient loading</li> <li>• Foot passenger overhead walkway</li> <li>• Enable alternate modes of transportation through transit and cycling infrastructure</li> <li>• Improved wayfinding signage</li> </ul>

In addition to the in-person consultation events, we also hosted an online survey. As of the end of October, we received more than 2,100 responses. We will release the results in late November, posted under Terminal Development Planning on the Public Consultation section of our website.

In the second phase we will report back on how and to what extent the input provided was used and seek further input from you on terminal design. We expect this phase to start in Spring 2018.

We hope you find this information valuable and if you have any questions about the process, please don't hesitate to contact me directly at [michael.pearson@bcferries.com](mailto:michael.pearson@bcferries.com).



Thank you,

**Mike**

*Senior Project Manager, BC Ferries*