

## Ferry Advisory Committee (FAC) - Record of Meeting

Date:	May 17, 2017
Committee Name:	Tri-Islands
Routes:	25

### Attendees:

<p>For the FAC:</p> <p><i>Chair(s):</i> Melissa Fletcher</p> <p><i>Members</i></p> <ul style="list-style-type: none"> <li>• Shelley Downey</li> <li>• five reps from Village of Alert Bay</li> </ul>	<p>For BCF:</p> <ul style="list-style-type: none"> <li>• Mark Collins</li> <li>• Peter Simpson</li> <li>• David Hendry</li> <li>• Peter Bolza</li> <li>• Jeff West</li> <li>• Al de Koninck</li> <li>• Darin Guenette</li> </ul>
--	--

### Points of Information/Agreement:

<ol style="list-style-type: none"> <li>1. New schedule presentation – on the website, the sailing schedules have been reformatted and there has been generally good feedback from customers. BC Ferries noted that they will also be coming to the communities to discuss new opportunities for scheduling options approximately 18-24 months prior to the introduction of the new vessel on this route.</li> <li>2. Location of FAC meeting – BC Ferries has held this meeting at Alert Bay as an effort to be in the communities served by the ferry, and we want to hear ideas from FAC members about how they can travel inter-island easier to attend meetings.</li> <li>3. Vessel ops update: strong on-time-performance (88%) throughout the year. Quadra Queen II to return to service just after the July long weekend this summer. FAC noted strong community interest in keeping the Bowen Queen on the route all summer, however there are significant costs involved and BC Ferries needs to keep that vessel as a relief option the rest of the summer. However, the Bowen Queen will be on Route 25 for the entire summer in 2018 (from first week of May until Labour Day).</li> <li>4. Terminal ops update: SCRD will be installing a public washroom facility near Sointula terminal and BC Ferries will be paying monthly rent to help cover costs and give access for ferry customers. New seating will be installed at Alert Bay terminal.</li> <li>5. BC Ferries has developed a process to allow FACs to submit requests for any notable service changes to BC Ferries, whereby BC Ferries will receive, analyse and reply to the request within 90 days. A part of this request is a form called the Significant Service Request ( SSR) form. A good example is for this FAC is to complete this type of request if they can provide rationale for seeking a larger vessel (such as the Bowen Queen) during</li> </ol>
--

the peak season.

6. BCF in contract negotiations with a shipyard to design/build the Minor 44 Class vessels; will replace all of our smallest class ships in the future. Reps will come to the communities late-summer/early fall for the next phase of engagement on this vessel, and ideally again prior to the final design being set.
7. Shuttle Class intro: replacement project for the Bowen Class vessels; is a 100 AEQ design. BCF would like to be in contract for these new vessels by the end of 2017 if possible. Look for future communications and engagement plans.

**Action Items<sup>1</sup>:**

Item	Who	By When
1. BC Ferries to reach out to coordinate engagement sessions this summer when the Minor 44 project is at that stage.	SP&CE	End-summer

---

<sup>1</sup> Significant Service Request (SSR) requiring detailed analysis and formal decisions from BCF should be submitted using the SSR process. Submission of a SSR should be noted as an Action Item.