

# An Update from BC Ferries

Hello Swartz Bay and Southern Gulf Islands ferry travellers and community members;

As you may know, this Spring, we began Phase 1 of a process to gather community input to help shape the future plans for the Swartz Bay terminal. A lot has happened since and I want to provide you with an update.

## Identifying Key Considerations for the Future of Swartz Bay Terminal

Phase 1 of our engagement gathered community input on key issues and opportunities related to this important terminal. We heard from more than 1,000 people through these efforts, and identified several key considerations:

- Healthy food choices and a variety of food services
- Outdoor spaces that provide shelter, shade, play areas and ample seating
- Waiting areas with ample seating, play areas and natural light/views
- Integration of interpretive and cultural features such as local and Indigenous art
- Easy wayfinding and ease of accessibility for everyone and all modes of transportation
- Providing recycling and compost receptacles
- Efficient thru-fare connections

## Evaluating Draft Concepts for the Future of the Terminal

In Phase 2 we created draft concepts for the future of the terminal using these key themes. We asked about several 'Big Moves', or potential options for the terminal, including an expanded foot passenger building and waiting area, improved vehicle passenger amenities, improved pick-up and drop-off areas, and options for the waterfront area at the terminal.

We heard from more than 500 people through pop-up events at the terminal, an online engagement, and stakeholder and employee workshops. Participants identified most concepts as meeting their needs well or very well, and noted a preference for a park in the waterfront area of the terminal, rather than a concession in that area. Preference for the concession was that it be included closer to the vehicle waiting area, as it is today.

You can view the full engagement reports for Phases one and two on our project webpage at [bcferries.com/swbvision](http://bcferries.com/swbvision).

## Next Step – Revealing the Proposed Concept

Our next step is to introduce you to the proposed concept for the terminal. We expect the proposed plan will be ready later this year. When it is, we will be hosting additional information sessions at Swartz Bay for customers and

community members. I'll be reaching out to you prior to those information sessions, and in the meantime, you can visit the project page on BC Ferries' website for information on upcoming activities.

Should you have any questions about what we've done or what lies ahead, please don't hesitate to contact me directly at [brian.green@bcferries.com](mailto:brian.green@bcferries.com).

Thanks for reading,

Brian

Manager, Terminal Development  
BC Ferries

Brian and one of his six-month old twins, Felix.

