

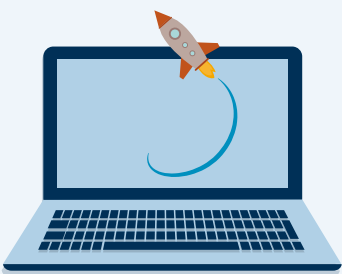
Gabriola Island *and* Quadra Island Vessel Replacement

What we heard from Gabriola Islanders

We heard from over 1,400 people We have been out talking to communities and customers about the upcoming replacement of our Bowen Class vessels (the *Bowen Queen*, *Powell River Queen*, and *Mayne Queen*).

Online survey participants:

1,283



Open house and pop-up event participants:

150

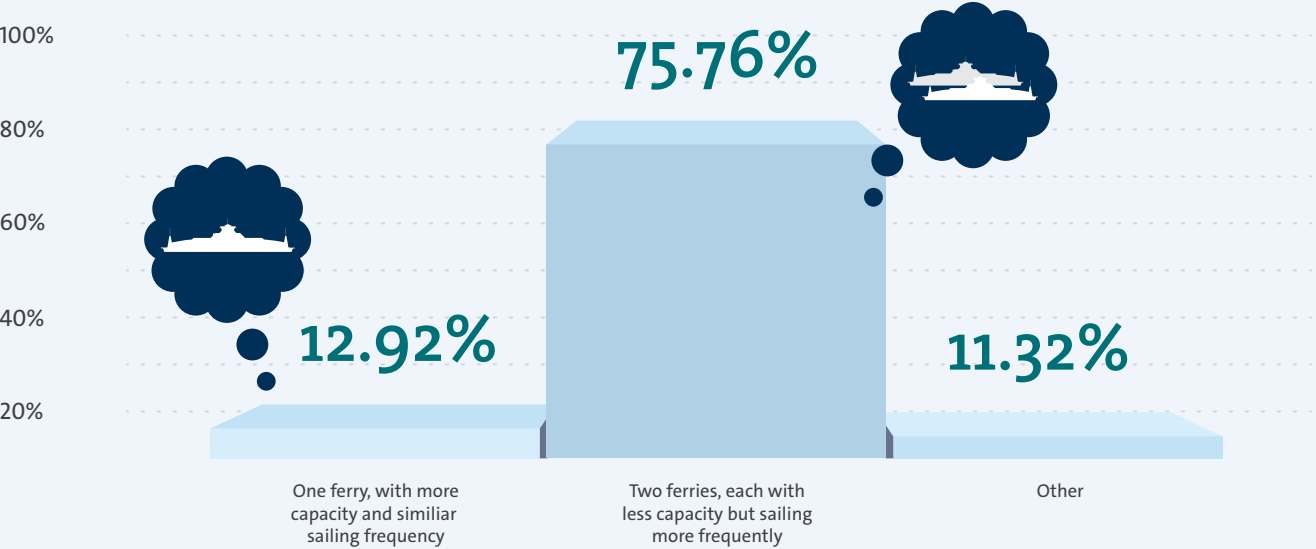


Our big question was

Would you prefer one larger vessel that provides similar sailing frequency as the current vessel, or two smaller vessels with increased sailing frequency?

This is what we heard from Gabriola participants:

Preference for service options



The major themes we heard related to service options included:



Capacity

ensure capacity to minimize overloads, manage traffic for busy and slow times



Traffic congestion

minimize impacts of terminal congestion on residents' quality of life



Cost

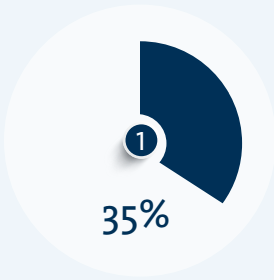
consider costs to crew, run, and maintain the vessels



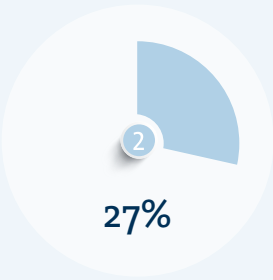
Schedule

add earlier/later sailing times, and more frequent service in busy times

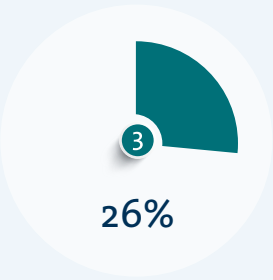
Participants ranked the following aspects of ferry travel fairly evenly in terms of importance, with a slight lean towards the following ranking:



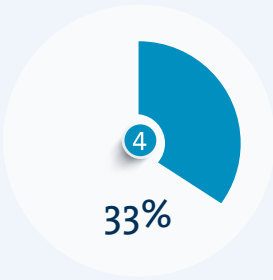
Vessels have the capacity to accommodate demand



There are frequent sailings

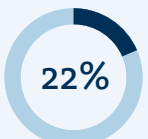


Vessels arrive/depart on time

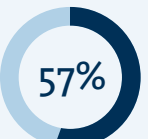


Wait times are minimized

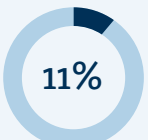
Reason for travel



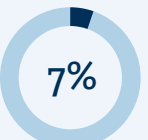
Commuting to/from work



Personal trip

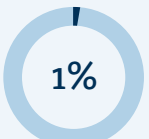


Medical appointments

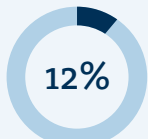


Other

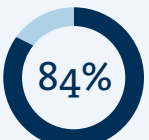
Way of travel



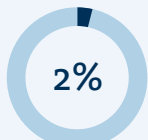
Commercial vehicle



Walk-on



Car or other vehicle



Walk-on with bicycle

Frequency of travel

