



Operations Reports

Quarter Ended March 31, 2025



The Operations Reports provide details on the coastal ferry services delivered by BC Ferries during the reporting period, including the overall number of sailings provided by BC Ferries and its performance against CFSC minimums. (Please see the glossary at Section 6B for a further explanation of terms used in this document.)

It is important to note that some FY2024 numbers presented in this report may differ than those reported during the previous fiscal year. With amendments to the CFSC for PT6 (commencing FY2025,) round trips provided by alternative service (water taxi, tug & barge, etc.) are no longer included for the purpose of meeting core service levels. For comparative purposes, the FY2024 numbers in this report have been presented based on these new parameters. For example, the counts for round trips, AEQ and passenger in the operations summary in the previous FY2024 reports would have included alternative service. However those same counts presented in this report's operations summary (Section 1A) do not include alternative service. Similarly, capacity utilization and overload numbers presented in the FY2024 reports include alternative service but this report's numbers do not (Sections 1A, 4A and 4C.) Unless otherwise noted, any variances are immaterial.

For an understanding of key themes that emerged during the reporting period and the actions taken by BC Ferries in response, please refer to the Feedback and Engagement Report, available at <https://www.bcferries.com/in-the-community/resources>.

Section 1: Operations Summary

This report shows the total number of round trips BC Ferries delivered on each of the Designated Ferry Routes, inclusive of AEQs and passengers carried, vessel capacity utilization, tariff revenue and OTP.

Section 2: Performance Against CFSC Minimums

This report includes the following:

- (a) A graphical representation of the number of actual and cancelled round trips in comparison to CFSC minimums, by route;
- (b) A summary of cancelled CFSC minimum round trips, inclusive of the number of cancellations of minimum required round trips for reasons permitted by the CFSC as well as any others that were not allowable under the CFSC;
- (c) An overview of the number of actual round trips provided in comparison to CFSC minimums, by route;
- (d) A fiscal year to date summary of all cancelled round trips, inclusive of cancellations that are above the daily minimums;
- (e) A fiscal year to date number of actual round trips provided in comparison to the estimated (budgeted) proportion of round trips required to meet annual CFSC minimums;
- (f) A summary noting the cumulative and consecutive number of days for which CFSC minimum round trips were missed; and
- (g) The number of round trips provided by alternative service (water taxi, tug & barge, etc.), typically used to mitigate the impacts of service reduced below CFSC minimums

Section 3: Performance Against Scheduled Sailings

This report includes the following:

- (a) A summary of the number of scheduled sailings by route in comparison to the number of actual sailings provided;
- (b) A summary of the reasons for cancelled scheduled sailings, by route, for the reporting period; and
- (c) A fiscal year to date summary of the reasons for cancelled scheduled sailings, by route.

Section 4: On-time Performance and Overloads

This report includes the following:

- (a) A table and charts reviewing OTP, for the quarter;
- (b) A table and charts reviewing OTP, year to date; and
- (c) A summary of the number of overloaded sailings by route, by quarter and fiscal year to date.

Section 5: Financials

This report includes the following:

- (a) The total number of senior passengers carried on each Designated Ferry Route and the associated foregone revenues resulting from the Senior Discount;
- (b) The amount of ferry transportation fees paid by the Province for the reporting period, and a calculation of any amounts owing by the Province to BC Ferries for Goods and Services Tax on Route 13; and
- (c) An accounting of any penalties under the CFSC.

Section 6: Notes and Glossary

Notes to the operations reports and a glossary of terms, abbreviations and acronyms used in this document.

In Q4 fiscal 2025, BC Ferries carried 8,583 more vehicle equivalents than the same period last year, despite a decrease on major route traffic (-1,440) and revenue (-\$593k) due to numerous mechanical issues.

This quarter marked the outcome of a years-long process for BC Ferries to build new major vessels, resulting in approval to move ahead with only four of the five ferries that were requested. This decision by the independent BC Ferry Commission will have long-term implications for BC Ferries' ability to meet the expectations of our customers who continually highlight reliability and capacity challenges as the two main areas for improvements.

The issues that come with managing an aging fleet were again evident in Q4 with 126 round trips cancelled on the major routes this year due to mechanical problems. In early January, the 44-year-old Queen of Surrey had to be taken out of service for multiple weeks and put in drydock to fix a propulsion issue. Mechanical issues also had a cascading impact on repairs and refits for three other vessels resulting in service challenges over spring break. This quarter also marked the return of the 60-year-old Queen of New Westminster after almost 200 days out of service.

Q4 also marked a notable increase in overloaded sailings (9.4%, +1.1%) across the system, and particularly evident on the major routes, with almost one-in-three (30.7%) unable to accommodate all customers looking to travel.

More positively and reflective of operational improvements the company has instituted, the number of on-time sailings increased compared to the same quarter last year (90.7%, +2.0%), and the number of delayed sailings decreased by approximately 18.9%.

BC Ferries will continue to advocate for long-term investments in the ferry system that are designed to ensure a reliable and affordable ferry service for British Columbians.



Section 1

Operations Summary



Section 1A - Quarter Ended March 31, 2025



Q4 Operations Summary Report

	Actual Round Trips	AEQ Capacity Provided	AEQ Carried (FY25)	Capacity Utilization (FY25)	AEQ Carried (FY24)	Capacity Utilization (FY24)	AEQ Growth	AEQ Tariff Revenue (FY25)	AEQ Tariff Revenue (FY24)	AEQ Tariff Revenue Growth
☐ Majors	2,849.5	1,769,326	1,273,100	72.0%	1,274,540	70.8%	-1,440	\$81,204,942	\$77,356,287	\$3,848,655
01 Tsawwassen - Swartz Bay	829.0	532,068	489,109	91.9%	495,530	90.4%	-6,422	\$36,427,489	\$35,057,347	\$1,370,142
02 Horseshoe Bay - Nanaimo	645.5	402,594	247,972	61.6%	249,607	61.5%	-1,635	\$16,999,929	\$16,551,436	\$448,493
03 Horseshoe Bay - Langdale	714.0	444,644	285,480	64.2%	285,901	63.0%	-422	\$7,730,392	\$7,268,002	\$462,390
30 Nanaimo - Tsawwassen	661.0	390,020	250,540	64.2%	243,502	61.9%	7,038	\$20,047,132	\$18,479,502	\$1,567,630
☐ Minors	18,589.5	1,933,704	921,758	47.7%	911,746	46.8%	10,012	\$13,004,373	\$12,169,270	\$835,103
04 Swartz Bay - Fulford Harbour	705.0	128,310	77,908	60.7%	75,800	58.4%	2,108	\$977,358	\$860,966	\$116,392
05 Swartz Bay - Southern Gulf Islands	845.0	214,552	73,692	34.3%	73,797	33.1%	-105	\$945,954	\$927,767	\$18,187
06 Crofton - Vesuvius	1,160.5	146,223	68,596	46.9%	65,573	44.3%	3,024	\$861,284	\$817,719	\$43,565
07 Earls Cove - Saltery Bay	705.0	157,920	42,573	27.0%	42,698	26.7%	-125	\$1,056,496	\$984,170	\$72,326
08 Horseshoe Bay - Snug Cove	1,319.5	229,593	130,515	56.8%	130,563	61.6%	-48	\$1,539,994	\$1,491,534	\$48,460
09 Tsawwassen - Southern Gulf Islands	178.0	60,168	40,426	67.2%	41,671	66.5%	-1,245	\$1,775,688	\$1,736,013	\$39,675
12 Brentwood Bay - Mill Bay	779.0	29,602	22,543	76.2%	21,457	72.0%	1,086	\$287,110	\$274,353	\$12,757
13 Langdale - Gambier Island - Keats Landing	1,326.0							(\$96)	(\$447)	\$351
17 Little River - Powell River	359.0	99,084	48,396	48.8%	45,961	46.9%	2,435	\$2,036,930	\$1,742,947	\$293,983
18 Powell River - Blubber Bay	718.5	67,539	27,028	40.0%	26,731	39.2%	297	\$228,018	\$216,586	\$11,432
19 Nanaimo Harbour - Gabriola	2,028.5	190,679	110,608	58.0%	107,102	55.8%	3,507	\$995,411	\$908,762	\$86,649
20 Chemainus - Thetis - Penelakut	906.0	47,112	25,096	53.3%	24,867	52.1%	229	\$209,476	\$190,495	\$18,981
21 Buckley Bay - Denman West	1,440.5	129,047	67,022	51.9%	66,654	50.7%	368	\$488,478	\$476,789	\$11,689
22 Denman East - Hornby Island	1,088.0	50,733	24,940	49.2%	25,590	46.8%	-651	\$192,612	\$189,943	\$2,669
23 Campbell River - Quathiaski Cove	2,440.0	229,360	109,094	47.6%	109,258	46.8%	-164	\$848,636	\$822,725	\$25,911
24 Heriot Bay - Whaletown	521.0	27,092	14,877	54.9%	15,906	56.5%	-1,029	\$155,344	\$153,912	\$1,432
25 Port McNeill - Alert Bay - Sointula	975.0	91,650	25,840	28.2%	26,005	28.2%	-165	\$286,984	\$270,056	\$16,928
26 Skidegate - Alliford Bay	1,095.0	35,040	12,608	36.0%	12,117	34.0%	491	\$118,696	\$104,980	\$13,716
☐ North	68.0	12,811	8,082	63.1%	8,071	59.8%	11	\$1,517,509	\$1,445,870	\$71,639
10 Port Hardy - Prince Rupert	20.5	4,354	3,153	72.4%	3,169	70.1%	-17	\$734,661	\$722,530	\$12,131
11 Prince Rupert - Skidegate	37.5	7,757	4,742	61.1%	4,805	58.1%	-63	\$765,628	\$702,465	\$63,163
28 Port Hardy - Central Coast	10.0	700	188	26.8%	98	13.9%	90	\$17,220	\$20,875	(\$3,655)
Total	21,507.0	3,715,841	2,202,940	59.3%	2,194,357	58.4%	8,583	\$95,726,824	\$90,971,427	\$4,755,397

Obligation Deferred (Settled)

\$0

\$0

Total Vehicle Fare Revenue

\$95,726,824

\$90,971,427

Section 1A - Quarter Ended March 31, 2025



Q4 Operations Summary Report

% Sailings Within 10 Minutes

	Passengers (FY25)	Passengers (FY24)	Passenger Growth	Passenger Tariff Revenue (FY25)	Passenger Tariff Revenue (FY24)	Passenger Tariff Revenue Growth	FY23	Q4 FY24	FY25
Major	2,589,125	2,639,412	-50,287	\$35,584,864	\$36,178,247	(\$593,383)	85.6%	74.5%	75.5%
01 Tsawwassen - Swartz Bay	1,139,193	1,165,989	-26,796	\$18,460,131	\$18,853,461	(\$393,330)	83.3%	62.8%	68.4%
02 Horseshoe Bay - Nanaimo	552,034	566,939	-14,905	\$8,654,155	\$8,970,010	(\$315,855)	85.6%	78.8%	80.7%
03 Horseshoe Bay - Langdale	525,589	532,114	-6,525	\$2,735,064	\$2,754,963	(\$19,899)	84.4%	77.7%	73.1%
30 Nanaimo - Tsawwassen	372,309	374,370	-2,061	\$5,735,514	\$5,599,813	\$135,701	89.9%	81.8%	81.7%
Minor	1,579,874	1,594,637	-14,763	\$6,454,164	\$6,364,146	\$90,018	91.0%	90.7%	93.0%
04 Swartz Bay - Fulford Harbour	126,138	125,754	384	\$541,011	\$525,957	\$15,054	93.4%	92.8%	95.7%
05 Swartz Bay - Southern Gulf Islands	108,588	108,958	-370	\$425,895	\$424,236	\$1,659	75.2%	73.7%	78.7%
06 Crofton - Vesuvius	108,951	104,783	4,168	\$385,480	\$364,268	\$21,212	96.3%	91.9%	90.8%
07 Earls Cove - Saltery Bay	63,323	64,637	-1,314	\$367,060	\$352,491	\$14,569	75.5%	90.5%	91.8%
08 Horseshoe Bay - Snug Cove	253,489	258,645	-5,156	\$824,341	\$814,758	\$9,583	84.4%	81.1%	82.5%
09 Tsawwassen - Southern Gulf Islands	84,139	89,038	-4,899	\$927,037	\$959,108	(\$32,071)	82.2%	72.9%	78.5%
12 Brentwood Bay - Mill Bay	39,522	37,963	1,559	\$179,851	\$180,799	(\$948)	92.8%	91.3%	97.0%
13 Langdale - Gambier Island - Keats Landing	9,468	9,887	-419	\$33,813	\$35,211	(\$1,398)	100.0%	99.9%	99.9%
17 Little River - Powell River	90,489	87,513	2,976	\$957,763	\$908,552	\$49,211	94.8%	93.0%	96.2%
18 Powell River - Blubber Bay	39,243	38,722	521	\$114,361	\$108,193	\$6,168	96.0%	96.2%	98.5%
19 Nanaimo Harbour - Gabriola	187,443	187,393	50	\$498,408	\$485,940	\$12,468	94.5%	92.0%	92.0%
20 Chemainus - Thetis - Penelakut	55,677	58,220	-2,543	\$130,932	\$133,762	(\$2,830)	79.2%	77.7%	93.6%
21 Buckley Bay - Denman West	101,819	102,355	-536	\$237,129	\$237,935	(\$806)	99.5%	98.7%	98.3%
22 Denman East - Hornby Island	36,223	39,141	-2,918	\$93,761	\$98,768	(\$5,007)	98.1%	96.8%	93.9%
23 Campbell River - Quathiaski Cove	185,118	189,565	-4,447	\$446,798	\$447,580	(\$782)	92.4%	97.9%	98.9%
24 Heriot Bay - Whaletown	20,672	22,536	-1,864	\$69,343	\$72,511	(\$3,168)	84.5%	85.7%	92.2%
25 Port McNeill - Alert Bay - Sointula	49,515	49,488	27	\$165,991	\$159,475	\$6,516	94.4%	93.2%	93.6%
26 Skidegate - Alliford Bay	20,057	20,039	18	\$55,190	\$54,602	\$588	99.2%	98.5%	98.1%
North	15,257	15,766	-509	\$782,235	\$791,043	(\$8,808)	86.4%	85.9%	73.9%
10 Port Hardy - Prince Rupert	6,683	7,002	-319	\$503,592	\$518,449	(\$14,857)	86.9%	86.5%	77.3%
11 Prince Rupert - Skidegate	8,255	8,465	-210	\$268,362	\$259,626	\$8,736	89.5%	90.8%	86.7%
28 Port Hardy - Central Coast	319	299	20	\$10,281	\$12,968	(\$2,687)	76.7%	75.0%	57.0%
Total	4,184,256	4,249,815	-65,559	\$42,821,263	\$43,333,436	(\$512,173)	90.3%	88.7%	90.7%

Obligation Deferred (Settled)

Total Passenger Fare Revenue

Total Vehicle & Passenger Fare Revenue per Financial Statements

\$0

\$0

\$42,821,263

\$43,333,436

\$138,548,087

\$134,304,863



Section 2

Performance Against CFSC
Minimums



Section 2A - Quarter Ended March 31, 2025



Q4 Actual Round Trips

21.5K

FY24: 21.6K

Q4 Cancelled Round Trips

344.0

FY24: 197.0

Q4 Scheduled Round Trips

21.9K

FY24: 21.8K

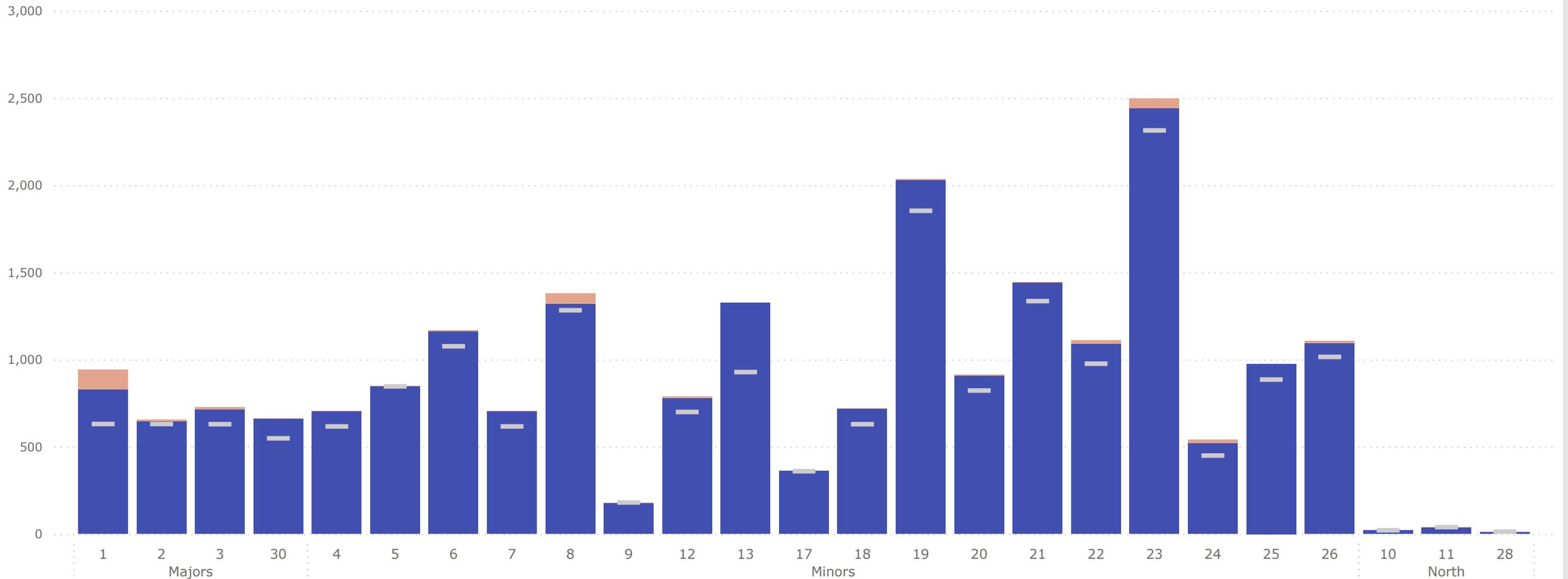
Q4 Scheduled Round Trips Cancelled

1.6%

FY24: 0.9%

Q4 Actual & Cancelled Round Trips versus Minimum (Daily) Core Service Levels

● Actual Round Trips ● Cancelled Round Trips — Sum of Daily Min



Section 2B - Quarter Ended March 31, 2025



Q4 Actual Round Trips

21.5K

FY24: 21.6K

Q4 Cancelled Round Trips

344.0

FY24: 197.0

Q4 Scheduled Round Trips

21.9K

FY24: 21.8K

Q4 Scheduled Round Trips Cancelled

1.6%

FY24: 0.9%

Q4 Cancellations of Minimum (Daily) Round Trips by Route

	Emergency	Safety	Terminal (Dock)	Allowable			Weather	Total	Crew	Not Allowable		Total	Total
				Terminal (Mech)	Vessel (Mtce)	Vessel (Mech)				Traffic	Other		
Major	0.0	0.0	0.0	0.0	0.0	7.5	3.0	10.5	0.0	0.0	0.0	0.0	10.5
01 Tsawwassen - Swartz Bay	0.0	0.0	0.0	0.0	0.0	2.0	1.0	3.0	0.0	0.0	0.0	0.0	3.0
02 Horseshoe Bay - Nanaimo	0.0	0.0	0.0	0.0	0.0	3.5	1.0	4.5	0.0	0.0	0.0	0.0	4.5
03 Horseshoe Bay - Langdale	0.0	0.0	0.0	0.0	0.0	2.0	0.0	2.0	0.0	0.0	0.0	0.0	2.0
30 Nanaimo - Tsawwassen	0.0	0.0	0.0	0.0	0.0	0.0	1.0	1.0	0.0	0.0	0.0	0.0	1.0
Minor	0.0	4.0	45.0	3.5	0.0	10.0	61.0	123.5	5.0	0.0	0.0	5.0	128.5
04 Swartz Bay - Fulford Harbour	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
05 Swartz Bay - Southern Gulf Islands	0.0	0.0	0.0	0.0	0.0	0.0	1.0	1.0	0.0	0.0	0.0	0.0	1.0
06 Crofton - Vesuvius	0.0	0.0	0.0	1.5	0.0	0.0	0.0	1.5	0.0	0.0	0.0	0.0	1.5
07 Earls Cove - Saltery Bay	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
08 Horseshoe Bay - Snug Cove	0.0	0.0	45.0	1.0	0.0	0.0	0.0	46.0	0.0	0.0	0.0	0.0	46.0
09 Tsawwassen - Southern Gulf Islands	0.0	0.0	0.0	0.0	0.0	1.0	0.0	1.0	1.0	0.0	0.0	1.0	2.0
12 Brentwood Bay - Mill Bay	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	3.0	0.0	0.0	3.0	3.0
13 Langdale - Gambier Island - Keats Landing	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
17 Little River - Powell River	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
18 Powell River - Blubber Bay	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
19 Nanaimo Harbour - Gabriola	0.0	0.0	0.0	1.0	0.0	0.0	0.0	1.0	0.0	0.0	0.0	0.0	1.0
20 Chemainus - Thetis - Penelakut	0.0	0.0	0.0	0.0	0.0	3.0	0.0	3.0	0.0	0.0	0.0	0.0	3.0
21 Buckley Bay - Denman West	0.0	0.0	0.0	0.0	0.0	1.0	0.0	1.0	0.0	0.0	0.0	0.0	1.0
22 Denman East - Hornby Island	0.0	0.0	0.0	0.0	0.0	0.0	13.0	13.0	0.0	0.0	0.0	0.0	13.0
23 Campbell River - Quathiaski Cove	0.0	4.0	0.0	0.0	0.0	3.0	32.0	39.0	0.0	0.0	0.0	0.0	39.0
24 Heriot Bay - Whaletown	0.0	0.0	0.0	0.0	0.0	1.0	8.0	9.0	1.0	0.0	0.0	1.0	10.0
25 Port McNeill - Alert Bay - Sointula	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
26 Skidegate - Alliford Bay	0.0	0.0	0.0	0.0	0.0	1.0	7.0	8.0	0.0	0.0	0.0	0.0	8.0
North	0.0	0.0	0.0	0.0	0.0	1.0	0.0	1.0	0.0	0.0	0.0	0.0	1.0
10 Port Hardy - Prince Rupert	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
11 Prince Rupert - Skidegate	0.0	0.0	0.0	0.0	0.0	1.0	0.0	1.0	0.0	0.0	0.0	0.0	1.0
28 Port Hardy - Central Coast	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Total	0.0	4.0	45.0	3.5	0.0	18.5	64.0	135.0	5.0	0.0	0.0	5.0	140.0

Section 2C - Quarter Ended March 31, 2025



Q4 Actual Round Trips

21.5K

CFSC (Daily) Minimum: 19.4K

Q4 Actual Round Trips

21.5K

Estimated Proportion of (Annual) Minimums: 21.1K

Q4 Actual Round Trips & Variance Against Minimum (Daily) Core Service Levels by Route

Q4 Allowable Cancellations

	Q4						Q4 FY25
	Actual Round Trips	FY24 CFSC Min	CFSC Variance	Actual Round Trips	FY25 CFSC Min	CFSC Variance	
☐ Majors	2,898.0	2,454.0	444.0	2,849.5	2,437.0	412.5	10.5
01 Tsawwassen - Swartz Bay	852.0	637.0	215.0	829.0	630.0	199.0	3.0
02 Horseshoe Bay - Nanaimo	652.5	637.0	15.5	645.5	630.0	15.5	4.5
03 Horseshoe Bay - Langdale	727.0	624.0	103.0	714.0	629.0	85.0	2.0
30 Nanaimo - Tsawwassen	666.5	556.0	110.5	661.0	548.0	113.0	1.0
☐ Minors	18,664.5	15,107.5	3,557.0	18,589.5	16,880.5	1,709.0	123.5
04 Swartz Bay - Fulford Harbour	713.0	624.0	89.0	705.0	616.0	89.0	0.0
05 Swartz Bay - Southern Gulf Islands	853.0	857.0	-4.0	845.0	846.0	-1.0	1.0
06 Crofton - Vesuvius	1,174.0	1,088.0	86.0	1,160.5	1,076.0	84.5	1.5
07 Earls Cove - Saltery Bay	713.0	624.0	89.0	705.0	616.0	89.0	0.0
08 Horseshoe Bay - Snug Cove	1,219.0	1,263.5	-44.5	1,319.5	1,282.5	37.0	46.0
09 Tsawwassen - Southern Gulf Islands	184.0	182.0	2.0	178.0	180.0	-2.0	1.0
12 Brentwood Bay - Mill Bay	784.0	707.0	77.0	779.0	699.0	80.0	0.0
13 Langdale - Gambier Island - Keats Landing	1,313.0	936.0	377.0	1,326.0	928.0	398.0	0.0
17 Little River - Powell River	355.0	337.0	18.0	359.0	359.0	0.0	0.0
18 Powell River - Blubber Bay	726.0	636.0	90.0	718.5	629.0	89.5	0.0
19 Nanaimo Harbour - Gabriola	2,041.0	1,216.0	825.0	2,028.5	1,853.0	175.5	1.0
20 Chemainus - Thetis - Penelakut	917.0	831.0	86.0	906.0	822.0	84.0	3.0
21 Buckley Bay - Denman West	1,461.0	1,168.0	293.0	1,440.5	1,335.0	105.5	1.0
22 Denman East - Hornby Island	1,092.0	896.0	196.0	1,088.0	976.0	112.0	13.0
23 Campbell River - Quathiaski Cove	2,483.5	1,467.0	1,016.5	2,440.0	2,314.0	126.0	39.0
24 Heriot Bay - Whaletown	541.0	455.0	86.0	521.0	449.0	72.0	9.0
25 Port McNeill - Alert Bay - Sointula	982.0	897.0	85.0	975.0	885.0	90.0	0.0
26 Skidegate - Alliford Bay	1,113.0	923.0	190.0	1,095.0	1,015.0	80.0	8.0
☐ North	69.0	72.0	-3.0	68.0	72.0	-4.0	1.0
10 Port Hardy - Prince Rupert	21.0	20.0	1.0	20.5	20.5	0.0	0.0
11 Prince Rupert - Skidegate	38.0	39.0	-1.0	37.5	38.5	-1.0	1.0
28 Port Hardy - Central Coast	10.0	13.0	-3.0	10.0	13.0	-3.0	0.0
Total	21,631.5	17,633.5	3,998.0	21,507.0	19,389.5	2,117.5	135.0

Section 2D - Fiscal Year to Date Ended March 31, 2025



YTD Actual Round Trips

90.7K

FY24: 90.5K

YTD Cancelled Round Trips

1.3K

FY24: 1.1K

YTD Scheduled Round Trips

92.0K

FY24: 91.5K

YTD Scheduled Round Trips Cancelled

1.4%

FY24: 1.2%

YTD All Round Trip Cancellations by Route

	Emergency	Safety	Terminal (Dock)	Allowable			Weather	Total	Crew	Not Allowable		Total	Total
				Terminal (Mech)	Vessel (Mtce)	Vessel (Mech)				Traffic	Other		
☐ Majors	3.5	0.0	0.0	0.0	0.0	297.5	74.5	375.5	0.0	1.0	5.0	6.0	381.5
01 Tsawwassen - Swartz Bay	0.0	0.0	0.0	0.0	0.0	267.5	26.0	293.5	0.0	1.0	0.5	1.5	295.0
02 Horseshoe Bay - Nanaimo	2.0	0.0	0.0	0.0	0.0	15.0	19.5	36.5	0.0	0.0	3.5	3.5	40.0
03 Horseshoe Bay - Langdale	0.5	0.0	0.0	0.0	0.0	15.0	10.0	25.5	0.0	0.0	1.0	1.0	26.5
30 Nanaimo - Tsawwassen	1.0	0.0	0.0	0.0	0.0	0.0	19.0	20.0	0.0	0.0	0.0	0.0	20.0
☐ Minors	11.5	14.0	103.5	27.5	1.5	167.5	460.5	786.0	86.5	22.0	20.5	129.0	915.0
04 Swartz Bay - Fulford Harbour	0.0	0.0	0.0	1.0	0.0	0.0	4.0	5.0	0.0	0.0	0.0	0.0	5.0
05 Swartz Bay - Southern Gulf Islands	0.0	0.0	0.0	0.0	0.0	7.0	9.0	16.0	2.0	3.0	1.0	6.0	22.0
06 Crofton - Vesuvius	0.0	1.0	0.0	3.5	0.0	3.0	4.0	11.5	3.0	0.0	2.0	5.0	16.5
07 Earls Cove - Saltery Bay	0.0	1.0	0.0	1.0	0.0	0.0	0.0	2.0	1.0	0.0	0.0	1.0	3.0
08 Horseshoe Bay - Snug Cove	0.0	2.0	80.0	1.5	0.0	2.0	0.0	85.5	10.5	16.0	9.0	35.5	121.0
09 Tsawwassen - Southern Gulf Islands	0.0	0.0	0.0	0.0	0.0	1.0	4.0	5.0	1.0	0.0	0.0	1.0	6.0
12 Brentwood Bay - Mill Bay	0.0	0.0	5.0	0.0	0.0	1.0	2.0	8.0	21.0	0.0	1.0	22.0	30.0
13 Langdale - Gambier Island - Keats Landing	0.0	1.0	0.0	0.0	0.0	1.0	20.0	22.0	0.0	0.0	0.0	0.0	22.0
17 Little River - Powell River	0.0	0.0	0.0	0.0	0.0	1.0	18.0	19.0	0.0	0.0	0.0	0.0	19.0
18 Powell River - Blubber Bay	1.5	0.0	0.0	0.0	0.0	35.0	23.0	59.5	1.0	0.0	0.0	1.0	60.5
19 Nanaimo Harbour - Gabriola	2.0	1.0	8.5	17.0	0.0	23.5	5.0	57.0	8.0	2.0	0.0	10.0	67.0
20 Chemainus - Thetis - Penelakut	1.0	0.0	10.0	0.0	0.0	7.0	6.0	24.0	1.0	0.0	0.0	1.0	25.0
21 Buckley Bay - Denman West	1.0	0.0	0.0	2.0	0.5	36.0	5.0	44.5	1.0	0.0	1.0	2.0	46.5
22 Denman East - Hornby Island	0.0	0.0	0.0	1.5	0.0	25.0	80.0	106.5	1.0	0.0	0.0	1.0	107.5
23 Campbell River - Quathiaski Cove	4.0	8.0	0.0	0.0	0.0	16.0	181.5	209.5	5.0	0.0	1.0	6.0	215.5
24 Heriot Bay - Whaletown	2.0	0.0	0.0	0.0	0.0	6.0	49.0	57.0	9.0	0.0	0.0	9.0	66.0
25 Port McNeill - Alert Bay - Sointula	0.0	0.0	0.0	0.0	0.0	0.0	24.0	24.0	8.0	0.0	1.0	9.0	33.0
26 Skidegate - Alliford Bay	0.0	0.0	0.0	0.0	1.0	3.0	26.0	30.0	14.0	1.0	4.5	19.5	49.5
☐ North	0.0	0.0	0.0	0.0	0.0	4.0	10.0	14.0	0.0	0.0	0.0	0.0	14.0
10 Port Hardy - Prince Rupert	0.0	0.0	0.0	0.0	0.0	0.0	0.5	0.5	0.0	0.0	0.0	0.0	0.5
11 Prince Rupert - Skidegate	0.0	0.0	0.0	0.0	0.0	1.5	7.0	8.5	0.0	0.0	0.0	0.0	8.5
28 Port Hardy - Central Coast	0.0	0.0	0.0	0.0	0.0	2.5	2.5	5.0	0.0	0.0	0.0	0.0	5.0
Total	15.0	14.0	103.5	27.5	1.5	469.0	545.0	1,175.5	86.5	23.0	25.5	135.0	1,310.5

Section 2E - Fiscal Year to Date Ended March 31, 2025



YTD Actual Round Trips

90.7K

CFSC (Annual) Minimum: 80.5K

YTD Actual Round Trips

90.7K

Estimated Proportion of (Annual) Minimums: 88.6K

YTD Actual Round Trips versus Estimated Proportion of (Annual) Minimums by Route

	Actual Round Trips	Estimated Proportion of (Annual) Minimums	Variance	Allowable Round Trip Cancellations
☐ Majors	13,351.0	12,400.0	951.0	47.5
01 Tsawwassen - Swartz Bay	4,329.0	3,900.0	429.0	12.0
02 Horseshoe Bay - Nanaimo	2,838.0	2,700.0	138.0	22.5
03 Horseshoe Bay - Langdale	3,304.0	3,100.0	204.0	3.0
30 Nanaimo - Tsawwassen	2,880.0	2,700.0	180.0	10.0
☐ Minors	76,935.5	75,777.5	1,158.0	488.0
04 Swartz Bay - Fulford Harbour	3,056.0	3,008.0	48.0	2.0
05 Swartz Bay - Southern Gulf Islands	3,516.0	3,467.0	49.0	11.0
06 Crofton - Vesuvius	4,720.5	4,737.0	-16.5	3.5
07 Earls Cove - Saltery Bay	2,885.0	2,888.0	-3.0	0.0
08 Horseshoe Bay - Snug Cove	5,457.5	5,570.0	-112.5	64.5
09 Tsawwassen - Southern Gulf Islands	1,029.0	984.0	45.0	4.0
12 Brentwood Bay - Mill Bay	3,185.0	3,215.0	-30.0	0.0
13 Langdale - Gambier Island - Keats Landing	5,422.0	4,068.0	1,354.0	10.0
17 Little River - Powell River	1,439.0	1,458.0	-19.0	19.0
18 Powell River - Blubber Bay	2,914.5	2,967.0	-52.5	39.0
19 Nanaimo Harbour - Gabriola	8,215.0	8,270.5	-55.5	17.5
20 Chemainus - Thetis - Penelakut	3,685.0	3,700.0	-15.0	6.0
21 Buckley Bay - Denman West	6,518.5	6,257.0	261.5	18.0
22 Denman East - Hornby Island	4,380.5	4,368.0	12.5	68.5
23 Campbell River - Quathiaski Cove	9,931.5	10,142.0	-210.5	156.0
24 Heriot Bay - Whaletown	2,188.0	2,237.0	-49.0	33.0
25 Port McNeill - Alert Bay - Sointula	3,926.0	3,959.0	-33.0	17.0
26 Skidegate - Alliford Bay	4,466.5	4,482.0	-15.5	19.0
☐ North	398.5	406.5	-8.0	4.5
10 Port Hardy - Prince Rupert	114.0	113.5	0.5	0.0
11 Prince Rupert - Skidegate	204.0	204.0	0.0	2.0
28 Port Hardy - Central Coast	80.5	89.0	-8.5	2.5
Total	90,685.0	88,584.0	2,101.0	540.0

YTD Performance Against Minimum (Daily) Core Service Levels for Days Missed

	Cumulative Days When Round Trips Missed (Allowed 30 Days per Route)	Highest Consecutive Days When Round Trips Missed (Allowed 20 Days per Route)
☐ Majors		
01 Tsawwassen - Swartz Bay	7	2
02 Horseshoe Bay - Nanaimo	12	2
03 Horseshoe Bay - Langdale	2	1
30 Nanaimo - Tsawwassen	7	2
☐ Minors		
04 Swartz Bay - Fulford Harbour	1	1
05 Swartz Bay - Southern Gulf Islands	6	2
06 Crofton - Vesuvius	3	1
07 Earls Cove - Saltery Bay	0	0
08 Horseshoe Bay - Snug Cove	8	3
09 Tsawwassen - Southern Gulf Islands	4	1
12 Brentwood Bay - Mill Bay	0	0
13 Langdale - Gambier Island - Keats Landing	2	1
17 Little River - Powell River	11	2
18 Powell River - Blubber Bay	11	3
19 Nanaimo Harbour - Gabriola	6	2
20 Chemainus - Thetis - Penelakut	4	1
21 Buckley Bay - Denman West	6	2
22 Denman East - Hornby Island	20	3
23 Campbell River - Quathiaski Cove	19	2
24 Heriot Bay - Whaletown	16	2
25 Port McNeill - Alert Bay - Sointula	7	2
26 Skidegate - Alliford Bay	7	1
☐ North		
10 Port Hardy - Prince Rupert	0	0
11 Prince Rupert - Skidegate	4	2
28 Port Hardy - Central Coast	17	8

Section 2G - Quarter Ended March 31, 2025



Q4 Actual Round Trips

146.5

FY24: 196.5

YTD Actual Round Trips

293.5

FY24: 329.0

Q4 Alternative Service Round Trips by Route

YTD Round Trips

	FY24			Q4			FY25		FY24	FY25
	Sailed Round Trips	AEQ Carried	Passengers	Sailed Round Trips	AEQ Carried	Passengers	AEQ Carried	Passengers		
☐ Majors	0.0	0	0	11.5	0	264	4.0	19.0		
01 Tsawwassen - Swartz Bay	0.0	0	0	0.0	0	0	0.0	0.0	0.0	0.0
02 Horseshoe Bay - Nanaimo	0.0	0	0	0.0	0	0	0.0	0.0	0.0	0.0
03 Horseshoe Bay - Langdale	0.0	0	0	11.5	0	264	4.0	19.0		
30 Nanaimo - Tsawwassen	0.0	0	0	0.0	0	0	0.0	0.0	0.0	0.0
☐ Minors	190.5	-1	5,657	129.0	0	1,723	300.5	257.5		
04 Swartz Bay - Fulford Harbour	2.0	-1	26	0.0	0	0	10.5	0.0		
05 Swartz Bay - Southern Gulf Islands	0.0	0	0	0.0	0	0	0.0	0.0		
06 Crofton - Vesuvius	6.0	0	47	0.0	0	0	49.5	0.0		
07 Earls Cove - Saltery Bay	0.0	0	0	0.0	0	0	0.0	0.0		
08 Horseshoe Bay - Snug Cove	167.5	0	5,495	119.5	0	1,641	213.5	155.0		
09 Tsawwassen - Southern Gulf Islands	0.0	0	0	0.0	0	0	0.0	0.0		
12 Brentwood Bay - Mill Bay	0.0	0	0	0.0	0	0	0.0	0.0		
13 Langdale - Gambier Island - Keats Landing	0.0	0	0	0.0	0	0	0.0	0.0		
17 Little River - Powell River	0.0	0	0	0.0	0	0	0.0	0.0		
18 Powell River - Blubber Bay	0.0	0	0	0.0	0	0	1.0	65.0		
19 Nanaimo Harbour - Gabriola	7.0	0	23	0.0	0	0	7.0	12.0		
20 Chemainus - Thetis - Penelakut	8.0	0	66	8.0	0	69	17.0	13.0		
21 Buckley Bay - Denman West	0.0	0	0	0.0	0	0	0.0	0.0		
22 Denman East - Hornby Island	0.0	0	0	0.0	0	0	0.0	0.0		
23 Campbell River - Quathiasi Cove	0.0	0	0	0.0	0	0	0.0	0.0		
24 Heriot Bay - Whaletown	0.0	0	0	0.0	0	0	0.0	0.0		
25 Port McNeill - Alert Bay - Sointula	0.0	0	0	0.0	0	0	0.0	11.0		
26 Skidegate - Alliford Bay	0.0	0	0	1.5	0	13	2.0	1.5		
☐ North	6.0	69	114	6.0	18	84	24.5	17.0		
10 Port Hardy - Prince Rupert	0.0	0	0	0.0	0	0	0.0	0.0		
11 Prince Rupert - Skidegate	0.0	0	0	0.0	0	0	0.0	0.0		
28 Port Hardy - Central Coast	6.0	69	114	6.0	18	84	24.5	17.0		
Total	196.5	68	5,771	146.5	18	2,071	329.0	293.5		



Section 3

Performance Against Scheduled
Sailings



Section 3A - Quarter Ended March 31, 2025



Q4 Scheduled Sailings

47.5K

FY24: 47.4K

Q4 Actual Sailings

46.7K

FY24: 46.9K

YTD Scheduled Sailings

199.3K

FY24: 198.0K

YTD Actual Sailings

196.5K

FY24: 195.7K

Q4 Scheduled & Actual Sailings by Route

YTD Totals

	Q4						YTD Totals			
	Scheduled Sailings	FY24 Actual Sailings	Variance	Scheduled Sailings	FY25 Actual Sailings	Variance	Scheduled Sailings	FY24 Actual Sailings	Scheduled Sailings	FY25 Actual Sailings
☐ Majors	5,878	5,796	-82	5,970	5,699	-271	26,520	26,134	27,465	26,702
01 Tsawwassen - Swartz Bay	1,740	1,704	-36	1,884	1,658	-226	8,674	8,454	9,248	8,658
02 Horseshoe Bay - Nanaimo	1,314	1,305	-9	1,308	1,291	-17	5,656	5,631	5,756	5,676
03 Horseshoe Bay - Langdale	1,477	1,454	-23	1,450	1,428	-22	6,403	6,350	6,661	6,608
30 Nanaimo - Tsawwassen	1,347	1,333	-14	1,328	1,322	-6	5,787	5,699	5,800	5,760
☐ Minors	41,274	40,909	-365	41,223	40,765	-458	170,301	168,447	170,498	168,492
04 Swartz Bay - Fulford Harbour	1,428	1,426	-2	1,412	1,410	-2	6,125	6,095	6,122	6,112
05 Swartz Bay - Southern Gulf Islands	3,056	3,012	-44	3,026	3,006	-20	12,221	12,118	12,238	12,108
06 Crofton - Vesuvius	2,359	2,348	-11	2,332	2,321	-11	9,503	9,404	9,474	9,441
07 Earls Cove - Saltery Bay	1,428	1,426	-2	1,412	1,410	-2	5,789	5,764	5,776	5,770
08 Horseshoe Bay - Snug Cove	2,463	2,438	-25	2,758	2,639	-119	10,853	10,758	11,157	10,915
09 Tsawwassen - Southern Gulf Islands	1,387	1,366	-21	1,347	1,331	-16	6,318	6,251	6,289	6,239
12 Brentwood Bay - Mill Bay	1,594	1,568	-26	1,576	1,558	-18	6,446	6,284	6,430	6,370
13 Langdale - Gambier Island - Keats Landing	2,735	2,731	-4	2,793	2,782	-11	11,404	11,389	11,553	11,485
17 Little River - Powell River	726	710	-16	718	718	0	2,924	2,868	2,916	2,878
18 Powell River - Blubber Bay	1,454	1,452	-2	1,440	1,437	-3	5,954	5,906	5,950	5,829
19 Nanaimo Harbour - Gabriola	4,100	4,082	-18	4,066	4,057	-9	16,575	16,443	16,564	16,430
20 Chemainus - Thetis - Penelakut	2,837	2,814	-23	2,803	2,784	-19	11,348	11,258	11,387	11,319
21 Buckley Bay - Denman West	2,934	2,922	-12	2,888	2,881	-7	13,185	13,102	13,130	13,037
22 Denman East - Hornby Island	2,216	2,184	-32	2,219	2,176	-43	8,967	8,841	8,976	8,761
23 Campbell River - Quathiaski Cove	5,052	4,967	-85	4,992	4,880	-112	20,360	19,912	20,294	19,863
24 Heriot Bay - Whaletown	1,090	1,082	-8	1,080	1,042	-38	4,503	4,424	4,508	4,376
25 Port McNeill - Alert Bay - Sointula	2,167	2,155	-12	2,143	2,143	0	8,733	8,687	8,702	8,626
26 Skidegate - Alliford Bay	2,248	2,226	-22	2,218	2,190	-28	9,093	8,943	9,032	8,933
☐ North	244	227	-17	269	264	-5	1,221	1,150	1,311	1,271
10 Port Hardy - Prince Rupert	114	111	-3	110	110	0	545	526	529	527
11 Prince Rupert - Skidegate	81	76	-5	80	75	-5	424	395	425	408
28 Port Hardy - Central Coast	49	40	-9	79	79	0	252	229	357	336
Total	47,396	46,932	-464	47,462	46,728	-734	198,042	195,731	199,274	196,465

Section 3B - Quarter Ended March 31, 2025



Q4 Actual Sailings

46.7K

FY24: 46.9K

Q4 Cancelled Sailings

734

FY24: 464

Q4 Scheduled Sailings

47.5K

FY24: 47.4K

Q4 Scheduled Sailings Cancelled

1.5%

FY24: 1.0%

Q4 Sailing Cancellations by Route

	Crew	Emergency	Safety	Terminal (Dock)	Terminal (Mech)	Vessel (Mtce)	Vessel (Mech)	Weather	Traffic	Other	Total
☐ Majors	0	2	0	0	0	0	252	17	0	0	271
01 Tsawwassen - Swartz Bay	0	0	0	0	0	0	220	6	0	0	226
02 Horseshoe Bay - Nanaimo	0	0	0	0	0	0	14	3	0	0	17
03 Horseshoe Bay - Langdale	0	0	0	0	0	0	18	4	0	0	22
30 Nanaimo - Tsawwassen	0	2	0	0	0	0	0	4	0	0	6
☐ Minors	27	4	18	122	19	1	59	184	18	6	458
04 Swartz Bay - Fulford Harbour	0	0	0	0	0	0	0	2	0	0	2
05 Swartz Bay - Southern Gulf Islands	0	0	0	0	0	0	0	4	16	0	20
06 Crofton - Vesuvius	0	0	2	0	7	0	0	0	0	2	11
07 Earls Cove - Saltery Bay	0	0	2	0	0	0	0	0	0	0	2
08 Horseshoe Bay - Snug Cove	2	0	2	112	3	0	0	0	0	0	119
09 Tsawwassen - Southern Gulf Islands	8	0	0	0	0	0	8	0	0	0	16
12 Brentwood Bay - Mill Bay	8	0	0	10	0	0	0	0	0	0	18
13 Langdale - Gambier Island - Keats Landing	0	0	0	0	0	0	0	11	0	0	11
17 Little River - Powell River	0	0	0	0	0	0	0	0	0	0	0
18 Powell River - Blubber Bay	0	1	0	0	0	0	0	2	0	0	3
19 Nanaimo Harbour - Gabriola	3	0	0	0	6	0	0	0	0	0	9
20 Chemainus - Thetis - Penelakut	0	3	0	0	0	0	13	3	0	0	19
21 Buckley Bay - Denman West	2	0	0	0	0	1	4	0	0	0	7
22 Denman East - Hornby Island	0	0	0	0	3	0	0	40	0	0	43
23 Campbell River - Quathiaski Cove	0	0	12	0	0	0	24	76	0	0	112
24 Heriot Bay - Whaletown	4	0	0	0	0	0	6	28	0	0	38
25 Port McNeill - Alert Bay - Sointula	0	0	0	0	0	0	0	0	0	0	0
26 Skidegate - Alliford Bay	0	0	0	0	0	0	4	18	2	4	28
☐ North	0	0	0	0	0	0	2	3	0	0	5
10 Port Hardy - Prince Rupert	0	0	0	0	0	0	0	0	0	0	0
11 Prince Rupert - Skidegate	0	0	0	0	0	0	2	3	0	0	5
28 Port Hardy - Central Coast	0	0	0	0	0	0	0	0	0	0	0
Total	27	6	18	122	19	1	313	204	18	6	734

Section 3C - Fiscal Year to Date Ended March 31, 2025



YTD Actual Sailings

196.5K

FY24: 195.7K

YTD Cancelled Sailings

2,809

FY24: 2,311

YTD Scheduled Sailings

199.3K

FY24: 198.0K

YTD Scheduled Sailings Cancelled

1.4%

FY24: 1.2%

YTD Sailing Cancellations by Route

	Crew	Emergency	Safety	Terminal (Dock)	Terminal (Mech)	Vessel (Mtce)	Vessel (Mech)	Weather	Traffic	Other	Total
☐ Majors	0	7	0	0	0	0	595	149	2	10	763
01 Tsawwassen - Swartz Bay	0	0	0	0	0	0	535	52	2	1	590
02 Horseshoe Bay - Nanaimo	0	4	0	0	0	0	30	39	0	7	80
03 Horseshoe Bay - Langdale	0	1	0	0	0	0	30	20	0	2	53
30 Nanaimo - Tsawwassen	0	2	0	0	0	0	0	38	0	0	40
☐ Minors	189	24	27	206	55	3	365	1,005	88	44	2,006
04 Swartz Bay - Fulford Harbour	0	0	0	0	2	0	0	8	0	0	10
05 Swartz Bay - Southern Gulf Islands	10	0	0	0	0	0	30	37	50	3	130
06 Crofton - Vesuvius	6	0	2	0	7	0	6	8	0	4	33
07 Earls Cove - Saltery Bay	2	0	2	0	2	0	0	0	0	0	6
08 Horseshoe Bay - Snug Cove	21	0	4	160	3	0	4	0	32	18	242
09 Tsawwassen - Southern Gulf Islands	8	0	0	0	0	0	8	34	0	0	50
12 Brentwood Bay - Mill Bay	42	0	0	10	0	0	2	4	0	2	60
13 Langdale - Gambier Island - Keats Landing	0	0	1	0	0	0	2	64	0	1	68
17 Little River - Powell River	0	0	0	0	0	0	2	36	0	0	38
18 Powell River - Blubber Bay	2	3	0	0	0	0	70	46	0	0	121
19 Nanaimo Harbour - Gabriola	16	4	2	17	34	0	47	10	4	0	134
20 Chemainus - Thetis - Penelakut	4	3	0	19	0	0	22	20	0	0	68
21 Buckley Bay - Denman West	2	2	0	0	4	1	72	10	0	2	93
22 Denman East - Hornby Island	2	0	0	0	3	0	50	160	0	0	215
23 Campbell River - Quathiaski Cove	10	8	16	0	0	0	32	363	0	2	431
24 Heriot Bay - Whaletown	18	4	0	0	0	0	12	98	0	0	132
25 Port McNeill - Alert Bay - Sointula	18	0	0	0	0	0	0	55	0	3	76
26 Skidegate - Alliford Bay	28	0	0	0	0	2	6	52	2	9	99
☐ North	0	0	0	0	0	0	13	27	0	0	40
10 Port Hardy - Prince Rupert	0	0	0	0	0	0	0	2	0	0	2
11 Prince Rupert - Skidegate	0	0	0	0	0	0	3	14	0	0	17
28 Port Hardy - Central Coast	0	0	0	0	0	0	10	11	0	0	21
Total	189	31	27	206	55	3	973	1,181	90	54	2,809



Section 4

On Time Performance and
Overloads



Section 4A - Quarter Ended March 31, 2025



Q4 On Time Sailings

42.4K
FY24: 41.6K

Q4 Delayed Sailings

4.3K
FY24: 5.3K

Q4 Actual Sailings

46.7K
FY24: 46.9K

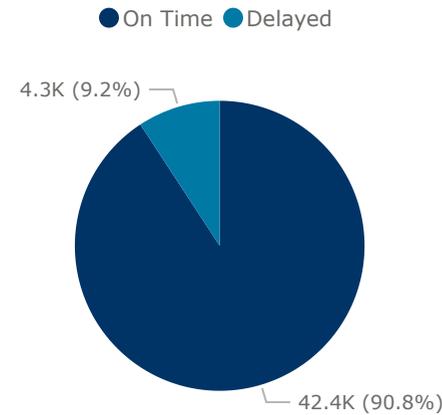
Q4 On Time Performance

90.7%
FY24: 88.7%

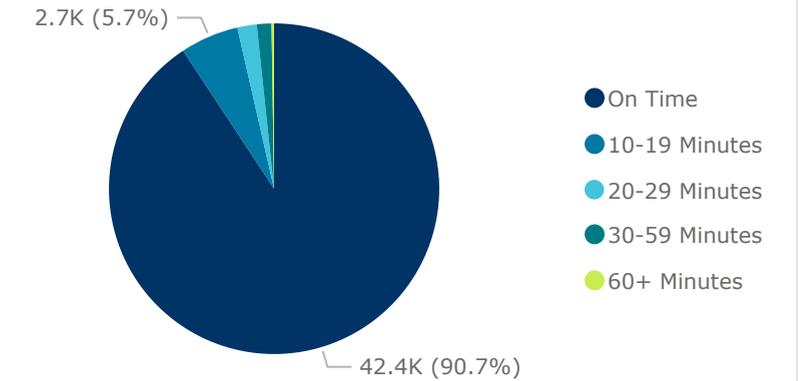
Q4 On Time Performance by Route

	On Time Sailings	Delayed Sailings	On Time Performance
☐ Majors	4,300	1,399	75.5%
01 Tsawwassen - Swartz Bay	1,134	524	68.4%
02 Horseshoe Bay - Nanaimo	1,042	249	80.7%
03 Horseshoe Bay - Langdale	1,044	384	73.1%
30 Nanaimo - Tsawwassen	1,080	242	81.7%
☐ Minors	37,894	2,871	93.0%
04 Swartz Bay - Fulford Harbour	1,349	61	95.7%
05 Swartz Bay - Southern Gulf Islands	2,367	639	78.7%
06 Crofton - Vesuvius	2,107	214	90.8%
07 Earls Cove - Saltery Bay	1,294	116	91.8%
08 Horseshoe Bay - Snug Cove	2,178	461	82.5%
09 Tsawwassen - Southern Gulf Islands	1,045	286	78.5%
12 Brentwood Bay - Mill Bay	1,511	47	97.0%
13 Langdale - Gambier Island - Keats Landing	2,779	3	99.9%
17 Little River - Powell River	691	27	96.2%
18 Powell River - Blubber Bay	1,416	21	98.5%
19 Nanaimo Harbour - Gabriola	3,732	325	92.0%
20 Chemainus - Thetis - Penelakut	2,605	179	93.6%
21 Buckley Bay - Denman West	2,833	48	98.3%
22 Denman East - Hornby Island	2,043	133	93.9%
23 Campbell River - Quathiaski Cove	4,828	52	98.9%
24 Heriot Bay - Whaletown	961	81	92.2%
25 Port McNeill - Alert Bay - Sointula	2,006	137	93.6%
26 Skidegate - Alliford Bay	2,149	41	98.1%
☐ North	195	69	73.9%
10 Port Hardy - Prince Rupert	85	25	77.3%
11 Prince Rupert - Skidegate	65	10	86.7%
28 Port Hardy - Central Coast	45	34	57.0%
Total	42,389	4,339	90.7%

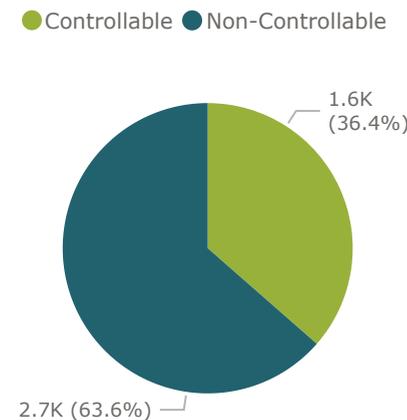
Q4 On Time Performance



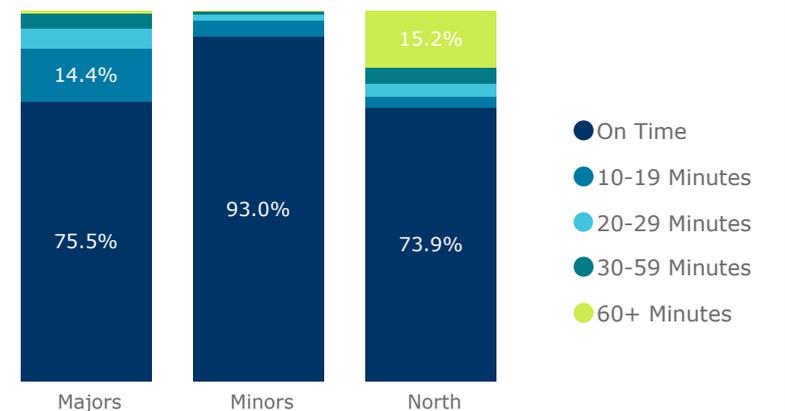
Q4 On Time Performance & Delay Duration



Q4 Delay Controllability



Q4 Duration of Delays by Route Grouping



Section 4B - Fiscal Year to Date Ended March 31, 2025



YTD On Time Sailings

165.0K

FY24: 162.9K

YTD Delayed Sailings

31.5K

FY24: 32.8K

YTD Actual Sailings

196.5K

FY24: 195.7K

YTD On Time Performance

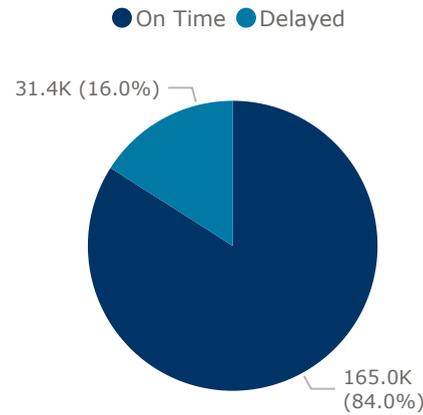
84.0%

FY24: 83.2%

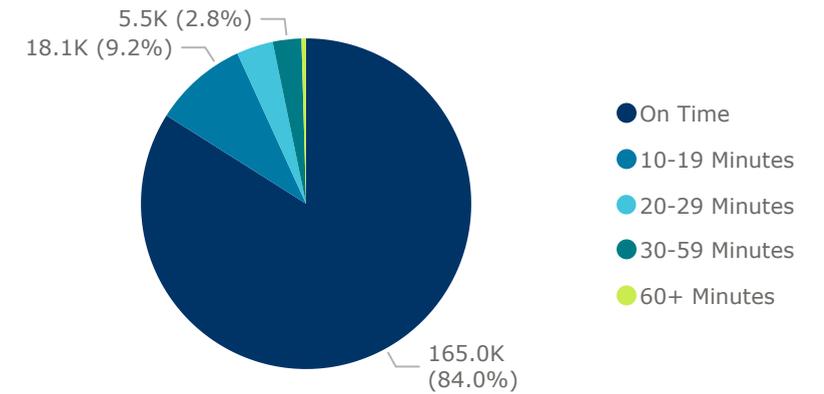
YTD On Time Performance by Route

	On Time Sailings	Delayed Sailings	On Time Performance
Major	19,336	7,366	72.4%
01 Tsawwassen - Swartz Bay	6,722	1,936	77.6%
02 Horseshoe Bay - Nanaimo	3,987	1,689	70.2%
03 Horseshoe Bay - Langdale	4,770	1,838	72.2%
30 Nanaimo - Tsawwassen	3,857	1,903	67.0%
Minor	144,598	23,894	85.8%
04 Swartz Bay - Fulford Harbour	5,355	757	87.6%
05 Swartz Bay - Southern Gulf Islands	8,155	3,953	67.4%
06 Crofton - Vesuvius	7,951	1,490	84.2%
07 Earls Cove - Saltery Bay	5,038	732	87.3%
08 Horseshoe Bay - Snug Cove	7,506	3,409	68.8%
09 Tsawwassen - Southern Gulf Islands	4,143	2,096	66.4%
12 Brentwood Bay - Mill Bay	5,979	391	93.9%
13 Langdale - Gambier Island - Keats Landing	11,423	62	99.5%
17 Little River - Powell River	2,565	313	89.1%
18 Powell River - Blubber Bay	5,489	340	94.2%
19 Nanaimo Harbour - Gabriola	13,600	2,830	82.8%
20 Chemainus - Thetis - Penelakut	9,194	2,125	81.2%
21 Buckley Bay - Denman West	12,772	265	98.0%
22 Denman East - Hornby Island	8,226	535	93.9%
23 Campbell River - Quathiaski Cove	18,436	1,427	92.8%
24 Heriot Bay - Whaletown	3,613	763	82.6%
25 Port McNeill - Alert Bay - Sointula	6,463	2,163	74.9%
26 Skidegate - Alliford Bay	8,690	243	97.3%
North	1,023	248	80.5%
10 Port Hardy - Prince Rupert	400	127	75.9%
11 Prince Rupert - Skidegate	367	41	90.0%
28 Port Hardy - Central Coast	256	80	76.2%
Total	164,957	31,508	84.0%

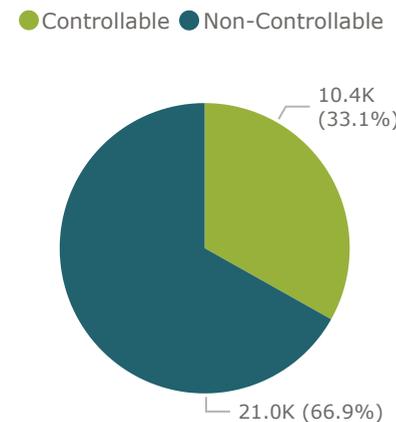
YTD On Time Performance



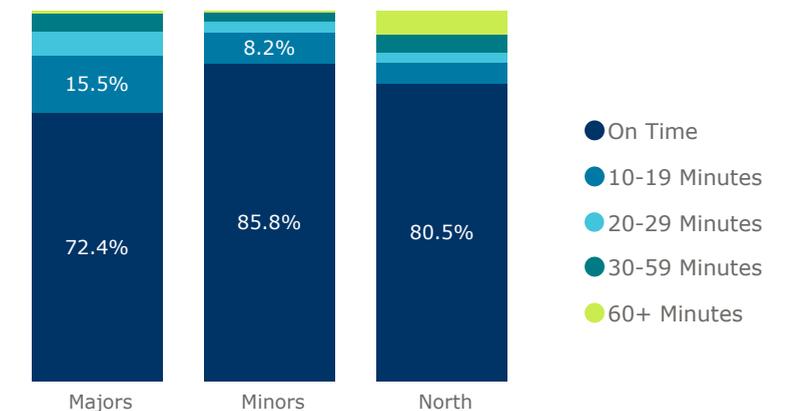
YTD On Time Performance & Delay Duration



YTD Delay Controllability



YTD Duration of Delays by Route Grouping



Section 4C - Quarter Ended March 31, 2025



Q4 Sailings with Overloads

4.1K

FY24: 3.6K

Q4 % of Overloaded Sailings

9.4%

FY24: 8.3%

YTD Sailings with Overloads

28.7K

FY24: 25.7K

YTD % of Overloaded Sailings

15.5%

FY24: 14.0%

Q4 Sailings with Overloads by Route

YTD Totals

	Q4				YTD Totals			
	FY24		FY25		FY24		FY25	
	Overloaded Sailings	% of Sailings						
Major	1,625	28.0%	1,750	30.7%	10,451	40.0%	10,832	40.6%
01 Tsawwassen - Swartz Bay	1,001	58.7%	1,004	60.6%	4,940	58.4%	4,783	55.2%
02 Horseshoe Bay - Nanaimo	172	13.2%	162	12.5%	1,892	33.6%	1,970	34.7%
03 Horseshoe Bay - Langdale	246	16.9%	302	21.1%	1,761	27.7%	2,020	30.6%
30 Nanaimo - Tsawwassen	206	15.5%	282	21.3%	1,858	32.6%	2,059	35.7%
Minor	2,023	5.3%	2,370	6.2%	15,274	9.7%	17,859	11.4%
04 Swartz Bay - Fulford Harbour	62	4.3%	76	5.4%	591	9.7%	601	9.8%
05 Swartz Bay - Southern Gulf Islands	250	8.3%	239	8.0%	1,052	8.7%	1,071	8.8%
06 Crofton - Vesuvius	42	1.8%	53	2.3%	462	4.9%	638	6.8%
07 Earls Cove - Saltery Bay	5	0.4%	8	0.6%	177	3.1%	215	3.7%
08 Horseshoe Bay - Snug Cove	157	6.4%	118	4.5%	1,239	11.5%	1,399	12.8%
09 Tsawwassen - Southern Gulf Islands	19	1.4%	7	0.5%	130	2.1%	89	1.4%
12 Brentwood Bay - Mill Bay	245	15.6%	250	16.0%	2,263	36.0%	1,936	30.4%
17 Little River - Powell River	7	1.0%	10	1.4%	147	5.1%	192	6.7%
18 Powell River - Blubber Bay	24	1.7%	17	1.2%	111	1.9%	124	2.1%
19 Nanaimo Harbour - Gabriola	406	9.9%	624	15.4%	2,593	15.8%	3,355	20.4%
20 Chemainus - Thetis - Penelakut	115	4.1%	160	5.7%	629	5.6%	714	6.3%
21 Buckley Bay - Denman West	194	6.6%	181	6.3%	1,877	14.3%	2,327	17.8%
22 Denman East - Hornby Island	35	1.6%	125	5.7%	238	2.7%	523	6.0%
23 Campbell River - Quathiaski Cove	345	6.9%	372	7.6%	2,664	13.4%	3,198	16.1%
24 Heriot Bay - Whaletown	72	6.7%	77	7.4%	669	15.1%	883	20.2%
25 Port McNeill - Alert Bay - Sointula	5	0.2%	1	0.0%	41	0.5%	178	2.1%
26 Skidegate - Alliford Bay	40	1.8%	52	2.4%	391	4.4%	416	4.7%
North	1	0.4%	2	0.8%	1	0.1%	4	0.3%
10 Port Hardy - Prince Rupert	0	0.0%	0	0.0%	0	0.0%	0	0.0%
11 Prince Rupert - Skidegate	1	1.3%	2	2.7%	1	0.3%	4	1.0%
28 Port Hardy - Central Coast	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	3,649	8.3%	4,122	9.4%	25,726	14.0%	28,695	15.5%

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Section 5

Financials

 **BC Ferries**

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Section 5A - Quarter Ended March 31, 2025



Q4 Monthly Senior Passengers & Discount Amount

	January		February		March		Total	
	Passengers	Amount	Passengers	Amount	Passengers	Amount	Passengers	Amount
☐ Majors	55,189	\$1,020,216	44,769	\$828,839	68,780	\$1,273,254	168,738	\$3,122,309
01 Tsawwassen - Swartz Bay	22,004	\$420,275	17,213	\$328,769	27,205	\$519,615	66,422	\$1,268,659
02 Horseshoe Bay - Nanaimo	14,105	\$269,376	12,221	\$233,391	18,211	\$347,724	44,537	\$850,491
03 Horseshoe Bay - Langdale	8,573	\$129,881	6,638	\$100,566	10,212	\$154,712	25,423	\$385,159
30 Nanaimo - Tsawwassen	10,507	\$200,684	8,697	\$166,113	13,152	\$251,203	32,356	\$618,000
☐ Minors	42,716	\$482,237	33,061	\$374,029	48,208	\$546,920	123,985	\$1,403,186
04 Swartz Bay - Fulford Harbour	2,763	\$32,742	2,158	\$25,572	3,088	\$36,593	8,009	\$94,907
05 Swartz Bay - Southern Gulf Islands	3,503	\$44,042	2,781	\$35,028	4,077	\$51,253	10,361	\$130,323
06 Crofton - Vesuvius	2,532	\$30,004	1,750	\$20,738	2,735	\$32,410	7,017	\$83,152
07 Earls Cove - Saltery Bay	970	\$14,453	701	\$10,445	1,106	\$16,479	2,777	\$41,377
08 Horseshoe Bay - Snug Cove	4,075	\$47,270	2,712	\$31,459	4,452	\$51,643	11,239	\$130,372
09 Tsawwassen - Southern Gulf Islands	3,576	\$48,460	2,798	\$39,396	4,340	\$60,001	10,714	\$147,857
12 Brentwood Bay - Mill Bay	2,936	\$22,167	2,574	\$19,434	3,601	\$27,188	9,111	\$68,789
13 Langdale - Gambier Island - Keats Landing	785	\$5,731	558	\$4,073	788	\$5,752	2,131	\$15,556
17 Little River - Powell River	2,924	\$43,714	2,431	\$36,343	3,569	\$53,357	8,924	\$133,414
18 Powell River - Blubber Bay	1,303	\$14,072	975	\$10,530	1,336	\$14,429	3,614	\$39,031
19 Nanaimo Harbour - Gabriola	5,768	\$62,294	4,313	\$46,580	6,233	\$67,316	16,314	\$176,190
20 Chemainus - Thetis - Penelakut	1,065	\$10,863	794	\$8,099	1,181	\$12,046	3,040	\$31,008
21 Buckley Bay - Denman West	3,214	\$31,658	2,507	\$24,694	3,690	\$36,347	9,411	\$92,699
22 Denman East - Hornby Island	795	\$7,831	624	\$6,146	1,024	\$10,086	2,443	\$24,063
23 Campbell River - Quathiaski Cove	4,575	\$45,064	3,734	\$36,780	4,801	\$47,289	13,110	\$129,133
24 Heriot Bay - Whaletown	464	\$5,382	344	\$3,990	486	\$5,638	1,294	\$15,010
25 Port McNeill - Alert Bay - Sointula	1,160	\$13,456	1,056	\$12,250	1,336	\$15,498	3,552	\$41,204
26 Skidegate - Alliford Bay	308	\$3,034	251	\$2,472	365	\$3,595	924	\$9,101
☐ North	355	\$9,241	397	\$9,715	534	\$14,786	1,286	\$33,742
10 Port Hardy - Prince Rupert	211	\$6,268	215	\$6,015	263	\$9,576	689	\$21,859
11 Prince Rupert - Skidegate	141	\$2,905	173	\$3,564	264	\$5,128	578	\$11,597
28 Port Hardy - Central Coast	3	\$68	9	\$136	7	\$82	19	\$286
Total	98,260	\$1,511,694	78,227	\$1,212,583	117,522	\$1,834,960	294,009	\$4,559,237

Q4 Financial Reconciliation

1. Ferry Transportation Fees

Per section 6(a)(i) of Schedule "B" of the CFSC

Ferry Transportation Fees paid by the Province for the Quarter

\$39,371,011

2. Calculation of amount payable by the Province

Per section 6(b)(ix) of Schedule "B" of the CFSC

Ferry Transportation Fee allocated to Route 13

\$78,989.01

Goods and Services Tax (5%) on Route 13 due from the Province

\$3,949.45

Q4 Fee Reduction Schedule

Calculation of Amount Payable to the Province

Per sections 3 and 6(b)(viii) of Schedule "B" of the CFSC

Beginning/carried forward accumulated balance for penalties (A)

\$31,500

	Non-Allowable Cancelled Round Trips	Fee Reduction per Round Trip	Total Penalty
<input type="checkbox"/> Majors	0.0		
01 Tsawwassen - Swartz Bay	0.0	\$7,000	
02 Horseshoe Bay - Nanaimo	0.0	\$7,000	
03 Horseshoe Bay - Langdale	0.0	\$7,000	
30 Nanaimo - Tsawwassen	0.0	\$7,000	
<input type="checkbox"/> Minors	5.0		\$5,000
04 Swartz Bay - Fulford Harbour	0.0	\$1,000	
05 Swartz Bay - Southern Gulf Islands	0.0	\$1,000	
06 Crofton - Vesuvius	0.0	\$1,000	
07 Earls Cove - Saltery Bay	0.0	\$1,000	
08 Horseshoe Bay - Snug Cove	0.0	\$1,000	
09 Tsawwassen - Southern Gulf Islands	1.0	\$1,000	\$1,000
12 Brentwood Bay - Mill Bay	3.0	\$1,000	\$3,000
13 Langdale - Gambier Island - Keats Landing	0.0	\$100	
17 Little River - Powell River	0.0	\$1,000	
18 Powell River - Blubber Bay	0.0	\$1,000	
19 Nanaimo Harbour - Gabriola	0.0	\$1,000	
20 Chemainus - Thetis - Penelakut	0.0	\$1,000	
21 Buckley Bay - Denman West	0.0	\$1,000	
22 Denman East - Hornby Island	0.0	\$1,000	
23 Campbell River - Quathiaski Cove	0.0	\$1,000	
24 Heriot Bay - Whaletown	1.0	\$1,000	\$1,000
25 Port McNeill - Alert Bay - Sointula	0.0	\$1,000	
26 Skidegate - Alliford Bay	0.0	\$1,000	
<input type="checkbox"/> North	0.0		
10 Port Hardy - Prince Rupert	0.0	\$60,000	
11 Prince Rupert - Skidegate	0.0	\$34,000	
28 Port Hardy - Central Coast	0.0	\$13,000	
Total	5.0		\$5,000

Balance this period for Penalties (B)

\$5,000

Amount drawn to implement measures per the letter agreement with the Province, received March 25, 2024 (C)

\$0

Accumulated penalty balance to be carried forward (A + B - C)

\$36,500



Section 6

Notes & Glossary



Section 6A - Notes to Reports



Section	Route	Notes to Report
Applicable Sections	All Routes	All routes: Various totals might not be additive or may show small discrepancies as round trip counts are rounded to one decimal point, and AEQ and passenger counts are rounded to whole numbers.
Applicable Sections	All Routes	All routes: The CFSC was amended for PT6 (commencing FY2025) so that round trips provided by alternative service are no longer included for the purpose of meeting core service levels. For comparative purposes, the FY2024 numbers presented in this report are based on these new parameters, and may differ from the FY2024 numbers reported during the previous fiscal year. However, in this report, the respective FY2024 AEQs, passengers and round trips combined with the alternative service numbers (Section 2G) will reconcile to the equivalent numbers reported in the previous fiscal year. Similarly, capacity utilization and overload numbers presented in the FY2024 reports include alternative services but this report's numbers do not (Sections 1A, 4A and 4C.) Unless otherwise noted, any variances are immaterial.
Applicable Sections	All Routes	All routes: Deadhead sailings have been excluded from applicable sailing counts, on-time performance and capacity utilization as they are not customer-serving sailings.
Section 1A	All Routes	Tariffs charged to customers on all routes were below price cap at September 30, 2024 and 2023.
Section 1A	All Routes	All routes: "% Sailing within 10 Minutes" indicates percentages of sailings departing within 10 minutes of scheduled departure for the Major and Minor Routes, and arriving within 10 minutes of scheduled arrival for the Northern Routes.
Section 1A	13 Langdale - Gambier Island - Keats Landing	Revenue arises from bike traffic and freight.
Section 1A	13 Langdale - Gambier Island - Keats Landing	This is a passenger-only route and no vehicles are carried. Negative AEQ tariff revenue pertains to discounts provided for ferry travel on this route.
Section 1A, 2B, 3A, 3B and 3C	13 Langdale - Gambier Island - Keats Landing	Core service levels include some round trips that are deliverable only 'on demand.'
Section 2D	All Routes	All routes: Due to amendments to the CFSC for PT6, round trip cancellations for insufficient crew as of FY2025 generally are no longer counted as 'allowable' under the 'safety' category and are reported separately as 'not allowable' under the 'crew' category.
Section 2F	28 Port Hardy - Central Coast	The variance in Section 2C of -3 round trips is a reduction of three round trips for the Northern Sea Wolf's 2025 annual refit over a period commencing March 14, 2025, continuing past the March 31 fiscal year end, over 18 days reportable within Q4. Paragraph 2(c) of Schedule A of the CFSC indicates the core service level for the route includes an annual allowance for a temporary service disruption of up to 65 consecutive days for the purposes of carrying out surveys and refits. Alternative service was provided during this outage by water taxi and tug & barge, and has been included in Section 2G.
Section 3A and 3C	All Routes	All routes: the year-to-date sailing cancellation totals will show slight variances when reconciled to the sum of the quarters due to minor revisions to the number of cancellations on some routes. These differences are not material.
Section 4A and 4B	All Routes	All routes: On-time performance is based on sailings departing within 10 minutes of scheduled departure for the Major and Minor Routes, and arriving within 10 minutes of scheduled arrival for the Northern Routes.
Section 4C	All Routes	All routes: the overload reporting methodology for PT6 has been changed for increased accuracy. Previously, the overloads reported were based on manually reported (i.e., flagged) figures. The new methodology is drawn from the data itself. This will result in some variances with numbers reported in previous fiscal years.
Section 4C	13 Langdale - Gambier Island - Keats Landing	Route 13 is not included in this overloads report as this is a passenger-only route and no vehicles are carried.
Section 5B	All Routes	All routes: Ferry Transportation Fees paid do not include the notional amount for the Senior Discounts, as described in section 1(b) of Schedule B of the CFSC.

Section 6B - Glossary

Term	Definition
%	Abbreviation for "percentage" as in, for example, "% of Sailings cancelled"
Actual Round Trips	Round Trips that were provided by BC Ferries
Actual Sailings	Sailings that were provided by BC Ferries
AEQ	Automobile equivalent; an AEQ is a standard vehicle measure representing the amount of vessel capacity occupied by a particular vehicle type, expressed as the number of under height vehicles it displaces (e.g. a bus which displaces three under height vehicles – or cars – would have an AEQ of three)
Allowable Cancellations	Cancellations of Required Round Trips for reasons specified in section 2(a) of Schedule "A" of the CFSC
Alternative Service	Service provided by water taxi, tug & barge, etc.
Cancelled Round Trips	Round Trips that BC Ferries cancelled
Cancelled Sailings	Sailings that BC Ferries cancelled
Capacity Utilization	AEQs carried as a percentage of vessel capacity provided
CFSC	Coastal Ferry Services Contract, as amended for Performance Term Six (April 1, 2024 to March 31, 2028)
CFSC Minimum(s)	The 'core' or minimum service levels (daily or by FY) in the CFSC, expressed as Required Round Trips
Controllable Delays	Delays of Round Trips for reasons under the control of BC Ferries (e.g., loading procedure, fuelling, etc.)
Core Service Levels	See "CFSC Minimum(s)"
Delayed Sailing	A departure (or arrival for the Northern routes) more than 10 minutes after the scheduled time
FY	Fiscal Year. At BC Ferries the Fiscal Year is from April 1 to March 31
Mech	Abbreviation for "mechanical"
Min	Abbreviation for "minimum"
Minimum (Daily / Annual) Round Trips	The designated ferry route overviews in Appendix 1 of Schedule "A" of the CFSC specify each route's minimum number of daily and annual required round trips. On some of these routes, the sum of the daily minimums for a year will be less than the annual minimum. This provides BC Ferries flexibility to schedule more sailings on certain days of the week or during peak travel times. BC Ferries reports on performance against daily minimums in its quarterly reports, and on annual minimums in its year-end report
Mtce	Abbreviation for "maintenance"
Non-Allowable Cancellations	Cancellations of Required Round Trips for reasons other than those specified in section 2(a) of Schedule "A" of the CFSC
Non-Controllable Delays	Delays of Round Trips for reasons outside the control of BC Ferries (e.g., bad weather, medical emergency, marine rescue, etc.)
OTP	Acronym for "on-time performance"; a sailing that departed within 10 minutes of the scheduled departure for the Minor and Major routes, and arrived within 10 minutes of scheduled arrival for the Northern routes
Overload	One or more vehicles that were at the terminal, but unable to travel on the next sailing
PT6	Acronym for "Performance Term 6" (April 1, 2024 to March 31, 2028)
Quarter 1 (Q1)	April 1 - June 30
Quarter 2 (Q2)	July 1 - September 30
Quarter 3 (Q3)	October 1 - December 31
Quarter 4 (Q4)	January 1 - March 31
Required Round Trips	Round trips required to meet CFSC Minimum service levels in the CFSC
Round Trip	A round trip is a ferry's journey between terminals as stipulated in the designated route overviews in Appendix 1 of Schedule "A" of the CFSC, and constitutes a voyage from homeport back to homeport inclusive of any terminal stops
RT	Acronym for "Round Trip"
Sailing	A scheduled voyage on a designated ferry route between two terminals as published within seven days of departure
Scheduled Round Trips	The number of Round Trips that were originally scheduled (Actual Round Trips + Cancelled Round Trips = Scheduled Round Trips)
Scheduled Sailings	The number of Sailings that were originally scheduled (Actual Sailings + Cancelled Sailings = Scheduled Sailings)
YTD	Acronym for fiscal "year to date"