

British Columbia Ferry Services Inc.
Suite 500 – 1321 Blanshard Street
Victoria, BC V8W 0B7

Tel (250) 978-1502
Fax 1-866-846-0453

www.bcferries.com

April 23, 2019

Sent via email to: []

Our File: FOI-2019-014

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Dear []:

Re: Request under the *Freedom of Information and Protection of Privacy Act*

British Columbia Ferry Services Inc. (BC Ferries) received your request for access to records under the *Freedom of Information and Protection of Privacy Act* (the FOIPP Act) on March 11, 2019. Your request was as follows:

I am trying to find out how many walk-on passengers there have been in the recent past for the Quadra Island - Cortes Island route and the Campbell River – Quathiaski Cove route. I found the passenger number traffic statics, but this does not differentiate between walk-ons and passengers in vehicles. 2017 and 2018 would suffice. Totals by month would be great.

Attached please find the records that BC Ferries has produced in response to your request. We have not charged a fee for these records.

You will observe that the statistics for Campbell River terminal include vehicle versus foot passengers while the statistics for the remaining terminals do not make this distinction. This is because a breakdown of passenger statistics in this way is only available from 'point of sale' terminals where the statistics are generated from ticket sales. At terminals where there are no ticket sales (Quathiaski Cove and Whaletown), only total passenger counts are generated and those counts do not differentiate between types of passengers based on either method of travel or age. Similarly, at Heriot Bay where there are some ticket sales but where the majority of customers have already paid their fares at an earlier terminal on their journey, only overall passengers are tracked since the ticket sales would produce only a partial count of foot versus vehicle passengers.

If you have any questions, please write or call our office at (250) 978-1502.

Sincerely,

Original signed by

Josée Magas, Information & Privacy Analyst
FOIPP Office