

FY24 Cancellations - Year to Date Fleetwide Snapshot



Total Sailings

187,515

FY23: 180,436 (+7,079 +3.92%)

Sailings Sailed

185,187

FY23: 177,550 (+7,637 +4.3%)

Cancelled Sailings

2,328

FY23: 2,886 (-558 -19.33%)

% of Sailings Cancelled

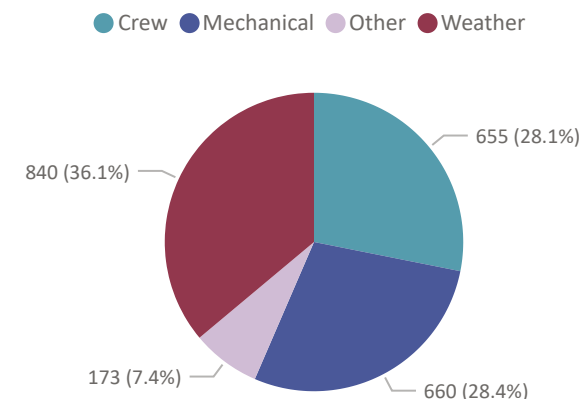
1.24%

FY23: 1.60% (-22.38%)

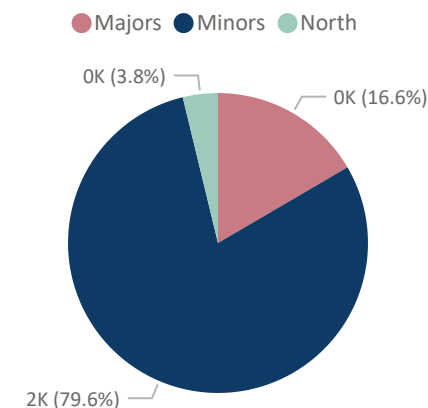
Cancellations by Route & Cause

Route	Crew		Mechanical		Other		Weather		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
☐ Majors	16	0.1%	239	0.9%	13	0.0%	118	0.4%	386	1.5%
01 Tsawwassen - Swartz Bay	8	0.1%	152	1.8%	0	0.0%	60	0.7%	220	2.5%
02 Horseshoe Bay - Nanaimo	2	0.0%	5	0.1%	1	0.0%	17	0.3%	25	0.4%
03 Horseshoe Bay - Langdale	4	0.1%	16	0.3%	12	0.2%	21	0.3%	53	0.8%
30 Nanaimo - Tsawwassen	2	0.0%	66	1.1%	0	0.0%	20	0.3%	88	1.5%
☐ Minors	639	0.4%	419	0.3%	160	0.1%	636	0.4%	1,854	1.2%
04 Swartz Bay - Fulford Harbour	16	0.3%	12	0.2%	2	0.0%	0	0.0%	30	0.5%
05 Swartz Bay - Southern Gulf Islands	44	0.4%	14	0.1%	15	0.1%	30	0.3%	103	0.9%
06 Crofton - Vesuvius	93	1.0%	2	0.0%	4	0.0%	0	0.0%	99	1.0%
07 Earls Cove - Saltery Bay	18	0.3%	6	0.1%	1	0.0%	0	0.0%	25	0.4%
08 Horseshoe Bay - Snug Cove	26	0.2%	22	0.2%	45	0.4%	17	0.2%	110	1.0%
09 Tsawwassen - Southern Gulf Islands	33	0.5%	0	0.0%	0	0.0%	34	0.5%	67	1.1%
12 Brentwood Bay - Mill Bay	146	2.3%	2	0.0%	8	0.1%	6	0.1%	162	2.5%
17 Little River - Powell River	26	0.9%	2	0.1%	6	0.2%	22	0.8%	56	1.9%
18 Powell River - Blubber Bay	10	0.2%	8	0.1%	6	0.1%	24	0.4%	48	0.8%
19 Nanaimo Harbour - Gabriola	72	0.4%	45	0.3%	5	0.0%	10	0.1%	132	0.8%
20 Chemainus - Thetis - Penelakut	24	0.2%	60	0.5%	6	0.1%	0	0.0%	90	0.8%
21 Buckley Bay - Denman West	29	0.2%	33	0.3%	13	0.1%	8	0.1%	83	0.6%
22 Denman West - Hornby Island	2	0.0%	44	0.5%	11	0.1%	69	0.8%	126	1.4%
23 Campbell River - Quathiaski Cove	78	0.4%	124	0.6%	23	0.1%	223	1.1%	448	2.2%
24 Heriot Bay - Whaletown	10	0.2%	14	0.3%	5	0.1%	50	1.1%	79	1.8%
25 Port McNeill - Alert Bay - Sointula	4	0.0%	22	0.3%	4	0.0%	16	0.2%	46	0.5%
26 Skidegate - Alliford Bay	8	0.1%	9	0.1%	6	0.1%	127	1.4%	150	1.6%
☐ North	0	0.0%	2	0.1%	0	0.0%	86	5.1%	88	5.2%
10 Port Hardy - Prince Rupert	0	0.0%	0	0.0%	0	0.0%	19	3.5%	19	3.5%
11 Prince Rupert - Skidegate	0	0.0%	0	0.0%	0	0.0%	29	6.8%	29	6.8%
28 Port Hardy - Central Coast	0	0.0%	2	0.3%	0	0.0%	38	5.3%	40	5.5%
Total	655	0.4%	660	0.4%	173	0.1%	840	0.5%	2,328	1.2%

Cancellation Cause Summary



Cancellations by Region



FY24 Cancellations - Year to Date System, Route and Year Details

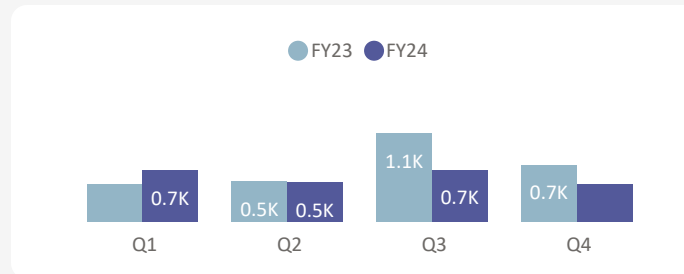


Cancellations by Quarter & Reason

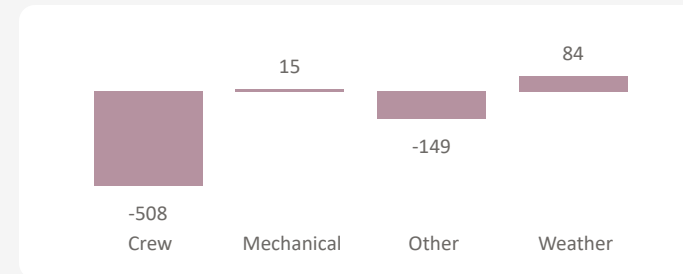
All Routes

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	274	0.6%	187	0.4%	100	0.2%	94	0.2%	655	0.4%
Mechanical	107	0.2%	226	0.5%	194	0.4%	133	0.3%	660	0.4%
Other	62	0.1%	48	0.1%	20	0.0%	43	0.1%	173	0.1%
Weather	222	0.5%	46	0.1%	361	0.8%	211	0.5%	840	0.5%
Total	665	1.4%	507	1.0%	675	1.5%	481	1.1%	2,328	1.2%

YOY Total Cancellations (YTD)

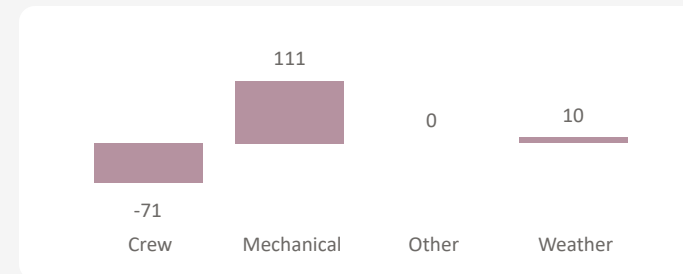
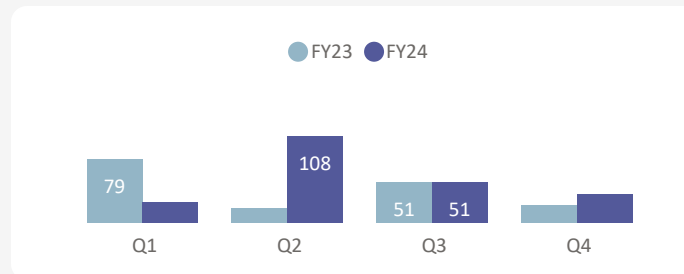


YOY Comparison by Reason (YTD)



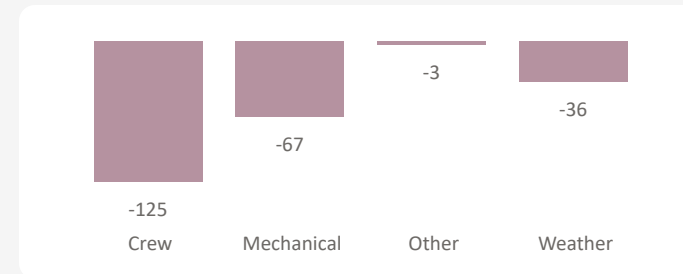
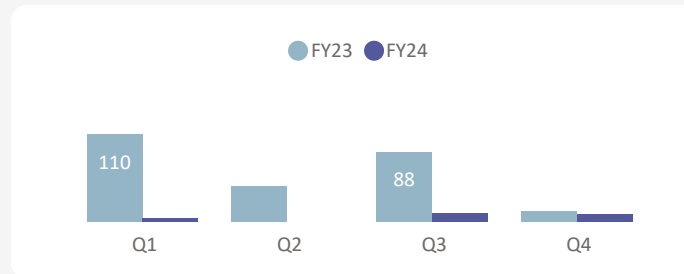
01 Tsawwassen - Swartz Bay

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	4	0.2%	2	0.1%	2	0.1%	0	0.0%	8	0.1%
Mechanical	3	0.1%	102	3.7%	35	1.9%	12	0.7%	152	1.8%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	18	0.8%	4	0.1%	14	0.8%	24	1.4%	60	0.7%
Total	25	1.1%	108	3.9%	51	2.7%	36	2.1%	220	2.5%



02 Horseshoe Bay - Nanaimo

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	2	0.1%	0	0.0%	0	0.0%	0	0.0%	2	0.0%
Mechanical	0	0.0%	0	0.0%	0	0.0%	5	0.4%	5	0.1%
Other	0	0.0%	0	0.0%	1	0.1%	0	0.0%	1	0.0%
Weather	3	0.2%	0	0.0%	10	0.7%	4	0.3%	17	0.3%
Total	5	0.3%	0	0.0%	11	0.8%	9	0.7%	25	0.4%



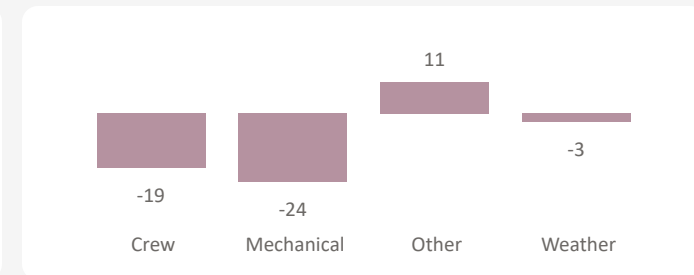
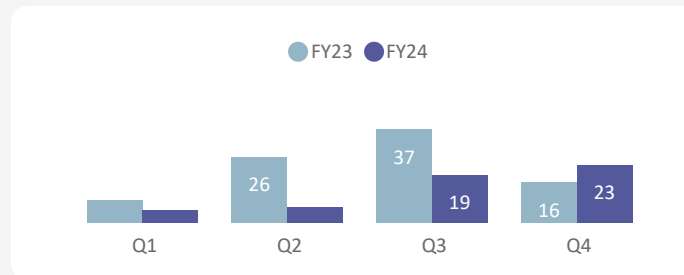
Cancellations by Quarter & Reason

YOY Total Cancellations (YTD)

YOY Comparison by Reason (YTD)

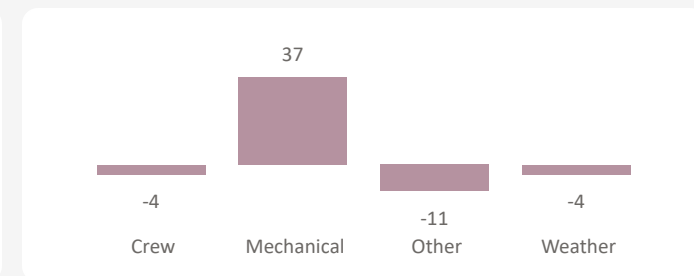
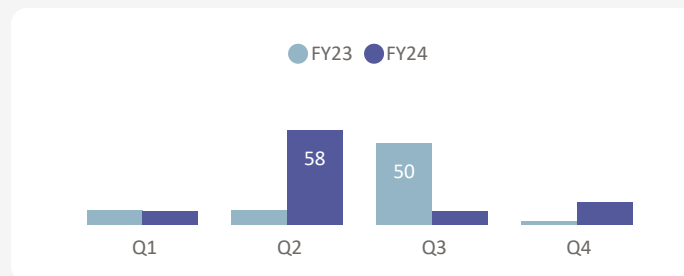
03 Horseshoe Bay - Langdale

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	0	0.0%	2	0.1%	2	0.1%	0	0.0%	4	0.1%
Mechanical	0	0.0%	3	0.2%	2	0.1%	11	0.8%	16	0.3%
Other	1	0.1%	1	0.1%	6	0.4%	4	0.3%	12	0.2%
Weather	4	0.3%	0	0.0%	9	0.6%	8	0.5%	21	0.3%
Total	5	0.3%	6	0.3%	19	1.2%	23	1.6%	53	0.8%



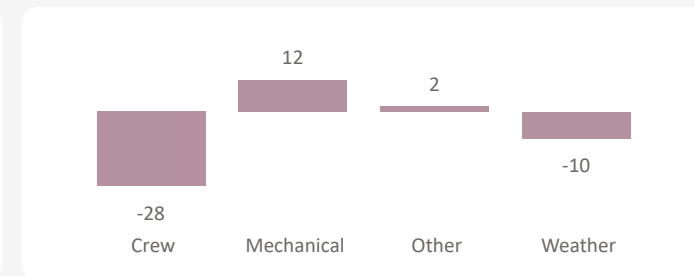
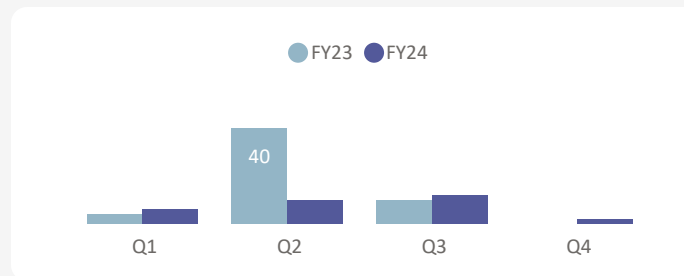
30 Nanaimo - Tsawwassen

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	0	0.0%	0	0.0%	0	0.0%	2	0.1%	2	0.0%
Mechanical	0	0.0%	58	3.4%	0	0.0%	8	0.6%	66	1.1%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	8	0.6%	0	0.0%	8	0.6%	4	0.3%	20	0.3%
Total	8	0.6%	58	3.4%	8	0.6%	14	1.0%	88	1.5%



04 Swartz Bay - Fulford Harbour

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	6	0.4%	4	0.2%	6	0.4%	0	0.0%	16	0.3%
Mechanical	0	0.0%	4	0.2%	6	0.4%	2	0.1%	12	0.2%
Other	0	0.0%	2	0.1%	0	0.0%	0	0.0%	2	0.0%
Weather	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	6	0.4%	10	0.6%	12	0.8%	2	0.1%	30	0.5%



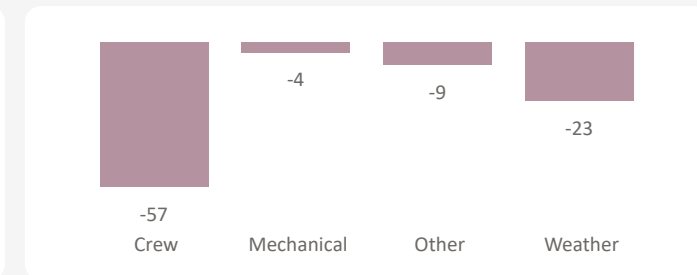
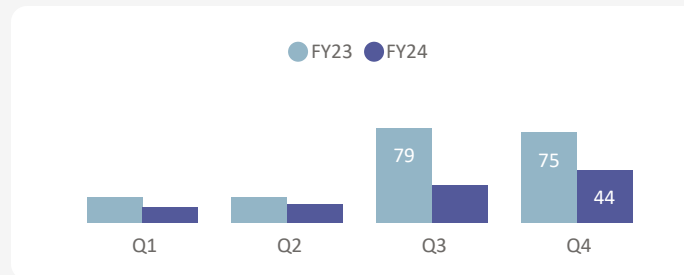
Cancellations by Quarter & Reason

YOY Total Cancellations (YTD)

YOY Comparison by Reason (YTD)

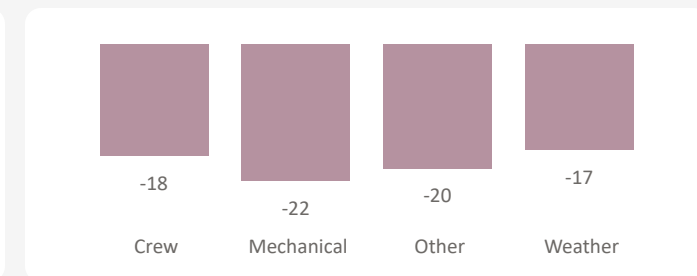
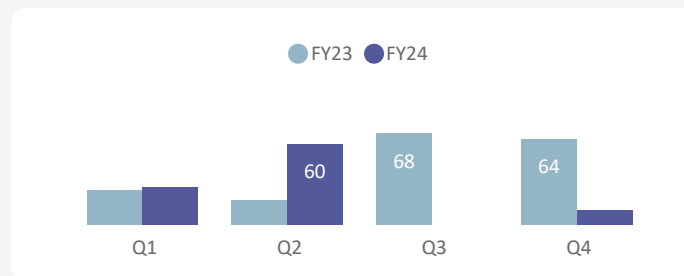
05 Swartz Bay - Southern Gulf Islands

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	13	0.4%	12	0.4%	18	0.6%	1	0.0%	44	0.4%
Mechanical	0	0.0%	3	0.1%	0	0.0%	11	0.4%	14	0.1%
Other	0	0.0%	0	0.0%	6	0.2%	9	0.3%	15	0.1%
Weather	0	0.0%	0	0.0%	7	0.2%	23	0.8%	30	0.3%
Total	13	0.4%	15	0.5%	31	1.0%	44	1.5%	103	0.9%



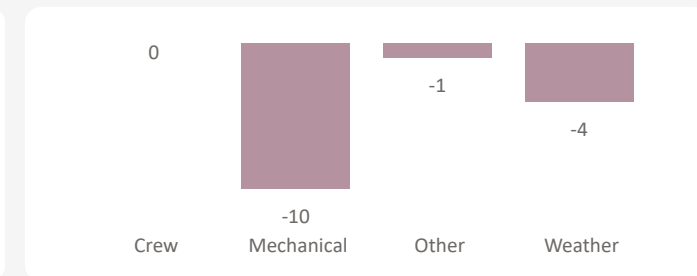
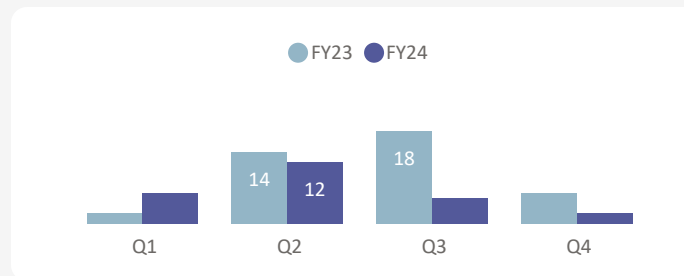
06 Crofton - Vesuvius

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	26	1.1%	58	2.4%	0	0.0%	9	0.4%	93	1.0%
Mechanical	2	0.1%	0	0.0%	0	0.0%	0	0.0%	2	0.0%
Other	0	0.0%	2	0.1%	0	0.0%	2	0.1%	4	0.0%
Weather	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	28	1.2%	60	2.4%	0	0.0%	11	0.5%	99	1.0%



07 Earls Cove - Saltery Bay

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	6	0.4%	12	0.8%	0	0.0%	0	0.0%	18	0.3%
Mechanical	0	0.0%	0	0.0%	4	0.3%	2	0.1%	6	0.1%
Other	0	0.0%	0	0.0%	1	0.1%	0	0.0%	1	0.0%
Weather	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	6	0.4%	12	0.8%	5	0.3%	2	0.1%	25	0.4%



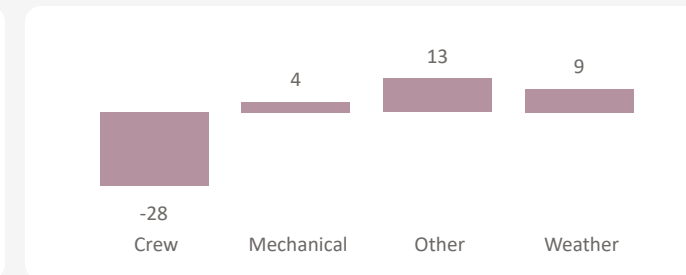
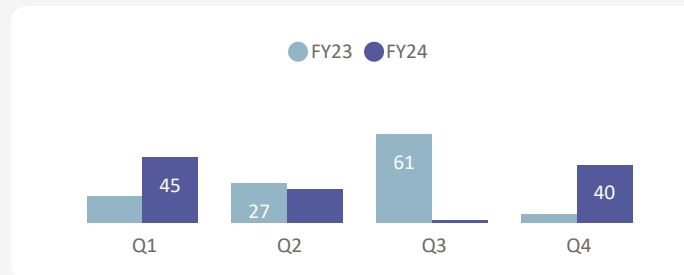
Cancellations by Quarter & Reason

YOY Total Cancellations (YTD)

YOY Comparison by Reason (YTD)

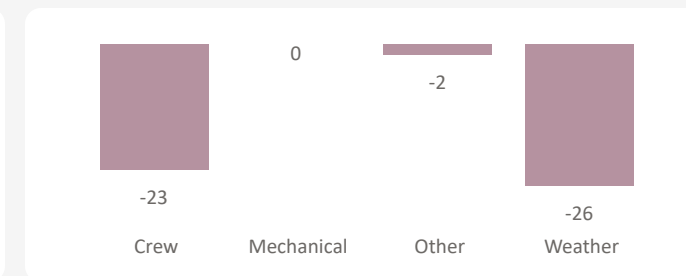
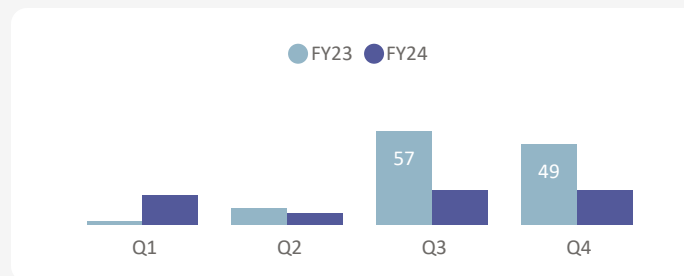
08 Horseshoe Bay - Snug Cove

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	19	0.7%	3	0.1%	0	0.0%	4	0.1%	26	0.2%
Mechanical	8	0.3%	2	0.1%	0	0.0%	12	0.4%	22	0.2%
Other	18	0.6%	18	0.6%	2	0.1%	7	0.3%	45	0.4%
Weather	0	0.0%	0	0.0%	0	0.0%	17	0.6%	17	0.2%
Total	45	1.6%	23	0.8%	2	0.1%	40	1.4%	110	1.0%



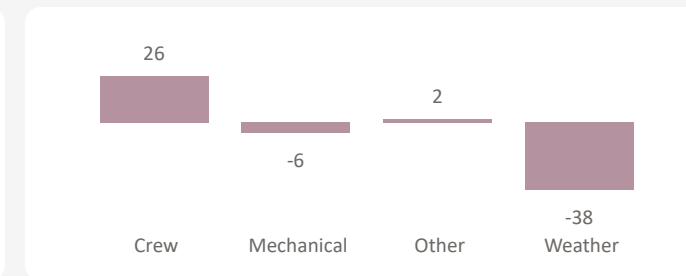
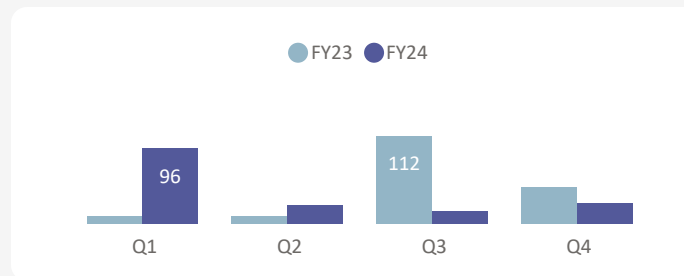
09 Tsawwassen - Southern Gulf Islands

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	18	1.2%	7	0.4%	8	0.6%	0	0.0%	33	0.5%
Mechanical	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	0	0.0%	0	0.0%	13	0.9%	21	1.5%	34	0.5%
Total	18	1.2%	7	0.4%	21	1.5%	21	1.5%	67	1.1%



12 Brentwood Bay - Mill Bay

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	84	5.3%	22	1.4%	16	1.0%	24	1.5%	146	2.3%
Mechanical	0	0.0%	2	0.1%	0	0.0%	0	0.0%	2	0.0%
Other	6	0.4%	0	0.0%	0	0.0%	2	0.1%	8	0.1%
Weather	6	0.4%	0	0.0%	0	0.0%	0	0.0%	6	0.1%
Total	96	6.0%	24	1.5%	16	1.0%	26	1.6%	162	2.5%



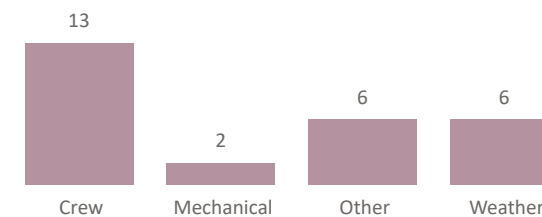
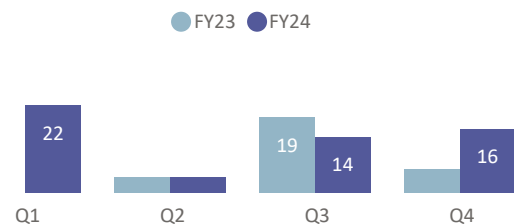
Cancellations by Quarter & Reason

YOY Total Cancellations (YTD)

YOY Comparison by Reason (YTD)

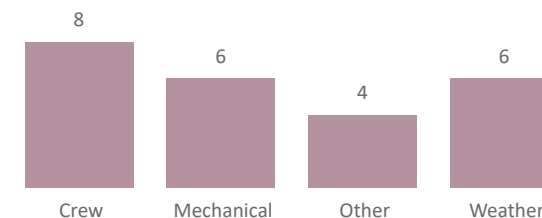
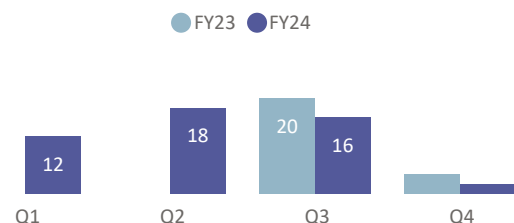
17 Little River - Powell River

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	18	2.5%	4	0.5%	4	0.6%	0	0.0%	26	0.9%
Mechanical	0	0.0%	0	0.0%	0	0.0%	2	0.3%	2	0.1%
Other	0	0.0%	0	0.0%	0	0.0%	6	0.8%	6	0.2%
Weather	4	0.6%	0	0.0%	10	1.4%	8	1.1%	22	0.8%
Total	22	3.0%	4	0.5%	14	1.9%	16	2.2%	56	1.9%



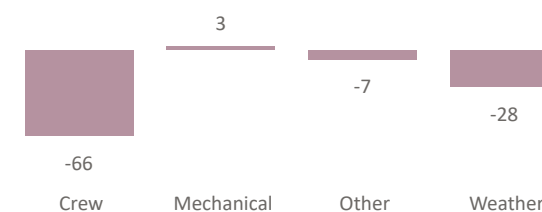
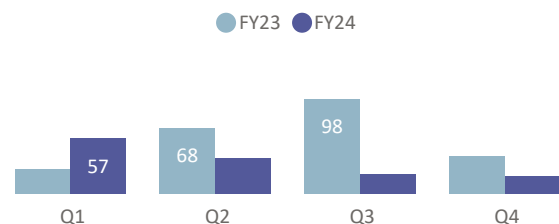
18 Powell River - Blubber Bay

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	2	0.1%	6	0.4%	2	0.1%	0	0.0%	10	0.2%
Mechanical	4	0.3%	4	0.3%	0	0.0%	0	0.0%	8	0.1%
Other	0	0.0%	4	0.3%	2	0.1%	0	0.0%	6	0.1%
Weather	6	0.4%	4	0.3%	12	0.8%	2	0.1%	24	0.4%
Total	12	0.8%	18	1.2%	16	1.1%	2	0.1%	48	0.8%



19 Nanaimo Harbour - Gabriola

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	33	0.8%	1	0.0%	20	0.5%	18	0.4%	72	0.4%
Mechanical	15	0.4%	30	0.7%	0	0.0%	0	0.0%	45	0.3%
Other	1	0.0%	4	0.1%	0	0.0%	0	0.0%	5	0.0%
Weather	8	0.2%	2	0.0%	0	0.0%	0	0.0%	10	0.1%
Total	57	1.4%	37	0.9%	20	0.5%	18	0.4%	132	0.8%



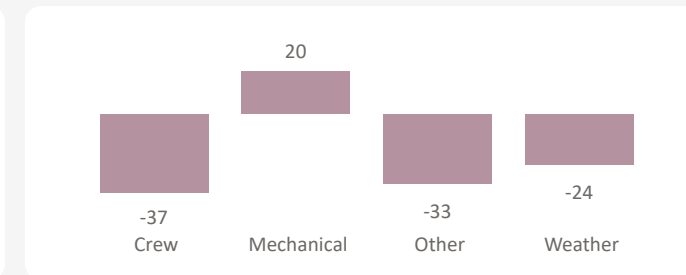
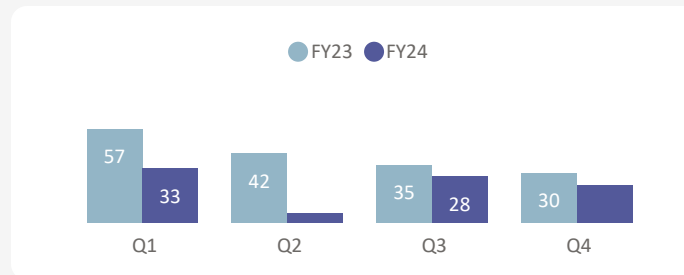
Cancellations by Quarter & Reason

YOY Total Cancellations (YTD)

YOY Comparison by Reason (YTD)

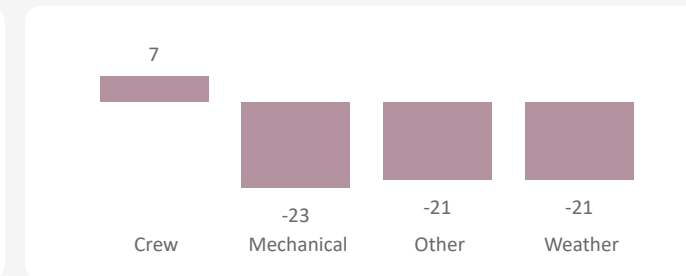
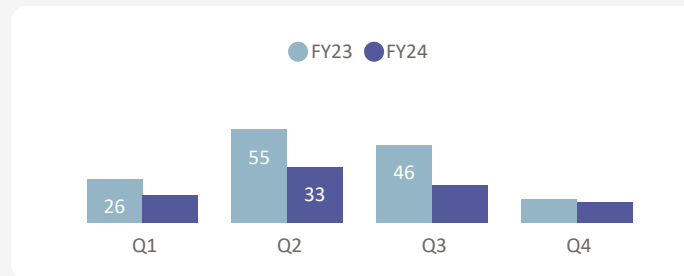
20 Chemainus - Thetis - Penelakut

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	10	0.4%	4	0.1%	2	0.1%	8	0.3%	24	0.2%
Mechanical	20	0.7%	0	0.0%	26	0.9%	14	0.5%	60	0.5%
Other	3	0.1%	2	0.1%	0	0.0%	1	0.0%	6	0.1%
Weather	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	33	1.2%	6	0.2%	28	1.0%	23	0.8%	90	0.8%



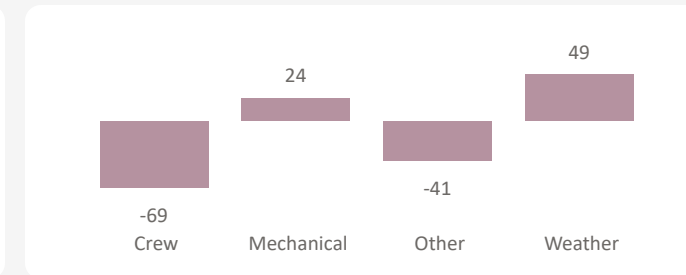
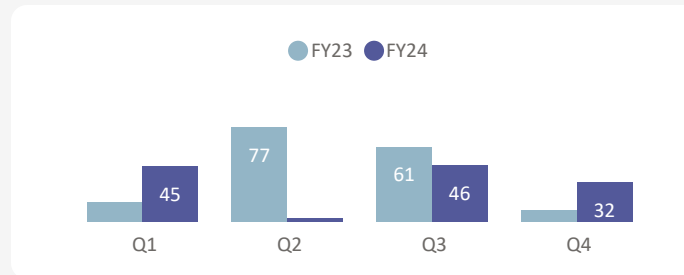
21 Buckley Bay - Denman West

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	3	0.1%	18	0.4%	8	0.3%	0	0.0%	29	0.2%
Mechanical	8	0.3%	8	0.2%	5	0.2%	12	0.4%	33	0.3%
Other	5	0.2%	7	0.2%	1	0.0%	0	0.0%	13	0.1%
Weather	0	0.0%	0	0.0%	8	0.3%	0	0.0%	8	0.1%
Total	16	0.5%	33	0.8%	22	0.7%	12	0.4%	83	0.6%



22 Denman West - Hornby Island

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	0	0.0%	0	0.0%	2	0.1%	0	0.0%	2	0.0%
Mechanical	16	0.7%	0	0.0%	6	0.3%	22	1.0%	44	0.5%
Other	8	0.4%	3	0.1%	0	0.0%	0	0.0%	11	0.1%
Weather	21	0.9%	0	0.0%	38	1.7%	10	0.5%	69	0.8%
Total	45	2.0%	3	0.1%	46	2.1%	32	1.4%	126	1.4%



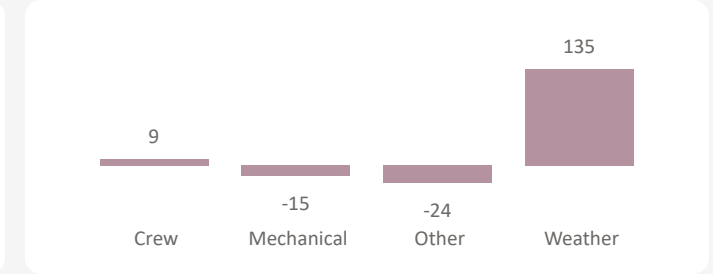
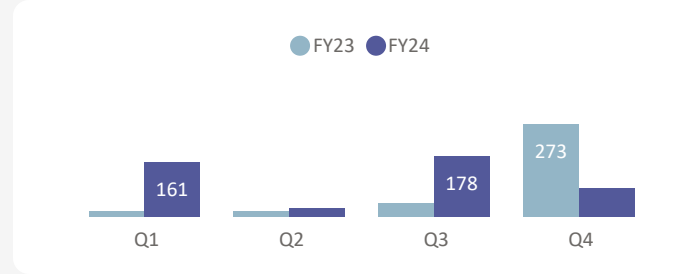
Cancellations by Quarter & Reason

YOY Total Cancellations (YTD)

YOY Comparison by Reason (YTD)

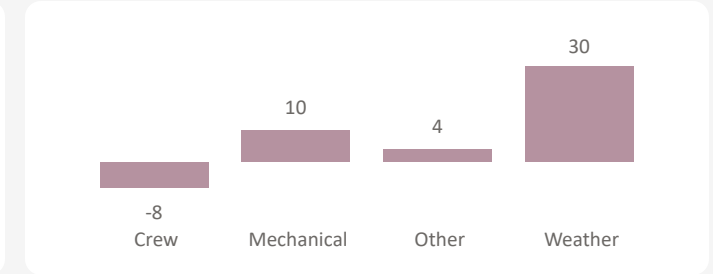
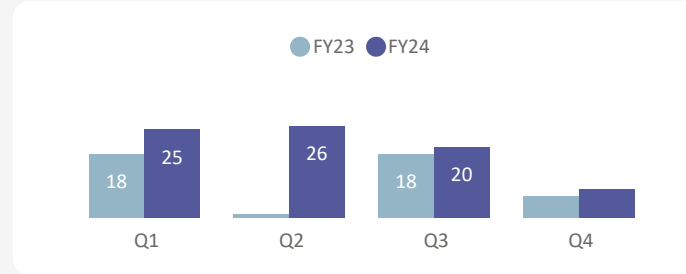
23 Campbell River - Quathiaski Cove

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	26	0.5%	22	0.4%	10	0.2%	20	0.4%	78	0.4%
Mechanical	21	0.4%	0	0.0%	87	1.7%	16	0.3%	124	0.6%
Other	14	0.3%	2	0.0%	1	0.0%	6	0.1%	23	0.1%
Weather	100	2.0%	0	0.0%	80	1.6%	43	0.9%	223	1.1%
Total	161	3.2%	24	0.5%	178	3.5%	85	1.7%	448	2.2%



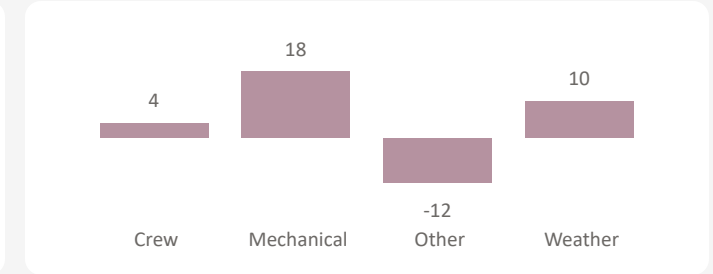
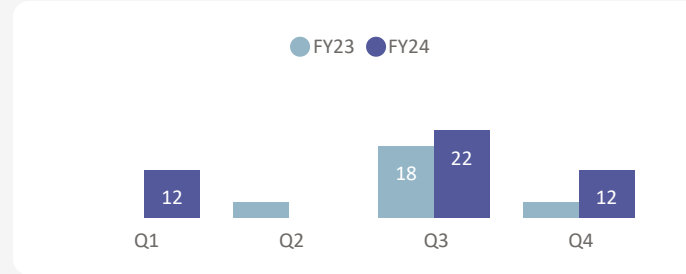
24 Heriot Bay - Whaletown

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	2	0.2%	8	0.7%	0	0.0%	0	0.0%	10	0.2%
Mechanical	0	0.0%	10	0.8%	2	0.2%	2	0.2%	14	0.3%
Other	5	0.5%	0	0.0%	0	0.0%	0	0.0%	5	0.1%
Weather	18	1.6%	8	0.7%	18	1.6%	6	0.6%	50	1.1%
Total	25	2.3%	26	2.2%	20	1.8%	8	0.7%	79	1.8%



25 Port McNeill - Alert Bay - Sointula

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	0	0.0%	0	0.0%	0	0.0%	4	0.2%	4	0.0%
Mechanical	4	0.2%	0	0.0%	18	0.8%	0	0.0%	22	0.3%
Other	0	0.0%	0	0.0%	0	0.0%	4	0.2%	4	0.0%
Weather	8	0.4%	0	0.0%	4	0.2%	4	0.2%	16	0.2%
Total	12	0.6%	0	0.0%	22	1.0%	12	0.6%	46	0.5%



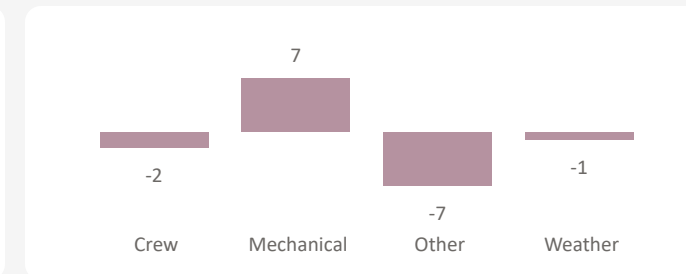
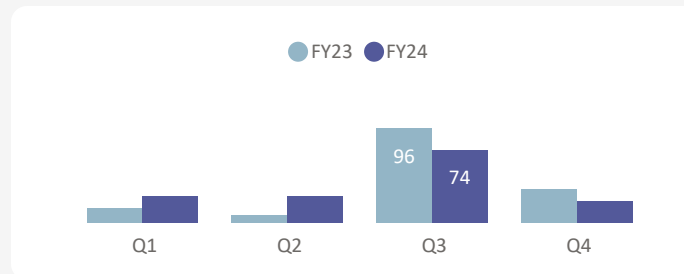
Cancellations by Quarter & Reason

YOY Total Cancellations (YTD)

YOY Comparison by Reason (YTD)

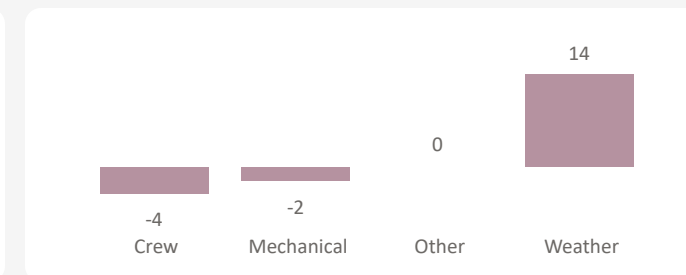
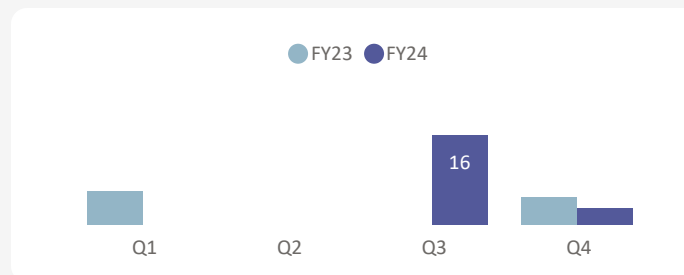
26 Skidegate - Alliford Bay

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	2	0.1%	2	0.1%	0	0.0%	4	0.2%	8	0.1%
Mechanical	6	0.3%	0	0.0%	1	0.0%	2	0.1%	9	0.1%
Other	1	0.0%	3	0.1%	0	0.0%	2	0.1%	6	0.1%
Weather	18	0.8%	22	1.0%	73	3.2%	14	0.6%	127	1.4%
Total	27	1.2%	27	1.2%	74	3.3%	22	1.0%	150	1.6%



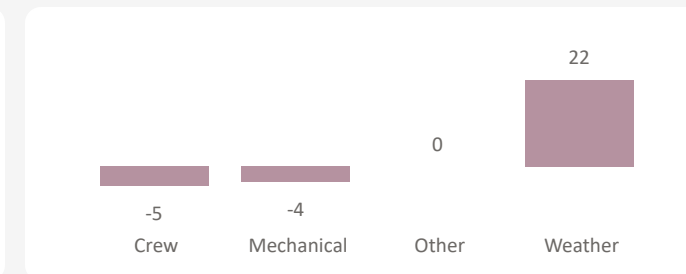
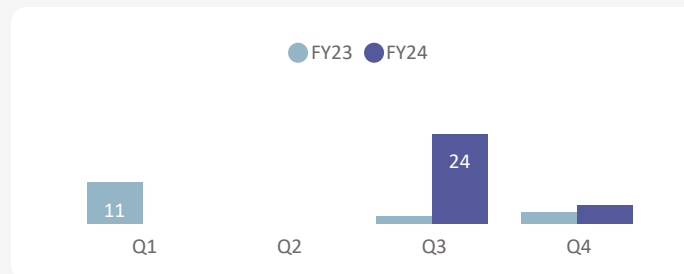
10 Port Hardy - Prince Rupert

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Mechanical	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	0	0.0%	0	0.0%	16	13.6%	3	2.6%	19	3.5%
Total	0	0.0%	0	0.0%	16	13.6%	3	2.6%	19	3.5%



11 Prince Rupert - Skidegate

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Mechanical	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	0	0.0%	0	0.0%	24	24.7%	5	6.2%	29	6.8%
Total	0	0.0%	0	0.0%	24	24.7%	5	6.2%	29	6.8%



Cancellations by Quarter & Reason

YOY Total Cancellations (YTD)

YOY Comparison by Reason (YTD)

28 Port Hardy - Central Coast

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Mechanical	0	0.0%	0	0.0%	2	1.2%	0	0.0%	2	0.3%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	0	0.0%	6	3.2%	17	9.7%	15	8.3%	38	5.3%
Total	0	0.0%	6	3.2%	19	10.7%	15	8.3%	40	5.5%

