



British Columbia Ferry Services Inc.  
Suite 500 – 1321 Blanshard Street  
Victoria, BC V8W 0B7  
Tel (250) 978-1502  
Fax 1-866-846-0453  
www.bcferrries.com

January 13, 2021

Sent via email to: [ ]

[ ]  
[ ]

Our File: FOI-2021-018

Dear [ ]:

**Re: Freedom of Information and Protection of Privacy Request**

British Columbia Ferry Services Inc. received your request for access to records under the *Freedom of Information and Protection of Privacy Act* (the FOIPP Act) on December 3, 2020. Your request is as follows:

*As a ferry user and concerned citizen, I am working on building an optimization model to provide to the Gabriola Ferry Advisory Committee in hopes that it may help improve scheduling and on time performance. I was wondering if you could provide me with the assumptions used to create the current Gabriola Island schedule.*

*Specifically, I am looking for assumptions on the amount of time allotted for walking off, unloading, loading, and walking on during regular, off hour and peak times for both to and from Gabriola. I am also seeking Assumptions regarding the estimated number of vehicles loaded per sailing and left behind.*

*If possible, I would also appreciate a copy of the scheduling model if it has been created in a sharable format such as excel.*

Enclosed please find a copy of the record we created to respond to your request.

You can apply to the Information and Privacy Commissioner for a review of this response. You have 30 working days from receipt of this letter to request a review by writing to:

Office of the Information and Privacy  
Commissioner for British Columbia  
PO Box 9038, Stn. Prov. Govt.  
Victoria, BC V8W 9A4  
Facsimile: (250) 387-1696

If you request a review, please provide the Commissioner's office with a copy of this letter, a copy of your original request, and the reasons or grounds upon which you are requesting the review.

If you have any questions, please write or call our office at (250) 978-1502.

Sincerely,

*Original signed by*

Jason Eamer-Goult  
Senior Manager, Regulatory & FOIPP