

British Columbia Ferry Services Inc. Suite 500 – 1321 Blanshard Street Victoria, BC V8W 0B7

www.bcferries.com

Ferry Advisory Committee (FAC) - Record of Meeting

Date:	October 16, 2017
Committee Name:	Chemainus-Thetis-Penelakut
Routes:	20

Attendees:

For the FAC:	For BCF:
Chair(s): Keith Rush	Michael Cormier
Members	 Peter Simpson
Steve Frankel, Sue French	Mark Wilson
 Joey Caro, Candace Crocker 	Camrin Hillis
Ken Hunter, Steve Frankel	Derek Sweet
	Darin Guenette

Points of Information/Agreement:

- 1. Dangerous cargo although the plan had been to move to bi-weekly DC sailings in the summer, it ended up that only one week in July and another week in August did not have DC sailings.
- 2. Canada Post carrier. A previous request had come from the carrier to change DC sailing from Thetis to 1:10 pm from 2:40 pm.
- 3. Friday morning schedule. Still problems keeping on-time in peak season, and FAC suggests moving some morning sailings later (between 8:05 to 11:10 am).
- 4. Terminal upgrades; they ran longer than planned, and FAC wondering why. BC Ferries experienced some challenges with this contractor, and reminded all that these were life extensions, making these terminal structures serviceable for another approx. 5-8 years. Related: disabled parking spots were removed during work at Chemainus, and FAC asks them to be returned.
- 5. Passenger overloads (Dave Greene letter). Meeting to happen Oct 25 to work at addressing when/how foot passengers are prioritized when vessel hits license.
- 6. Kuper seating capacity. During the refit of fall 2018, current white seats will be removed and new seats will be installed, with a result of more total seating.
- 7. Fare flexibility system update. Still progressing with all elements (point-of-sale, website, reservation process, etc.). Focus for next 3-5 years is to introduce near-fully reservable system for the major routes first. Ideally, the infrastructure will be designed to allow reservations on non-major routes...but would not be implemented until BCF is fully comfortable with functionality of new major routes reservations process.
- 8. Minor 44 update. Will be the smallest class of vessels in the future fleet, designed for 44 AEQ deck space. Construction expected to begin late 2017/early 2018, with delivery to BCF in 2019. They will be diesel-electric hybrid propulsion.

- 9. New government. BC Ferries is meeting soon with MOTI to discuss their intents to review BC Ferries' operations and how the government intends on funding the system in the future. There are no hard dates for when/how fares may be changed at this time.
- 10. Atlantic ferries opportunity. This is an exploratory measure, whereby the Federal government is reviewing how to operate three routes in Eastern Canada, and BC Ferries is interested in understanding an opportunity to operate those routes and bring any net revenues back to the BC network. Nothing new on this file to report.
- 11. Safety concerns near Thetis terminal. Recently, there have been discussions with MOTI, BCF and Thetis reps to review concerns around the terminal. BCF has 'bundled terminal concerns' across several terminals to look at getting action as part of a larger project with MOTI.
- 12. Ops reports. Vessel is planned for a refit in fall of 2018, and a recent unplanned RAD repair was done overnight. Operational readiness drills are planned mid-November, with the Quinitsa relieving Kuper for approximately three days; no service loss expected. Terminals. Still some painting of the trestle curbing (spring 2018), and signage updates to be installed at Chemainus in the near future. Also, BCF reviewing changing parking spots to be angled, to both increase space for each vehicle and increase one-way traffic flow. Thetis lighting is being reviewed for improvements.

Action Items¹:

Item Who By When 1. Look into plan to hold DC sailings just every two weeks in the Michael Prior to next summer of 2018. summer 2. Ask DC companies if moving sailing to 1:10 pm provides Cam Two months sufficient time to make deliveries. 3. Check impact on traffic numbers of moving DC to 1:10 Peter Two months 4. Work on schedule tweaks for Friday morning and forward any Peter/Mike **End-year** proposed changes to FAC. Mid-Nov 5. Work at returning disabled parking spots to CHEM terminal. Cam 6. Let FAC know quarter life plan for Kuper, and try to provide Darin/Peter Mid-Nov relief vessel larger than the Kahloke. 7. Continue to work on analysis for Penelakut voucher process. Darin Mid-Dec 8. Provide FACs high-level FFDEI slides/summary. Darin via Mid-Dec Mark 9. Check if any action plans are in place to do safety Mark Mid-Dec improvements at Thetis.

¹ Significant Service Request (SSR) requiring detailed analysis and formal decisions from BCF should be submitted using the SSR process. Submission of a SSR should be noted as an Action Item.