

Gabriola Island and Quadra Island Vessel Replacement

What we heard from Gabriola and Quadra Islanders

**We heard from
over 1,400 people**

We have been out talking to communities and customers about the upcoming replacement of our Bowen Class vessels (the *Bowen Queen*, *Powell River Queen*, and *Mayne Queen*).

Online survey participants:

1,283



Open house and pop-up event participants:

150

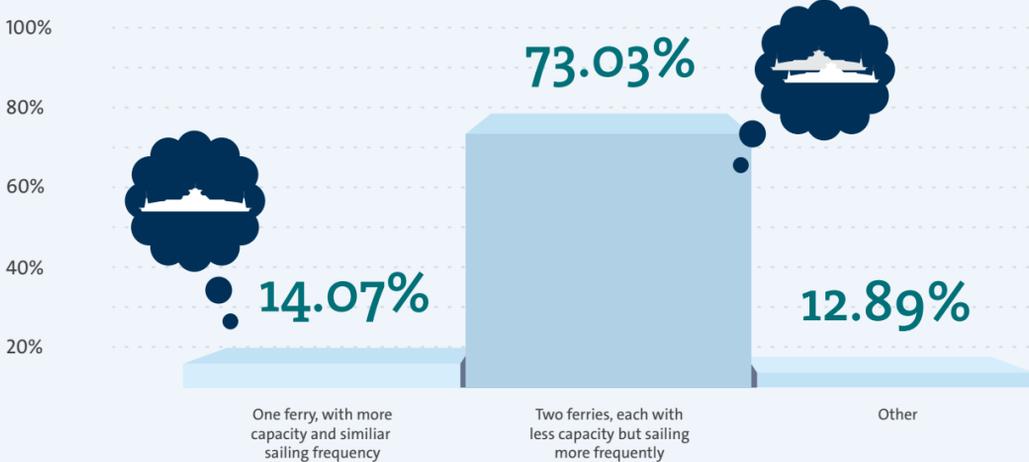


Our big question was

Would you prefer one larger vessel that provides similar sailing frequency as the current vessel, or two smaller vessels with increased sailing frequency?

This is what we heard from Gabriola and Quadra participants:

Preference for service options



The major themes we heard related to service options included:



Capacity

ensure capacity to minimize overloads, manage traffic for busy and slow times



Traffic congestion

minimize impacts of terminal congestion on residents' quality of life



Cost

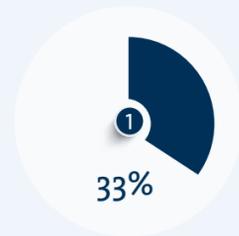
consider costs to crew, run, and maintain the vessels



Schedule

add earlier/later sailing times, and more frequent service in busy times

Participants ranked the following aspects of ferry travel fairly evenly in terms of importance, with a slight lean towards the following ranking:



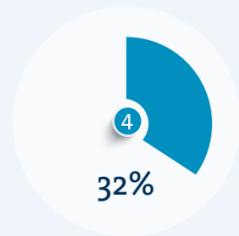
Vessels have the capacity to accommodate demand



Wait times are minimized



There are frequent sailings



Vessels arrive/depart on time

Reason for travel



Commuting to/from work



Personal trip



Medical appointments

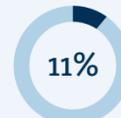


Other

Way of travel



Commercial vehicle



Walk-on

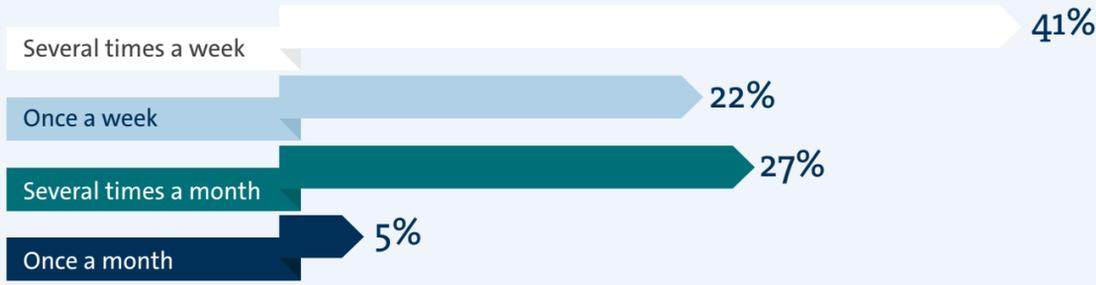


Car or other vehicle



Walk-on with bicycle

Frequency of travel



Primary residence



Gabriola Island



Quadra Island



Cortes Island



Nanaimo

Route most travelled



Gabriola - Nanaimo Harbour



Quadra Island - Campbell River



Quadra Island - Cortes