

Phase 4 Engagement

Phased approach

We are planning for a phased approach to terminal development:



Short to medium-term improvements to upgrade critical aging infrastructure and make your travel experience easier



Long-term improvements to transform the terminal into a vibrant community and transportation hub

By the numbers

Through September & October 2019, we held multiple engagement events to gather community and customer feedback on the design concepts for the terminal, including:

- Open house: **1**
- Stakeholder workshops: **2**
- Sailing pop-up events: **4**



Phase 1 Improvements

What we heard

There was a strong level of support for:

Vehicle holding area and ferry berth upgrades

The addition of a second exit road

Upgrades to the foot passenger walkway, washrooms and waiting lounge

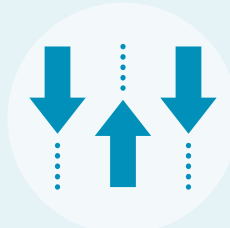
Commonly identified themes



Accessibility for passengers who are elderly and/or disabled



Improve cycling infrastructure and amenities sooner



Better traffic flow between the village and highway is critical



Easier connections between ferry routes



Align ferry and transit schedules

Phase 2 Improvements

What we heard

There was a strong level of support for:

Easy access to and through the terminal for foot passengers, cyclists, transit and vehicles

Expanded transit bays and taxi area

Underground parking and pick-up/drop-off area

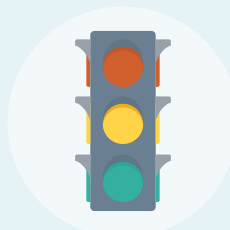
Commonly identified themes



Create a more comfortable travel experience



Public space with food options, local artisans and green space



Support for the closure of Bay Street



Easier movement for foot passengers



Future-proofing to accommodate EVs, car sharing and public transit