

An Update on BC Ferries' Langdale Terminal Redevelopment Plan

Hello Sunshine Coast Residents,

We continue to move forward with the Langdale Terminal Development project and want to keep you up-to-date. This month's update focuses on what we've recently completed and what's coming next.

What's happening now

We have completed materials selection for interior and exterior finishes of the terminal building. This includes items like flooring choices, wall finishes and more. We have done our best to align our selections with what we heard from you during our public engagement sessions. We've chosen a light colour pallet and natural finishes to warm up the building and ensure it has a West Coast feel.

The materials we have chosen for the wall and ceiling finishes have excellent acoustic qualities, which will make for a safe and enjoyable terminal building environment for all of our customers. We have also started design work on our terminal wayfinding signage package, with a focus on ensuring clarity and consistency so our customers get around the terminal safely and efficiently.

What's next

We know the existing Wi-Fi service at Langdale terminal is not meeting our customers' expectations and we're excited to share that improvements are coming soon. We will be adding more wireless access points in the terminal building and across the holding compound. Doing this during construction allows us to ensure the

necessary additional cables and units are built into the new building and across the rest of the terminal. We are confident this will significantly improve the service.

We plan to start construction at Langdale with site clearing and preparation for the terminal building, which is just north of the current baggage area. We continue to work on construction details and planning, and are working with the Sunshine Coast Regional District (SCRD), BC Transit and other local stakeholders to identify impacts and how we can mitigate them. We are on schedule and expect to start the preliminary stages of construction work this summer, and will continue to communicate with customers about the project and any impacts.

SeaForward

Last month I introduced you to Mika Desloges, Manager Corporate Social Responsibility (SeaForward). Mika is looking into some exciting ways to be involved in the Langdale Terminal Development project. We are required to clear some trees for construction, and one of the initiatives we are exploring is donating the wood back to the community. Stay tuned for more details as we look into this opportunity. We will also be planting more trees as part of the Langdale Terminal Development project.

As summer approaches, you may have noticed our #DrawtheCoast contest for kids is back. You can pick up an entry form for your children at the Chief Steward's office on board or online at bcferries.com. We want to see our young customers' drawings of their favourite

thing about travelling the beautiful West Coast with BC Ferries. The contest is open to BC residents 12 and under. For full contest details, visit the Chief Steward's office on board.

Please continue to send me your questions about the Langdale terminal redevelopment project at michael.pearson@bcferries.com.

Thank you,

Mike

Senior Project Manager
BC Ferries

