

# An Update from BC Ferries

Dear Campbell River Terminal Ferry Travellers,

I'm Mitchell Jacobson, with the Terminal Development team at BC Ferries, and I'd like to provide you with an update on the Campbell River terminal. In June, our Terminal Development team, along with key staff from various departments at BC Ferries, began the process of creating a long-term plan and vision for this important terminal.

Your input is important to us and it will be used to help shape our future plans. We will be engaging with the community and key stakeholders to hear your feedback, suggestions and ideas to help inform this Terminal Development Plan (TDP).

We are holding a drop-in information session in your community. Here are the details:

## When

3 to 6 p.m.  
Thursday, October 11

## Where

Comfort Inn & Suites  
1351 Shoppers Row, Campbell River

We hope you can make it to the session and we look forward to hearing your ideas about future improvements we can make at the terminal to enhance your travel experience with us.

Additional information and materials for the session will be available online by October 5. Please review the information and share your thoughts with us at the session. If you are unable to attend the session, let us know what you think by providing your feedback to us by email at [tdpinfo@bcferries.com](mailto:tdpinfo@bcferries.com). For more information about the session and materials, please visit the Campbell River page on [bcferries.com/about/terminal-development-planning](http://bcferries.com/about/terminal-development-planning).

Following the information session, we will put together a report that summarizes what we heard from you, including feedback from the session and email comments. We will post this report on our website in November so you can see the key themes that came up during this process.

Our next step with the Terminal Development Plan is to develop concept options and create a preferred design that takes into consideration your feedback and meets BC Ferries' operational needs. We anticipate having a preferred option ready by spring 2019 and we will post it online for you to review.

I will be providing another update about the Terminal Development Plan in spring 2019 through this paper to keep you informed about this project. If you have any questions about the process we have undertaken so far, or what lies ahead, please don't hesitate to contact me directly at [mitchell.jacobson@bcferries.com](mailto:mitchell.jacobson@bcferries.com).

Thanks for reading,

**Mitchell Jacobson**

Assistant Manager, Terminal Development  
BC Ferries

