

President & CEO – Update

September 9, 2020

Hi everyone,

We have come through another busy long weekend, and I want to say thanks for your outstanding efforts to ensure our customers made it to their destinations safely. Thank you for everything you have done, and continue to do, to adjust to changing circumstances and to implement protocols and procedures that keep everyone safe.

We were informed last week the temporary flexibility Transport Canada granted ferry operators Canada-wide allowing passengers to remain in their vehicle on enclosed vehicle decks is being rescinded by the regulator on September 30, 2020. Transport Canada granted this temporary flexibility in the spring due to COVID-19.

We always knew this flexibility was temporary. Transport Canada is the regulator, and BC Ferries must comply with its regulations. We support the regulation and its purpose for safety, and we had put into place increased safety measures during this time to allow for the flexibility. However, we did not expect the temporary flexibility to continue forever and we now need to reestablish our procedures.

At the end of September, our procedures to clear the main car deck to comply with this regulation will be reestablished on 16 vessels with closed vehicle decks when they are in operation on five routes:

- Tsawwassen – Swartz Bay
- Tsawwassen – Duke Point
- Horseshoe Bay – Departure Bay
- Powell River – Comox
- Tsawwassen – Southern Gulf Islands

While there are vessels with enclosed vehicle decks that operate on the Horseshoe Bay – Langdale route, BC Ferries received approval from Transport Canada to allow passengers to remain in their vehicles on this route as long as the stern doors are open. Transport Canada's approval permits us to operate this way now that we have added new steel barrier gates.

The long voyages on the northern routes between Port Hardy and Prince Rupert and Prince Rupert and Haida Gwaii were never granted temporary flexibility to the regulation and remain unchanged.

As we did the first time this regulation was implemented, our approach will be to inform and educate customers of their legal obligation to vacate the closed vehicle decks. This may be a difficult transition for some who are concerned about leaving their vehicles during the pandemic. Your health and safety is my primary concern, and we will increase security and management presence to assist with challenging situations.

As passengers come out of their vehicles and more people go upstairs, we will open up previously closed-off areas, such as the Pacific Buffet on the Spirit Class vessels, to use as physically-distant seating areas. Buffet food service will not be reintroduced at this time. And, we will stay on top of cleaning in all public areas to prevent the spread of any illness, including COVID-19. Our onboard plans are WorkSafeBC approved.

Customers who have concerns about this regulation are welcome to contact Transport Canada directly, and we will be advising them to do so. We will not tolerate any abuse, including verbal abuse, towards you.

In the coming days, your supervisor will have more information for you, and I am available to answer your questions, as always. Thank you for adapting to this important change in the coming weeks.

Until next time, please take care of yourself and each other, and SailSafe.

Mark



Creighton, Kathleen

From: Collins, Mark
Sent: March 12, 2020 2:26 PM
To: Sarah Morgan-Silvester
Cc: John Horning
Subject: Re: COVID-19

Hi Sarah. The ferry industry has not made any request to Transport Canada for an amendment to the regulation. Nor have we.

It may become necessary at some point and Transport Canada has said they will consider it when necessary. They may act on their own or they may act at industry request.

At present we don't have any public health authorities suggesting this action is necessary.

Regards

Mark

M Collins
BC Ferries

FOIPP Act, ss. 15, 19 and 22

M: [REDACTED]

FOIPP Act, s. 22

> On Mar 12, 2020, at 12:24, Sarah Morgan-Silvester <[REDACTED]> wrote:

>

> Hi Mark,

> I know BC Ferries is on top of this. One question: Have we pushed back on the TC ruling Re staying in vehicles on closed decks? I'm thinking they may need to reconsider for a short period of time.

> Thanks,

> Sarah

>

>

> Sarah Morgan-Silvester

Creighton, Kathleen

From: Collins, Mark
Sent: March 10, 2020 9:57 AM
To: Bruce Chan; John Horning
Cc: Storey, Corrine; Marshall, Captain Jamie; Johnston, Darren; Fagen, David; Clackson, Gregg; Barabash, Jason
Subject: RE: Safety (pax isolation v enclosed car deck)

Hello Bruce,

Thanks for your email.

Third party consultation

Ferry operators already have, and have always had, the ability under the regulation to allow limited numbers of people to remain on closed car decks, on a case by case basis, at the Master's discretion. Our staff are using this ability to allow people who declare they are sick to remain, at the Master's discretion.

On-board sales and revenue are not part of our decision making considerations.

We are in touch with TC and public authorities regularly. I am also consulting with the ferry operator sector across Canada via the CFA. The sector presently shares the view that there is no compelling evidence to open the closed cars as yet. If that changes CFA will approach TC with a request for temporary change. I will let the Board know if this happens.

Kind regards,

Mark

Mark F. Collins
President & CEO
British Columbia Ferry Services Inc.

M: [REDACTED] FOIPP Act, ss. 15, 19 and 22

-----Original Message----- FOIPP Act, s. 22

From: Bruce Chan <[REDACTED]>

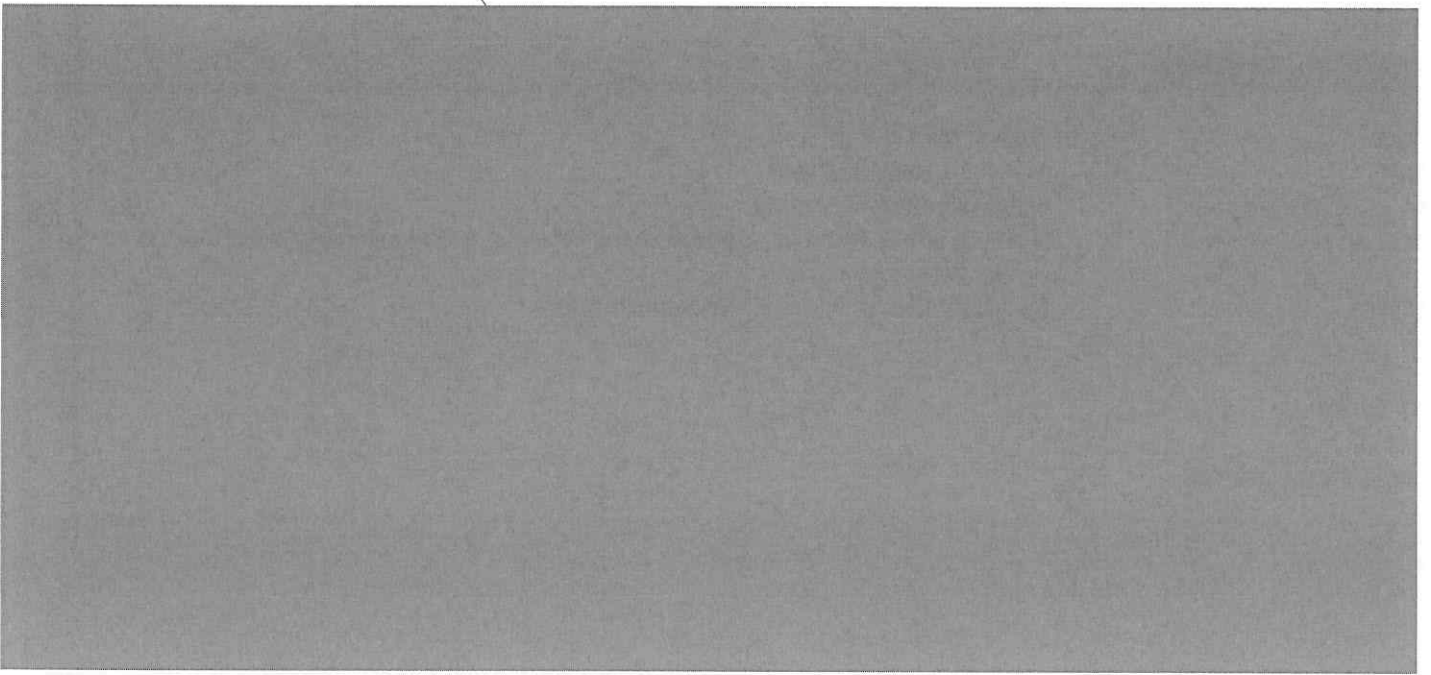
Sent: March 10, 2020 8:39 AM

FOIPP Act, s. 22

To: John Horning <[REDACTED]>; Collins, Mark <Mark.Collins@bcferries.com>

Cc: Storey, Corrine <Corrine.Storey@bcferries.com>; Marshall, Captain Jamie <Jamie.Marshall@bcferries.com>

Subject: Safety (pax isolation v enclosed car deck)



Bruce

Creighton, Kathleen

From: Collins, Mark
Sent: March 16, 2020 7:59 PM
To: David Maude
Cc: Mary Greenwood; Guenette, Darin; Anderson, Brian
Subject: Re: Staying in cars on ferries

Good evening folks,

Dr. Henry was premature in her announcement today. At the time she spoke there was no decision from Transport Canada allowing this.

However, by late afternoon Transport Canada had issued guidance to ferry operators. BC Ferries will comply with the guidance and begin allowing people to remain in their vehicle starting tomorrow. Formal announcements will commence tomorrow morning. This is a temporary measure only.

At this time we do not contemplate there being any restriction on the normal number of cars on a ferry.

Foot passengers will use vessel lounges in a normal manner. They will be encouraged to separate themselves as much as practical.

Regards,

Mark

M Collins
BC Ferries

M: [REDACTED] FOIPP Act, ss. 15, 19 and 22

On Mar 16, 2020, at 17:08, David Maude wrote:

A brief follow up to this.

On the Salish class if one of the ramps was left open would that negate the confined space regulations? Not sure how many AEQ's would be lost but if it calmed the situation in the face of the regulations it may well be a worthwhile possibility to consider.

Thank you.

Dave

Sent from Mail for Windows 10

From: Mary Greenwood
Sent: March 16, 2020 4:27 PM
To: Darin Guenette; Brian Anderson; Mark Collins
Cc: David Maude
Subject: Staying in cars on ferries

Hi, Diana King listened to Dr. Bonnie Henry's speech and interpreted her comments re stay in your cars to mean that Everyone would be allowed to stay in their vehicles. Is this correct? Has the Transport

Canada Reg been relaxed? What about footsies? Should they just dress warmly? Are the amount of vehicles being limited to the number of vehicles on the open decks only?

I appreciate that you are busy, but we are going to fielding questions about this,
Thanks,
Mary

Creighton, Kathleen

From: Collins, Mark
Sent: August 22, 2020 11:38 AM
To: D'Agnolo, John; Schwartz, Glen
Cc: Marshall, Deborah; Storey, Corrine; Peel, Aggie
Subject: Re: TC follow up

FOIPP Act, s. 13

M

M Collins
BC Ferries

M: [REDACTED] FOIPP Act, ss. 15, 19 and 22

On Aug 22, 2020, at 06:49, Collins, Mark <Mark.Collins@bcferries.com> wrote:

John,

FOIPP Act, s. 13

John, please contact Graeme and ask them to advise as formally of their stance on this matter. if we are still aligned we expect him to stand up for his position.

If The union has changed its position and we are not aligned, we we are happy to change the rules and require greater enforcement by staff.

What do they want? let's find out, once and for all. Please let me know what Graeme says and the unions formal position as soon as possible.

Corrine, Please have the SHES department immediately review all alerts concerning fatigue, overwork, stress, etc., and provide us with a count and breakdown. Have there been many alerts submitted on these topics?

This has not been raised to meet in my monthly DPA meetings. Let's get some statistics on reporting of these issues so that we can factually respond to the allegations. Need it ASAP please.

Thanks,

Mark

M Collins
BC Ferries

M: [REDACTED] FOIPP Act, ss. 15, 19 and 22

Begin forwarded message:

From: "Marshall, Deborah" <Deborah.Marshall@bcferries.com>
Date: August 21, 2020 at 17:34:08 PDT
To: "Collins, Mark" <Mark.Collins@bcferries.com>, "Storey, Corrine" <Corrine.Storey@bcferries.com>
Subject: Fwd: TC follow up

FYI - I sent the attached reply below to [REDACTED] FOIPP Act, s. 22

Sent from my iPhone

Begin forwarded message:

From: "Marshall, Deborah" <Deborah.Marshall@bcferries.com>
Date: August 21, 2020 at 4:25:54 PM PDT
To: [REDACTED]@timescolonist.com>
Subject: Re: TC follow up

FOIPP Act, s. 22

FOIPP Act, s. 22

Apologies [REDACTED]. I've reached out to My colleagues in Operations as I want to get accurate information for you regarding the specific questions you had like the cutlery.

What I can tell you is that our crew levels are set by Transport Canada which ensure we have sufficient staff for the number of passengers on board. In some cases we are sailing with additional staff.

I can appreciate that some staff may be fearful. Many people in society are feeling fearful given the pandemic. The pandemic has increased stress levels in many of us.

Yesterday we announced that we are making face coverings mandatory, like BC Transit and TransLink. This is to help protect our staff as well as our customers.

Cleaning routines have been stepped up since the pandemic started. We ask customers to help us by using the hand sanitizer provided, washing their hands and physical distance.

If any of our crew have concerns we ask them to raise it with their supervisor or management. We are all in this together and commend the job our frontline staff do each and ever day.

Sent from my iPhone

FOIPP Act, s. 22

On Aug 21, 2020, at 4:04 PM, [REDACTED]
<[REDACTED]@timescolonist.com> wrote:

FOIPP Act, s. 22

Hi Deborah

I hate to be a pain in the rear, though some would argue I'm paid to be just that.

At any rate, just wanted to let you know that tomorrow we will be running the story I was asking about yesterday.

I would prefer to include Ferries' perspective on it, but we will run it without if we have to.

Thanks

FOIPP Act, s. 22

FOIPP Act, s. 22

Times Colonist

[REDACTED]@timescolonist.com

FOIPP Act, s. 22

[REDACTED]

Creighton, Kathleen

From: Collins, Mark
Sent: March 12, 2020 7:37 PM
To: John Horning; Sarah Morgan-Silvester; Barabash, Jason; Judith Sayers; Jan Grude; Gordon Kukec; Brenda Eaton; David Podmore; Bruce Chan
Subject: Closed car decks

Good evening everyone,

Bruce Chan asked a question about closed Decks and I thought I would copy my response to everyone.

Regards,

Mark

Mark, interesting enough but I've had a few people ask me if BC Ferries is going to actually force people to stay in cars given governments urging to not have public gatherings of >250 people. I know things are very fluid, so I'm guessing you have been dealing with this question.

yes, Bruce, this is a hot topic today.

We have never, at any time, forced people to stay in their cars. We have no enforcement role and take no enforcement action at any time.

Our role under the regulation is purely informing people of the regulation. They decide for themselves if they wish to break that regulation or not.

So someone who stays in their car is breaking the regulation, but BCFerries is not breaking the regulation by allowing them to stay there.

I suspect Transport Canada will act on this in a day or so. I have asked the board of the Canadian ferry association to consider an official request to Transport Canada. I'll know the board's position by morning.

I also suspect we will see widespread noncompliance with the regulation over the next few days. People are free to make that choice.

Regards

Mark

M Collins
BC Ferries

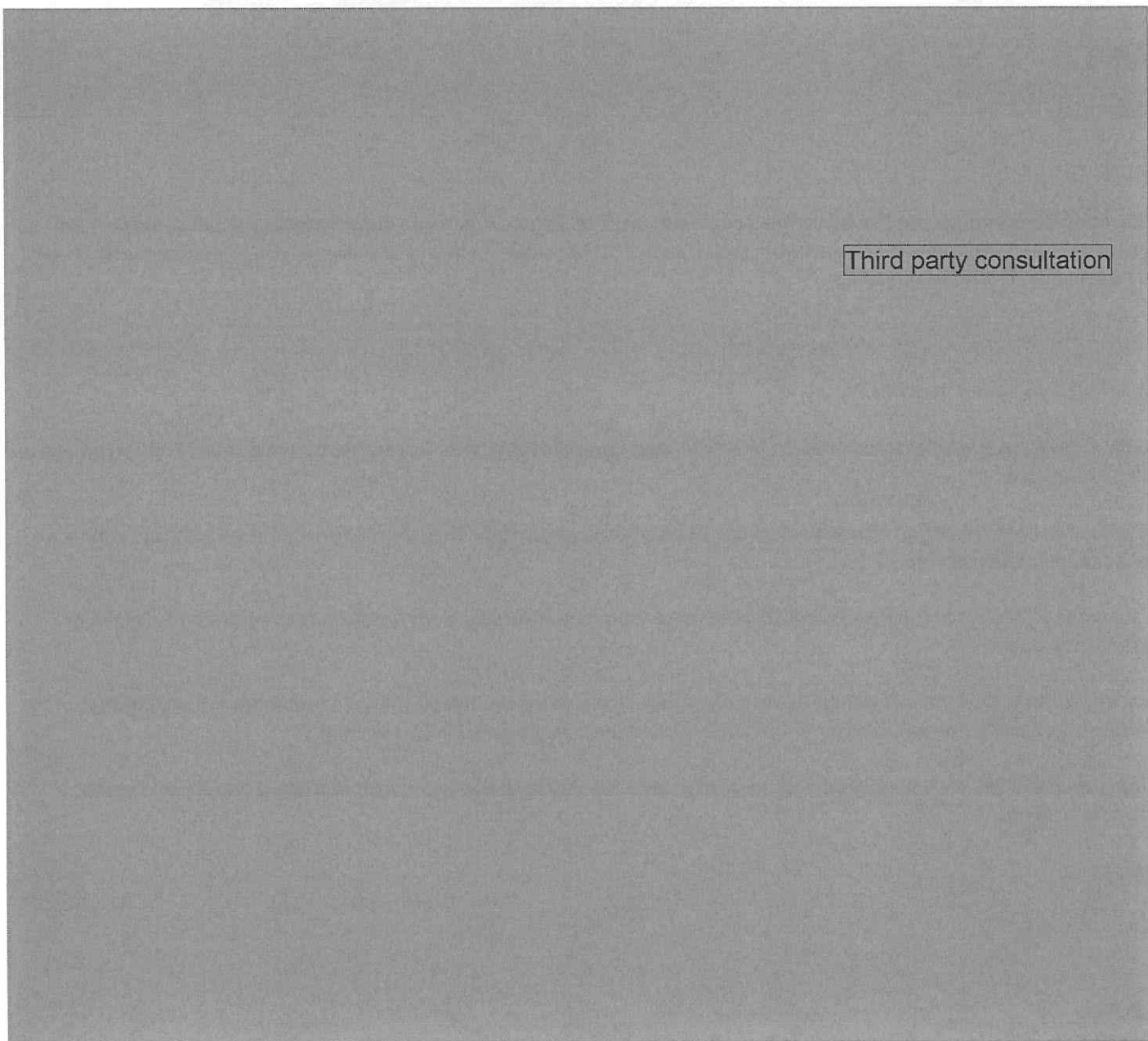
M: [REDACTED] FOIPP Act, ss. 15, 19 and 22

Creighton, Kathleen

From: Collins, Mark
Sent: September 06, 2020 12:54 PM
To: John Horning
Subject: Re: BC Ferries Task Force - Updated Draft COVID Framework

Good day John,

please feel free to circulate the following to the board, as you think best.



Third party consultation

Third Party Consultation

Third Party Consultation

Third Party Consultation

FOIPP Act, s. 13

That's where we stand right now. Happy to answer any questions.

Regards

Mark

M Collins
BC Ferries

M: [REDACTED] FOIPP Act, ss. 15, 19 and 22

FOIPP Act, s. 22

On Sep 5, 2020, at 12:56, Bruce Chan <[REDACTED]> wrote:

Thanks John. I just spent a couple of hours reading. It is great work by management and the task force.

If we could also carve out a bit of time (or perhaps management can address in advance of the meeting) the very disappointing Transport Canada decision to rescind the temporary measures of passengers being able to remain on enclosed car decks as of Sept 30. This is not great from a public health perspective, and also in terms of our fleet's ability to meet future peak demand, impacting the Major Routes (Spirit and Coastal class ferries), and Gulf Island (Salish Class ferries), the most.

Specifically, I'd like to hear from management as to their strategy for pushing back on this decision - or whether they are going to just accept as is.

Alternatives I would have thought possible are:

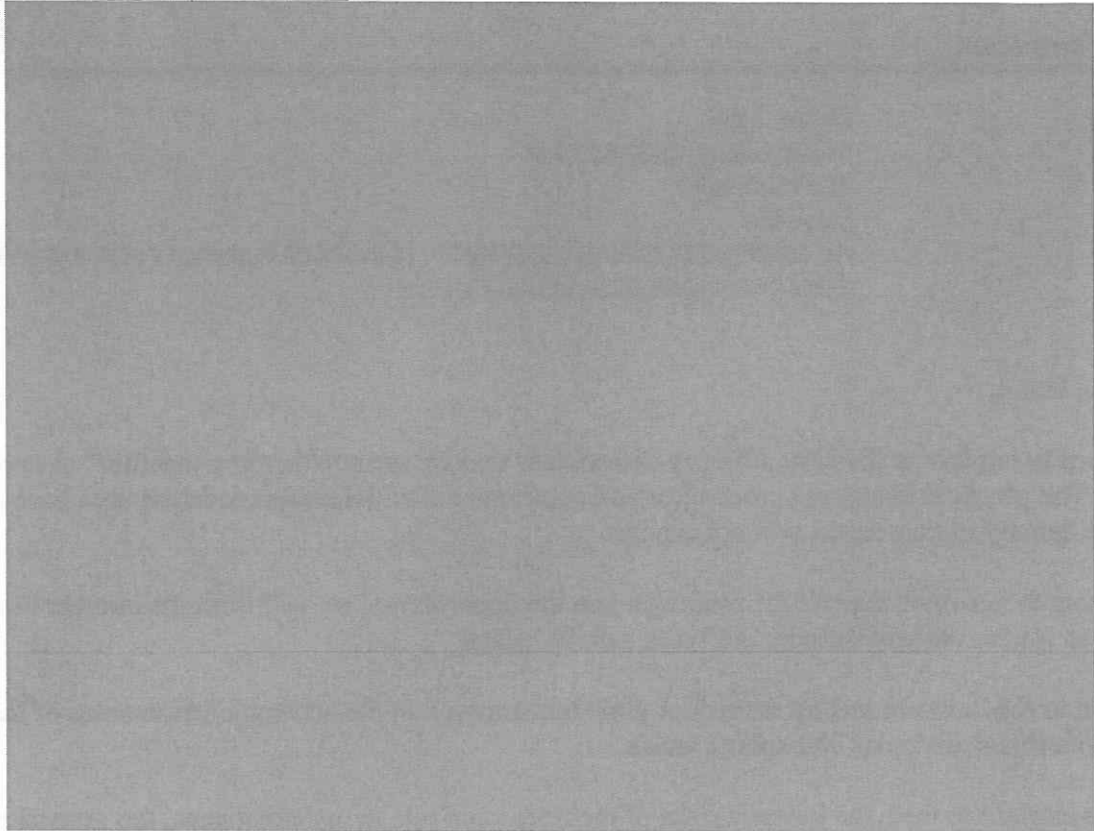
FOIPP Act, s. 13

[REDACTED]

This IMO rule is so out of touch with our short routes and our culture as a society; it really shouldn't apply. Mark, correct me if I'm wrong, but this rule came about from the Greek ferry system where the length of the voyages were longer, and people would eat and party down on the car decks, posing a significant risk to the vessel (particularly fire / CO2 poisoning). This is clearly not the case for BC Ferries, and we can also mitigate this risk by having additional patrols of the enclosed decks to ensure people are simply sitting in their cars.

Thanks,
Bruce

Outside scope of request



Creighton, Kathleen

From: Collins, Mark
Sent: September 11, 2020 6:23 AM
To: Anderson, Brian
Cc: Serge Buy
Subject: Re: TRANSPORT CANADA RESCINDS TEMPORARY FLEXIBILITY FOR PASSENGERS TO REMAIN ON ENCLOSED VEHICLE DECKS

good morning Brian,

I think we need to explain to the ferry advisory committees that we are not “herding together” customers on the upper decks. The physical distancing procedures and requirements of the accommodation area have not changed. The density of passengers will not change.

If we are unable to accommodate all the passengers on the upper decks, we will limit the number of passengers on the ferry, as we are obliged to under our work safe BC plans.

please explain to the committees that the risk of virus transmission in the accommodation areas of the ship does not change with this decision of Transport Canada.

We must also explain to them the inherent risks of the main car deck. in my experience, the general public underestimates the risk of the lower deck because they do not understand the inherent danger of enclosed space filled with fuel carrying vehicles. To them, it's just a parking lot. However we know it is more than that.

I continue to find the timing of the Transport Canada decision curious and awkward for British Columbia but we also cannot let myths propagate. Let's prepare a communication explaining the risk of the main car deck and the realities of physical distancing in the accommodation spaces.

Regards

Mark

M Collins
BC Ferries

M: [REDACTED] — FOI/PP Act, ss. 15, 19 and 22

On Sep 10, 2020, at 22:30, Anderson, Brian <Brian.Anderson@bcferries.com> wrote:

Thanks for forwarding.. wasn't aware and not copied. I'll check on any potential involvement.

On Sep 10, 2020, at 10:22 PM, Collins, Mark <Mark.Collins@bcferries.com> wrote:

Brian, sending this in case you haven't been copied on it.

Did we have any advance notice of this? Any involvement on our side in this creation?

Thanks,

m

M Collins
BC Ferries
M: [REDACTED] FOIPP Act, ss. 15, 19 and 22

Begin forwarded message: FOIPP Act, s. 22 for email addresses

From: Kim Barton-Bridges [REDACTED]
Date: September 10, 2020 at 21:49:14 PDT
To: "marc.garneau@parl.gc.ca" <marc.garneau@parl.gc.ca>, "mintc@tc.gc.ca" <mintc@tc.gc.ca>, "Chrystia.Freeland@parl.gc.ca" <Chrystia.Freeland@parl.gc.ca>, "Rachel.Blaney@parl.gc.ca" <Rachel.Blaney@parl.gc.ca>, "premier@gov.bc.ca" <premier@gov.bc.ca>, Nicholas Simons <n.simons@leg.bc.ca>, "Collins, Mark" <Mark.Collins@bcferries.com>, [REDACTED], [REDACTED], David Formosa <dformosa@powellriver.ca>, [REDACTED] <dformosa@powellriver.ca>, Patrick Brabazon <[REDACTED]>, Patrick Brabazon <[REDACTED]>, Jacquie Donaldson <[REDACTED]>, Jackie Timothy <[REDACTED]>, Jim Palm <jpalm@powellriver.ca>, Paul Kamon <[REDACTED]>, Board Ernest Burden <[REDACTED]>, [REDACTED], [REDACTED], [REDACTED], Doug <[REDACTED]>
Subject: TRANSPORT CANADA RESCINDS TEMPORARY FLEXIBILITY FOR PASSENGERS TO REMAIN ON ENCLOSED VEHICLE DECKS

The Honourable Marc Garneau, Minister of Transport

Dear Minister Garneau,

Re: TRANSPORT CANADA RESCINDS TEMPORARY FLEXIBILITY FOR PASSENGERS TO REMAIN ON ENCLOSED VEHICLE DECKS EFFECTIVE SEPTEMBER 30, 2020

Ferry Advisory Committees in British Columbia are comprised of volunteers who both advocate for their communities' ferry needs and help to share information from BC Ferries within

our respective communities. The Northern Sunshine Coast Ferry Advisory Committee deals with three routes in particular; Powell River – Comox, Earl’s Cove – Saltery Bay and Powell River – Texada.

We were surprised and disappointed to hear that Transport Canada is reinstating its ruling that passengers on enclosed decks must leave their vehicles and proceed to the passenger decks aboard BC Ferries. This ruling would affect two of the three above mentioned routes. We understand that:

- TC developed this regulation (and implemented in Oct of 2019)
- TC relaxed its requirement earlier this year as COVID impacts were being felt, and
- TC has now decided it is fully back in effect starting Sept 30.

The NSCFAC, along with most members of our ferry-dependent community, is flabbergasted by the timing of your decision. The announcement on the vessels currently is that the "safest" place to be (in view of COVID-19) is in our own vehicles.

On March 16, 2020, just the day before Transport Canada relaxed its ruling, there were 30 new cases of COVID-19 in the Province, bringing the confirmed cases in the Province to 103. From the BC Ferries News Release issued March 17, 2020, "... The decision is the result of collaboration between Transport Canada and the Canadian Ferry Association to provide ferry operators with important flexibility to help protect passengers and their families from COVID-19 related risks, while also ensuring additional measures are taken to ensure passenger safety" Today there were 139 new cases, bringing the Province’s total confirmed cases to 1,412 and we are being told to make our "bubbles" smaller. We are most interested to understand how this increase in numbers would indicate to you that herding passengers together would mitigate potential harm to customers and employees. Ferries are the lifeline to coastal communities, and this about-turn in your policy is concerning.

We would ask that you seriously reconsider your position. At very least, we would appreciate an explanation for your decision and a copy of the risk analysis that is driving it. We look forward to hearing from you soon.

Thank you in advance.

Sincerely,

Kim Barton-Bridges, Chair
Northern Sunshine Coast Ferry Advisory Committee

The Honourable Chrystia Freeland, Deputy Prime Minister

and Minister of Finance

Rachel Blaney, MP North Island-Powell River

Honourable John Horgan, Premier of British Columbia

Nicholas Simons, MLA Powell River-Sunshine Coast

Mark Collins, CEO, BC Ferries

Hegus Clint Williams, Tla'amin Nation

Dave Formosa, Mayor of Powell River

Patrick Brabazon, qathet Regional District Chair

Northern Sunshine Coast Ferry Advisory Committee

Members: Patrick Brabazon, Ernest Burden, Jacquie Donaldson,

Paul Kamon, Jim Palm, Warren Kiland, Doug Nikirk, Jackie

Timothy

For Immediate Release
20-048
September 9, 2020

Transport Canada rescinds temporary flexibility for passengers to remain on enclosed vehicle decks

Customers must leave enclosed vehicle deck on BC Ferries' vessels as of Sept. 30

VICTORIA – BC Ferries is informing customers that as of Sept. 30, 2020, Transport Canada is rescinding the temporary flexibility it granted to ferry operators allowing passengers to remain in their vehicle on enclosed vehicle decks. Transport Canada granted this flexibility in the spring in response to the COVID-19 pandemic.

BC Ferries must comply with Transport Canada regulations and the company supports the regulation and its intent. Enclosed car decks are spaces that represent inherent risk to the travelling public. During the pandemic these risks were mitigated with additional safety procedures and patrols. However, Transport Canada has now advised BC Ferries that measures have been developed and implemented to prevent the spread of the disease in all transportation modes and businesses across Canada. They have further advised the marine safety case for ending the practice of permitting people to remain in their vehicles on enclosed car deck is clear.

BC Ferries has implemented the measures to which Transport Canada refers above. This includes additional cleaning, sanitization, physical distancing and mandatory wearing of face coverings while at the terminal and onboard the vessel. The company will also reopen certain areas of the vessels, such as the Pacific Buffet area on the Spirit Class vessels, for seating only, as a way to provide passengers more space for physical distancing. Buffet food service is not being reintroduced at this time.

“Safety is our highest value and we provide a safe and healthy travel experience. Customers are legally required to comply with this federal regulation,” said Mark Collins, BC Ferries' President & CEO. “We expect our customers to follow the law and we continue to have zero tolerance policy for abuse of any kind towards our employees. Failure to follow the direction of our crew or abuse towards an employee may result in denial of service and Transport Canada enforcement measures.”

When Transport Canada rescinds the temporary flexibility on Sept. 30, BC Ferries will implement its procedures for the regulation on affected routes, which are:

- Tsawwassen – Swartz Bay

- Tsawwassen – Duke Point
- Horseshoe Bay – Departure Bay
- Powell River – Comox
- Tsawwassen – Southern Gulf Islands

The temporary flexibility to the regulation was not implemented to northern routes between Port Hardy and Prince Rupert and Prince Rupert and Haida Gwaii, and so those routes remain unchanged.

On the Horseshoe Bay – Langdale route, BC Ferries has approval from Transport Canada to safely allow passengers to remain on the main vehicle deck following modifications to the vessels and procedures. This does not apply to any other routes.

BC Ferries' crew will inform passengers on closed car decks of their responsibility to comply with Transport Canada's regulation. Access restrictions to enclosed vehicle decks will not apply when passengers are directed by announcement to return to their vehicles before the vessel docks. On larger vessels with both an upper (open) and lower (enclosed) vehicle deck, customers will still be able to remain in their vehicles on the upper vehicle deck.

The regulation can be found in Section 152 of the Cargo, Tackle and Fumigation Regulations under the Canada Shipping Act. For more information, visit tc.gc.ca.

– 30 –

Media Contact:
BC Ferries, Media Relations
Victoria: (250) 978-1267

Customer Contact:
Victoria: (250) 386-3431
Toll-free: 1-888-BCFERRY (1-888-223-3779)

Note to newsrooms: For urgent media inquiries off-hours, call our emergency line at (250) 516-7211.

Creighton, Kathleen

From: Collins, Mark
Sent: October 21, 2020 10:14 PM
To: Johnston, Darren
Cc: Storey, Corrine
Subject: Re: Enclosed Vehicle Decks - Disclosure of Customer Information

Darren,

What has been the response from Transport Canada on the 500 or so reports we have submitted to date? Any actions or planned actions on their part?

Thanks

M

M Collins
BC Ferries

M: [REDACTED] FOIPP Act, ss. 15, 19 and 22

On Oct 19, 2020, at 17:32, Johnston, Darren <Darren.Johnston@bcferries.com> wrote:

Diana,

Please see attached.

Thank you,

Darren Johnston
Executive Director, Fleet Operations
British Columbia Ferry Services Inc.
The Atrium
Suite 500, 1321 Blanshard St., Victoria, BC V8W 0B7

T: [REDACTED]
darren.johnston@bcferries.com

bcferries.com | Facebook | Twitter

FOIPP Act, ss. 15, 19 and 22

Notice:

This message, including any attachments, is confidential and may contain information that is privileged or exempt from disclosure. It is intended only for the person to whom it is addressed unless expressly authorized otherwise by the sender. If you are not an authorized recipient, please notify the sender immediately and permanently destroy all copies of this message and any attachments.

<201020 Transport Canada - Disclosure of Customer Information.pdf>

Hartnell, Martene

From: Bruce Chan <[REDACTED]> > FOIPP Act, s. 22
Sent: March 13, 2020 7:45 PM
To: Collins, Mark
Cc: Bruce Chan; John Horning; Storey, Corrine; Marshall, Captain Jamie; Johnston, Darren; Fagen, David; Clackson, Gregg; Barabash, Jason; Anderson, Brian
Subject: Re: Safety (pax isolation v enclosed car deck)

Mark and Team -

I just watched the Premier's press conference from this afternoon, where he mentioned the fact that BC Ferries has been proactively working with Transport on removing the restriction of passengers staying in their cars in enclosed car decks, and that he raised in his First Ministers tel-con with the Prime Minister.

Congratulations on this great piece of government relations - and ensuring that the Premier (our sole shareholder) is on our side on this and saying that we have been proactive.

Good weekend everyone.

Bruce

> On Mar 10, 2020, at 10:56 AM, Collins, Mark <Mark.Collins@bcferries.com> wrote:

>

> Thanks Bruce. We will be sure to keep the provincial govt posted. Cheers,

>

> M

>

>

> Mark F. Collins

> President & CEO

> British Columbia Ferry Services Inc.

> M: [REDACTED] FOIPP Act, ss. 15, 19 and 22

>

>

> -----Original Message----- FOIPP Act, s. 22

> From: Bruce Chan <[REDACTED]>

> Sent: March 10, 2020 10:04 AM

> To: Collins, Mark <Mark.Collins@bcferries.com> FOIPP Act, s. 22

> Cc: John Horning <[REDACTED]>; Storey, Corrine <Corrine.Storey@bcferries.com>; Marshall, Captain Jamie <Jamie.Marshall@bcferries.com>; Johnston, Darren <Darren.Johnston@bcferries.com>; Fagen, David <David.Fagen@bcferries.com>; Clackson, Gregg <Gregg.Clackson@bcferries.com>; Barabash, Jason <Jason.Barabash@bcferries.com>

> Subject: Re: Safety (pax isolation v enclosed car deck)

>

> Very good. Thank you. I'm pleased we approached them and will continue to weigh the risks. I'm sure we could also accommodate most people if they are flagged at the ticket booth, and make sure they are on an upper non enclosed deck.

>

> Thanks Mark.

>

> Bruce

>

>> On Mar 10, 2020, at 9:56 AM, Collins, Mark <Mark.Collins@bcferries.com> wrote:

>>

>> Hello Bruce,

>>

>> Thanks for your email.

>>

Third Party Consultation

>>

>> Ferry operators already have, and have always had, the ability under the regulation to allow limited numbers of people to remain on closed car decks, on a case by case basis, at the Master's discretion. Our staff are using this ability to allow people who declare they are sick to remain, at the Master's discretion.

>>

>> On-board sales and revenue are not part of our decision making considerations.

>>

>> We are in touch with TC and public authorities regularly. I am also consulting with the ferry operator sector across Canada via the CFA. The sector presently shares the view that there is no compelling evidence to open the closed cars as yet. If that changes CFA will approach TC with a request for temporary change. I will let the Board know if this happens.

>>

>> Kind regards,

>>

>> Mark

>>

>>

>>

>> Mark F. Collins

>> President & CEO

>> British Columbia Ferry Services Inc.

>> M: [REDACTED] FOIPP Act, ss. 15, 19 and 22

>>

>> -----Original Message-----

>> From: Bruce Chan <[REDACTED]> FOIPP Act, s. 22

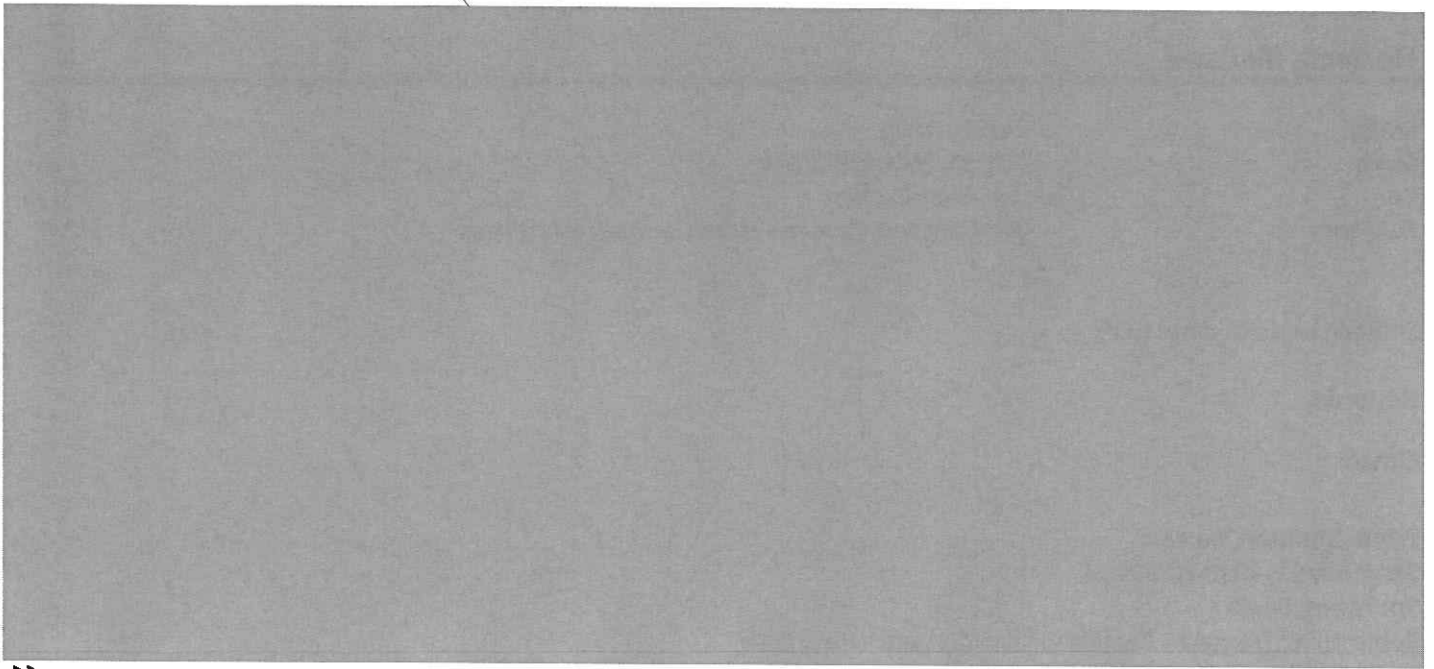
>> Sent: March 10, 2020 8:39 AM FOIPP Act, s. 22

>> To: John Horning <[REDACTED]>; Collins, Mark <Mark.Collins@bcferries.com>

>> Cc: Storey, Corrine <Corrine.Storey@bcferries.com>; Marshall, Captain Jamie <Jamie.Marshall@bcferries.com>

>> Subject: Safety (pax isolation v enclosed car deck)

>>



>>
>> Bruce
>>
>>

Hartnell, Martene

From: Fagen, David
Sent: July 31, 2020 10:22 AM
To: Johnston, Darren
Subject: RE: Transport Canada Closed Car Deck safety stats

Shereen said the same thing.

Regards,

David

From: Johnston, Darren
Sent: July 31, 2020 10:21 AM
To: Fagen, David
Subject: RE: Transport Canada Closed Car Deck safety stats

The CINS fire must have been pre-10 years ago

From: Fagen, David
Sent: July 30, 2020 5:52 PM
To: Johnston, Darren
Subject: RE: Transport Canada Closed Car Deck safety stats

Some of them are older than we have IARs in SMS. Would require digging into older files. Looks like only 3 definitely required passengers to evacuate the car decks as a precaution. I added two columns. IAR# and evacuation.

Regards,

David

From: Johnston, Darren <Darren.Johnston@bcferries.com>
Sent: July 30, 2020 5:10 PM
To: Fagen, David <David.Fagen@bcferries.com>
Subject: RE: Transport Canada Closed Car Deck safety stats

Yes, that's a good point. Just majors with closed deck.
Thx

From: Fagen, David
Sent: July 30, 2020 5:10 PM
To: Johnston, Darren
Subject: RE: Transport Canada Closed Car Deck safety stats

Do we want to limit to only for those vessels with enclosed vehicle deck?

Regards,

David

From: Johnston, Darren <Darren.Johnston@bcferries.com>
Sent: July 30, 2020 5:07 PM
To: Fagen, David <David.Fagen@bcferries.com>
Subject: RE: Transport Canada Closed Car Deck safety stats

Thanks – can Chris or one of his Managers cross reference to IARs?

From: Fagen, David
Sent: July 30, 2020 5:05 PM
To: Johnston, Darren
Subject: RE: Transport Canada Closed Car Deck safety stats

Darren,

The attached has been whittled down to the vehicle fires. It is difficult to determine which exactly required evacuation of passengers.

Regards,

David

From: Johnston, Darren <Darren.Johnston@bcferries.com>
Sent: July 30, 2020 2:09 PM
To: Fagen, David <David.Fagen@bcferries.com>
Subject: RE: Transport Canada Closed Car Deck safety stats

Thanks – needs to be more than just a quick graph with a few #s. Need to dig into some of the reports to determine which events required pax evac off the car deck.
Thx

From: Fagen, David
Sent: July 30, 2020 2:02 PM
To: Johnston, Darren
Subject: RE: Transport Canada Closed Car Deck safety stats

I will see if I can get Shereen to pull a list together.

Regards,

David

From: Johnston, Darren <Darren.Johnston@bcferries.com>
Sent: July 30, 2020 1:51 PM
To: Fagen, David <David.Fagen@bcferries.com>
Subject: Transport Canada Closed Car Deck safety stats

Dave – we are putting together a package for Transport Canada to explain actions taken to ensure safety on the closed car decks with the current CFTR 152 relaxation. Also we are attempting to hold of the transition back to compliance with the Regulation until at least the end of the calendar year. In order to explain the safety risk level on the MCD I would like to provide stats that show how many car deck fires we have had over past 10 years and how many times we've had to evacuate passengers from the deck as a result. One that immediately comes to mind is the CINS in about 2009 or 2010.

Perhaps Chris or Shereen would be able to assist in generating and assembling applicable data.

Your thoughts and assistance would be welcomed.

Thanks,
Darren

Hartnell, Martene

From: Fagen, David
Sent: July 30, 2020 5:05 PM
To: Johnston, Darren
Subject: RE: Transport Canada Closed Car Deck safety stats
Attachments: Copy of Fires for past 10 years for D. Fagen.xlsx

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To: Fagen, David <David.Fagen@bcferries.com>
Subject: Transport Canada Closed Car Deck safety stats

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Darren

Count of Date Row Labels	Column Labels										Grand Total
	2009	2010	2011	2012	2013	2014	2016	2017	2018	2019	
Coastal Celebration									1		1
Coastal Inspiration									1		1
Kuper	1										1
M. V. Tenaka					1						1
Mayne Queen									1		1
Northern Adventure		1									1
Powell River Queen		1									1
Queen of Alberni			1					1			2
Queen of Coquitlam			1								1
Queen of Cowichan		1			1	1					3
Queen of Nanaimo	1										1
Queen of New Westminster	1										1
Queen of Oak Bay						1		1	1	1	4
Queen of Surrey								1	1		2
Quinitsa					1						1
Quinsam			1								1
Skeena Queen			1	1							2
Spirit of British Columbia	1	1				1					3
Spirit of Vancouver Island									1		1
Grand Total	4	4	4	1	3	3	1	2	6	1	29

CAR DECK FIRES

Incident ID	Date	Time	Region	RouteList	Location	Incident Name	IncidentDetails	Primary Type	Primary Sub-Type	Primary Incident Descriptor	Primary Incident Reason Code	Notification Level	
36588	14-Aug-2013	10:50		24 Quadra - Cortes	M. V. Tenaka	Car Fire On Car Deck	<p>The Captain advises:-->They are currently dealing with a car fire on the car deck. The vessel is in dock at Heriot Bay. Fire department is on route. Fire is contained - no injuries.--</p> <p>>Captain will call back with further details as time permits. --</p> <p>>Update 11:20 - The Captain advises the fire is under control. Fire department in on scene and has removed the hood from the vehicle (mini van).-->BCF crew suited up to fight the fire prior to the fire department arriving. Fire hoses and starboard side stern deluge system was activated.-->No damage to vessel at all. No environmental concerns.-->Fire department and crew are cleaning up now. Cancellation of 1 round trip.--</p> <p>>The Captain anticipates potential for additional round trip at end of day. Update will follow if this occurs.-->IAR will be completed.-->Update 11:54 - Master reports the Fire Department has left and the tow truck is currently backing down the ramp. No crew members have reported any symptoms of smoke inhalation. He reports the vehicle was a Eurostar camper van. The vehicle had 2 propane tanks on board. Captain will host a debrief session with crew before resuming service at 1305. /MB-->Update 13:40 - Sr. Master reports they will make as many extra sailings as necessary to clear all remaining traffic at the end of the operational day. They will disregard the usual criteria for 6/12 cars and take every vehicle that may be waiting. He will update OSC.--</p> <p>>Update13:47 - Senior Chief Engineer who was on board advises: Apparently fire started in vehicle's engine compartment while vessel was in Heriot Bay unloading traffic..</p>	Safety	Fire in Vehicle			1	
4042	21-Apr-2009	12:55		9 Tsawwassen - Southern Gulf Islands	Queen of Nanaimo	Deas dock welding truck caught fire	<p>Deas Dock welding truck caught on fire on the cardeck (CIM 330359)</p>	Safety	Fire in Vehicle				1
41628	19-Apr-2014	17:25		2 Departure Bay - Horseshoe Bay	Queen of Oak Bay	Disabled Vehicle	<p>Captain advises that a vehicle located on the upper car deck, midship, center line was reported to have a smoldering electrical fire. The passenger used an extinguisher to put it out and then reported it to the Second Officer. The alarm was sounded and a fire party mustered. The battery has now been disconnected, and there is no further risk. Engineering inspected the vehicle and deemed it safe to continue travelling. A fire watch is in place with extinguishers standing by. The vehicle will be towed off after arrival in Horseshoe Bay. --</p> <p>>UPDATE 1837 - C/S reports customer has arranged tow truck to meet the vessel in HSB. /mb-->UPDATE 1957 - The disabled vehicle was towed off at HSB. /mb</p>	Safety	Fire In Vehicle				1

CAR DECK Fires

Incident ID	Date	Time	Region	Route/List	Location	Incident Name	Incident Details	Primary Type	Primary Sub-Type	Primary Incident Descriptor	Primary Incident Reason Code	Notification Level
228410	05-Jul-2018	17:38	South Coast	1 Swartz Bay - Tsawwassen	Coastal Celebration	Electrical Fire in Tugger	<p>Master reports the tugger driver was in the cab of the tugger and was preparing to disembark in SWB when he noticed sparking and smoke above him within the cab. He powered off the tugger, exited the vehicle, the initial response party was mustered and the fire smoke was quickly extinguished. The battery in the tugger has been disconnected. Only sparks and smoke were witnessed, no flames. The tugger has been towed off and a new one will be brought on board prior to departure. SWB Terminal Manager reports he is in communication with TSA about arranging a spare tugger from TSA as SWB is already down two. EWS incoming. CCTV to be reviewed. Tugger was parked in the fwd #1 end shoreside.--> -->UPDATE:1846 - EWS attached.--> -->UPDATE 2245 - CCTV attached.</p>	Safety	Fire in Vehicle			1
36989	30-Aug-2013	18:50		2 Departure Bay - Horseshoe Bay	Queen of Cowichan	Electrical Fire in Vehicle During Loading	<p>The HSB Terminal Manager called to advise that they have stopped loading the Cowichan after receiving advice that the crew is dealing with an electrical fire in a vehicle that has just been loaded. The OSC called the bridge and talked to the Master who advised that the fire was minor in nature (smoke only, no flame) in a pick up truck on the gallery deck # 2 end. The fire was dealt with by the Initial Response Party using a fire extinguisher. The fire is out and there is no damage to the vessel. -->The Master estimates a 10 minute delay and advises that the vehicle will be removed on arrival at DEP -->Update 19:30 - The Master attended the vehicle following departure from HSB and spoke with the driver and the C/Officer. The electrical issue was the result of the vehicle owner hot wiring one of the vehicle's two batteries to run the amplifier for his sound system. The jury rigged wiring over heated and caused the insulation under the dash to start smoking. By the time the Initial Response Team arrived at the vehicle the driver had pulled the faulty wiring apart and eliminated the potential for more substantial damage. The IRP inspected the area, found no fire and the smoke had dissipated. There was no need to discharge the fire extinguishers. A fire watch has been posted by the vehicle and the driver has been advised that he must remain with the vehicle for the duration of the sailing. The Master advised that the vehicle has been tested and can be driven off on arrival at DEP.</p>	Safety	Fire in Vehicle			1

CAR DECK FIRES

Incident ID	Date	Time	Region	Route/List	Location	Incident Name	Incident Details	Primary Type	Primary Sub-Type	Primary/Incident Descriptor	Primary Incident Reason/Code	Notification Level	
45727	11-Oct-2014	19:32		1 Swartz Bay - Tsawwassen	Spirit of British Columbia	Engine Fire Upper Car Deck	2nd Officer reports they have turned back to the dock in Tsawwassen due to a car engine fire on the upper car deck-->Fire is out and passengers have been swept to deck 6 as a precaution. Fire was extinguished by fire axe through the hood and engine compartment was flooded with water.-->Fire appears to be caused by an electrical issue from the passenger side head light.-->No Injuries.-->Delta Fire Department have been called to assess the vehicle.-->Tow truck has been called to remove vehicle which is about 8 cars in. The plan is to remove the car and depart TSA immediately after.-->BCAS have been called off.--> UPDATE 2001 Captain reports the fire department have concluded their assessment of the vehicle. Deckhands are being assessed for smoke inhalation from the first responders. Upon a clean bill of health, they hope to depart shortly.-->The fire did create an excessive amount of smoke. -->Tow truck is on board.-->Upper car deck has 150 vehicles on board.-->UPDATE 2013 Vessel has departed TSA.	Safety	Fire In Vehicle			1	
224878	27-Feb-2018	08:19	South Coast	30 Duke Point - Tsawwassen	Coastal Inspiration	Fire on Semi - Extinguished	C/ Officer called to advise that at 0745 while loading traffic to the MCD out of TSA a semi had driven onboard the vessel when the deckhand noticed heavy smoke coming from the vehicle. -->-->It is believed that a diesel cab warmer had malfunctioned and started to emit heavy smoke. The deckhand pulled the alarm, Deck 2 Fire Zone 4, (True Port Aft - was the semi location) and crew were called to station.--> -->The fire or heavy smoking unit was quickly put out using hoses and fire extinguishers. There was no damage to vessel. The mate will gather pictures and vehicle information. Fire extinguished at 0755.-->-->Vessel departed 21 mins behind schedule.-->-->UPDATE - Pictures attached - Mate also reports that this person was in his sleeper when the fire broke out and did not go to the up as he was supposed to. His details are attached.--> -->UPDATE - Mate advises that the driver was very co-operative, he said that this is only the 3rd time he has been on board and noticed the signs about not staying in his vehicle -->-->CCTV Captured -->-->UPDATE 180302 - 1410 IAR attached.	Safety	Fire In Vehicle			1	
219053	20-Jul-2017	12:55	Central Coast	2 Departure Bay - Horseshoe Bay	Queen of Oak Bay	Motorhome Engine Fire	Captain reports a motorhome had a small fire under the hood of their vehicle. Fire was quickly extinguished. Vessel is holding in dock for a tow truck to remove the motorhome from the main car deck.-->Terminal Manager aware.-->Motorhome is located midship on the main car deck.-->UPDATE 1305 - CCTV indicates the motorhome has been towed off and the main car deck is now loading traffic. -->-->UPDATE 1325 1250 ex DEP departed 37 minutes behind schedule. Service notice posted / jk	Safety	Fire In Vehicle				1

CAR DECK FIRES

Incident ID	Date	Time	Region	Route/Island	Location	Incident Name	Incident Details	Primary Type	Primary Sub-Type	Primary Incident Descriptor	Primary Incident Reason Code	Notification Level	
229320	31-Jul-2018	23:00	Southern Islands	5a Swartz Bay - Southern Gulf Islands	Mayne Queen	Small Car Fire	Captain called to advise that a customer had approached a crew member regarding a very small fire that had started in his car. --> Upon inspection there was smoke and a very small flame. The crew emptied a couple of fire extinguishers, made sure the fire is out. Have contacted a tow truck and will have the vehicle removed upon arrival in SWB. There is no damage to the vessel or customers vehicles and there were no injuries. --> UPDATE 2322 Mate reports he used one CO2 and one Dry Chemical extinguisher on both the engine and cab side of the vehicle. --> --> UPDATE 180731 - 2328 Traffic was contacted, a debrief with the crew will take place upon arrival in SWB and IAR completed. Tow truck has taken vehicle away. CCTV will be secured --> --> UPDATE 0659 CCTV captured. --> --> UPDATE 180807 - 1125 IAR attached.	Safety	Fire in Vehicle				1
19203	02-Jul-2011	15:05		5 Swartz Bay - Southern Gulf Islands	Skeena Queen	Small Contained Fire	C/ Officer called to advise that there was a small contained vehicle fire on the car deck. The fire was in a customers van engine block. The crew used a fire extinguisher and had the fire completely out in 5 minutes. There are no injuries, no damage to the vessel, no environmental impact. --> The vehicle is pulled off to the side and away from the other vehicles, with crew on stand by. The van will be towed off in Pufford.	Safety	Fire in Vehicle				1
37277	14-Sep-2013	16:18		21 Buckley Bay - Denman West	Quintisa	Small Truck Fire On Car Deck	The Captain reports while discharging at Denman West, they had a small fire from a stuck starter motor on an old 1 tonne box truck. The trucks starter over heated with flames visible from the bridge vantage point. The crew put the fire out with one Co2 and one Dry Chemical extinguisher and the Chief Engineer was able to disconnect the battery. --> The truck remained on board until 1719 until the owner could make arrangements to have it towed off. --> No injuries.	Safety	Fire in Vehicle				1

CAR DECK FIRES

Incident ID	Date	Time	Region	Route/List	Location	Incident Name	Incident Details	Primary Type	Primary Sub-Type	Primary/Incident Descriptor	Primary Incident Reason Code	Notification Level
14115	07-Sep-2010	18:42		1 Swantz Bay - Tsawwassen	Spirit of British Columbia	Small Vehicle Fire on Vessel	Vessel reports that a vehicle has caught fire while unloading. Fire described as small, with a fair amount of smoke. Hoses were utilized immediately and fire suppressed effectively. No injuries. Vehicle suffered a substantial fuel leak. There is fuel on the deck and crew is currently performing clean up. Fuel spill is contained. No fuel has entered water. All foot pax had already disembarked when fire occurred. There were only a few other vehicles left on board, and all have disembarked safely.-->As of 18:55: vehicle has been pushed off vessel by TSA terminal crew. -->Update @ 19:10: OSC confirms that loading has commenced and the vessel should be away from the dock at approximately 19:20. -->Update @ 19:23: T. Manager advises that vehicle continues to leak fuel by Berth 5. Terminal crew are containing the fuel and attempts to stop the leak are on-going. -->Update @ 20:19: T. Super. advises that the fuel has been cleaned up and the vehicle will be towed off BCF property shortly. -->Update Sept. 8 @ 10:45 - Environment Manager requests approximate amount of fuel spilled. Regional Manager to provide answer this afternoon.-->Update @ 13:58 - Terminal Manager on duty at the time of the incident reports via email that:-->I would say the spill was approximately 3 litres. One of our terminal attendants was able to pinch the line pretty quickly to stop the flow or it would have been much worse. The owner did have a full tank of gas to start with and did lose a fair amount onboard the vessel.	Safety	Fire in Vehicle			1
55364	02-Mar-2016	20:29		30 Duke Point - Tsawwassen	Queen of Alberni	Small Vehicle Fire UCD	Master called to advise that after departing TSA a customer that was loaded on the upper car deck, in an older Ford pick up, had a small electrical fire inside the cab as he walked away.-->The fire was noticed by customers and took a fire extinguisher from the vessel and put it out.-->The fire started where the cab light is located and upon inspection the wires to the lighting were found to be charred.-->The engineers have disconnected the battery, Captain has inspected the vehicle and is satisfied that everything is safe. They will have a deckhand standby the vehicle.-->The driver has been instructed to contact a tow truck. Master will contact MCTS, TSB and complete an 1808.-->Drivers Information will be sent in when the crew get a chance.-->OSC has contacted the Marine Superintendent, along with the Terminal Manager to advise.-->UPDATE - 2153 - 360302 - The following timeline of the events were sent in by the C/ Officer:-->--> TIME: incident happened prior to departure at 2025 sailing from Tsawwassen--> UCD was loaded and the ramp up. Loading on the MCD was still being conducted when the fire occurred.--> Ford Renger was overhauled and burning/smouldering combustibles were found in the back seat and all were removed from the vehicle and water from a firehose applied.--> A large amount of smouldering debris was removed from the vehicle.--> Two dry chem fire extinguishers were used.--> Ceiling of the renger was checked for smouldering in the insulation around the burned area.--> Chief contacted mid island Towing to bring a special truck to fit	Safety	Fire in Vehicle			1

CAR DECK FIRES

Incident ID	Date	Time	Region	RouteList	Location	Incident Name	IncidentDetails	Primary Type	Primary Sub-Type	Primary/Incident Descriptor	Primary/Incident Code	Notification Level
13578	14-Aug-2010	15:15		23 Campbell River - Quadra River	Powell River Queen	Smoke Coming From Hood of Car	The Captain called to advise that on their way into dock at Campbell River, smoke was seen coming from under the hood of a vehicle on board. They sounded the alarm, mustered and were able to control the fire with 1 chem extinguisher. The battery was disconnected and they are now awaiting a tow truck to remove the vehicle from the vessel.-->Update @ 16:13 - The vehicle was removed from the vessel without further incident. This incident is now resolved.	Safety	Fire in Vehicle			1
7357	26-Aug-2009	13:15		1 Swartz Bay - Tsawwassen	Spirit of British Columbia	Smoke coming from vehicle hood	While under way a passenger informed the deck hand that there is smoke coming from the hood of a vehicle on the upper car deck. Crew responded by using a dry Chemical extinguisher. There was no visible flame. The battery was disconnected and everything is back to normal. Vehicle will be towed off upon arrival at Tsawwassen Terminal.	Safety	Fire in Vehicle			1
18167	09-May-2011	11:20		19 Nanaimo Harbour - Gabriola	Quinsam	Smoldering Mattress in Truck	Mate advised that the last vehicle loaded on the vessel for the 11:20 departure from Gabriola had a smell of smoke coming from the back of it. It was a pick up truck, with canopy and inside was found a smoldering mattress. Deck crew acted quickly and pulled the mattress out and soaked it down with water and fire extinguisher. Driver was very co-operative and explained that he was on his way to the dump and had been cutting down with metal rods in the mattress with a metal grinder which must have sparked into the mattress material.	Safety	Fire in Vehicle			0
18227	12-May-2011	05:50		30 Duke Point - Tsawwassen	Queen of Alberni	Tail Light Smoldering (Extinguished)	The CVO reports that a medium size cube van's tail light caught fire. Emergency response team was on site and used 1 fire extinguisher to extinguish fire. Vehicles battery has been disconnected. Tow truck will meet the vessel upon arrival into Duke point. No injuries.-->Update @ 07:30 The T\W reports that at 07:20 the vessel called the tower to call the tow truck off. An engineer helped the driver get his vehicle running.	Safety	Fire in Vehicle			1
233400	27-Dec-2018	16:30	Central Coast	2 Departure Bay - Horseshoe Bay	Queen of Oak Bay	Vehicle Diesel Heater Over Heated	The Chief Officer reports that the Quarter Master during rounds came upon white smoke from a Mercedes Sprinter Van, no flames.-->Driver attended the vehicle and found that the diesel heater had overheated and was dispensing a cloud of white smoke. Extinguisher was used. No further issue.-->Vehicle located on MCD near the #1 Elevator.-->CO will try to gather impact info.-->CCTV to be reviewed and EWS to be submitted.--> UPDATE 2232 - EWS attached. CCTV attached.	Safety	Fire in Vehicle			0

CAR DECK FIRES

Incident ID	Date	Time	Region	Route/List	Location	Incident Name	Incident Details	Primary Type	Primary Sub-Type	Primary Incident Descriptor	Primary Incident Reason Code	Notification Level	
7692	08-Sep-2009	10:35		20 Chermanius - Kuper Kuper - Thetis	Kuper	Vehicle Fire	reported 11:30 - A tandem dump truck caught on fire on the deck of the vessel. The mate's on board ran down the deck with fire extinguishers only to find that the driver had already put it out with water he had on on board. The driver was fine and there were no other injuries and no damage to the vessel. After all vehicles were discharged the driver restarted his vehicle as the crew stood by with fire extinguishers and drove off without incident.	Safety	Fire in Vehicle			0	
42198	18-May-2014	14:40		2 Departure Bay - Horseshoe Bay Queen of Cowichan	Queen of Cowichan	Vehicle Fire (Electrical) At Discharge IN DEP	The vessel arrived in DEP, Berth 2, at approximately 14:35 and the on going crew joined the vessel and commenced discharge. The D/H dispatched to the Port Gallery deck noticed an older Ford Bronco with a significant amount of smoke coming from under it's hood. The driver had the engine running and didn't appear to be phased by the smoke. The D/H ran to the vehicle, shouting for the driver to shut the engine down. The driver followed the D/H's instructions and the amount of smoke coming from the engine compartment immediately diminished. The D/H had grabbed an extinguisher en route to the vessel. He had the driver pop the hood. The engine compartment was opened but there was no longer visible flame or smoke. There was however, an extremely strong smell of burned electrical wiring. The driver wanted the vehicle to remain on board until a tow truck arrived but the C/Officer had it pushed off using the terminal Tugger to allow for loading or the heavy outbound load. The C/Officer stated that the attentiveness and quick actions of the D/H likely prevented what could have turned into a very serious incident. -->Update 16:00 - The TM advised that the tow truck showed up just as the on load commenced. Terminal crew were busy with the load and by the time they were clear, the vehicle that was involved in the fire had been towed off site. No personal information was gathered on the vehicle or driver by either the vessel or shore crews.	Safety	Fire in Vehicle			1	
26864	18-Aug-2012	08:24		4 Swartz Bay - Fulford	Skeena Queen	Vehicle Fire on Car Deck	Senior Master advises that during the later stages of loading of vehicles in Swartz Bay, smoke was observed under the hood of a vehicle at the forward end of the vessel. Deckhands and engineers responded to what was a small fire under the vehicle's hood, discharging a dry chemical extinguisher and then water. Fire was completely contained and extinguished, and the situation secured - no injuries to crew or passengers. Vessel is now underway to Fulford Harbour without delay and the vehicle will be towed off upon arrival. Customer/Vehicle information to follow. -->0845 - Sr Master confirms fire noticed at 0825 and extinguished by 0829. Passengers were cleared from area and fire watch was on stand by with hoses, cooling down the area. Tow truck has been contacted to meet vessel in Fulford and Sr Master to contact MCTS by telephone. -->0859 - Fulford Harbour confirms they are awaiting the arrival of the tow truck.	Safety	Fire in Vehicle				1

CAR DECK FIRES

Incident ID	Date	Time	Region	Route/List	Location	Incident Name	Incident Details	Primary Type	Primary Sub-Type	Primary Incident Descriptor	Primary Incident Reason Code	Notification Level
4874	18-Jul-2009	14:15		1 Swartz Bay - Tsawwassen	Queen of New Westminster	Vehicle fire on car deck.	Small car deck fire in the backseat of a vehicle on the main car deck. Fire was extinguished and the vessel returned to dock at SWB. Captain confirms that the fire is completely out and there were no other operational impacts other than removing the vehicle from the vessel and getting underway again with a delayed departure time.--> --> Update as of 15:02. 18JUL09 per Ch. Steward. Vehicle was removed and vessel sailed at 15:00	Safety	Fire in Vehicle			1
219484	03-Aug-2017	20:45	Central Coast	3 Horseshoe Bay - Langdale	Queen of Surrey	Vehicle Smouldering	The Captain reports, 5 minutes after the departure of their 20:40 ex HSB a passenger identified to the Chief Steward that there was smoke coming from a vehicle on the upper car deck. --> --> The Chief Officer and a few deck hands went down to the vehicle deck. They brought out the water hoses and had a fire extinguisher on hand. The Captain stated that for the duration of the trip they had to manage the smoke, there was never any fire to put out but the vehicle continued to smoulder, he indicated that it smelled like an electrical issue.--> --> Announcements were made to caution the passengers about the smoke and the odour on the car deck. They requested that all customers remain on Deck 5 for the remaining of the crossing.--> --> The driver was asked to return to the car deck and told not to start his vehicle to leave the vessel, a tow truck has been called to remove it upon arrival.--> --> The vessel off loaded with no issue. --> Master will call the Superintendent and advise.--> --> Photos and impact information to be submitted. --> FAR will be filled out. --> --> UPDATE 170803 - 2331-The Chief Officer describes the following.--> There was heavy smoke coming from inside the car and from the firewall. They used fresh water to extinguish but it was hard to get at. It took 15 min. to finally get the smoke to slow. It was out buy 20 min. All passenger on UCD were asked to go up when it was apparent it could take off into flames. Deluge was standing by at that time, and the fire gear was ready to go from the start. They only used fresh water so as to not destroy the car. --> --> UPDATE 2352 -	Safety	Fire in Vehicle			1
13388	07-Aug-2010	17:57		11 Prince Rupert - Skidegate	Northern Adventure	Vehicle started on fire during unloading	While discharging vehicle traffic in Skidegate, a older vehicle on the upper car deck started his engine and a small fire started under the hood. The crew immediately extinguished the fire, which was out in 3 minutes (18:00), the fire department was not called as the the fire was out when the CO arrived. The crew pushed the vehicle off the vessel and the driver re-started and drove off the terminal without further incident. --> No injuries reported.--> There was no damage to the vessel or passenger property, other than the specified vehicle.	Safety	Fire in Vehicle			1

CAR DECK FIRES

Incident ID	Date	Time	Region	Route/List	Location	Incident Name	Incident Details	Primary Type	Primary Sub-Type	Primary/Incident Descriptor	Primary/Incident Reason/Code	Notification Level
224282	04-Feb-2018	06:25	Central Coast	3 Horseshoe Bay - Langdale	Queen of Surrey	Vehicle Wheel Emitting Smoke	<p>Chief Officer reports a deckhand noticed smoke emitting from a right rear wheel on a vehicle parked on the UCD, centre lane starboard side, approximately midships. --> --> Upon inspection, a small flame was noticed and which the deckhand quickly extinguished with a fire extinguisher. --> --> Chief Officer further reports a strong smell of burning brakes was noticed and it is believed the vehicle was driving with it's parking brake engaged. --> --> Crews will continuously monitor the vehicle for the duration of the voyage to ensure no further issues. --> --> CCTV captured. --> --> EMS from Deckhand and photos to be submitted --> --> UPDATE 0915 - Photos and customer info attached --> --> UPDATE 180207 1149 - IAR attached.</p>	Safety	Fire in Vehicle			0
242298	17-Dec-2019	07:45	Central Coast	2 Departure Bay - Horseshoe Bay	Queen of Oak Bay	Fire Department Attending Vessel	<p>Captain reports that there was a vehicle fire on the MCD which was quickly put out by the fire team using 2 extinguishers. --> Ch. Officer reports the fire is out. --> Local Nanaimo Fire Department called to attend as a precaution. (they are onboard now). --> No injuries reported. --> No damage to the vessel reported. --> CCTV shows no smoke in the area. --> JRC to be notified by Captain. --> 1808 to be completed. --> --> UPDATE 0835 - Master reports the semi drove off the vessel. The crew is cleaning the car deck and will then debrief before they commence loading the 0825 sailing. --> --> DEP Terminal Manager reports the semi has now left the terminal. A trailer wire was arcing which caused a small electrical fire. The truck driver disconnected the wires which were still smoking. At that time 3 fire extinguishers were used (1 by truck owner, 2 from vessel). --> --> A service notice will be posted for the delay. --> --> UPDATE Chief Officer reports that the semi was carrying DG of Airbags. --> Fire department assessed heat around the semi by using a thermal cam. --> All of the dry chemical dust was cleaned up by the deck crew prior to loading new vehicles. --> 3 BCF extinguishers were used plus one from a customer's truck. --> Chief Officer reports that a deckhand witnessed flames initially when he came on scene. --> --> UPDATE 1041 - Photos attached. Not captured on CCTV. --> --> UPDATE 1700 - Marine 1808 attached. --> --> UPDATE 191223 - 1440 - IAR attached</p>	Safety	Fire on Vessel			1

CAR DECK FIRES

Incident ID	Date	Time	Region	Route/Port	Location	Incident Name	Incident Details	Primary Type	Primary Sub-Type	Primary Incident Descriptor	Primary Incident Reason Code	Notification Level
10644	14-Mar-2010	21:10		2 Departure Bay - Horseshoe Bay	Queen of Cowichan	Passenger ignites boxed matches on upper car deck	<p>C/Officer reported by email at 22:54-->The Queen of Cowichan was delayed for 10 minutes due to a security and safety incident that was had on Deck 4 (Upper Car Deck)-->While discharging traffic in HSB on both vehicle decks, Seaman [redacted] called the me (Chief Officer) to go up to deck 4 to investigate a fire. When I arrived at the scene I noticed that Mr. [redacted] has already extinguished the fire. It appeared that a passenger, most probably driving a car off upper car deck, set fire on two boxes of Strike Anywhere Matches and drove off the ship. The match boxes were left on the deck next to the bulkhead amidships port side center casing close to the stairwell.-->There was no damage to the vessel and no BCF personnel or customers were injured in the event. -->Pictures of the match boxes taken after the event show approximately one quarter of the 500 matches in the two boxes had ignited. One box does not appear to have ignited. The fire was very small and was detected and extinguished by seaman [redacted] prior to it's doing any damage.</p>	Safety	Fire on Vessel			1
18364	19-May-2011	17:40		3 Horseshoe Bay - Langdale	Queen of Coquitlam	Small Electrical Fire on Gallery Deck	<p>Vessel in dock 3 at HSB. -->All traffic discharged. Aprons pulled off deck-->Small electrical fire in a starboard gallery deck head mounted fluorescent light ballast.-->Deckhand that discovered deployed a Dry Chem powdered extinguisher. -->Trying to isolate circuit. -->Fire party dressed and ready to go.-->UPDATE 18:12 - HSB Terminal Manager reports that the vessel had started to load when the fire was discovered. Approx. 20 cars on board and 30 foot pax before loading was stopped and ramps pulled up off the decks.-->UPDATE 18:21 - per CCTV vessel resumed loading traffic at 18:20-->UPDATE 18:27 - Per Engineering Superintendent - ER Crew are now working to isolate power and then disconnect the affected light fixture from the electrical circuit. Once done lighting will be restored and over night the unit will be removed and dismantled to hopefully determine root cause. -->UPDATE 18:35 - Vessel has departed HSB for LNG-->UPDATE 19:49 - Chief Engineer advises that they have isolated the issue. The reason for the fire seems to be a end section (Loose Tomb Stone) causing to arc and eventually causing fire. Fire progressed up to ballast. Section from ballast to tub end holder has been removed. So it is completely safe to load and unload traffic in that area. Rest of the power was isolated in that area will be put back on put back on slowly as traffic permits.-->UPDATE 21:08 - C/E advised that they have switched back all power and are back to normal.</p>	Safety	Fire on Vessel			1

CAR DECK FIRES

Incident ID	Date	Time	Region	Route/Island	Location	Incident Name	Incident Details	Primary Type	Primary Sub-Type	Primary Incident Descriptor	Primary Incident Reason Code	Notification Level
227671	11-Jun-2018	13:28	South Coast	1 Swartz Bay - Tsawwassen	Split of Vancouver Island	Smoke from Vehicle on the Upper Card Deck	<p>Captain called to advise that there was an electrical short in a vehicle on the Upper Car Deck Forward. The crew went to initial response but not to emergency stations. Hoses were charged and water used on the vehicle and will be towed off in SWB. -> -> During this time the passengers were informed of what was happening. -> -> It should be noted that there were no injuries and everyone was safe. No damage to the vessel. There was apparently no fire seen but smoke only. -> -></p> <p>>UPDATE 1428 Captain reports that the car beside the car with smoke, had some paint scratched by crew attempting to enter the vehicle and extinguish the fire. -> -> A tow truck has been called to attend the upper car deck. -> -> Pics sent in. -> -></p> <p>>UPDATE 1546 Terminal Manager reports the vehicle has been towed off. -> -> UPDATE 2359 - CCTV attached. -> -> UPDATE 180612 1229 - Passenger reports attached. -> -> IAR attached.</p>	Safety	Fire on Vessel			1



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