# **FY24** Cancellations - Fleetwide Snapshot

22

8

34

14

21

0

48

10

0

4

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0

0

0

461

1.5%

0.3%

0.4%

0.2%

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0

8

45

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16

21

10

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0.4%

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0.1%

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0.0%

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0.3%

17 Little River - Powell River

18 Powell River - Blubber Bay

19 Nanaimo Harbour - Gabriola

21 Buckley Bay - Denman West

24 Heriot Bay - Whaletown

26 Skidegate - Alliford Bay

10 Port Hardy - Prince Rupert

11 Prince Rupert - Skidegate

28 Port Hardy - Central Coast

⊟ North

Total

22 Denman West - Hornby Island

23 Campbell River - Quathiaski Cove

25 Port McNeill - Alert Bay - Sointula

20 Chemainus - Thetis - Penelakut



<b>Total Sailings</b>			9	Sailing	js Sailed				Car	ncelled	Sailings % of Sailings Cancelled
<b>96,627</b> FY23: 92,083 (+4,544 +4.93%)				-	<b>455</b> (+4,376 +4.	8%)			FY23:	1,004 (+1	<b>72</b> .68 +16.73%) FY23: 1.09% (+11.24%)
	Can	cellati	ons by R	oute &	& Cause						Cancellation Cause Summary
	Crew		Mechani	cal	Othe	r	Weath	er	Tota	I	
Route	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Crew Mechanical Other Weather
☐ Majors	10	0.1%	166	1.1%	2	0.0%	37	0.3%	215	1.5%	
01 Tsawwassen - Swartz Bay	6	0.1%	105	2.1%	0	0.0%	22	0.4%	133	2.6%	268 (22.9%) —
02 Horseshoe Bay - Nanaimo	2	0.1%	0	0.0%	0	0.0%	3	0.1%	5	0.2%	
03 Horseshoe Bay - Langdale	2	0.1%	3	0.1%	2	0.1%	4	0.1%	11	0.3%	461 (39.3%)
30 Nanaimo - Tsawwassen	0	0.0%	58	1.9%	0	0.0%	8	0.3%	66	2.1%	
Minors	451	0.6%	167	0.2%	108	0.1%	225	0.3%	951	1.2%	
04 Swartz Bay - Fulford Harbour	10	0.3%	4	0.1%	2	0.1%	0	0.0%	16	0.5%	110 (9.4%)
05 Swartz Bay - Southern Gulf Islands	25	0.4%	3	0.1%	0	0.0%	0	0.0%	28	0.5%	
06 Crofton - Vesuvius	84	1.7%	2	0.0%	2	0.0%	0	0.0%	88	1.8%	
07 Earls Cove - Saltery Bay	18	0.6%	0	0.0%	0	0.0%	0	0.0%	18	0.6%	
08 Horseshoe Bay - Snug Cove	22	0.4%	10	0.2%	36	0.6%	0	0.0%	68	1.2%	333 (28.4%) —
09 Tsawwassen - Southern Gulf Islands	25	0.7%	0	0.0%	0	0.0%	0	0.0%	25	0.7%	
12 Brentwood Bay - Mill Bay	106	3.3%	2	0.1%	6	0.2%	6	0.2%	120	3.7%	

4

10

10

0

0

21

100

26

8

40

6

0

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6

268

0.3%

0.3%

0.1%

0.0%

0.0%

0.5%

1.0%

1.1%

0.2%

0.9%

0.7%

0.0%

0.0%

1.7%

0.3%

26

30

94

39

49

48

185

51

12

54

6

0

0

6

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1.0%

1.1%

0.7%

0.7%

1.1%

1.8%

2.2%

0.3%

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0.7%

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1.7%

1.2%

0

4

5

5

12

11

16

5

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4

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110

0.0%

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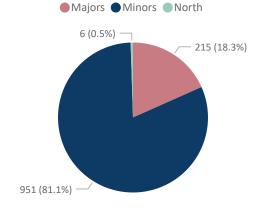
0.0%

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**Cancellations by Region** 





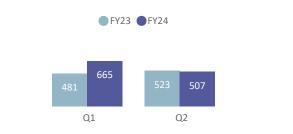
**Cancellations by Quarter & Reason** 

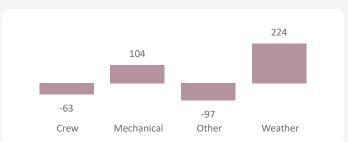
## YOY Total Cancellations (YTD)



#### **All Routes**

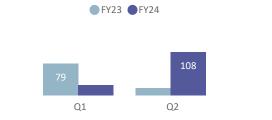
	Apr -	Jun	Jul - S	бер	Oct -	Dec	Jan - N	Лar	Tota	al
	Sailings	%								
Crew	274	0.6%	187	0.4%	0	0.0%	0	0.0%	461	0.5%
Mechanical	107	0.2%	226	0.5%	0	0.0%	0	0.0%	333	0.3%
Other	62	0.1%	48	0.1%	0	0.0%	0	0.0%	110	0.1%
Weather	222	0.5%	46	0.1%	0	0.0%	0	0.0%	268	0.3%
Total	665	1.4%	507	1.0%	0	0.0%	0	0.0%	1,172	1.2%

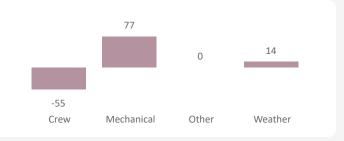




#### 01 Tsawwassen - Swartz Bay

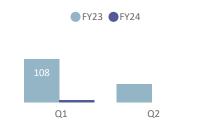
	Apr -	Jun	Jul - S	бер	Oct -	Dec	Jan - N	/lar	Tota	al
	Sailings	%								
Crew	4	0.2%	2	0.1%	0	0.0%	0	0.0%	6	0.1%
Mechanical	3	0.1%	102	3.7%	0	0.0%	0	0.0%	105	2.1%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	18	0.8%	4	0.1%	0	0.0%	0	0.0%	22	0.4%
Total	25	1.1%	108	3.9%	0	0.0%	0	0.0%	133	2.6%

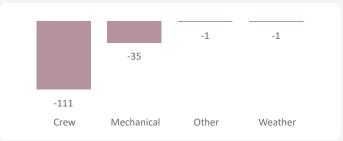




### 02 Horseshoe Bay - Nanaimo

	Apr -	Jun	Jul - S	Sep	Oct -	Dec	Jan - M	Mar	Tota	al
	Sailings	%								
Crew	2	0.1%	0	0.0%	0	0.0%	0	0.0%	2	0.1%
Mechanical	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	3	0.2%	0	0.0%	0	0.0%	0	0.0%	3	0.1%
Total	5	0.3%	0	0.0%	0	0.0%	0	0.0%	5	0.2%





*≈*BCFerries

**Cancellations by Quarter & Reason** 

## YOY Total Cancellations (YTD)



#### 03 Horseshoe Bay - Langdale

	Apr -	Jun	Jul - S	бер	Oct -	Dec	Jan - M	∕lar	Tota	al
	Sailings	%								
Crew	0	0.0%	2	0.1%	0	0.0%	0	0.0%	2	0.1%
Mechanical	0	0.0%	3	0.2%	0	0.0%	0	0.0%	3	0.1%
Other	1	0.1%	1	0.1%	0	0.0%	0	0.0%	2	0.1%
Weather	4	0.3%	0	0.0%	0	0.0%	0	0.0%	4	0.1%
Total	5	0.3%	6	0.3%	0	0.0%	0	0.0%	11	0.3%

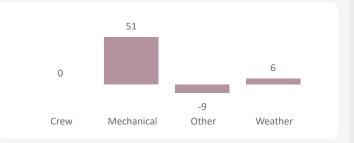




#### 30 Nanaimo - Tsawwassen

	Apr -	Jun	Jul - S	ер	Oct -	Dec	Jan - N	Лar	Tota	al
	Sailings	%								
Crew	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Mechanical	0	0.0%	58	3.4%	0	0.0%	0	0.0%	58	1.9%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	8	0.6%	0	0.0%	0	0.0%	0	0.0%	8	0.3%
Total	8	0.6%	58	3.4%	0	0.0%	0	0.0%	66	2.1%





### 04 Swartz Bay - Fulford Harbour

	Apr -	Jun	Jul - S	Бер	Oct -	Dec	Jan - M	Mar	Tota	al
	Sailings	%								
Crew	6	0.4%	4	0.2%	0	0.0%	0	0.0%	10	0.3%
Mechanical	0	0.0%	4	0.2%	0	0.0%	0	0.0%	4	0.1%
Other	0	0.0%	2	0.1%	0	0.0%	0	0.0%	2	0.1%
Weather	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	6	0.4%	10	0.6%	0	0.0%	0	0.0%	16	0.5%





*≈*BCFerries

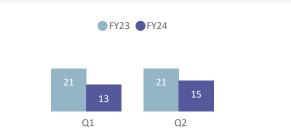
**Cancellations by Quarter & Reason** 

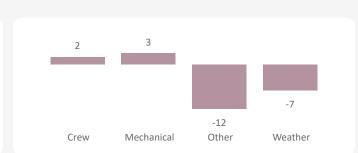
## **YOY Total Cancellations (YTD)**

YOY Comparison by Reason (YTD)

#### **05 Swartz Bay - Southern Gulf Islands**

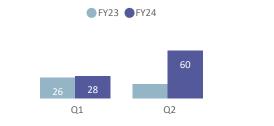
	Apr -	Jun	Jul - S	Бер	Oct -	Dec	Jan - N	Лar	Tota	al
	Sailings	%								
Crew	13	0.4%	12	0.4%	0	0.0%	0	0.0%	25	0.4%
Mechanical	0	0.0%	3	0.1%	0	0.0%	0	0.0%	3	0.1%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	13	0.4%	15	0.5%	0	0.0%	0	0.0%	28	0.5%

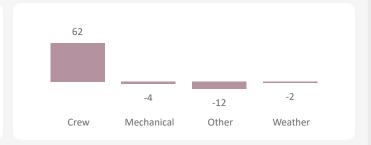




### 06 Crofton - Vesuvius

	Apr -	Jun	Jul - S	Бер	Oct - I	Dec	Jan - N	Лar	Tota	al
	Sailings	%								
Crew	26	1.1%	58	2.4%	0	0.0%	0	0.0%	84	1.7%
Mechanical	2	0.1%	0	0.0%	0	0.0%	0	0.0%	2	0.0%
Other	0	0.0%	2	0.1%	0	0.0%	0	0.0%	2	0.0%
Weather	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	28	1.2%	60	2.4%	0	0.0%	0	0.0%	88	1.8%

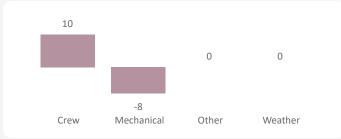




## 07 Earls Cove - Saltery Bay

	Apr -	Jun	Jul - S	Sep	Oct -	Dec	Jan - M	Лаг	Tota	al
	Sailings	%								
Crew	6	0.4%	12	0.8%	0	0.0%	0	0.0%	18	0.6%
Mechanical	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	6	0.4%	12	0.8%	0	0.0%	0	0.0%	18	0.6%





YOY Comparison by Reason (YTD)

*≈*BCFerries

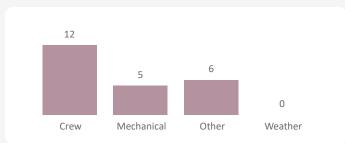
## **Cancellations by Quarter & Reason**

## **YOY Total Cancellations (YTD)**

#### 08 Horseshoe Bay - Snug Cove

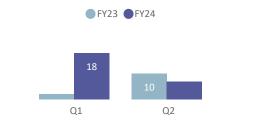
	Apr -	Jun	Jul - S	Бер	Oct -	Dec	Jan - N	Лar	Tota	al
	Sailings	%								
Crew	19	0.7%	3	0.1%	0	0.0%	0	0.0%	22	0.4%
Mechanical	8	0.3%	2	0.1%	0	0.0%	0	0.0%	10	0.2%
Other	18	0.6%	18	0.6%	0	0.0%	0	0.0%	36	0.6%
Weather	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	45	1.6%	23	0.8%	0	0.0%	0	0.0%	68	1.2%

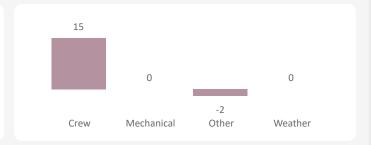




#### **09 Tsawwassen - Southern Gulf Islands**

	Apr -	Jun	Jul - S	бер	Oct -	Dec	Jan - M	Лar	Tota	al
	Sailings	%								
Crew	18	1.2%	7	0.4%	0	0.0%	0	0.0%	25	0.7%
Mechanical	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	18	1.2%	7	0.4%	0	0.0%	0	0.0%	25	0.7%





0

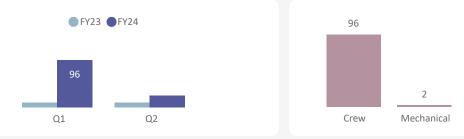
Other

2

Weather

## 12 Brentwood Bay - Mill Bay

	Apr -	Jun	Jul - S	Sep	Oct -	Dec	Jan - M	Mar	Tota	al
	Sailings	%								
Crew	84	5.3%	22	1.4%	0	0.0%	0	0.0%	106	3.3%
Mechanical	0	0.0%	2	0.1%	0	0.0%	0	0.0%	2	0.1%
Other	6	0.4%	0	0.0%	0	0.0%	0	0.0%	6	0.2%
Weather	6	0.4%	0	0.0%	0	0.0%	0	0.0%	6	0.2%
Total	96	6.0%	24	1.5%	0	0.0%	0	0.0%	120	3.7%



**YOY Comparison by Reason (YTD)** 

*≈*BCFerries

## **Cancellations by Quarter & Reason**

### 17 Little River - Powell River

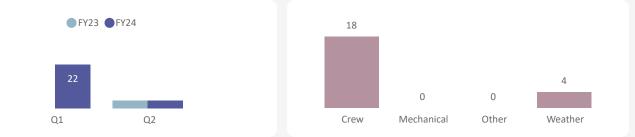
	Apr -	Jun	Jul - S	Бер	Oct -	Dec	Jan - M	∕lar	Tota	al
	Sailings	%								
Crew	18	2.5%	4	0.5%	0	0.0%	0	0.0%	22	1.5%
Mechanical	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	4	0.6%	0	0.0%	0	0.0%	0	0.0%	4	0.3%
Total	22	3.0%	4	0.5%	0	0.0%	0	0.0%	26	1.8%

## **18 Powell River - Blubber Bay**

	Apr -	Jun	Jul - S	бер	Oct -	Dec	Jan - M	Лar	Tota	al
	Sailings	%								
Crew	18	2.5%	4	0.5%	0	0.0%	0	0.0%	22	1.5%
Mechanical	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	4	0.6%	0	0.0%	0	0.0%	0	0.0%	4	0.3%
Total	22	3.0%	4	0.5%	0	0.0%	0	0.0%	26	1.8%







### 19 Nanaimo Harbour - Gabriola

	Apr -	Jun	Jul - S	Sep	Oct -	Dec	Jan - M	Лar	Tota	al
	Sailings	%								
Crew	33	0.8%	1	0.0%	0	0.0%	0	0.0%	34	0.4%
Mechanical	15	0.4%	30	0.7%	0	0.0%	0	0.0%	45	0.5%
Other	1	0.0%	4	0.1%	0	0.0%	0	0.0%	5	0.1%
Weather	8	0.2%	2	0.0%	0	0.0%	0	0.0%	10	0.1%
Total	57	1.4%	37	0.9%	0	0.0%	0	0.0%	94	1.1%



**YOY Total Cancellations (YTD)** 





**Cancellations by Quarter & Reason** 

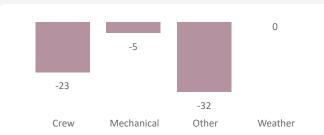
## **YOY Total Cancellations (YTD)**



#### 20 Chemainus - Thetis - Penelakut

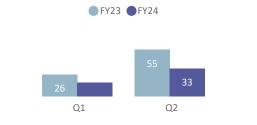
	Apr -	Jun	Jul - S	бер	Oct -	Dec	Jan - N	Лar	Tota	al
	Sailings	%								
Crew	10	0.4%	4	0.1%	0	0.0%	0	0.0%	14	0.2%
Mechanical	20	0.7%	0	0.0%	0	0.0%	0	0.0%	20	0.4%
Other	3	0.1%	2	0.1%	0	0.0%	0	0.0%	5	0.1%
Weather	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	33	1.2%	6	0.2%	0	0.0%	0	0.0%	39	0.7%

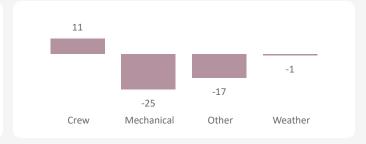




### 21 Buckley Bay - Denman West

	Apr -	Jun	Jul - S	бер	Oct -	Dec	Jan - N	Mar	Tota	al
	Sailings	%								
Crew	3	0.1%	18	0.4%	0	0.0%	0	0.0%	21	0.3%
Mechanical	8	0.3%	8	0.2%	0	0.0%	0	0.0%	16	0.2%
Other	5	0.2%	7	0.2%	0	0.0%	0	0.0%	12	0.2%
Weather	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	16	0.5%	33	0.8%	0	0.0%	0	0.0%	49	0.7%

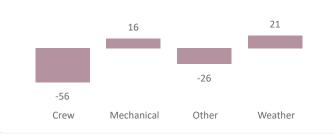




### 22 Denman West - Hornby Island

	Apr -	Jun	Jul - S	Sep	Oct -	Dec	Jan - M	Mar	Tota	al
	Sailings	%								
Crew	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Mechanical	16	0.7%	0	0.0%	0	0.0%	0	0.0%	16	0.4%
Other	8	0.4%	3	0.1%	0	0.0%	0	0.0%	11	0.2%
Weather	21	0.9%	0	0.0%	0	0.0%	0	0.0%	21	0.5%
Total	45	2.0%	3	0.1%	0	0.0%	0	0.0%	48	1.1%





*≈*BCFerries

**Cancellations by Quarter & Reason** 

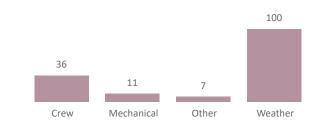
## **YOY Total Cancellations (YTD)**

**YOY Comparison by Reason (YTD)** 

### 23 Campbell River - Quathiaski Cove

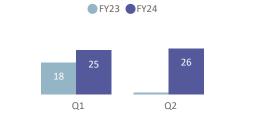
	Apr -	Jun	Jul - S	бер	Oct -	Dec	Jan - N	Лar	Tota	al
	Sailings	%								
Crew	26	0.5%	22	0.4%	0	0.0%	0	0.0%	48	0.5%
Mechanical	21	0.4%	0	0.0%	0	0.0%	0	0.0%	21	0.2%
Other	14	0.3%	2	0.0%	0	0.0%	0	0.0%	16	0.2%
Weather	100	2.0%	0	0.0%	0	0.0%	0	0.0%	100	1.0%
Total	161	3.2%	24	0.5%	0	0.0%	0	0.0%	185	1.8%

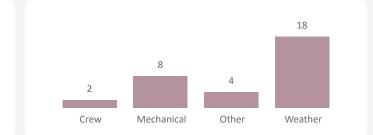




#### 24 Heriot Bay - Whaletown

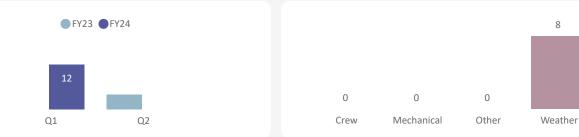
	Apr -	Jun	Jul - S	бер	Oct -	Dec	Jan - N	Лar	Tota	al
	Sailings	%								
Crew	2	0.2%	8	0.7%	0	0.0%	0	0.0%	10	0.4%
Mechanical	0	0.0%	10	0.8%	0	0.0%	0	0.0%	10	0.4%
Other	5	0.5%	0	0.0%	0	0.0%	0	0.0%	5	0.2%
Weather	18	1.6%	8	0.7%	0	0.0%	0	0.0%	26	1.1%
Total	25	2.3%	26	2.2%	0	0.0%	0	0.0%	51	2.2%





### 25 Port McNeill - Alert Bay - Sointula

	Apr -	Jun	Jul - S	бер	Oct -	Dec	Jan - M	Mar	Tota	al
	Sailings	%								
Crew	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Mechanical	4	0.2%	0	0.0%	0	0.0%	0	0.0%	4	0.1%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	8	0.4%	0	0.0%	0	0.0%	0	0.0%	8	0.2%
Total	12	0.6%	0	0.0%	0	0.0%	0	0.0%	12	0.3%



*≈*BCFerries

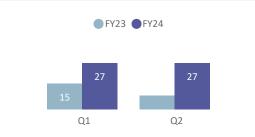
**Cancellations by Quarter & Reason** 

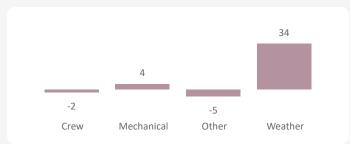
## YOY Total Cancellations (YTD)



#### 26 Skidegate - Alliford Bay

	Apr -	Jun	Jul - S	бер	Oct -	Dec	Jan - N	Лar	Tota	al
	Sailings	%								
Crew	2	0.1%	2	0.1%	0	0.0%	0	0.0%	4	0.1%
Mechanical	6	0.3%	0	0.0%	0	0.0%	0	0.0%	6	0.1%
Other	1	0.0%	3	0.1%	0	0.0%	0	0.0%	4	0.1%
Weather	18	0.8%	22	1.0%	0	0.0%	0	0.0%	40	0.9%
Total	27	1.2%	27	1.2%	0	0.0%	0	0.0%	54	1.2%





#### **10 Port Hardy - Prince Rupert**

	Apr -	Jun	Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Mechanical	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%



### 11 Prince Rupert - Skidegate

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Mechanical	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%





**Cancellations by Quarter & Reason** 

## YOY Total Cancellations (YTD)



### 28 Port Hardy - Central Coast

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Mechanical	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Other	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Weather	0	0.0%	6	3.2%	0	0.0%	0	0.0%	6	1.7%
Total	0	0.0%	6	3.2%	0	0.0%	0	0.0%	6	1.7%

