

WELCOME

Swartz Bay
Terminal Development Plan
(TDP)

July 2018

Introduction

Purpose of this Information Session



INFORM you about the Terminal Development Planning process and how to get involved



EDUCATE you about the Terminal Development Plan



BUILD INTEREST in the planning process



SHARE information on the draft concepts developed to date



GAIN FEEDBACK on the draft concepts identified so far

Format of the Event

- The purpose of the event is to gain feedback on the draft options for the Terminal Development Plan and to hear from you about the draft options from your perspective.
- A number of posters have been made to explain the process for producing a Terminal Development Plan.
- Provide/Educate about the background information which will be used to help inform the Terminal Development Plan.
- Staff from the Terminal Development Team, Working Group and consulting team will be on hand to discuss your questions and to listen to your comments.

Background

What is a Terminal Development Plan?

A Terminal Development Plan (TDP) is a document that will set out a long term vision of how a terminal should develop over time. TDPs will provide the framework for the phased implementation of strategies, actions and projects over the next 25 years.

The main deliverables of the TDP process will be as follows:

- Baseline Report containing all background information and studies
- Terminal Development Plan including:
 - A phased development plan for the terminal
 - Project identification, phasing and cost estimates

Our Strategic Drivers

Our strategic drivers will inform strategic decision making over the planning horizon. They are the critical success factors that must be in place to achieve our strategic goals.

Operational Excellence

We strive for a superior customer experience through safe, efficient, reliable and effective service delivery.

Financial Sustainability

We make prudent choices for the long-term growth and sustainability of our organization, enabling fare affordability, value for customers and effective asset stewardship.

Employee Engagement

We foster growth, development and commitment in our people.

Environmental and Social Governance

We leverage our resources, services and relationships in recognition of our responsibility to our environment, customers, employees, stakeholders and communities.

Why prepare the Plan?

BC Ferries is preparing a TDP to help better inform its capital spending and to ensure that BC Ferries develops its terminals in a sustainable, cost effective, organized, phased and efficient way. Over the next 25 years passenger volumes are likely to increase at the majority of our terminals. This growth in passenger traffic will need to be planned for to ensure the terminal can accommodate functional needs and future growth.

Context

Swartz Bay Terminal

The Swartz Bay terminal is the largest terminal on Vancouver Island, serving Route 1, the major connection to Tsawwassen on the Lower Mainland. The terminal also serves Southern Gulf Islands Route 4 to Salt Spring, and Route 5 and 5A to Saturna, Pender, Mayne and Galiano Islands.

The terminal is located at the north end of the Saanich Peninsula within the Municipality of North Saanich. Highway 17 provides direct road access south, approximately 32 kilometres to Victoria.

The Swartz Bay terminal was constructed in 1930 and acquired by BC Ferries in 1960. The land at the Swartz Bay terminal has a total area of approximately 22.7 hectares. Of this total area, approximately 3.2 hectares is water lot and 2.6 hectares is vacant land adjacent to the long-term parking lot.

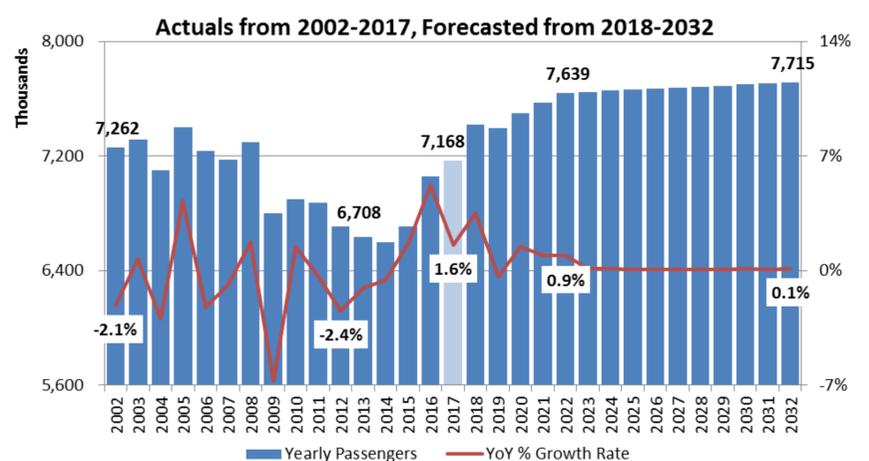
Historical Photos



Today



Total Annual Passengers: All Routes at Swartz Bay



The Future

2016

7.2 million passengers

15 years

increase of +500 thousand passengers

2032

7.7 million passengers

Context



Swartz Bay Foot Passenger Terminal



Swartz Bay Vehicle Passenger Terminal

Routes

Route 1

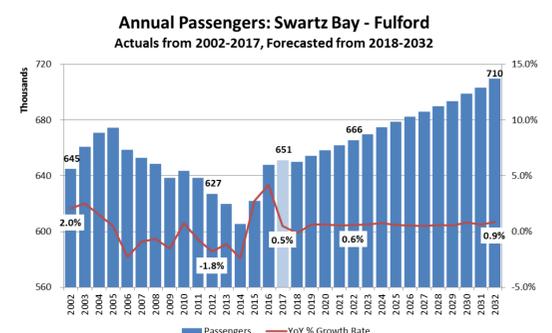
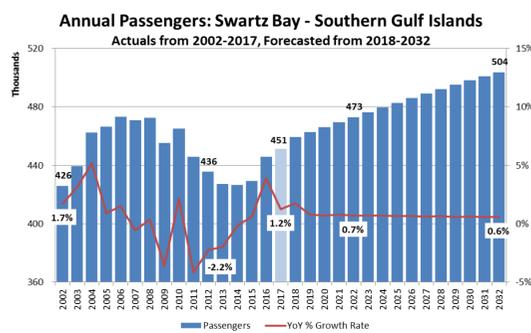
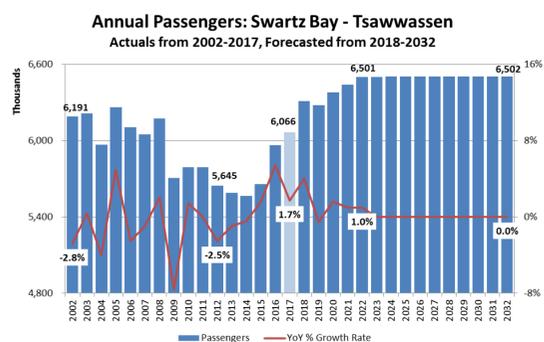
The major connection to Tsawwassen on the Lower Mainland

Route 4

To Salt Spring Island

Route 5 and 5A

To Saturna, Pender, Mayne and Galiano Islands



Spirit of Vancouver Island



Skeena Queen



Queen of Cumberland



Spirit of British Columbia



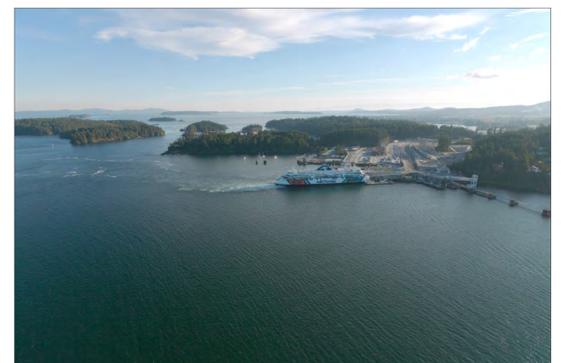
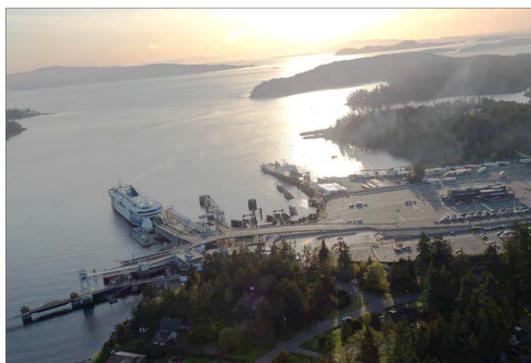
Mayne Queen



Queen of New Westminster



Coastal Celebration



Key issues identified so far

In March 2017, a Working Group comprised of staff from key departments at BC Ferries came together to begin the process of creating a Terminal Development Plan. Through a series of meetings and workshops the working group has identified a number of key issues and opportunities which a TDP should address.

Have your say!

Swartz Bay Key Issues & Opportunities

Poor access along Dolphin Road for large commercial vehicles



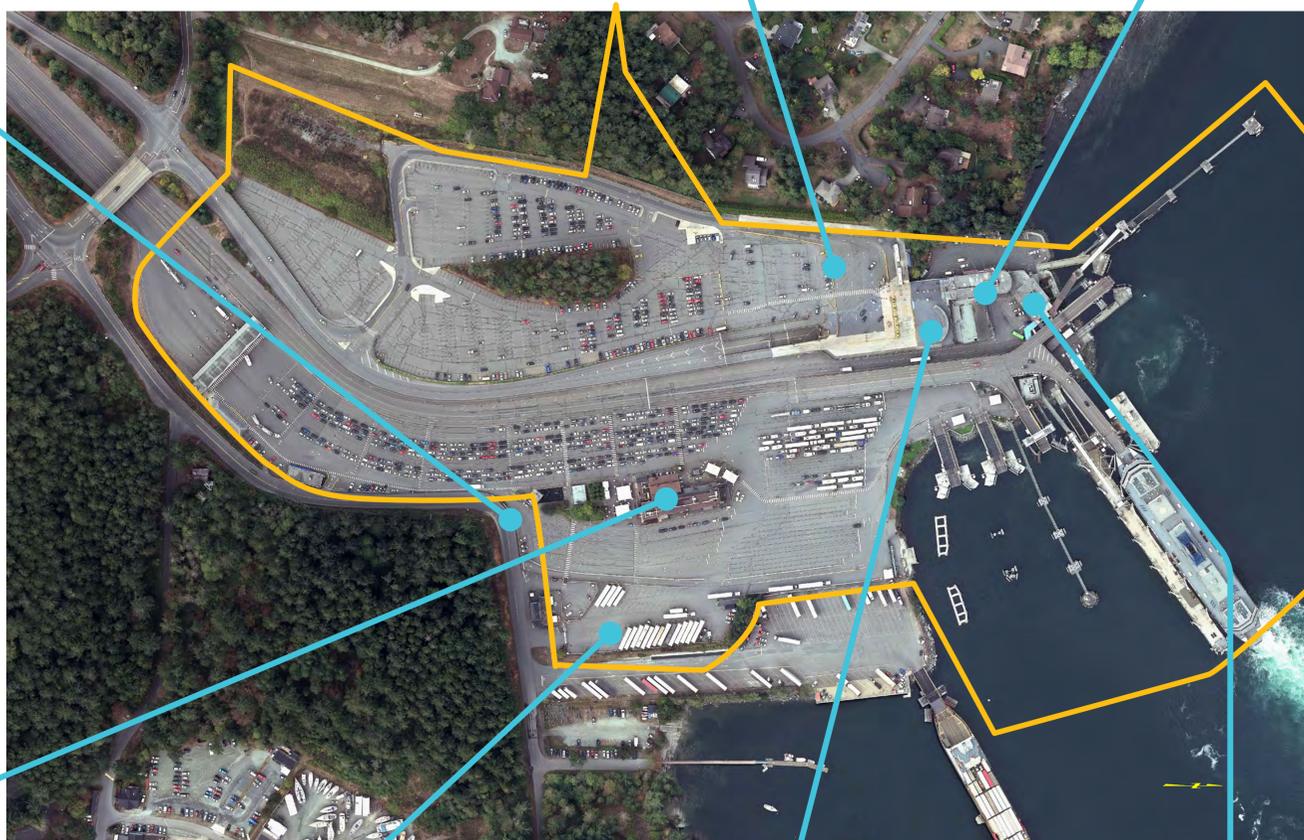
Centralize administration office space



Reduce pick up and drop off area conflicts



Foot passenger terminal too small for expected growth



Vehicle passenger retail building at end of service life



Potential for expanded commercial drop trailer facility area



Warehouse facility building at capacity



Improvements to customer amenities for foot passengers



Have we missed anything?