

Nanaimo Harbour & Gabriola Island Terminal Development Planning

PUBLIC ENGAGEMENT SUMMARY

JUNE 2018



Terminal Development Planning Process

In January 2018, BC Ferries launched the Terminal Development planning process for the Nanaimo Harbour and Gabriola Island terminals – a planning initiative that will result in the phased implementation of strategies, actions and projects over a 25 year horizon.

Community Input

Your voice is important to us. As community input is an essential part of the planning process, BC Ferries held public engagement events on May 15, 2018 at the Vancouver Island Conference Centre and May 16, 2018 at the Gabriola Island Arts Council Hall. These events were designed to educate and start a conversation with the residents of both communities.

The May engagement event focused on:

HOW the community gets to and from the terminals

WHY the terminal is important to the community

WHAT challenges does the community face today when using BC Ferries

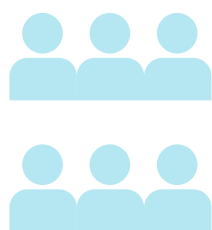
WHAT opportunities exist to improve the terminal

What's Next

The community feedback collected will be used to inform the Nanaimo Harbour and Gabriola Island Terminal Development Plans.

Terminal Development Plans will enable BC Ferries to develop terminals in a cost effective, organized, phased and efficient way.

Members of the community participated in the engagement process by...



attending the engagement event, interacting via email, or completing surveys (online and at event)

Top 3 Comments*

→ **Improve FERRY TRAFFIC** (points of entry and exit, impacts of traffic back-ups on roadways)



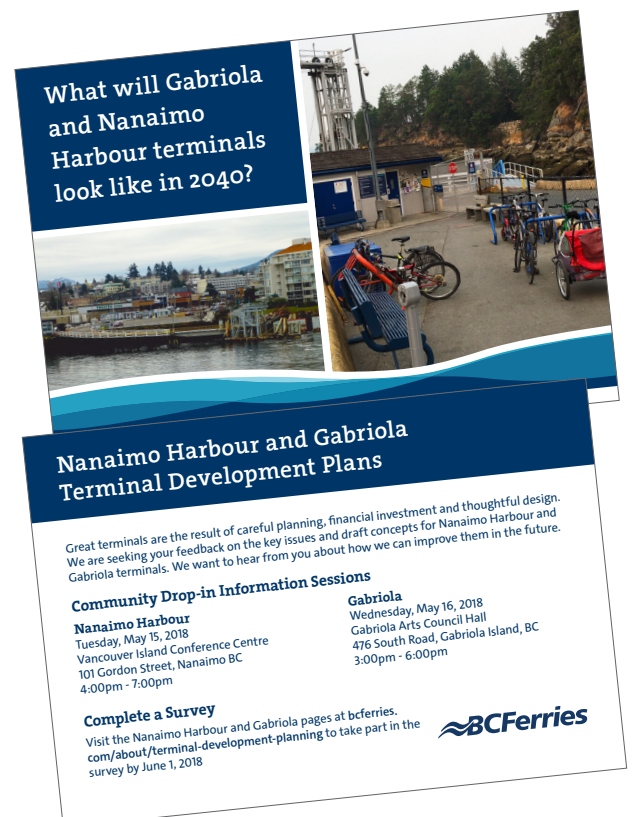
→ **Improve SAFETY** (size of holding compound, traffic overflow, separate pick-up/drop-off area)

→ **Improve AMENITIES** (waiting room, customer amenities)

ENGAGEMENT OPPORTUNITIES

Public Information Session (25+ attendees)
May 15, 2018 4pm–7pm held at Vancouver Island Conference Centre and an online survey posted on the BC Ferries website (from May 10–31, 2018)

Public Information Session (50+ attendees)
May 16, 2018 3pm–6pm held at Gabriola Island Arts Council Hall and an online survey posted on the BC Ferries website (from May 10–31, 2018)



* At the engagement events, we also heard from the community the desire to have two smaller vessels between Nanaimo Harbour and Gabriola Island. This feedback has been shared with our planning team.



YOUR INPUT IS IMPORTANT TO US AND WILL HELP SHAPE OUR FUTURE PLANS.