

# An Update from BC Ferries



## Dear Crofton Terminal Ferry Travellers,

I'm Mitchell Jacobson with the Terminal Development team at BC Ferries and I'd like to provide some information about the Crofton ferry terminal development planning process. In February, our Terminal Development team, along with key staff from various departments at BC Ferries, began the process of creating a long-term plan and vision for the Crofton ferry terminal.

Later this month we'll start to engage with the community, our customers and key stakeholders to identify issues and improvements for the terminal. We're looking forward to hearing your ideas on how we can improve the ferry terminal. Some examples of areas we would like to hear from you on include waiting areas, holding compound, amenities, parking, connections with the community and any other ideas you may have.

We will also be presenting some preliminary ideas that are being developed with community representatives and key stakeholders, and look forward to your feedback on these ideas as well. Your input will help us better understand the important role the terminal plays in your community and help shape our future plans. You will have several opportunities to let us know what you think as this process moves forward. The next opportunity for input is at the community ideas fair. I hope that you'll join us.

When	Where
Monday, April 29, 2019 4:00 to 7:00 p.m.	Crofton Community Centre 8104 Musgrave Street, Crofton

The materials we will present at the session will be available on our website on April 29. If you are unable to make the session, please let us know what you think by completing the online survey, or by providing your comments to us by email at [tdpinfo@bcferries.com](mailto:tdpinfo@bcferries.com). For more information, please visit the Crofton terminal page on [bcferries.com/about/terminal-development-planning](http://bcferries.com/about/terminal-development-planning).

Following the session, we will put together a summary of what we heard from you. We expect to post that on our website in June so you can see the key themes that came up during the engagement. Your feedback will help inform the draft concepts we create. We expect to have draft concepts ready by the summer, and we will share them with you then.

If you have any questions about the process we are undertaking or what lies ahead, please contact me at [mitchell.jacobson@bcferries.com](mailto:mitchell.jacobson@bcferries.com).

Thanks for reading,

Mitchell Jacobson

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