

# Update from BC Ferries

## Hello Community Members,

BC Ferries is in the midst of a comprehensive engagement process on the future vision of the Horseshoe Bay terminal, and we want to keep the community up-to-date on what has happened so far.

Phases 1 and 2 of our engagement process involved meetings and workshops we held with key stakeholders. Phase 3 will take place in the spring, and will involve a wider public engagement outreach.

As part of our meetings with community stakeholders in Phases 1 and 2, we conducted five workshops that took place in West Vancouver, the Sunshine Coast, Bowen Island and Nanaimo. Five to 10 stakeholders who have an interest in the future of the Horseshoe Bay terminal took part in each workshop, with one of the workshops dedicated to BC Ferries employees that work at the Horseshoe Bay terminal and crew from our vessels.

These meetings focused on the participants' ideal vision for the future of Horseshoe Bay terminal and we heard six key themes (*see graphic, top right*).

Another consistent theme from the participating stakeholders was about the importance of being a good neighbour to Horseshoe Bay Village and

	<b>Terminal access</b>		<b>Gateway aesthetics and experience</b>		<b>Technology and information</b>
	<b>Terminal amenities</b>		<b>Integration with surrounding environment and history</b>		<b>Future flexibility</b>

we are working hard to ensure we do this. Please visit [bcferries.com/about/hsbvision](http://bcferries.com/about/hsbvision) to read the full summary on the workshop discussions and themes above.

BC Ferries will now build on the themes, priorities and opportunities identified during phases 1 and 2, and develop these ideas further into a concrete vision for the terminal. This will involve both larger stakeholder workshops and online engagement. Your opinions are important to us and we expect to launch the online engagement tool in May. Please visit [bcferries.com/about/hsbvision](http://bcferries.com/about/hsbvision) and sign up for updates if you would like to learn more about workshop and online engagement opportunities.

Once the workshops and online engagement are complete, we will report back to the community

about what we've heard. Please watch for future updates in your local paper as we continue to move forward and look to create a vision for Horseshoe Bay that meets the needs of the community, ferry users and our employees.

Thank you,

**Mark Wilson**

Vice President,  
Strategy & Community Engagement  
BC Ferries