

For Immediate Release
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BC FERRIES SUPPORTS B.C. WILDFIRE EVACUEES THROUGH COMPLIMENTARY PREARRANGED TRAVEL

VICTORIA – BC Ferries is providing complimentary prearranged travel support for people evacuating the wildfires in the B.C. Interior. Evacuees from officially evacuated areas (emergencyinfo.bc.ca/) are asked to please contact 1-888-BCFERRY (1-888-223-3779) to secure their booking. Our special emergency management team at our Customer Service Centre is standing by to take your calls.

“The current wildfire situation in the Interior is devastating for all those involved, from evacuees to the emergency personnel on the ground,” said Corrine Storey, BC Ferries’ Vice President of Customer Services. “Although the fires have not reached any of our 47 terminals around the province, we know our employees and customers will be deeply affected by this situation. This is a small gesture to help assist and support those evacuating the fires during this difficult time they are facing.”

BC Ferries is making every effort to accommodate evacuees based on availability. Please note the Northern routes are fully reservable and sailings are often fully booked for the summer. Evacuees who have already travelled with BC Ferries are asked to keep their receipts and email them along with proof of residency from officially evacuated areas to customer.relations@bcferries.com for reimbursement.

BC Ferries’ terminals are also doing everything they can to accommodate firefighters and emergency personnel travelling from Vancouver Island to the Interior on the sailing of their choice. Emergency and firefighting personnel are asked to contact 1-888-BCFERRY to make a reservation and confirm space.

BC Ferries is also participating in White Spot’s fundraiser taking place today to support the B.C. Wildfire relief efforts. Two dollars from the sale of every White Spot burger platter or combo on board vessels that serve White Spot will be donated to the Canadian Red Cross. All 65 White Spot restaurants and participating Triple O’s throughout B.C. and Alberta will be donating to the cause.

Under contract to the Province of British Columbia, BC Ferries is the service provider responsible for the delivery of safe, efficient and dependable ferry service along coastal British Columbia.

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Media Contact:
BC Ferries, Media Relations
Victoria: (250) 978-1267

Customer Contact:
Victoria: (250) 386-3431
Toll-free: 1-888-BCFERRY (1-888-223-3779)