

Update from BC Ferries

Horseshoe Bay Terminal Development Project

Hello Community Members,

We want to keep you up-to-date as we continue to move forward with our community engagement process for the future vision of the Horseshoe Bay terminal.

Project Update

We just completed the third phase of the program where we heard from more than 1,500 people about what is important to them when they think about the future of the terminal at Horseshoe Bay. During this phase, we conducted four workshops in West Vancouver, the Sunshine Coast and on Bowen Island. We also ran an online engagement platform from May 10 to May 31 so we could listen to a wider audience by expanding the reach of the program. The workshops and online engagement explored the design for the Horseshoe Bay terminal on the basis of three foundational aspects (*see next column*):



Practical, cost-effective, and functional solutions



Safe and accessible travel for everyone and all modes of transportation



Integration of technology and information



A comfortable customer experience (e.g. food and shopping choices, comfortable waiting areas etc.)



Integrate the terminal with the Horseshoe Bay Village and surrounding environment

- Community priorities (related to the future of the Horseshoe Bay terminal)
- Design drivers (the functional list of needs for the terminal)
- Visual profile (how the terminal should look and feel)

Engagement Themes

Five major themes emerged as a result of your input (*see below*).

The themes focused on efficiency, ensuring accessibility for all modes of transportation and minimizing the impact of our operations on the Village. We have put together a full report summarizing this phase with additional details, which you can find on the project webpage at bcferries.com/about/hsbvision.

Next Steps

Next, the design team will review the input received from the community and use it, alongside business objectives, to create design concepts. We will continue to provide updates and information about the design process as it progresses. We look forward to inviting the community to provide their feedback on design concepts later this fall.

Please watch for future updates in your local paper as we continue to move forward with this project, or visit bcferries.com/about/hsbvision for more information.

Thank you,

Mark Wilson

Vice President,
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BC Ferries