WELCOME

Alliford Bay & Skidegate, Haida Gwaii
Terminal Development Plan
(TDP)

November & December 2017
Introduction

**Purpose of this Information Session**

- INFORM you about the Terminal Development Planning process and how to get involved
- EDUCATE you about the Terminal Development Plan
- BUILD INTEREST in the planning process
- SHARE information on the key issues and opportunities facing the terminal study area
- GAIN FEEDBACK on the key issues identified so far
- COLLABORATE on creating a Terminal Development Plan

**Format of the Event**

- The purpose of the event is to gain feedback on the key issues and opportunities for the Terminal Development Plan and to hear from you about the key issues and opportunities from your perspective.
- A number of posters have been made to explain the process for producing a Terminal Development Plan.
- Provide/Educate about the background information which will be used to help inform the Terminal Development Plan.
- Staff from the Terminal Development Team and Working Group will be on hand to discuss your questions and to listen to your comments.
What is a Terminal Development Plan?

A Terminal Development Plan (TDP) is a document that will set out a long term vision of how a terminal should develop over time. TDPs will provide the framework for the phased implementation of strategies, actions and projects over the next 25 years.

Why Prepare the Plan?

BC Ferries is preparing a TDP to help better inform its capital spending and to ensure that BC Ferries develops its terminals in a sustainable, cost effective, organized, phased and efficient way. Over the next 25 years passenger volumes are likely to increase at the majority of our terminals. This growth in passenger traffic will need to be planned for to ensure the terminal can accommodate functional needs and future growth.

Our Strategic Goals

Our strategic goals focus on the broad outcomes we will pursue to achieve our vision and mission.

- Ensure Safe, Reliable and Efficient Operations
- Grow and Profitably Diversify Our Revenue Base
- Deliver a Customer-Focused Travel Experience
- Drive Prudent Investment in Our Capital Assets
- Foster a Productive, Motivated and Engaged Workforce
- Be a Leader in Environmental and Social Governance
### Alliford Bay Terminal + Skidegate Terminal

The Alliford Bay Terminal is located on the north side of Moresby Island, near the community of Sandspit. Alliford Bay is an unmanned terminal and provides ferry access to Skidegate on Graham Island.

The Skidegate Terminal is located on the south side of Graham Island, near the Village of Queen Charlotte and Skidegate. This terminal is staffed and provides ferry access to Alliford Bay as well as to Prince Rupert.

The Skidegate–Alliford Bay route (Route 26) is served by the Kwuna, a small ferry built in 1975. The vessel transits between Alliford Bay and Skidegate several times a day, carrying passengers and vehicles on the 20-minute sailing.

### Passenger & Crew Capacity

- **Alliford Bay Terminal**: 150 Passengers, 4 Crew
- **Skidegate Terminal**: 16 Car Capacity (AEQ*)

* Automobile Equivalent (AEQ) is used to determine vessel capacity based on a standard vehicle measure of 6.1 x 2.6 meters, roughly equal to a full size family vehicle.
Context

Current Traffic Demand

- 6,058 departures
- 187 overloaded sailings
- 93 (50%) passengers
- 93 (50%) vehicles

Vehicles were left behind because the vessel was at capacity.

Future Traffic Demand

The passenger projection is based on using the trend of traffic from the last 3 years for the first 5 years of the projection, then holding the ratio of trips constant for the duration of the forecast (at 0.2% to 0.3%).

This amounts to future volumes increasing slightly from 93,908 passengers in 2017 to 100,000 in 2021, before rising to 107,000 passengers in 2030 and 110,000 passengers in 2040.

Average Sailing

- 187 vehicles
- 93 passengers

Total Annual Passenger Trips:

- Alliford Bay – Skidegate
Key issues identified so far

In April 2017, a Working Group comprised of staff from key departments at BC Ferries along with the Ferry Advisory Committee (FAC) came together to begin the process of creating a Terminal Development Plan. Through a series of meetings and workshops the working group has identified a number of key issues and opportunities which the TDP should address.

Alliford Bay Key Issues & Opportunities

- No security at berth to mitigate vessel conflicts with recreational boats being launched here
- Potential conflicts between foot passengers and vehicles need to be mitigated
- Undefined short term parking & pick up/drop off area
- Potential safety issue from traffic lining up along road. Thru traffic unavailable due to traffic back up
- Improved accessibility and security to staff parking area required
- Waiting shelter and washroom not in ideal location and requires extensive improvements. Lack of 'real time' vessel trip information.
- Holding compound too small
- Derelict vehicles can potentially cause environmental issues. Right turns at intersection difficult for large vehicles.

Have we missed anything?
Key issues identified so far

In April 2017, a Working Group comprised of staff from key departments at BC Ferries along with the Ferry Advisory Committee (FAC) came together to begin the process of creating a Terminal Development Plan. Through a series of meetings and workshops the working group has identified a number of key issues and opportunities which the TDP should address.

Skidegate Key Issues & Opportunities

- **Terminal building is often mistaken as a ticketing booth. Customers cannot see vessels from waiting area.** Customer experience should be enhanced as terminal is a gateway to Haida Gwaii.
- **Better crew parking and storage facilities required at this terminal.**
- **Dedicated commercial/oversize traffic lanes and weigh scales to ensure loads are within limits.** Pick up / drop off and bus access an issue.
- **Traffic lining up backs up onto Oceanview Drive at peak times when waiting for ticketing.**
- **Cross traffic and lack of safe walking route potentially creates conflicts between vehicular and foot passenger traffic during departures & arrivals.**
- **Public dock is unused and creates safety, security and terminal accessibility issues.**
- **Lack of sight lines can affect operational efficiencies.** Vessel staff and customers can have trouble seeing each other.
- **Undefined pick up/ drop off and short term parking creates accessibility and potential safety issues.**
- **No covered area/ lack of waiting space for foot passengers for Alliford Bay Route.**

Have your say!

Have we missed anything?
Public input: comments we heard so far

How can we make Skidgate terminal better?

1. Foot Passenger Accessibility
   - Safe Walking Route
   - Walking access to the water and/or pier
   - Make it tourist friendly via foot

2. Traffic and Holding Compound
   - Move parking off the street and into a designated area
   - better pre-entrance parking
   - Walk-on parking
   - Lane 13 drop-off

3. Terminal Building & Customer Amenities
   - Viewing gallery so guests get better view of in-coming ferry
   - Nicer washrooms. Drinkable water.
   - First time foot passenger sit in waiting room thinking that tickets available here… A sign would be nice!
   - Wi-Fi at the terminal

4. Customer Experience
   - Integrated into the landscape/culture
   - Local vendors providing food, art and tourism advice
   - Like it belongs here – not just plunked onto the shoreline
Tell us what you think of Alliford Bay Terminal

- What do you think are the key issues?
- What do you like about Alliford Bay Terminal now?
- What facilities/amenities would you like to see at Alliford Bay Terminal?
- Have we missed anything?

Fill out a post it note and place it on the map.
Tell us what you think

- What do you think are the key issues?
- What do you like about Skidgate Terminal now?
- What facilities/amenities would you like to see at Skidgate Terminal?
- Have we missed anything?

Fill out a Post it note and place it on the map.
Next steps and timelines

We Need Your Help

Get involved!

Over the next few months, we need your help to identify the key functional requirements in order to draft the TDP and to get employees, key stakeholders and other groups involved.

- More information at bcferries.com/publicconsultation
- Provide feedback to terminal development staff
- The timeline below shows you where in the process you will be able to provide your input

THANK YOU FOR YOUR TIME AND INPUT