

FERRY ADVISORY COMMITTEE MEETING MINUTES

Salt Spring Island Ferry Advisory Committee Meeting
Monday November 4, 2002
BC Ferries Fulford Regional Office
5:00 p.m. – 7:00 p.m.

Attendees:

Committee	BC Ferries
Doreen Hewitt, Chair Salt Spring Island	Chair, Captain Trafford Taylor Marine Superintendent
Janice Harkley Salt Spring Island	Steve Clapton Mgr. Terminal Operations
Lee Middleton Salt Spring Island	Stephen Nussbaum Communications Coordinator
Gerrard Farry Salt Spring Island	Mia Aleksich Secretary, Marine Superintendent

Guests:

Mr. Chalbourn Commuter from Crofton	Betsy Terpsma BC Ferries Communications
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1. Call to Order

Doreen Hewitt called the meeting to order

2. Approval of Agenda**3. Public Presentations**

Mr. Chalbourn presented a proposal to adjust the Rt #6 schedule in favour of earlier departures from Crofton in the mornings for commuters. BC Ferris will consider an option to start earlier n the morning with a longer mid-day break.

Action: BC Ferries will survey customers about this change.

4. Minutes of Previous Meeting

a. Minutes of the meeting held on November 14, 2001 were approved and distributed in December 2001.

b. Review of Action Items:

- Issue prioritization from June 2001 public meeting- the Committee met several times and has decided on the following list of priority initiatives:
 - Rt #4/Rt #1 connections; including more efficient marshalling through the terminal for transfers. This becomes more acute during the Spirit refits in the winter.
 - Reduce the amount of time for transfers on Rt #9
 - Reduce the cut-off time at Long Harbour
 - Rt #9A (the smaller extra ship) service should be extended to operate from June through September.
- Schedule Brochure Graphic Design – Held over until the next meeting

5. Correspondence

a. Letter from Mr. Paul Marcano regarding the policy of full reservations on Rt #9.

Action: Received

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- b. A proposal was received for information from McKormic, Rank Incorporated to establish a bus service to meet 3 sailings at Fulford, Long Harbour and Vesuvius to Ganges.

Action: Received.

6. New Business

- a. Rt #4 Unloading: The east gate exit procedure is creating delays for customers trying to make connections with Rt #1 to Vancouver. This occurs when the Rt #4 vessel arrives after the Rt #1 vessel and causes unloading congestion because two vessels are discharging/loading traffic simultaneously.

Action: BC Ferries will address vessel arrival timings to eliminate this problem.

- b. Rt #4 later sailing on Friday evenings: a later sailing can only be provided if another mid-day sailing is dropped.

Action: BC Ferries will conduct a customer survey to determine the demand for a later sailing and corresponding missed mid-day sailing.

- c. Rt #9 & 9A 100% reservations: BC Ferries allocates 170 spaces for reservations. The vessel can usually load 185. Providing the space is available, those 15 spaces can be sold to customers without reservations.

Action: BC Ferries will track the number of reservations on Rt #9 & #9A to determine the numbers reserved for various island destinations.

7. Capital Projects

- a. Long Harbour Terminal – on hold pending completion of the core services review
b. Vesuvius Bay Terminal – Trestle is being re-decked and is on budget & schedule
c. Crofton Terminal – BC Ferries is working with the community to integrate terminal upgrades with the community's long range water front plan.
d. Fulford Harbour Terminal – Master planning process will be initiated in 2003

8. Next Meeting will be held in March 2003

Approved: Captain Trafford Taylor: Date: January 13, 2003

Doreen Hewitt, Chair: Date: January 13, 2003