

Denman/Hornby Ferry Advisory Committee Meeting
Tuesday, November 5, 2002
New Horizons Hall, Hornby Island
1:00 – 3:25 p.m.

Attendees:

Committee

Louise Bell
Andrew Carmichael
Mike Comeau
David Freeman
Jim Garton
Leslie Gillett
Gif LaRose
Tony Law
April Lewis
Roxanna Mandryk, Chair
Melissa Petlock

BC Ferries

Captain Tony Monaghan
Marine Superintendent
Senior Captain Pete Kimmerly
Hornby Island
Senior Captain Wayne Maxted
Denman Island
Ann Carpenter
Communications Coordinator
Virginia Moore
Manager, Terminal Operations
Judy Cryer
Senior Ticket Agent, Buckley Bay
Melanie Christensen
Secretary, Marine Superintendent

Guests:

None

1. Call to Order

Chair, Roxanna Mandryk called the meeting to order at 1:00 p.m., and invited the attendees to do self-introductions.

2. Approval of Agenda

Several additional items were added to the agenda, and approved.

3. Public Presentations

None

4. Minutes of Previous Meeting

Minutes of the last meeting held on April 16, 2002 were approved

a) Review of Action Items:

Ann Carpenter confirmed that the Buckley Bay Lane 1 questionnaire results were distributed in the Hornby/Denman Grapevine in May 2002.

Judy Cryer advised that one “BCFC Frequently Asked Questions” had been placed in the Grapevine, and she was working on others for the winter.

Judy Cryer confirmed that Buckley Bay staff did inform summer traffic when the Hornby ferry is shuttling.

Tony Law stated that he has drafted a handout for customers travelling across Denman to Hornby. He will work with Ann Carpenter for distribution.

Wayne Maxted and Pete Kimmerly provided traffic statistics for July and August.

Melissa Petlock confirmed that an article was placed in the First Edition re slowing down for school children.

Captain Monaghan's office mailed copies of last meeting Minutes to Wes Piercy.

Roxanna Mandryk advised Capt. Monaghan of the length of term for each committee member.

Roxanna Mandryk wrote to each sponsoring organization concerning member alternates.

Coastal Council updates are now a regular agenda item.

April Lewis advised Capt. Monaghan when gas pumps on Hornby became operational after the fire in the spring.

Capt. Peter Hughes responded to Roxanna Mandryk's letter concerning non-smoking designation of the local ferries.

5. New Business

5.i Service Interruption Plan

Capt. Tony Monaghan made a slide presentation explaining the newly implemented Service Interruption Plan. The plan empowers front line employees to respond to immediate customer needs on site and provide enhanced customer service in the event of a service interruption.

Action: Ann Carpenter will invite new subscribers to the Updates e-mail and fax distribution list.

Judy Cryer will include a similar invitation in her FAQ column in the Grapevine.

5.ii Coastal Council update

Discussion of Core Review, advocacy or advisory function of the Coastal Council – group opts for advisory otherwise there will be no funding from BCFC.
Roxanna Mandryk passed on expression of appreciation from former President

and CEO Bob Lingwood for the hard work of all the committee members.
Discussion on Lingwood's release and his interim replacement.

Discussion on potential tariff increases, and what public consultation may take place.

Action: Hornby Island FAC representatives will let Roxanna Mandryk and Capt. Monaghan know who will represent them at Coastal Council.

5. iii TREC International

Capt. Monaghan briefed the group on the request from TREC International to place a float at Gravelly Bay for their use re kayaks and boats. BCFC concerns include interference with ferry operation, liability, maintenance of walkway. BC Ferries has advised TREC that they must meet all requirements of the Islands Trust and Regional District by-laws before BC Ferries will consider the request.

Action: Islands Trust representatives to keep Capt. Monaghan apprised of proceedings in meetings with TREC.

5. iv Temporary Replacement Vessel – Denman

Concern expressed on the difficulties for Hornby traffic to catch the 8:20 a.m. sailing from Denman West. Requested preferred loading for the Hornby Co-op truck at Buckley Bay, possibly Gravelly Bay. Also request that the Hornby vessel shuttle to match the Denman vessel.

Preferred loading is not supported. An extra 3 – 5 trips a day are being made to meet traffic at Denman. Extra trips cannot be made until 9:15 am since the Denman vessel is on a 20-minute schedule in the early morning. The Denman vessel will shuttle for a 6 – 8 vehicle overload at Denman West, depending upon the weather conditions and what traffic is coming from Hornby. The Hornby vessel will shuttle for 12 or more vehicles at Gravelly Bay.

Action: Ann Carpenter will produce a service notice, encouraging residents to avoid the busiest traffic sailings. Information will also be distributed explaining the reason for the Quinitsa refit – i.e. hydroxyl sewage treatment plant.

Judy Cryer will publish the same information in her FAQ column in the Grapevine.

5.v Routine schedule review

Discussion on the current schedule. No changes recommended.

Action: Ann Carpenter to explain the rationale behind the 10 – 20 minute waits resulting from the schedule change 2 years ago.

6. Other Business:

6.i Tony Monaghan provided a status report on the Core Review, and recent staff reductions as part of the 2003/04 budget process.

6.ii Discussion on security of cars parked at Buckley Bay. Provided as a courtesy, at the risk of the vehicle owner.

6.iii Appreciation expressed to Buckley Bay staff for their flowers, planters and general beautification of the terminal.

6.iv Query on the usefulness of the new turn-around lane at Buckley Bay. It wasn't necessary to use it this summer.

6.v Discussion on who will continue as Chair, since Roxanna Mandryk is not running as Regional Director in the Nov. 16th election. Agreed that Roxanna will Chair the April meeting as a transition for new Regional Director.

7. Next Meeting

April 2003, on Denman Island

Meeting adjourned, 3.25 p.m.