

Ferry Advisory Committee Meeting Minutes

Gambier-Keats Ferry Advisory Committee

Date: November 2, 2007

Time: 11:00 am –
1:15 pm

Location: Gibsons District Public Library
470 S Fletcher Road, Gibsons, BC

Attendees:	
Committee	BC Ferries
Joyce Clegg, Chair	Captain Gordon Nettleton, Marine Superintendent
Sharon Romanovich	Amar Johal, Director, Sales & Community Relations
Kim Benson	Gabe Tonin, Manager, Sales & Community Relations
Nels Nyberg	Jason Bowman, Director, Terminal Operations
	Isabelle Joncas, Administration
Guest: Bruce Kerr, Kona Winds Yacht Charters Ltd.	
Public: 13 members for parts of the meeting	

1. **Call to Order:** The meeting was called to order at 11:00 a.m.
2. **Approval of Agenda:** The agenda was approved. The order of presentations was changed slightly to accommodate time constraints of the participants.
3. **Presentations:**
 - a. Public
 - None
 - b. Operations Report
 - Capt. Nettleton presented the Operations Report summarizing operations for the period since the last meeting. This report is attached.
 - There were no questions on the operations report.
4. **Minutes of Previous Meeting:**
 - a. Minutes of the meeting held on April 20, 2007 were approved and distributed on May 8, 2007.
 - b. Review of Action Items:
 - Summer 2007 Schedule - The FAC and BC Ferries reported that adjustments made to the Gambier- Keats schedules were positive from both a customer service and operational perspective.

5. New Business:

a. Langdale Terminal Master Planning & Security

- Jason Bowman presented a conceptual overview of the future of the Langdale Terminal and mandated Transport Canada security requirements. Following the presentation discussion ensued with members of the FAC and the public concerning various options to securing access to Rte 13 dock. Among the options suggested were the construction of a new public dock outside the secure area; changing perimeter fencing and changing the security check points.
- BC Ferries is committed to developing an acceptable security plan that considers the requirements of its stakeholders while conforming to mandated Transport Canada regulations. (This report is attached)

Action

The FAC Chair will solicit further public input on alternatives for securing Rte 13 dock access. BC Ferries (Jason Bowman) and the FAC will convene a meeting prior to January 2007 to discuss alternative proposals to secure Rte 13 dock.

b. New Vessel Update

- Amar Johal presented details and timing of planned Super C introductions in 2008. New vessels will provide operational flexibility and a buffer for unplanned or emergency vessel replacements.
- New vessels deliveries are on time and within established budgets.
- The FAC were advised that once all three new Super C vessels were operational that slower and older (V Class) vessels would be retired.

c. Performance Term 2 Update

- Amar Johal presented to the FAC the BC Ferry Commissioners Final Price Cap Report for Performance Term 2. The presentation is attached
- The FAC Chair advised the meeting that local FAC Chairs will be meeting with BC Ferry Commissioner to review the price mechanism and rationale used to determine price caps and the rates of price increases.

d. Coast (Smart) Card Update

- Amar Johal presented to the FAC development plans for the introduction of an electronic card payment system. The new electronic process retains the same discount levels offered with prepaid paper ticket books. The "Smart" card will also facilitate Transit Tax Accessibility with summaries for usage and costs. The presentation is attached.
- The FAC expressed concerns with implementation of this technology on Route #13 which currently has no electronic point of sale (POS) terminals.
- A solution for non POS terminals is in development phase and will be communicated in advance of any planned roll –out.

e. 2008 Summer Schedule

- Captain Nettleton advised the FAC that final 2008 Summer schedule for Route #3 had not been finalized.

Action

Once the Route #3 schedule is finalized, Captain Nettleton will be presenting it to the FAC for review, with a view to create a summer schedule for Route #13 that ensures interconnectivity.

f. Langdale Parking

- The FAC expressed concerns that on some days, Gambier – Keats monthly parkers (estimate 50 vehicles) at the Langdale Terminal are finding it challenging to find parking due to growing demand by Sunshine Coast residents who park at the terminal and walk on to the ferry. This situation is exacerbated during any service disruptions.
- Jason Bowman advised the FAC that expanded vehicle parking will be considered as part of Master Planning for the Langdale Terminal. If any short term solutions to remedy the parking squeeze can be found they will be brought forward to the FAC for consideration.

g. After Hours Medical Emergency Use of Route #13 Dock

- The FAC referenced an incident where BC Ferries personnel were not available to assist in an after hours emergency. Discussion ensued on the role to be played by BC Ferries in such cases and what dock (Langdale Rte #13) or Hopkins Landing should be used in such cases.

Action

The FAC will review situation with the Sunshine Coast Emergency Planning and report to BCF.

6. Correspondence:

1. None

7. Next Meeting: The next regular meeting of the committee will be in Spring 2008.

8. Meeting adjourned: 1:10 p.m.

Approved:	
Joyce Clegg, Chair	Date:
Captain Gordon Nettleton	Date:

Attachments:

- Operations Report
- Langdale Terminal Master Planning and Security
- New Vessel Update
- Performance Term II Update
- Coast Card Update