

Meeting Details:

FAC:	Campbell River/Quadra Island/Cortes Island Ferry Advisory Committee
Date:	April 7, 2005
Location:	Room 3, Quadra Community Centre, Quadra Island
Time:	11:00 a.m. – 2:30 p.m.

Attendees:

<i>Committee</i>	<i>BC Ferries</i>
Michael Stahnke, Co-Chair	Captain Gordon Nettleton Marine Superintendent, Inter Island Services, North
Jim Abram	Gary Leitch Manager, Stakeholder Relations & Consultation
Terry Hooper	Jock Palmer Senior Captain, Quadra Island – Campbell River
Noel Lax	Jay Holliday Senior Captain, Cortes Island – Quadra Island
Les Lengyel	Ann Carpenter Communications Manager, Inter-Island Services North & Northern Services
Lynn Nash	Marlane Christensen Manager, Aboriginal Relations
John Sprungman	Judy Cryer Manager, Terminal Operations
	Melanie Christensen Secretary, Marine Superintendent

1. Call to Order:

Gary Leitch called the meeting to order at 11:05 a.m. Judy Cryer was introduced to the Committee as the new Manager, Terminal Operations, Inter Island Services, North.

2. Approval of Agenda:

Items added to the agenda and accepted:

- a. Coastal Ferry Act
- b. Public use of notice boards
- c. Quathiaski Cove – update on sewer, water and archeological items
- d. Totem Pole at Campbell River

3. Public Presentations:

Mr. Paul Ryan expressed concern regarding the amount of wash created by the M.V. Tenaka when entering Heriot Bay; the perceived health issue regarding the vessel leaving their radars operating when in dock; placement of "No Smoking" signs at Quathiaski Cove washrooms; silting issue at Quathiaski Cove from prop wash of BC Ferries vessel and the status of Quathiaski Cove Project so that the Harbour Authority can proceed with their building.

Ann Carpenter and Captain Holliday will work together to issue a service notice to help diminish the perceived health issue of the vessel radars operating in the berth at Heriot Bay.

Judy Cryer will have "No Smoking" signs posted in the Quathiaski Cove washrooms. The FAC will request Erinn Cousins contact Mr. Ryan with timelines of the Quathiaski Cove Project.

Captain Palmer responded by email and at this meeting, that he too is concerned about the natural flow of the flood tide filling in the bay at Quathiaski Cove, though there is no evidence that it is caused by the ship's prop wash.

4. Minutes of the Previous Meeting:

Minutes of the meeting held on November 4, 2004 were approved and distributed on February 10, 2005

Review of Action Items:

- a. The FAC will consult together and submit their decision of the Committee Chair for the next one year term to Melanie Christensen. Michael Stahnke will remain as the Chair for the next one year term.

5. New Business:

- a. Update FAC Membership Contact Information

The current membership list was circulated for members to update their contact information. Melanie Christensen will update the membership list and circulate to all FAC Members.

- b. Quathiaski Cove Development Update

BC Ferries held an open house in the Quadra Island Community Centre on March 23, 2005. Erinn Cousins, Strategic and Corporate Planning, is reviewing all attendees' comments. The suggestion of LED signs will not move forward due to zoning bylaws. The suggestion of an information line at a phone box in Quathiaski Cove (unmanned terminal) will be considered. This would be updated as necessary by the Captain and available for customer use to keep them apprised of current sailing information of the local route. BC Ferries is reviewing all terminals for revenue generating facilities. Judy Cryer and Erinn Cousins will speak with Dockers regarding their current and future use of space at Quathiaski Cove.

c. Senior Master Route Reports

Route 23, Quadra Island – Campbell River:

Senior Captain Jock Palmer reported that the trestle paving at Quathiaski Cove went well and resulted in one cancelled sailing; the materials have been ordered for the bus shelter; the seat in the disabled trailer on the vessel has been padded. The issue of passengers spitting on vessel property such as rugs, doors, etc. was discussed by the FAC, and Captain Palmer will verify with BC Ferries as to the crew's authority to stop this action.

Route 24, Cortes Island – Quadra Island:

Senior Captain Jay Holliday reports that traffic has been down, but he is reviewing traffic history and planning for summer traffic. Plans are in place to upgrade BC Ferries signage at Heriot Bay.

d. Emergency Transportation

The Night watch Personnel on the Quadra Vessel have a pager which is the point of contact between the ambulance service and BC Ferries. During the day, the Quadra Vessel Captain has the ambulance radio on for response to an emergency. Cortes Island emergency transportation is usually by air evacuation.

e. Route 23 (Quadra) Loading Procedure

The Committee sought clarification on why passenger vehicles are loaded to the outside lanes of the vessel and not offloaded first. Captain Palmer responded that the stability of the vehicle load dictates how to load the vessel. Due to the layout of the vessel, pick-up trucks are usually loaded in the centre lanes, providing space for truck mirrors.

f. Coastal Council/Joint FAC

The Committee would like to know if joint FAC Meetings for all twelve committees are possible since the Coastal Council is no longer in existence. Members are to let Gary Leitch or Mark Stefanson know if the FAC Committees have joint issues to discuss. The Committee also requested a meeting for all Ferry Advisory Committees on the morning of BC Ferries' Annual General Meeting, and asked to be advised of other BC Ferries FAC meetings. Minutes from any of the twelve FAC meetings can be viewed on BC Ferries website at http://www.bcferrries.com/about/public_consult/

g. Reservation System

The Committee requested a workable solution with BC Ferries for assured loading on a specific sailing from Cortes Island. At this time, BC Ferries does not have the technology to accommodate this request at an unmanned terminal. BC Ferries will invite the Reservations Manager to the next FAC Meeting to hear concerns and explain technical limitations.

h. Summer Overloads

The Committee voiced concern about summer overload traffic at Cortes and proposes an extended day. Recruitment of qualified licensed employees would be an issue as extending the workday would involve an additional shift of employees resulting in significant increased operational costs. Captain Holliday is reviewing the costs associated with replacing the current 20 car vessel with a 30 car vessel for the summer season. Costs to consider include dock adjustments to berth a larger vessel.

i. Coastal Ferry Act

Committee members had several questions which were explained as follows: Routes 10, 11, 40 (Northern Services based out of Prince Rupert), 12 (Mill Bay), 17 & 18 (Comox and Texada) are the only routes defined in this term of the Coastal Ferry Act required for review for alternate service delivery. BC Ferries has submitted Routes 10, 11 & 40 Service Strategy to the government for review and is awaiting their decision. Route 12 Service Strategy has just commenced the analysis stage, and public consultation will occur late this year. Route 17 & 18 Vessel & Service Strategy commenced in January and includes two Community Consultation Committees with representatives from Powell River, Texada, the Comox Valley and the Northern Sunshine Coast Ferry Advisory Committee. Members may contact Gary Leitch to obtain a detailed copy or audio version of David Hahn's January presentation in Powell River. BC Ferries is unaware of any concrete plans involving Washington Marine Group competing with BC Ferries. The Commissioner's role is to ensure BC Ferries follows through with commitments as outlined in Section 60 of the act. Financial Route Statements can be viewed on the Commissioner's website at [http://www.bcferrycommission.com/BCFSReport to Commiss0304.pdf](http://www.bcferrycommission.com/BCFSReport_to_Commiss0304.pdf).

j. Public Use of Notice Boards

Captain Palmer will accommodate the Committee's request for a larger public notice board on the Quadra vessel.

k. Sewer/Water/Archeological – Quathiaski Cove Project

BC Ferries Aboriginal Strategy is to take a proactive approach with the First Nations in the communities we serve. BC Ferries has developed a consultation tool kit and will ensure all protocol and steps are met in consultation with the First Nations. BC Ferries will request Erinn Cousins, Business Manager, Strategic and Corporate Planning Division to send a specific date outline of the Quathiaski Cove Project to all Committee members

l. Totem Pole Dedication

A repatriation ceremony is being planned during the week of National Aboriginal Day, involving the return of a locally carved totem pole from Tsawwassen Terminal. It will be located on BC Ferries property at Campbell River Terminal.

6. Correspondence -

- a. No correspondence at this time

7. Action Items:

- a. Ann Carpenter and Captain Holliday will issue a service notice to help diminish the perceived health issue of the vessel radars operating in berth at Heriot Bay.
- b. Judy Cryer to have "No Smoking" signs posted in the Quathiaski Cove washrooms.
- c. Judy Cryer and Erinn Cousins will converse with Dockers regarding their current and future use of space at Quathiaski Cove Terminal.
- d. BC Ferries will invite the Reservations Manager to the next FAC Meeting.
- e. Captain Palmer will install a larger public notice board on the Quadra vessel.
- f. BC Ferries will request Erinn Cousins forward a specific date outline of the Quathiaski Cove Terminal Project to all FAC members.

8. Next Meeting:

Fall 2005 as scheduled between Michael Stahnke and Melanie Christensen

9. Meeting adjourned: 2:30 p.m.

Approved:

Captain Gordon Nettleton
Michael Stahnke

Date: May 9, 2005
Date: May 19, 2005